

PSYCKES Consent Script & Frequently Asked Questions

Script for Introducing PSYCKES Consent Form to a Patient

“Signing this consent form will allow us to know more about your health, your medications, and the other services you receive, so we can provide you with the best possible care.”

Frequently Asked Questions from Patients about PSYCKES and Responses

1. What is PSYCKES?

PSYCKES is an application that has information from Medicaid and other New York State (NYS) databases about your health history.

2. I don't currently have Medicaid. Do I still need to sign?

If you have been insured by any Medicaid healthcare plan at any time in the past 5 years or if you are not sure, we recommend that you sign the form.

3. What kind of information is in PSYCKES?

All services and medications paid for by Medicaid in the past 5 years are in PSYCKES. It shows who provided the service and what condition was being treated. Your record can also include your health information from other NYS databases, and new databases may be added.

4. I'm not here for psychiatric reasons. Would this consent still apply to me?

Yes. PSYCKES has information about your medical health history and medications you've taken. This information helps us give you the best possible care.

5. Who will see my data and how will it be used?

The information will be safeguarded just like your medical record. Only staff members that need the information to deliver the right care to you will be able to see it.

6. Can I see my PSYCKES health information?

Yes, we can provide you with a copy of your PSYCKES Clinical Summary upon request.

7. What happens if I don't sign the form?

While we recommend that you sign, your choice will not affect your ability to receive treatment from us.

8. Can I withdraw my consent after I sign?

Yes, you PSYCKES consent can be withdrawn at any time.