PSYCKES-Medicaid

Provider Search User's Guide

NEW YORK STATE OF OPPORTUNITY. | Office of Mental Health

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PSYCKES-Medicaid Provider Reports

Overview

PSYCKES-Medicaid provider reports allow users to examine prevalence data on quality indicators at the provider level to help focus quality improvement efforts. Quality Improvement (QI) reports in PSYCKES-Medicaid summarize data on a number of quality indicators. There are medication-focused quality indicators, such as polypharmacy and treatment engagement, as well as hospital utilization quality indicators, such as high utilization of medical and/or behavioral health emergency and inpatient services and readmission.

Provider-Level Users

Users with provider-level access are only able to view aggregated data on the provider agency report for providers other than their own; they will not be able to view any client data for those providers.

State-Level Users

Users with state-level access will be able to view all available reports on all agencies in the PSYCKES-Medicaid database, including client data.

Provider Search

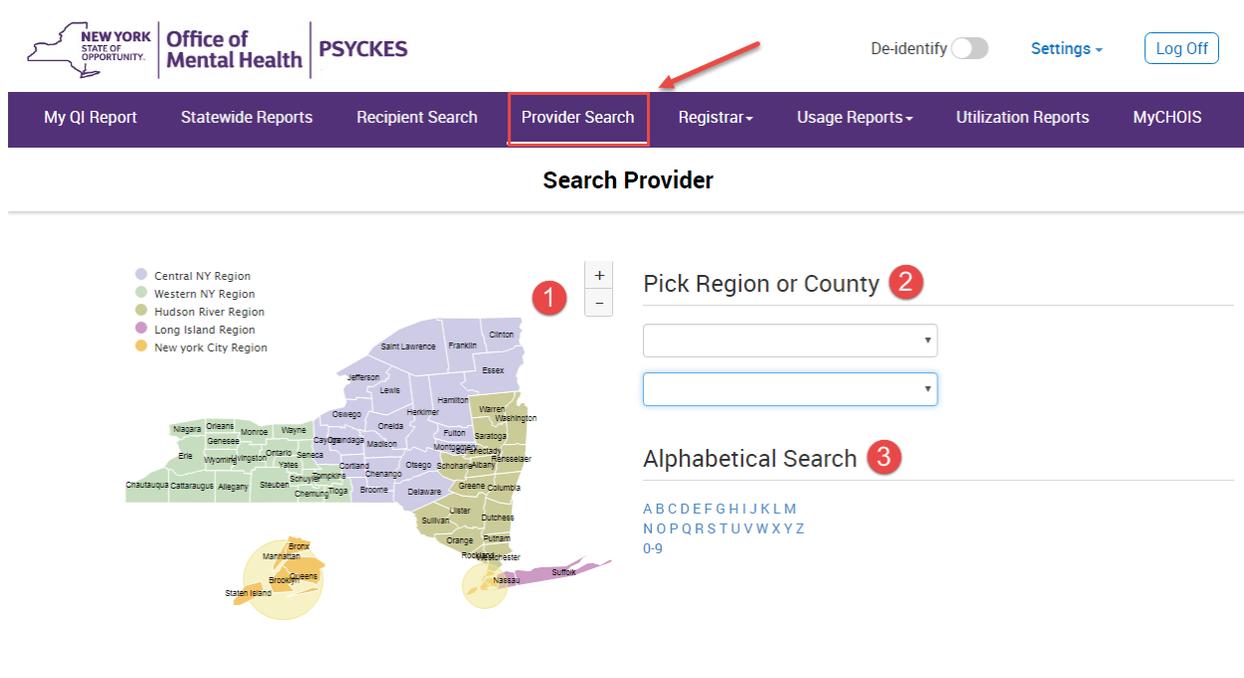From the Provider Search screen, users have three options for locating a particular provider (Figure 1):

Figure 1. Provider Search Page

Map Search

1. Using your cursor, click a county on the map of New York State.
2. A list of providers in that county will be displayed.
3. Select the desired provider to bring up that provider's Quality Indicator report.

Drop-down Search

1. Select a region or county from the respective drop-down menu.
2. A list of providers in that region or county will be displayed.
3. Click on the provider of interest to bring up its Quality Indicator report.

Alphabetical Search

1. To search for a provider alphabetically, select the first letter of the provider's name in the Alphabetical Search section.
2. A list of all providers beginning with the selected letter will appear in alphabetical order.
3. To Click on the provider of interest to bring up its Quality Indicator report.

Note that some agencies with "The" as the first word in their name will be listed under "T".

My QI Report

Once a provider of choice has been selected using Provider Search, users will be directed to that provider's My QI Report screen (Figure 2). The My QI Report screen displays aggregated data for each quality indicator and provides regional and statewide prevalence rates for comparison. See the 'My QI Report User's Guide' for additional details.

Figure 2. My QI Report Screen

Provider Site Details

Clicking on the "Provider Details" button located to the right of the Agency name (Figure 3) will populate a table that lists the information below by site for the selected provider (Figure):

- Site Provider ID
- Locator Code
- Site Name
- Program Type
- Site Address

- City
- Region
- NPI
- Entity ID

Figure 3. Provider Details button

Site Provider ID	Locator Code	Site	Program Type	Site Address	City	Region	NPI	Entity ID
XXXXXXXX	000	SITE A	Clinic - Medical Specialty	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000
XXXXXXXX	000	SITE A	Clinic - Medical Specialty	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000
XXXXXXXX	000	SITE B	Clinic - Unspecified Specialty	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000
XXXXXXXX	000	SITE C	Outpatient SU - ALL	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000

Figure 4. Provider Details Screen