

PSYCKES-Medicaid Release Notes – Release 7.7.0

Table of Contents

1. Social Determinants of Health Section Added to Clinical Summary
2. Reorganization of Indicator Sets in My QI Report
3. New Quality Indicator Sets: Vital Signs Dashboard – Adult, Vital Signs Dashboard – Child
4. CORE Eligibility Included in Report Filters and Clinical Summary
5. CSIDD in Report Filters and Clinical Summary
6. New “Region” Filter in Recipient Search
7. iOS Mobile App Release 6.0 Enhancements

1. Social Determinants of Health Section Added to Clinical Summary

A Social Determinants of Health (SDH) section has been added to the Clinical Summary, using Z-codes in Medicaid billing as a data source. These include societal and environmental conditions that can impact a wide range of health risks and outcomes, including food insecurity, inadequate housing, problems related to education, employment, etc. The SDHs will be organized into the following 13 domain categories:

- Problems related to education and literacy
- Problems related to employment and unemployment
- Occupational exposure to risk factors
- Problems related to physical environment
- Problems related to housing and economic circumstances
- Problems related to social environment
- Problems related to upbringing
- Other problems related to primary support group, including family circumstances
- Problems related to certain psychosocial circumstances
- Problems related to other psychosocial circumstances
- Persons encountering health services for other counseling and medical advice, not elsewhere classified
- Problems related to medical facilities and other health care
- Personal risk factors, not elsewhere classified

Users can select a specific SDH to view more details, such as: date of service, service type, service subtype, provider name, and any other primary/secondary/quality flag-related diagnoses.

2. Reorganization of Indicator Sets in My QI Report

My QI Report is now divided into two categories of indicator sets to help easily identify between “real time” measures versus “mature” measures. The new indicator set categories are described below:

- **Quality Improvement Indicators:** The indicator sets in this category are considered more “real time” and are run on a monthly basis, as of the refresh date.
- **Performance Tracking Indicators.** The indicator sets in this category contain more mature data and are calculated monthly after a 6-month data maturation period to allow for services to be invoiced.

This indicator set separation will also be reflected in Statewide Reports and in the client-level Clinical Summary quality flag section.

Note: The “BH QARR DOH Performance Tracking Measure” set was renamed to “MH Performance Tracking Measure”

3. New Quality Indicator Sets: Vital Signs Dashboard – Adult and Vital Signs Dashboard – Child

Two new quality indicator sets have been added to the My QI Report “Performance Tracking Indicators” category, Statewide Reports, Recipient Search, and in the Clinical Summary when applicable to the client:

- **Vital Signs Dashboard – Adult**
- **Vital Signs Dashboard – Child**

These new indicator sets have replaced the previously existing “General Medical QARR – DOH Performance Tracking Measure” set and measures within that set were relocated to the pertinent Vital Signs Dashboard indicator sets. The majority of the VSD indicator set measures are run by the Department of Health (DOH) after a 6-month data maturation period to allow for services to be invoiced. However, there are also indicators within these sets that are considered more “real time” and are run monthly, without the 6-month data maturation period. The measure distinctions are noted in their specific hover-over texts. The two new VSD measure set descriptions are shown below:

- **Vital Signs Dashboard – Adult:** A summary measure indicating the number of unique individuals who meet criteria for any of the Vital Signs Dashboard – Adult indicators. Most of the measures in this set are calculated by the NYS Department of Health (DOH) and are run monthly after a 6-month data maturation period to allow for services to be invoiced. The measures are calculated for a 12-month period of services. Measures run monthly on all available data as of the run date, not requiring a 6-month maturation period, are indicated in the hover-over text.
- **Vital Signs Dashboard – Child:** A summary measure indicating the number of unique individuals who meet criteria for any of the Vital Signs Dashboard – Child indicators. Most of the measures in this set are calculated by the NYS Department of Health (DOH) and are run monthly after a 6-month data maturation period to allow for services to be invoiced. Measures run monthly on all available data as of the run date, not requiring a 6-month maturation period, are indicated in the hover-over text.

