



KATHY HOCHUL
Governor

ANN MARIE T. SULLIVAN, M.D.
Commissioner

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

Specialty Mental Health Care Management Agencies MHPD OMH Program Entry

Description:

The Mental Health Provider Data Exchange (MHPD) is a web-based application designed to serve as an accurate master provider directory of the New York State public mental health system. This provider directory is used by state and local mental health authorities to help evaluate access to services across counties and regions. The MHPD enables local mental health authorities and providers to submit, verify and/or request changes to program information, as required by the Office of Mental Health (OMH).

All designated and provisionally designated Specialty Mental Health Care Management Agencies (SMH CMAs) are required to submit their SMH CMA program information into MHPD no later than February 11th, 2022. SMH CMAs that serve multiple counties will submit a separate program entry for each county served.

Under Program Code: **0780**

CMAs should use the date of their designation/provisional designation letter as the **open date** for the program type.

Program Name, entered in this format: [Agency Name] SMH CMA

For each county the SMH CMA serves individuals under an **Assisted Outpatient Treatment (AOT)** order, enter the Program name as: [Agency Name] SMH CMA (AOT)

CMAs who already have their agency listed in MHPD under other Care Management program types will not touch those program types at this time (2730, 2620, and 2740). CMAs will only be adding SMH CM as described above.

Program Code 0780 Definition: Specialty Mental Health Care Management (SMHCM)

Specialty Mental Health Care Management Agencies (SMH CMAs) are Health Home care management providers designated by NYS OMH to serve the adult SMI population eligible for Health Home Plus (HH+). HH+ is an intensive level of Health Home Care Management (HHCM) provided to defined high-need individuals with serious mental illness and enrolled in a Health Home (HH) serving adults. To ensure that the intensive needs of these individuals are met, SMH CMAs must assure HH+ individuals receive a level of service consistent with defined requirements for caseload ratios, face-to-face visits, and minimum levels of staff experience and education. The differential monthly rate for HH+ is higher than the Health Home High Risk/Need Care Management and Health Home Care Management rates and is intended to appropriately reimburse for the intense and consistent support needed for this population.

At this time, the ability to serve the AOT population will remain limited to OMH Legacy CMAs, unless otherwise indicated by the State.



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MHPD Webpage:

SMH CMAs can go to the MHPD Home Page for information on entering your SMH CMA.

At [Mental Health Provider Data Exchange \(MHPD\) Home Page \(ny.gov\)](#) you will find:

- Getting Access via the Security Management System (SMS)
- MHPD application link
- Link to Manuals (including the Basic User manual)
- FAQ's
- Definition of Terms
- A link to "Find a Mental Health Program"

Providers may contact the MHPD group with any access or navigational questions at mhpd@omh.ny.gov.