

## New York State Office of Mental Health Continuous Quality Improvement (CQI) Initiative for Health Promotion and Care Coordination

### Health Promotion and Coordination – Indicator Descriptions

The Health Promotion and Coordination indicators focus on ensuring that appropriate planning and coordination takes place for individuals at risk for high utilization of medical inpatient services and medical emergency room (ER) services. Indicators also focus on individuals who may be in need of appropriate laboratory monitoring/screening and outpatient medical visits. The indicator set includes a summary indicator identifying the number of unique individuals who meet criteria for any of the Health Promotion and Coordination indicators. All measures apply to both adults and children except for the preventable hospitalization indicators which are for adults only. The set includes these seven indicators:

- **High Utilization of Medical Inpatient / Emergency Room** (*4+ Inpatient/ER – Med*)<sup>i</sup> PSYCKES identifies Medicaid enrollees of all ages who have had 4 or more non-behavioral health inpatient hospitalizations or ER visits in the past 12 months<sup>ii</sup>.
- **Preventable Hospitalizations - Adult Asthma**<sup>iii</sup> (*Prevent Hosp Asthma*) PSYCKES identifies adult Medicaid enrollees who had one or more hospitalizations due to asthma in the past 12 months.
- **Preventable Hospitalizations - Adult Diabetes** (*Prevent Hosp Diabetes*) PSYCKES identifies adult Medicaid enrollees who had one or more hospitalizations due to diabetes in the past 12 months.
- **Preventable Hospitalizations - Adult Dehydration** (*Prevent Hosp Dehydration*) PSYCKES identifies adult Medicaid enrollees who had one or more hospitalizations due to dehydration in the past 12 months.
- **No Diabetes Screening for Individuals on Antipsychotics** (*No Diabetes Screening-On Antipsychotic*) PSYCKES identifies non-dual eligible Medicaid enrollees of all ages on any antipsychotic without a diabetes screening test (glucose/HbA1c) in the past 12 months.
- **No Diabetes Monitoring for Individuals with Diabetes** (*Diabetes Monitoring-No HbA1c >1Yr*) PSYCKES identifies non-dual eligible Medicaid enrollees of all ages diagnosed with diabetes who did not have a diabetes HbA1c test in the past 12 months.
- **No Outpatient Medical Visit** (*No Outpatient Medical Visit >1 Yr*) PSYCKES identifies Medicaid enrollees of all ages without any outpatient medical visits (non-behavioral health office visits, home services, preventive services, medical exams, ob/gyn or prostate screenings) in the past 12 months.

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<sup>i</sup> The italicized text in parentheses is the name of the indicator displayed in PSYCKES.

<sup>ii</sup> For all indicators, "in the past 12 months" is defined as 12 months prior to the PSYCKES report date (located on the top left corner of the Quality Indicator Overview screen in PSYCKES).

<sup>iii</sup> The indicators related to preventable hospitalization are based on Prevention Quality Indicators developed by the Agency for Healthcare Research and Quality (AHRQ), which are intended to identify population rates of hospitalizations for conditions that should be preventable with adequate outpatient care ([http://www.qualityindicators.ahrq.gov/Modules/pqi\\_overview.aspx](http://www.qualityindicators.ahrq.gov/Modules/pqi_overview.aspx) .