

CCBHC Quality Data Reporting

New York State collects a range of data from the CCBHC Demonstration providers. This data includes the following process measures regarding CCBHC activities that occur as part of the Demonstration grant. These measures are reported annually to SAMHSA.

- The number of provider staff who had mental health and substance use disorder treatment training.
- The number of provider staff newly credentialed or certified to provide mental health and/or substance use disorder treatment activities.
- The number of providers that share information with other providers about the people they serve and types of services they provide.
- The number of providers coordinating and sharing resources with other providers.
- The number and percentage of work group, advisory group, and council members who are service recipients or family members of recipients.
- The number of organizational changes made to support improvement of mental health and substance use disorder treatment activities.
- The number of changes made in finance or other policies.

New York State also collects encounter, clinical outcome, and other quality improvement data from the CCBHCs for annual reporting to SAMHSA. The data includes: 1) access to community-based behavioral health services; 2) quality of services provided by CCBHCs compared to non-CCBHC providers; and 3) federal and state costs of a full range of behavioral health services including inpatient, emergency, and ambulatory services (PAMA § 223(d)(7)(A)).

Each CCBHC should have a quality management program in place that demonstrates understanding of both New York State's Medicaid Managed Care Quality Strategy and Behavioral Health Quality Strategy, in addition to the national measures [CCBHCs collect for annual reporting to SAMHSA](#). These measures include monitoring access to and utilization of care, and quality of service delivery based on NCQA standards. In addition, the results of [the adult consumer assessment of care \(CACs\) and family assessment of care \(FACS\)](#) surveys that are administered annually at the CCBHCs are also reported. The CACS and FACS assess recipient and family satisfaction with services received and their input regarding the design and delivery of clinic services. CCBHCs also develop performance improvement projects specific to their population's health needs.

For additional information on CCBHC quality data reporting requirements please see the [CCBHC Project Summary](#).