

Length of Service

All units of our organization collaborate to insure that each individual's recovery is supported to the fullest extent possible. Each service area has a "non decline" policy, which means that individuals can easily move from one service area to another.

The Inpatient Service offers an intermediate level of care of six months or less.



Staffing

A multi-disciplinary staffing pattern promotes a holistic approach to treatment.



Confidentiality

All personal information about recipients is considered privileged and confidential. We abide by all federal HIPAA regulations.

Obtaining Services

Buffalo Psychiatric Center's Inpatient Service accepts referrals from the psychiatric units at the general hospitals in our service area.

Individuals discharged from our inpatient services who require an additional brief hospitalization may be directly re-admitted.

The Inpatient Admissions Office may be contacted at: 816-2172.

Services at our outpatient recovery and treatment center (clinic) locations may be requested by contacting Central Intake: (716) 816-2218



**A Facility of the
Office of Mental Health**



Buffalo Psychiatric Center

Our vision:

- create opportunities for personal growth, choice, and recovery
- foster hope and respect
- provide safe environments
- promote excellence
- encourage partnerships among recipients, families, and providers

**Outpatient Central Intake
(716) 816-2218**

Inpatient Services—(716) 816-2172

<http://www.omh.ny.gov/omhweb/facilities/bupc/>

Dedicated to partnerships in hope and recovery

Service Locations

Inpatient Services, 400 Forest Ave. Buffalo, NY 14213, (716) 816-2172

Recovery and Treatment Centers

(Provide clinic services; staffed by Psychiatrist, Social Worker, Psychologist, Nurse)

Central Intake--(716-816-2218)

- ◆ Butler Center
Butler Rehabilitation Center, Main Campus
(716) 816-2445
- ◆ Lakeside Center
355 Central Ave., Fredonia, NY 14063
(716) 672-6117
- ◆ Lancaster Center
525 Pavement Rd., Lancaster, NY 14086
(716) 684-2662
- ◆ Miller-Broadway Center
1384 Broadway, Buffalo, NY 14212
(716) 894-9672
- ◆ North Tonawanda Center
15 Webster St.,
North Tonawanda, NY 14120
(716) 694-1225
- ◆ Zoar Valley Center
49 S. Water St., Gowanda, NY 14070
(716) 532-2231

Residential Services

- ◆ Cudmore Heights Residential Care Center for Adults (RCCA)
Main Campus, (716) 816-2399
- ◆ Family Care (Main Office)
Main Campus, (716) 816-2204
- ◆ Grant Street Residence
656 Grant St., Buffalo, NY 14213
(716) 883-9334
- ◆ Olmsted Residence
3 Rees St., Buffalo, NY 14213,
(716) 884-3445
- ◆ Strozzi SOCR (Transition Unit)
Strozzi Building, Main Campus
(716) 816-2959
- ◆ Waterfront Residence
2 Duquesne St., Celoron, NY 14720
(716) 664-7292

Other Services

- ◆ Assertive Community Treatment (ACT Team) Butler Rehabilitation Center
Main Campus, (716) 816-2935
- ◆ Elmwood Wellness and Recovery Center
Butler Rehabilitation Center
Main Campus, (716) 816-2911, (716) 816-2913
- ◆ Mobile Integration Team
Erie, Niagara Counties, 894-9672
Cattaraugus, Chautauqua Counties
(716) 532-2231
- ◆ Health Home Care Management
Main Campus
(716) 816-2985

**we can
help**



Who We Are

Recovery from mental illness is possible. Buffalo Psychiatric Center provides comprehensive mental health services that promote recovery to individuals 18 years of age and older. Our service area includes the four counties of Erie, Cattaraugus, Chautauqua, and Niagara.

We offer a network of inpatient, rehabilitation, outpatient, residential, vocational, wellness, and self-help/peer services.

Types of services

- ◆ Clinical treatment of serious mental illnesses
- ◆ Assistance with family life and social relationships
- ◆ Service planning and coordination
- ◆ Problem solving
- ◆ Daily activities skills teaching
- ◆ Relapse prevention
- ◆ Medication management
- ◆ Vocational and educational support and assistance
- ◆ Healthcare/wellness education
- ◆ Money management skill teaching
- ◆ Housing assistance
- ◆ Peer support and assistance

*Buffalo Psychiatric Center
is accredited by
The Joint Commission*