PSYCKES For BHCCs and Other Networks

We will begin shortly

To hear the webinar, click "Call Me" in the Audio Connection box and enter your phone number - the WebEx system will call your phone

If you do not see the Audio Connection box, go to the top of your WebEx screen, click "Communicate" > "Audio Connection" > "Join Teleconference"

Coren Smith
Medical Informatics Unit
Office of Population Health and Evaluation
May 3, 2023

Q&A via WebEx

- All phone lines are muted

- Use the "Q&A" feature in WebEx menu to ask a question

- Type questions in the "Q&A" box and submit to "all panelists" (default)

- Please do not use "Chat" function for questions

- Slides will be emailed to attendees after the webinar and recording will be posted on PSYCKES website

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Agenda

- PSYCKES overview

- Access to client data

- Quality improvement with My QI Report

- Population health with Recipient Search

- Review client-level details with the Clinical Summary

- Utilization Reports

- Training & technical assistance

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PSYCKES Overview

What is PSYCKES?

- A secure, HIPAA-compliant online application for sharing Medicaid claims and encounter data and other state administrative data

- Designed to support data-driven clinical decision-making, care coordination and quality improvement

- Ongoing data updates

  - Clinical Summary updated weekly

  - Quality Indicator reports updated monthly

Who is Viewable in PSYCKES?

- Over 11 million NYS Medicaid enrollees (currently or past)

  - Fee for service claims

  - Managed care enrollees, all product lines

  - Dual-eligible (Medicare/Medicaid) and Medicaid/Commercial

- Behavioral Health Population (any history of):

  - Psychiatric or substance use service,

  - Psychiatric or substance use diagnosis, OR

  - Psychotropic medication

- Provides all data – general medical, behavioral health, residential

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What Data is Available in PSYCKES?

- Clinical Summary provides up to 5 years of data, updated weekly

- All Medicaid FFS claims and Managed Care encounter data, across treatment settings

  - Medications, medical and behavioral health outpatient and inpatient services, ER, care coordination, residential, lab, and more!

- Multiple other state administrative databases (0-7 day lag):

  - New York City Department of Homeless Services (NYC DHS)
  - Health Home enrollment & CMA provider (DOH MAPP)
  - Managed Care Plan & HARP status (MC Enrollment Table)
  - MC Plan assigned Primary Care Physician (Quarterly, DOH)
  - State Psychiatric Center EMR
  - Assisted Outpatient Treatment provider contact (OMH TACT)
  - Assertive Community Treatment provider contact (OMH CAIRS)
  - Adult Housing/Residential program Information (OMH CAIRS)
  - Suicide attempt (OMH NIMRS)
  - Safety plans/screenings and assessments entered by providers in PSYCKES MyCHOIS
  - IMT and AOT Referral Under Investigation (DOHMH)

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Quality Indicators "Flags"

- PSYCKES identifies clients flagged for quality concerns in order to inform the treating provider or network and to support clinical review and quality improvement
- When a client has an applicable quality flag, the provider is allowed access to that individual's Clinical Summary
- Examples of current quality flags include:
  - No diabetes monitoring for individuals with diabetes and schizophrenia
  - Low medication adherence for individuals with schizophrenia
  - No follow-up after MH inpatient within 7 days; within 30 days
  - High utilization of inpatient/emergency room, Hospital Readmission
  - HARP Enrolled-Not Assessed for HCBS, Health Home Plus-Eligible, No Health Home Plus Service

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Access to Client Data

What information about clients is available?

- Aggregate Data
  - My QI Report: view current performance on all quality indicators, including # of clients flagged at network and provider level
  - Statewide Reports: select a quality indicator and review statewide proportions by region, county, plan, network, provider, etc.
  - Recipient Search Reports: build your own reports to identify populations of interest within your network
  - Utilization Reports: support VBP and network data needs

- Individual Client Level Data
  - Available with the appropriate data sharing agreements and/or BHCC Consents in place
  - My QI Report: drill-in to lists of clients who meet criteria for selected quality indicator
  - Recipient Search Reports: view names of clients who meet population search criteria
  - Clinical Summary: access Medicaid and State PC treatment history, up to 5 years

Access Client Data in PSYCKES
Data Sharing Agreements

- When there are data sharing agreements in place between the network legal entity (e.g., BHCC, IPA) and their network providers, PSYCKES shares client-level data for those clients who are positive for an applicable Quality Flag
  - This does not include data that has special protections such as SUD, HIV, family planning; consent would be required (next slide)
- To update the list of network providers or the status of a data sharing agreement with a provider, contact the PSYCKES Helpdesk

Access Client Data in PSYCKES
BHCC Consent

- The BHCC Patient Information Sharing Consent distributed by OMH is intended to cover data sharing by and among the BHCC and the providers in the BHCC network; it also contains PSYCKES language

- When a network provider checks the box in PSYCKES that a client signed the BHCC Consent for the selected BHCC, PSYCKES will:
  - Grant users at that specific provider agency access to full clinical summary
  - Grant users at the selected BHCC network access to full clinical summary when they use their specialized BHCC PSYCKES Access View
  - **Not** automatically grant users at other provider agencies in the network access to that client's Clinical Summary; each provider agency serving the client has to check this box in their own PSYCKES view (client only has to sign once)

- Access is granted to all available client data for 3 years after the last billed service or until the client withdraws their BHCC consent

- If the client withdraws their BHCC consent the BHCC network will lose their access to the Clinical Summary

Provider User Enabling BHCC Consent

My QI Report

My QI Report

- Tool for managing quality improvement efforts; updated monthly

- Displays quality Indicator Sets and Indicators (measures/flags)

- Eligible Population (Denominator): clients served plus other parameters depending on quality indicator specifications

- Number with QI Flag (Numerator): clients meeting criteria for flag

- % prevalence rate: numerator over denominator; higher % indicates opportunities for improvement, lower is better

- Compare prevalence rates at the statewide, region, county, network, provider, program, and managed care plan

- Filter report by: Program Type, MC Plan, Age

- Reports can be exported to Excel and PDF

- QI Trends Past Year allows you to track prevalence on a quality indicator for a selected network or provider agency

Understanding My QI Report

- Network Access View:

  - Review your overall network performance on all quality indicators

  - See head-to-head comparisons of providers within your network, identify high volume opportunities for improvement

  - *Drill down to individual list of client names

  - *Access client-level Clinical Summary to support treatment review/ planning/ care coordination for high risk clients

- Attribution of Clients to Providers and Networks in PSYCKES:

  - Clients served by provider agency according to Medicaid in past 9 months

  - Providers within the Network are identified when you request PSYCKES Network Access development for your network

- Period of observation for the quality indicator:

  - Depends on that quality measure definition, varies for each measure

  - For example, the period of observation for the High Utilization quality indicator is 13 months

Client names and access to client-level data is only available when your network has legal data sharing agreements in place with that provider