4. CORE Eligibility in Report Filters & Clinical Summary

Following the transition of some of the adult Home and Community Based Services (HCBS) to Community Oriented Recovery and Empowerment (CORE) services, a new CORE eligibility filter has been added to Recipient Search and a CORE eligibility message has been added to the Clinical Summary.

- **Recipient Search:** In the “Characteristics” section, within the existing “High Need Population” filter, the following new filter option is now available:
 - **CORE Eligible (Community Oriented Recovery and Empowerment)**
- **Care Coordination Advanced View:** Two new columns have been added to the “Care Coordination” population management view (located in the upper right-hand corner of the Recipient Search results page):
 - **CORE Eligible**
 - **MC Product Line**
- **Clinical Summary:** When applicable, the client-level Clinical Summary will show the following CORE eligibility message in the “Current Care Coordination” section:
 - **CORE Eligibility:** This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit: <https://omh.ny.gov/omhweb/bho/core/>

5. New Service Setting: Crisis Services for Intellectually and Developmentally Disabled (CSIDD)

The new Crisis Services for Intellectually and Developmentally Disabled (CSIDD) service setting has been added to the Recipient Search Service Setting filters, Program Type filters, and the client-level Clinical Summary.

- **Recipient Search:** In the “Services by Specific Provider” or “Services by Any Provider” sections, the **CSIDD - Crisis Service - DD** filter is available within the “Service Setting” filter box under the “Crisis Service” category
- **Program Type filters:** In the My QI Report/Statewide reports, **CSIDD - Crisis Service – DD** is available in the Program Type filter dropdown
- **Clinical Summary:** If applicable, **CSIDD - Crisis Service – DD** will be displayed in the “Hospital/ER/Crisis Services” section

6. New “Region” Filter in Recipient Search

A new “Region” filter has been added to the Recipient Search “Characteristics” section. The region groups are defined by the five OMH regions:

- Central NY
- Hudson River
- Long Island
- New York City
- Western NY

These regions are based on the county of fiscal responsibility, which refers to the county where clients are registered to be receiving Medicaid funds. The “County of Fiscal Responsibility” filter has been renamed to “County”.

7. iOS Mobile App Release 6.0: eSignature for PSYCKES Consent

The above changes made to the PSYCKES client-level Clinical Summary in release 7.7.0 have also been included in the iOS mobile app, along with other new features and an important technical requirement update:

- **eSignatures for PSYCKES consents:** iOS PSYCKES users can now have a client e-sign the PSYCKES Consent form when enabling access to client data (which provides the same access as the original PSYCKES Consent option). The digitally signed PSYCKES Consent form is then saved in the client’s Plans and Documents section of their Clinical Summary for viewing/providing a copy for the client.
- **Laboratory results from state-operated psychiatric center data:** A new section of the client-level Clinical Summary called “Lab Results (State PC)” is now available on iPhone and iPads, if applicable to the client in the past year. The laboratory results data includes:
 - Test Name
 - # Tests
 - Most Recent
 - Most Recent Results
 - Indication if the most recent result was Low, Critically Low, High, or Critically High
 - # Abnormal Tests
 - Normal Range for that test