MAIN STREET IPA
Quality Indicator Overview As Of 03/01/2023

ⓘ View: Standard ▾   📄 PDF   📊 Excel

PROGRAM TYPE: ALL   MANAGED CARE: ALL   MC PRODUCT LINE: ALL   AGE: ALL   REGION: ALL   COUNTY: ALL

[Filters]   Reset

Indicator Set

Quality Improvement Indicators (as of 03/01/2023)   Run monthly on all available data as of run date

Name ▲	Population	Eligible Population	# with QI Flag	%	Statewide %	25% 50% 75% 100%
BH QARR - Improvement Measure	All	2,816	915	32.5	36.1	32.5 / 36.1
General Medical Health	All	19,950	2,431	12.2	12.3	12.2 / 12.3
Health Home Care Management - Adult	Adult 18+	5,723	3,468	60.6	86	60.6 / 86
High Utilization - Inpt/ER	All	19,950	5,795	29	21.4	29 / 21.4
Polypharmacy	All	4,843	964	19.9	12.2	19.9 / 12.2
Preventable Hospitalization	Adult	19,428	298	1.5	0.8	1.5 / 0.8
Readmission Post-Discharge from any Hospital	All	4,651	961	20.7	11.4	20.7 / 11.4
Readmission Post-Discharge from this Hospital	All	0	0	0	11.4	0 / 11.4
Treatment Engagement	Adult 18-64	2,642	945	35.8	33.4	35.8 / 33.4

Performance Tracking Indicators (as of 08/01/2022)   Run with intentional lag of 6+ months to allow for complete data

Name ▲	Population	Eligible Population	# with QI Flag	%	Statewide %	25% 50% 75% 100%
MH Performance Tracking Measure	All	3,867	1,993	51.5	52.8	51.5 / 52.8
SUD Performance Tracking Measure	Adol & Adult (13+)	5,444	4,248	78	80.1	78 / 80.1
Vital Signs Dashboard - Adult	Adult	8,348	4,262	51.1	47.7	51.1 / 47.7
Vital Signs Dashboard - Child	Child & Adol	638	227	35.6	33.6	35.6 / 33.6

MAIN STREET IPA
Quality Indicator Overview As Of 03/01/2023

ℹ View: Standard ⌄   📄 PDF   📊 Excel

ARE: ALL   MC PR   Filters   Reset

QI Filters   ✕

Program Type | ALL ⌄ |

| ALL |
| ACT - MH Specialty |
| CCBHC |
| CFTSS - All |
| CFTSS - CPST |
| CFTSS - Family Peer Support Services (FPSS) |
| CFTSS - Family/Youth Peer Support (FPSS/YPS) |
| CFTSS - Other Licensed Practitioners (OLP) |
| CFTSS - Psychosocial Rehabilitation (PSR) |
| CORE Psychosocial Rehabilitation - Education Focus |
| CORE or HCBS All |
| CORE or HCBS Community Psychiatric Support and Treatment |
| CORE or HCBS Empowerment Services - Peer Support |
| CORE or HCBS Psychosocial Rehabilitation - Any |
| Care Management - Enrolled (Source: DOH MAPP) |
| Care Management - Enrolled/Outreach (Source: DOH MAPP) |
| Care Management - Outreach (Source: DOH MAPP) |
| Childrens HCBS - All |
| Childrens HCBS - Caregiver Family Supports and Services |
| Childrens HCBS - Community Self-Advocacy Training and Support |

Managed Care

MC Product Line

Age

Region

County

ators (as of 0

All

All

Adult 1;   60.6
                                                                        86

All

All

Adult   26,996   298   1.1   0.8   1.1 / 0.8

m any   All   4,651   961   20.7   11.4   20.7 / 11.4

m this

MAIN STREET IPA
Quality Indicator Overview As Of 03/01/2023

ⓘ View: Standard ▾   📄 PDF   📊 Excel

PROGRAM TYPE: ALL   MANAGED CARE: ALL   MC PRODUCT LINE: ALL   AGE: ALL   REGION: ALL   COUNTY: ALL

Filters   Reset

Indicator Set

Quality Improvement Indicators (as of 03/01/2023)   Run monthly on all available data as of run date

Name ▲	Population	Eligible Population	# with QI Flag	%	Statewide %	25% 50% 75% 100%
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Polypharmacy	All	4,843	964	19.9	12.2	19.9 / 12.2
Preventable Hospitalization	Adult	19,428	298	1.5	0.8	1.5 / 0.8
Readmission Post-Discharge from any Hospital	All	4,651	961	20.7	11.4	20.7 / 11.4
Readmission Post-Discharge from this Hospital	All	0	0	0	11.4	0 / 11.4
Treatment Engagement	Adult 18-64	2,642	945	35.8	33.4	35.8 / 33.4

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Vital Signs Dashboard - Child	Child & Adol	638	227	35.6	33.6	35.6 / 33.6

My QI Report ▾   Statewide Reports   Recipient Search   Provider Search   Usage ▾   Utilization Reports

MAIN STREET IPA
Quality Indicator Overview As Of 03/01/2023

ℹ️ View: Standard ▾   📄 PDF   📊 Excel

PROGRAM TYPE: ALL   MANAGED CARE: ALL   MC PRODUCT LINE: ALL   AGE: ALL   REGION: ALL   COUNTY: ALL

Filters   Reset

Indicator Set: BH QARR - Improvement Measure

Indicator Set	**Indicator**

Name	Population	Eligible Population	# with QI Flag	% 🟩	Statewide % 🟦	25% 50% 75% 100%
1. Adherence - Antipsychotic (Schiz)	Adult 18-64	1,261	438	34.7	29.2	🟩 34.7 / 🟦 29.2
2. Discontinuation - Antidepressant <12 weeks (MDE)	Adult 18-64	357	172	48.2	41.2	🟩 48.2 / 🟦 41.2
3. No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic	Child	19	11	57.9	64.3	🟩 57.9 / 🟦 64.3
4. No Diabetes Screening (Gluc/HbA1c) Schiz or Bipolar on Antipsychotic	Adult 18-64	1,583	191	12.1	24.5	🟩 12.1 / 🟦 24.5
5. Antipsychotic Polypharmacy (2+ >90days) Children	Child	12	0	0	4.4	🟩 0 / 🟦 4.4
6. No Diabetes Monitoring (HbA1C and LDL-C) Diabetes and Schiz	Adult 18-64	388	81	20.9	33.6	🟩 20.9 / 🟦 33.6
7. Readmission (30d) from any Hosp: MH to MH	All	892	140	15.7	11.3	🟩 15.7 / 🟦 11.3
BH QARR - 2020 Quality Incentive Subset Summary (1-4)	All	2,321	758	32.7	40.9	🟩 32.7 / 🟦 40.9
BH QARR - 2020 Total Indicator Summary (1-7)	All	2,816	915	32.5	36.1	🟩 32.5 / 🟦 36.1

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De-identify ⚪   Settings ▾   Log Off

My QI Report ▾   Statewide Reports   Recipient Search   Provider Search   Usage ▾   Utilization Reports

MAIN STREET IPA
Quality Indicator Overview As Of 03/01/2023

ℹ View: Standard ▾   📄 PDF   📊 Excel

PROGRAM TYPE: ALL   MANAGED CARE: ALL   MC PRODUCT LINE: ALL   AGE: ALL   REGION: ALL   COUNTY: ALL

Filters   Reset

Indicator Set: BH QARR - Improvement Measure   **Indicator**: 4. No Diabetes Screening (Gluc/HbA1c) Schiz or Bipolar on Antipsychotic

Indicator Set	Indicator	Provider

Provider Facility Name	Eligible Population	# with QI Flag	%
NYU LANGONE HOSPITALS	1,486	190	12.8
HOUSING WORKS E NY HIV 3 AADC	297	37	12.5
ARGUS COMMUNITY, INC.	223	31	13.9
HOUSING WORKS, INC.	333	27	8.1
BRIDGING ACCESS TO CARE, INC.	88	19	21.6
CAMBA, INC.	93	19	20.4
COMMUNITY HEALTH PROJECT, INC.	186	17	9.1
NATIONAL ASSOCIATION ON DRUG ABUSE PROBLEMS	79	11	13.9
AIDS SERVICE CENTER OF LOWER MANHATTAN, INC	81	10	12.3
HOUSING WORKS SVC II AADC	156	10	6.4
UPPER ROOM AIDS MINISTRY, INC: ADHC	80	10	12.5
BAILEY HOUSE, INC.	44	7	15.9
FAMILY SERVICES NETWORK NY AL	54	7	

De-identify 🔵   Settings ▾   Log Off

My QI Report ▾   **Statewide Reports**   **Recipient Search**   **Provider Search**   **Usage ▾**   **Utilization Reports**

‹Network QI

MENTAL HEALTH CLINIC
Quality Indicator Overview As Of 03/01/2023

ℹ View: Standard ▾   📄 PDF   📊 Excel

REGION: ALL   COUNTY: ALL   SITE: ALL   PROGRAM TYPE: ALL   AGE: ALL   MC PRODUCT LINE: ALL   MANAGED CARE: ALL   **Filters**   Reset

Indicator Set: BH QARR - Improvement Measure   **Indicator:** 4. No Diabetes Screening (Gluc/HbA1c) Schiz or Bipolar on Antipsychotic

Indicator Set	Indicator	Site	HH/CM Site(s)	MCO	Attending	**Recipients**	New QI Flag	Dropped QI Flag

Recipient ⇅	Medicaid ID ⇅	DOB ⇅	Race & Ethnicity ⇅	Quality Flags ⇅	Most Recent BH Outpatient Attending	Clinical Summary Last Viewed ⇅
QUnVUaZBTEa UaVFTUFI	SqeoM96vOEI	MDMlM9MlMTauOQ	White	Adher-AP (DOH), HARP No Assessment for HCBS, HARP No Health Home, High MH Need, No DM Screen - AP, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP	None Identified	No
REFMVEzO VE7PTUFT	VaemM9MuOFM	MDUlM9UlMTasNA	White	Colorectal Screen Overdue (DOH), HARP No Assessment for HCBS, No DM Screen - AP, No DM Screen - AP (DOH), No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP, No Outpt Medical	None Identified	No
				4PP(A), No DM Screen - AP, No Gluc/HbA1c & LDL		

First   Previous   1   Next   Last

QI Trends Past Year
Select Organization, Indicator Set and Indicator
Select additional filters (optional)

QI Trends Past Year

Region comparison: New York City

■ % ■ Region Percent ■ State Percent
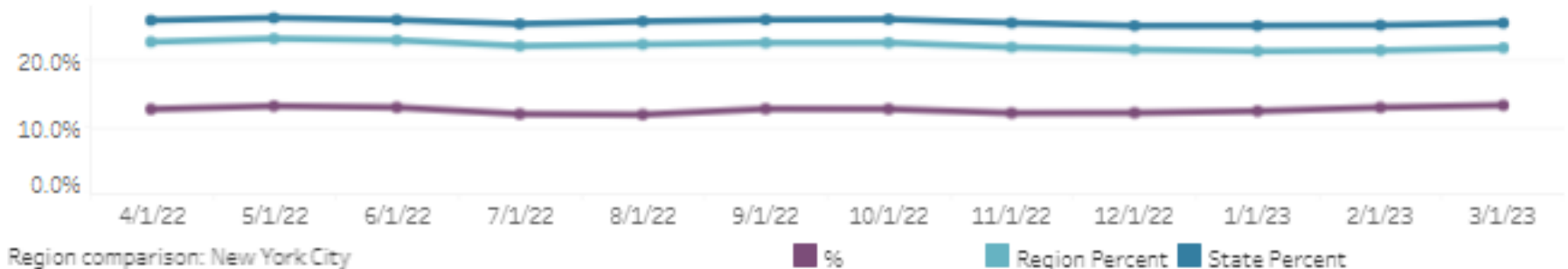
4. No Diabetes Screening (Gluc/HbA1c) Schiz or Bipolar on Antipsychotic: The percentage of adults 18-64 years with a diagnosis of schizophrenia or Bipolar Disorder with any oral or injectable antipsychotic medication during the previous 13 months, who did not have either an HbA1c or blood glucose test in the past 1 months.

	Eligible Population	# with QI flag	%	Region Percent	State Percent
4/1/22	3,226	407	12.6%	22.5%	25.6%
5/1/22	3,166	414	13.1%	22.9%	26.0%
6/1/22	3,176	409	12.9%	22.7%	25.7%
7/1/22	3,182	379	11.9%	21.9%	25.1%
8/1/22	3,112	368	11.8%	22.1%	25.5%
9/1/22	3,025	383	12.7%	22.3%	25.7%
10/1/22	3,023	382	12.6%	22.3%	25.8%
11/1/22	3,013	363	12.0%	21.7%	25.3%
12/1/22	3,046	368	12.1%	21.3%	24.8%
1/1/23	3,015	372	12.3%	21.1%	24.8%
2/1/23	2,945	379	12.9%	21.2%	24.9%
3/1/23	1,615	213	13.2%	21.6%	25.2%

Recipient Search

Recipient Search

- Tool for population health management and oversight

- Automatic attribution is clients billed by one or more network provider in past 12 months; attribution time period can be modified

- Build your own population searches, can search by:

  - Demographics

  - High need characteristics

  - Medications received

  - Medical or behavioral health diagnoses

  - Services received by specific provider or any provider

- Search results report shows count and unique identifiers of individuals

- Export results page to Excel or PDF

- Advanced search results "Views" provide more information in bulk

  - Care Coordination, High Need/High Risk, Hospital Utilization, Outpatient Providers

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My QI Report ▾ | Statewide Reports | **Recipient Search** | Provider Search | Usage ▾ | Utilization Reports

Recipient Search

Limit results to [50 ▼] [Search] Reset

Recipient Identifiers

Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

Characteristics as of 04/17/2023

Age Range [ ] To [ ] Gender [▼]			Population	[▼]
Race	[▼]		High Need Population	[▼]
Ethnicity	[▼]		AOT Status	[▼]
Region	[▼]		Alerts	[▼]
County	[▼]		Homelessness Alerts	[▼]