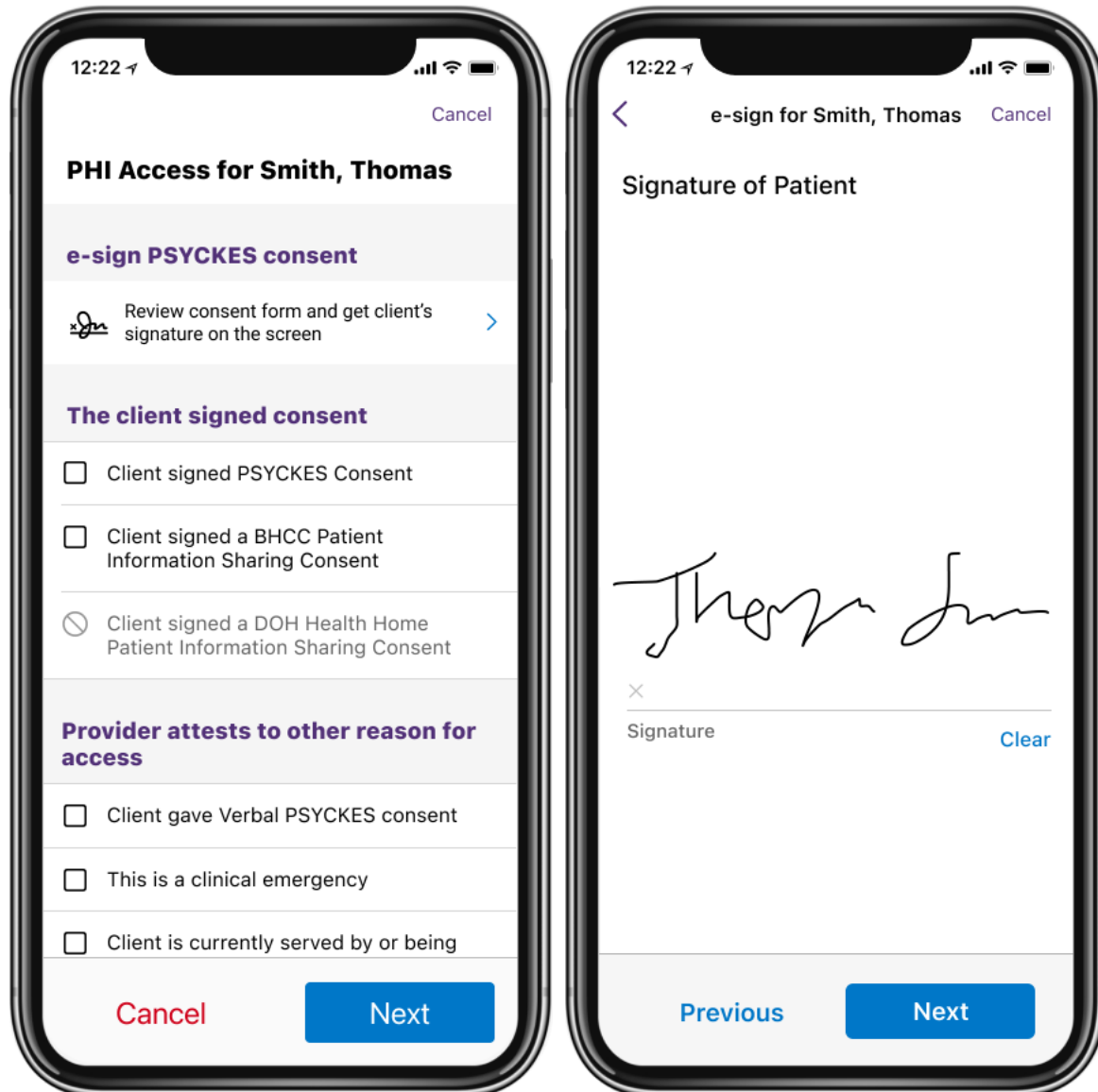


Figure 1. eSignature for PSYCKES Consent

Important Technical Requirement Update for iOS Mobile App

The PSYCKES iOS Mobile app will require the following updates in order to login to the app:

- 1) **iOS version 16.0 or higher** - If you are unsure what version iOS your device currently is, please navigate to Settings > General > About and look for "Software Version"
If your version is not 16.0 or higher, navigate to Settings > General > Software Update and select "Install Now" for latest update
- 2) **PSYCKES App update** – To update to the most recent version of the PSYCKES mobile app, please navigate to the App Store > Search for "PSYCKES" > Select "Update" button

NOTE: Apple's iOS 16 operating system no longer supports certain older iPhone and iPad devices. To view which devices are compatible, please visit:

<https://support.apple.com/en-us/HT213411>