Managed Care Plan & Medicaid

Managed Care	[▼]		Children's Waiver Status	[▼]
MC Product Line	[▼]		HARP Status	[▼]
Medicaid Enrollment Status	[▼]		HARP HCBS Assessment Status	[▼]
Medicaid Restrictions	[▼]		HARP HCBS Assessment Results	[▼]

Quality Flag as of 03/01/2023

- HARP Enrolled - Not Health Home Enrolled - (updated weekly)
- HARP-Enrolled - No Assessment for HCBS - (updated weekly)
- Eligible for Health Home Plus - Not Health Home Enrolled
- Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
- Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months
- HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months
- High Mental Health Need
- Antipsychotic Polypharmacy (2+ >90days) Children
- Antipsychotic Two Plus
- Antipsychotic Three Plus
- Antidepressant Two Plus - SC
- Antidepressant Three Plus
- Psychotropics Three Plus
- Psychotropics Four Plus
- Polypharmacy Summary
- Discontinuation - Antidepressant <12 weeks (MDE)
- Adherence - Mood Stabilizer (Bipolar)
- Adherence - Antipsychotic (Schiz)
- Treatment Engagement - Summary
- No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All)

Services: Specific Provider as of 03/01/2023

Past 1 Year

Provider	MAIN STREET IPA
Region	
County	
Current Access	

Service Utilization

Number of Visits

Service Setting:
- Care Coordination
- Inpatient - ER
- Living Support/Residential
- Other
- Outpatient - DD
- Outpatient - MH
- Outpatient - Medical
- Outpatient - Medical Specialty

Service Detail: Selected

Medication & Diagnosis as of 03/01/2023

Past 1 Year

Prescriber Last Name

Drug Name

☐ Active Drug

☐ Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class*
- ADHD Med
- Antidepressant
- Antipsychotic
- Antipsychotic - Long Acting Injectable

Non-Psychotropic Drug Class*
- Analgesics and Anesthetics
- Anti-Infective Agents
- Anti-Obesity Agents
- Antidiabetic

Diagnosis

Diagnosis given 1+

⦿ Primary Only   ◯ Primary/Secondary

BH Diagnosis
- Any BH Diagnosis
- Any MH Diagnosis
- Anxiety Disorders
- Bipolar and Related Disorders

Medical Diagnosis
- Certain conditions originating in the peri
- Certain infectious and parasitic diseases
- Congenital malformations, deformation
- Diseases of the blood and blood-forming

Services by Any Provider as of 03/01/2023

Past 1 Year

Provider

Region

County

Service Utilization

Number of Visits

Service Setting:
- Care Coordination
- Crisis Service
- Foster Care
- Inpatient - ER
- Living Support/Residential
- Other
- Outpatient - DD
- Outpatient - MH
- Outpatient - Medical
- Outpatient - Medical Specialty
- Outpatient - SU

Service Detail: Selected

— Recipient Related data is refreshed weekly and all other sections are refreshed monthly.
— Search uses "OR" criteria within a list and "AND" criteria between lists.
— *To select multiple options within a list, hold down "CTRL" while making additional selections.

Limit results to   50

Search   Reset

Characteristics as of 04/17/2023

Age Range	[ ] To [ ]	Gender	[▾]
Race	[▾]	Population	[▾]
Ethnicity	[▾]	High Need Population	[▾]
Region	[▾]	AOT Status	
County	[▾]	Alerts	
		Homelessness Alerts	

High Need Population dropdown options:

- CORE Eligible (Community Oriented Recovery and Empowerment)
- POP : High User (All)
- POP : High User (New)
- POP : Potential Clozapine Candidate (All)
- POP : Potential Clozapine Candidate (New)
- High Medicaid Inpatient/ER Cost (Non-Duals) - Top 1%
- High Medicaid Inpatient/ER Cost (Non-Duals) - Top 5%
- OnTrackNY Early Psychosis Program : Enrolled
- OnTrackNY Early Psychosis Program : Discharged < 3 years
- OnTrackNY Early Psychosis Program : Enrolled or Discharged < 3 years
- Transition Age Youth - Behavioral Health (TAY-BH)
- OPWDD NYSTART - Eligible
- Health Home Plus (HH+) - Eligible
- HH+ Service - Received at least once in past 3 mo. (Source: DOH MAPP)
- AOT - Active Court Order
- AOT - Expired < 12 months
- ACT - Enrolled
- ACT - Discharged < 12 months
- 3+ Inpt MH < 12 months

Managed Care Plan & Medicaid

Managed Care	[▾]	Children's Waiver Status	
MC Product Line	[▾]	HARP Status	
Medicaid Enrollment Status	[▾]	HARP HCBS Assessment Status	
Medicaid Restrictions	[▾]	HARP HCBS Assessment Results	

Quality Flag as of 04/01/2023   ⧉ Definitions   **Services: Specific Provider** as of 04/(

Quality Flag as of 03/01/2023   ⬜ Definitions

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months
HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months
High Mental Health Need
Antipsychotic Polypharmacy (2+ >90days) Children
Antipsychotic Two Plus
Antipsychotic Three Plus
Antidepressant Two Plus - SC
Antidepressant Three Plus
Psychotropics Three Plus
Psychotropics Four Plus
Polypharmacy Summary
Discontinuation - Antidepressant <12 weeks (MDE)
Adherence - Mood Stabilizer (Bipolar)
Adherence - Antipsychotic (Schiz)
Treatment Engagement - Summary
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All)
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (Child)

Medication & Diagnosis as of 03/01/2023

Past 1 Year ▼

Prescriber Last Name [   ]

Drug Name [   ]   ☐ Active Drug

Psychotropic Drug Class*

```
ADHD Med                          ▲
Antidepressant
Antipsychotic                     ▓
Antipsychotic - Long Acting Injectab ▼
```

Non-Psychotropic Drug Class*

```
Analgesics and Anesthetics        ▲
Anti-Infective Agents
Anti-Obesity Agents               ▓
Antidiabetic                      ▼
```

Diagnosis [   ]

Diagnosis given [1+ ▼]   ⦿ Primary Only   ◯ Primary/Secondary

---

BH Diagnosis

```
├─Any BH Diagnosis                ▲
├─Any MH Diagnosis                ▓
├─Anxiety Disorders
├─Bipolar and Related Disorders   ▼
◄         ▓▓▓▓              ►
```

Medical Diagnosis

```
├─Certain conditions originating in the peri ▲
├─Certain infectious and parasitic diseases  ▓
├─Congenital malformations, deformations
├─Diseases of the blood and blood-forming    ▼
◄         ▓▓▓▓              ►
```

Services: Specific Provider as of 03/01/2023

Past 1 Year ⌄

Provider	MAIN STREET IPA

Region ⌄   County ⌄

Current Access ⌄

Service Utilization ⌄   Number of Visits ⌄

Service Setting:

+ − Care Coordination
+ − Inpatient - ER
+ − Living Support/Residential
+ − Other
+ − Outpatient - DD
+ − Outpatient - MH
+ − Outpatient - Medical
+ − Outpatient - Medical Specialty

Service Detail: Selected

Services by Any Provider as of 03/01/2023

Past 1 Year ∨

Provider [   ]

Region [∨]   County [∨]

Service Utilization [∨]   Number of Visits [∨]

Service Setting:

Service Detail: Selected

+—Care Coordination
+—Crisis Service
+—Foster Care
+—Inpatient - ER
+—Living Support/Residential
+—Other
+—Outpatient - DD
+—Outpatient - MH
+—Outpatient - Medical
+—Outpatient - Medical Specialty
+—Outpatient - SU

◁ Modify Search

42 Recipients Found

ⓘ View: [Standard ▾]   📄 PDF   📊 Excel

	BH Diagnosis	Bipolar and Related Disorders
AND	[Provider Specific] Provider	MAIN STREET IPA
AND	[Provider Specific] Service Utilization	Inpatient - ALL (3+ Visits)

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID ⇵	DOB ⇵	Gender ⇵	Medicaid Quality Flags ⇵	Medicaid Managed Care Plan ⇵	Current PHI Access ⇵
QabBTa3P SazFTEnF	Rb6sMT6u MV2	OSyoMCyn OT6q	R6 LQ Mp6	2+ ER-BH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4PP(A), Adher-AP (DOH), Adher-MS (DOH), HARP No Assessment for HCBS, High MH Need, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, Readmit 30d - BH to BH, Readmit 30d - MH to All Cause	Fidelis Care New York	Quality Flag
QanBQqjXRUnM QqFUSEVSSUvF RQ	RUIqOTAnM ai	N8yoLpEvO TE	R6 LQ MpE	2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, Adher-AP, Adher-AP (DOH), Adher-MS, Adher-MS (DOH), HARP No Assessment for HCBS, HARP No Health Home, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, High MH Need, No DM Screen - AP, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP, No MH Inpt F/U 30d (DOH), No MH Inpt F/U 30d (DOH) - Adult, No MH Inpt F/U 7d (DOH), No MH Inpt F/U 7d (DOH) - Adult, No Outpt Medical, POP Cloz Candidate, POP High User, Readmit 30d - BH to BH, Readmit 30d - MH to MH, Readmit 30d - MH to MH - Adult, Readmit 30d - Medical to All Cause	Fidelis Care New York	Quality Flag
QanBSqU UqFNQUvUSEE TA	QqUrNDEoO EY	OCynOCynO T6v	R6 LQ MpM	2+ ER-Medical, 2+ Inpt-Medical, 4+ Inpt/ER-Med, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, PQI 92 (DOH), PrevHosp-DM, Readmit 30d - Medical to Medical		Quality Flag
QazNQaFSRA REbBTaU TQ	QUupNpam MrE	OSypMCyn OTUt	R6 LQ N9U	2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, HARP No Assessment for HCBS, High MH Need, POP Cloz Candidate, POP High User, Readmit 30d - BH to BH, Readmit 30d - MH to MH, Readmit 30d - MH to MH - Adult	Fidelis Care New York	Quality Flag
QqFSUEVOVEVS VE7FUaVTQQ TQ	Qa2vM96oN Fe	OSyoN8ynO TYt	R6 LQ NTU	2+ ER-Medical, 2+ Inpt-Medical, 4+ Inpt/ER-Med, High MH Need, POP High User, Readmit 30d - Medical to Medical	CDPHP	Quality Flag
QqFTUqbEWQ SrJJUrRPUE7FUbl	REMtNDAq NFY	NSypLpEvO Ta	TQ LQ M9M	2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, Adher-MS, High MH Need, POP High User, Readmit 30d - BH to BH, Readmit 30d - MH to MH, Readmit 30d - MH to MH - Adult	Fidelis Care New York	Quality Flag

‹ Modify Search

42 Recipients Found

ⓘ View: [Care Coordination ▾]   📊 Excel

	BH Diagnosis	Bipolar and Related Disorders
AND	[Provider Specific] Provider	MAIN STREET IPA
AND	[Provider Specific] Service Utilization	Inpatient - ALL (3+ Visits)

Maximum Number of Rows Displayed: 50

Name ▲	Product Line	Current PHI Access	HARP Status (H Code)	CORE Eligible	HARP HCBS Assessment Date (m recent)
QabBTa3P SazFTEnF	ecovery Plan (HARP)	Quality Flag	HARP Enrolled (H1)	Yes	
QanBQqjXRUnM QqFUSEVSSUvF RQ	ecovery Plan (HARP)	Quality Flag	HARP Enrolled (H1)	Yes	
QanBSqU UqFNQUvUSEE TA		Quality Flag			
QazNQaFSRA REbBTaU TQ	ecovery Plan (HARP)	Quality Flag	HARP Enrolled (H1)	Yes	
QqFSUEVOVEVS VE7FUaVTQQ TQ		Quality Flag			
QqFTUqbEWQ SrJJUrRPUE7FUbl		Quality Flag	Eligible Pending Enrollment (H9)		
Qq7BRqvPT6 QVJJRUm		Quality Flag	Eligible Pending Enrollment (H9)		
Qq7JVUrFTbRP SaFTTqu QQ	ecovery Plan (HARP)	Quality Flag	HARP Enrolled (H1)	Yes	
QqbSQUJJUqa SaVTUqbDQQ	ecovery Plan (HARP)	Quality	P Enrolled (H1)	Yes	
QqnBRaZFWQ RFbMQUu S6		Quality			
QqzSRVbNQVNUUabBTa vJ VaVSQQ Vm	ecovery Plan (HARP)	Quality Flag	HARP Enrolled (H1)	Yes	

CLICK HERE TO SCROLL

42 Recipients Found

‹ Modify Search

ⓘ View: [Care Coordination ▾]

Excel

	BH Diagnosis	Bipolar and Related Disorders
AND	[Provider Specific] Provider	MAIN STREET IPA
AND	[Provider Specific] Service Utilization	Inpatient - ALL (3+ Visits)

Maximum Number of Rows Displayed: 50

Name	HARP HCBS Assessment Date (most recent)	Children's Waiver Status (K Code)	Health Home Name (Enrolled)	Care Management Name (Enrolled)
QqbSQUJJUqa SaVTUqbDQQ			ADIRONDACK HEALTH INSTITUTE INC	CATHOLIC CHARITIES/ALBANY AI
QqnBRaZFWQ RFbMQUu S6			CHHUNY LLC	BEHAVIORAL HLTH SVCS NORTH IN
QqzSRVbNQVNUUabBTa vJ VaVSQQ Vm			ADIRONDACK HEALTH INSTITUTE INC	GLENS FALLS HOSPITAL
RqFSUazX SaFNRVM U6	7/11/2022			
RqFURVM SqFZTEVF TA	5/7/2021			
RqVPUa3J RVJJQm Sm				
RrJFRUu SEFSUabT QQ				
RrJFRUvP SaFNRVM				
SEFNTUzORA REzOQUnE R6				
SEFZRVM TUbDSEVMTEU	8/30/2022		...LTH INSTITUTE	BEHAVIORAL HLTH SVCS NORTH IN
SEbMTA QVVEUaVZ TQ	9/25/2020		...RONDACK HEALTH INSTITUTE INC	AIDS COUNCIL OF NENY AI

CLICK HERE TO SCROLL

‹ Modify Search   **42 Recipients Found**   ⊙ View: | Care Coordination ▾ | 🗷 Excel

	BH Diagnosis		Bipolar and Related Disorders
AND	[Provider Specific] Provider		MAIN STREET IPA
AND	[Provider Specific] Service Utilization		Inpatient - ALL (3+ Visits)

Maximum Number of Rows Displayed: 50

Name ▲	d)	ACT Provider (Active)	OnTrackNY Early Psychosis Program (Enrolled)	AOT Status	AOT Provider (Active)
QabBTa3P SazFTEnF					
QanBQqjXRUnM QqFUSEVSSUvF RQ					
QanBSqU UqFNQUvUSEE TA					
QazNQaFSRA REbBTaU TQ	K				
QqFSUEVOVEVS VE7FUaVTQQ TQ					
QqFTUqbEWQ SrJJUrRPUE7FUbI	H				
Qq7BRqvPT6 QVJJRUm					
Qq7JVUrFTbRP SaFTTqu QQ					
QqbSQUJJUqa SaVTUqbDQQ	AI				
QqnBRaZFWQ RFbMQUu S6	H IN				
QqzSRVbNQVNUUabBTa vJ VaVSQQ Vm					

‹ Modify Search

42 Recipients Found

ⓘ View: [Hospital Utilization ▾]
📊 Excel

		BH Diagnosis		Bipolar and Related Disorders								
AND		[Provider Specific] Provider		MAIN STREET IPA								
AND		[Provider Specific] Service Utilization		Inpatient - ALL (3+ Visits)								

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name	Medicaid ID	DOB	Gender	Medicaid Managed Care Plan	Current PHI Access	# ER Services Past Yr			# Inpatient Services Past Yr		
						ALL	Behavioral Health	Medical	ALL	Behavioral Health	Medical
QabBTa3P SazFTEnF	Rb6sMT6u MV2	OSyoMCyn OT6q	R6 LQ Mp6	Fidelis Care New York	Quality Flag	4	2	2	6	6	
QanBQqjXRUnM QqFUSEVSSUvF RQ	RUIqOTAn Mai	N8yoLpEvO TE	R6 LQ MpE	Fidelis Care New York	Quality Flag				15	14	1
QanBSqU UqFNQUvUSEE TA	QqUrNDEoO EY	OCynOCynO T6v	R6 LQ MpM		Quality Flag	3		3	5		5
QazNQaFSRA REbBTaU TQ	QUupNpam MrE	OSypMCyn OTUt	R6 LQ N9U	Fidelis Care New York	Quality Flag	5	2	3	5	5	
QqFSUEVOVEVS VE7FUaVTQQ TQ	Qa2vM96o NFe	OSyoN8ynO TYt	R6 LQ NTU	CDPHP	Quality Flag	6		6	5		5
QqFTUqbEWQ SrJJUrRPUE7FUbI	REMtNDAq NFY	NSypLpEvO Ta	TQ LQ M9M	Fidelis Care New York	Quality Flag	2		2	4	4	
Qq7BRqvPT6 QVJJRUm	QqeuODMq MVQ	NoypLpEvO TI	R6 LQ MpA	Fidelis Care New York	Quality Flag	9	5	4	3	1	2
Qq7JVUrFTbRP SaFTTqu QQ	QqUnNDYa NbA	MoynN8yn OT2o	TQ LQ NTE	Fidelis Care New York	Quality Flag	1	1		6	6	
QqbSQUJJUqa SaVTUqbDQQ	RbMtNpMu NFM	MTEIMTaIM TauN6	R6 LQ MpY	CDPHP	Quality Flag	19	5	14	8	8	

42 Recipients Found

‹ Modify Search   ⓘ View: [Outpatient Providers ▾]   📊 Excel

Standard
Care Coordination
High Need/High Risk
Hospital Utilization
Outpatient Providers

	BH Diagnosis	Bipolar and Related Disorders
AND	[Provider Specific] Provider	MAIN STREET IPA
AND	[Provider Specific] Service Utilization	Inpatient - ALL (3+ Visits)

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name	Medicaid ID	DOB	Gender	Medicaid Managed Care Plan	Current PHI Access	Primary Care Physician Assignment(Assigned by MC Plan)		
						Name	Most Recent Service Past 1 yr	# Visits with Assigned PCP past 1 yr
QabBTa3P SazFTEnF	Rb6aMT6uMV2	OSyoMCynOT6q	R6 LQ Mp6	Fidelis Care New York	Quality Flag			
QanBQqjXRUnM QqFUSEVSSUvF RQ	RUlqOTAnMai	N8yoLpEvOTE	R6 LQ MpE	Fidelis Care New York	Quality Flag			
QanBSqU UqFNQUvUSEE TA	QqUrNDEoOEY	OCynOCynOT6v	R6 LQ MpM		Quality Flag			
QazNQaFSRA REbBTaU TQ	QUupNpamMrE	OSypMCynOTUt	R6 LQ N9U	Fidelis Care New York	Quality Flag			
QqFSUEVOVEVS VE7FUaVTQQ TQ	Qa2vM96oNFe	OSyoN8ynOTYt	R6 LQ NTU	CDPHP	Quality Flag	FOOTE, DAVID		
QqFTUqbEWQ SrJJUrRPUE7FUbl	REMtNDAqNFY	NSypLpEvOTa	TQ LQ M9M	Fidelis Care New York	Quality Flag			
Qq7BRqvPT6 QVJJRUm			R6 LQ MpA	Fidelis Care New York	Quality Flag			
Qq7JVUrFTbRP SaFTTqu QQ	QqonNDtq NbA		TQ LQ NTE	Fidelis Care New York	Quality Flag			

CLICK HERE TO SCROLL

‹ Modify Search

42 Recipients Found

ⓘ View: [Outpatient Providers ▼]   🖼 Excel

	BH Diagnosis	Bipolar and Related Disorders
AND	[Provider Specific] Provider	MAIN STREET IPA
AND	[Provider Specific] Service Utilization	Inpatient - ALL (3+ Visits)

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name	...ned	Mental Health Outpatient Provider			Medical Outpatient Provider			Most Recent Facility N
		Most Recent Provider Facility Name	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr	Most Recent Provider Facility Name	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr	
QabBTa3P SazFTEnF					WARRENSBURG HEALTH CENTER	2/28/2023	1	
QanBQqjXRUnM QqFUSEVSSUvF RQ		BEHAVIORAL HEALTH SERVICES NORTH, INC.	6/7/2022	1	WARRENSBURG HEALTH CENTER	6/18/2022	1	
QanBSqU UqFNQUvUSEE TA		BEHAVIORAL HEALTH SERVICES NORTH, INC.	6/14/2022	2	WARRENSBURG HEALTH CENTER	6/2/2022	3	
QazNQaFSRA REbBTaU TQ		ESSEX COUNTY COMMUNITY SERVICES BOARD	2/15/2023	35	ELIZABETHTOWN COMMUNITY HSP	12/29/2022	13	MENTAL HE ASSOCIATIO ESSEX COUN
QqFSUEVOVEVS VE7FUaVTQQ TQ					WARRENSBURG HEALTH CENTER	2/17/2023	3	
QqFTUqbEWQ SrJJUrRPUE7FUbl		BEHAVIORAL HEALTH SERVICES NORTH, INC.	11/29/2022	4	COMM MHC GLEN ...LS MH	2/17/2023	11	
Qq7BRqvPT6 QVJJRUm		BEHAVIORAL HEALTH SERVICES NORTH, INC.	6/16/2022		...PLAIN Y ...CIANS H	1/10/2023	6	
Qq7JVUrFTbRP SaFTTqu QQ					COMM MHC GLEN FALLS MH	1/17/2023	4	
		SARATOGA COUNTY			...A			

CLICK HERE TO SCROLL ⬇

❮ Modify Search   **42 Recipients Found**   ⓘ View: [Outpatient Providers ▾]   📗 Excel

	BH Diagnosis	Bipolar and Related Disorders
AND	[Provider Specific] Provider	MAIN STREET IPA
AND	[Provider Specific] Service Utilization	Inpatient - ALL (3+ Visits)

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name	Medical Outpatient Provider			CORE or Adult HCBS Service Provider			
	Most Recent Provider Facility Name	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr	Most Recent Provider Facility Name	Most Recent Service Type Past 1 yr	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr
QabBTa3P SazFTEnF	ARRENSBURG ALTH CENTER	2/28/2023	1				
QanBQqjXRUnM QqFUSEVSSUvF RQ	ARRENSBURG ALTH CENTER	6/18/2022	1				
QanBSqU UqFNQUvUSEE TA	ARRENSBURG ALTH CENTER	6/2/2022	3				
QazNQaFSRA REbBTaU TQ	IZABETHTOWN MMUNITY HSP	12/29/2022	13	MENTAL HEALTH ASSOCIATION IN ESSEX COUNTY	CORE or HCBS Empowerment Services - Peer Support	1/25/2023	4
QqFSUEVOVEVS VE7FUaVTQQ TQ	ARRENSBURG ALTH CENTER	2/17/2023	3				
QqFTUqbEWQ SrJJUrRPUE7FUbl	MM MHC GLEN LLS MH	2/17/2023	11				
Qq7BRqvPT6 QVJJRUm	AMPLAIN LLEY YSICIANS H	1/10/2023	6				
Qq7JVUrFTbRP SaFTTqu QQ	MM MHC GLEN LLS MH	1/17/2023	4				

Clinical Summary

What is a PSYCKES Clinical Summary?

- Up to 5 years of information on:

  - MC Plan, MC Plan Assigned PCP, Plan Product Line, HARP Status, HARP HCBS Assessment Status, Health Home, ACT, AOT, homelessness

  - Medical and behavioral health diagnoses

  - Medical and psychotropic medications

  - Outpatient and inpatient services

  - Housing and residential services (those paid for by Medicaid as well as housing programs with OMH oversight)

  - Lab, radiology, vision, dental, medical equipment, transportation

- View client-level Clinical Summary for clients who were served by a provider in your network with which you have a data sharing agreement and the client has:

  - Quality Flag - access to Clinical Summary, not including enhanced PHI

  - Signed BHCC consent form - access to full Clinical Summary, including enhanced PHI (Substance use, HIV information, genetic testing, family planning, safety plans)

How to look up a Client's Clinical Summary

- Recipient Search tab
- Enter one of the following:
  - Medicaid ID, or
  - Social Security Number, or
  - Name + Date of Birth
- PSYCKES will search database- if client found, will display:
  - 1 client if Medicaid ID or SS# was entered
  - Multiple potential matches if name + DOB entered
- Check access status to see what client-level data the network is eligible to view

Recipient Search

Limit results to [50 ▾]   **Search**   Reset

Individual Search

Recipient Identifiers

Search in: ● Full Database   ○ MAIN STREET IPA

Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

NEW YORK STATE OF OPPORTUNITY. | Office of Mental Health | PSYCKES

De-identify ⬤○   Settings ▾   [Log Off]

‹ Modify Search   **1 Recipients Found**   PDF   Excel

	Medicaid ID	ABCD1234
AND	[Provider Specific] Provider	MAIN STREET IPA

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID ⬍	DOB ⬍	Gender ⬍	Medicaid Quality Flags ⬍	Medicaid Managed Care Plan	Current PHI Access ⬍
JONES SUE	ABCD1234	6/30/1961	F - 59	2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-Medical, 4+ Inpt/ER-Med, Adher-AD <12wks, Adher-MS, HARP No Health Home, HHPlus No HHPlus Service, HHPlus No Health Home, No HbA1c & LDL-C (DM & Schiz), No HbA1c-DM, POP Cloz Candidate, POP High User, PrevHosp-All, PrevHosp-DM, Readmit 30d - BH to All Cause, Readmit 30d - Medical to Medical	Fidelis Care New York	PSYCKES Consent

NEW YORK STATE OF OPPORTUNITY. | Office of Mental Health

‹ Recipient Search

PDF

ℹ About included data sources

| Brief Overview | 1 Year Summary | 5 Year Summary |

This report does not contain clinical data with special protection - consent required.

DOB: OSyoOCynOT2t (NDU Yrs)
Address: NpQ RaVSUba UrQi VFJPWSm Tbai MTInODA

Medicaid ID: QaUoNDEvNba
Managed Care Plan: Fidelis Care New York (HARP)
MC Plan Assigned PCP: Duckett, Adam

Medicare: No

HARP Status: HARP Enrolled (H1)
HARP HCBS Assessment Status: Never Assessed
Medicaid Eligibility Expires on:

Current Care Coordination

OMH Unsucessful Discharge	This individual is being sought by Hutchings Psychiatric Center for re-engagement in outpatient services, please contact the Office of Mental Health Sustained Engagement Support Team at (844) 206 - 1796
POP High User	In the event of emergency department/inpatient hospitalizations, client is eligible for intensive care transition services. To coordinate contact: Fidelis Care New York • Behavioral Health High Risk Alert Team: 718-896-6500 ext. 16077 for HARP members ext. 16072 for Non-HARP members (see HARP status above), BHHighRisk@fideliscare.org
Health Home Plus Eligibility	This client is eligible for Health Home Plus due to: 3+ Inpt MH < 12 months, 4+ ER MH < 12 months
High Mental Health Need due to:	1+ ER or Inpatient past 12 months with suicide attempt, suicide ideation, or self-harm diagnosis ; 1+ Inpt MH in past 12 months ; AOT active or expired in past 5 years
CORE Eligibility	This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit: https://omh.ny.gov/omhweb/bho/core
Medicaid Eligibility Alert	This client uses the New York State of Health (NYSoH) enrollment system for Medicaid recertification • For more information contact NYSoH at 1-855-355-5777.

Alerts · all available

			Most Recent	
129	Suicidal Ideation (65 Inpatient, 63 ER, 13 Other)		10/9/2022	UNIVERSITY HSP SUNY HLTH SC (Inpatient - MH)
17	Self inflicted Poisoning (7 Inpatient, 11 ER, 5 Other)		11/26/2021	CROUSE HOSPITAL (Inpatient - Medical)
2	Self inflicted Harm/Injury (1 Inpatient, 1 ER)		5/26/2021	UNIVERSITY HSP SUNY HLTH SC (Inpatient - MH)

Social Determinants of Health (SDH) Past Year

Problems related to employment and unemployment	Unemployment, Unspecified
Problems related to housing and economic circumstances	Homelessness Unspecified

Active Quality Flags · as of monthly QI report 3/1/2023

BH QARR · Improvement Measure
No Diabetes Screening (Gluc/HbA1c) Schiz or Bipolar on Antipsychotic • No Metabolic Monitoring (Gluc/HbA1c) on Antipsychotic • No Metabolic Monitoring (LDL-C) on Antipsychotic

General Medical Health
No Diabetes Screening (Gluc/HbA1c) Schiz or Bipolar on Antipsychotic Adults • No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All) • No Outpatient Medical Visit > 1Yr

Health Home Care Management - Adult
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months • Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months • Eligible for Health Home Plus - Not Health Home Enrolled • HARP Enrolled - Not Health Home Enrolled •

Diagnoses Past Year

Behavioral Health (8)	5 Most Recent: Delusional Disorder • Other Mental Disorders • Bipolar I • Unspecified/Other Anxiety Disorder • Unspecified/Other Psychotic Disorders ...
	5 Most Frequent (# of services): Bipolar I (23) • Delusional Disorder (21) • Other Mental Disorders (2) • Brief Psychotic Disorder (ICD10 Only) (1) • Narcissistic Personality Disorder (1) ...
Medical (2)	Most Recent: Other symptoms and signs involving general sensations and perceptions • Abnormal serum enzyme levels
	Most Frequent (# of services): Other symptoms and signs involving general sensations and perceptions (1) • Abnormal serum enzyme levels (1)

Utilization Reports

Utilization Reports

- Three aggregate reports
  - Medicaid Managed Care Plan and Product Line
  - Provider Network (all of the other providers who have served that agency's clients, not restricted to your network)
  - Service Settings and Volume (count of total individuals and of total service claims/encounters received, by service type)
- Current functionality
  - First select a provider in you network in order to view these reports about clients served by that provider
- Future enhancements
  - Aggregate reports for all clients served by any provider in your network
  - Cost data reports

MAIN STREET MENTAL HEALTH CENTER

PDF   Excel

PROVIDER: MAIN STREET MENTAL HEALTH CENTER

Filters   Reset

| **Medicaid Managed Care Plan and Product Line** | Provider Network | Service Settings and Volume |

The distribution of Medicaid Managed Care Plans and Product Lines for MAIN STREET MENTAL HEALTH CENTER current Medicaid clients.

Name	Total Clients	Mainstream	HARP	HIV SNP	LTC FIDA	LTC MAP	LTC PACE	LTC Partial Cap	Medicaid Advantage
Agewell New York	1							1	
Atena Better Health	2							2	
Centers Plan for Healthy Living	10					1		9	
ElderPlan	3							3	
Extended MLTC	1							1	
Fidelis Care New York	472	450	18					4	
HIP (EmblemHealth)	32	27	5						
HealthPlus	43	41	2						
Healthfirst PHSP, Inc.	309	286	19			4			
Integra MLTC Inc	5							5	
MetroPlus Health Plan	2	2							
Molina Healthcare of New York	96	95	1						
UnitedHealthcare Community Plan	109	105	4						
VNSNY Choice Select Health	3							3	
Medicaid Managed Care Plan Total (A)	**1,088**	**1,006**	**49**			**5**		**28**	
Medicaid Fee For Service* (B)	119								
Medicaid All Client Total (A + B)	**1,207**	**1,006**	**49**			**5**		**28**	

-- Current Clients are defined as individuals who received a Medicaid billed service from MAIN STREET MENTAL HEALTH CENTER in the past year 03/01/2022 - 03/01/2023.

-- The Managed Care Plan and Product Line were refreshed as of the 04/17/2023.

* Medicaid Fee for service count includes any client who lost their Medicaid coverage during the report time period.

MAIN STREET MENTAL HEALTH CENTER
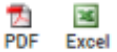
PROVIDER: MAIN STREET MENTAL HEALTH CENTER

[Filters]   Reset

| Medicaid Managed Care Plan and Product Line | Provider Network | Service Settings and Volume |

The distribution of agencies providing services to MAIN STREET MENTAL HEALTH CLINIC current Medicaid clients.

Provider Name	Total Clients	IP-Medical	IP-SUD	IP-MH	ER/CPEP Medical	ER/CPEP MH	ER/CPEP SUD	OP-Medical	OP-SUD	OP-MH	OP-DD	Health Home	Residential/Living	Pharm	Other Services
Unduplicated Count of Clients	1,178	111	10	63	320	102	12	1,096	15	125	27	175	190	963	1,108
CVS ALBANY LLC	575													574	1
*MEDS OOS PHYSICIAN & OTHE	567							338					41		325
QUEST DIAGNOSTICS INC	367														367
SUNRISE MEDICAL LABORATORIES	247														247
NYU LANGONE HOSPITALS	216	30	1	6	88	17	1	132		16			8	6	39
NORTH SHORE LIJ HLTH SYS LABS	204														204
*MEDS OOS LAB	202														202
NASSAU HEALTH CARE CORP/ NASSAU UNIV MED CTR	195	25	3	29	61	44	5	95		15			1		81

First   Previous   **1**   2   Next   Last

-- Current Clients are defined as individuals who received a Medicaid billed service from MAIN STREET MENTAL HEALTH CENTER in the past year 03/01/2022 - 03/01/2023.

-- Clients included in this report also received a Medicaid billable service from a different provider during the time period (09/01/2021 - 09/01/2022). This timeframe was used to provide agencies with an estimate of a full year of utilization, allowing a 6 months data lag for claims/encounters to be submitted to DOH.

-- Abbreviations: IP = Inpatient; SUD = Substance Use Disorder; MH = Mental Health; ER = Emergency Room; OP = Outpatient; DD = Developmental Disability; Pharm = Pharmacy(Medications only);

-- *MEDS OOS : refers to services where the provider name was not specified or was out of state.

MAIN STREET MENTAL HEALTH CENTER

PROVIDER: MAIN STREET MENTAL HEALTH CENTER

Filters   Reset

| Medicaid Managed Care Plan and Product Line | Provider Network | Service Settings and Volume |

Volume and type of Medicaid services provided by any agency to MAIN STREET MENTAL HEALTH CLINIC current Medicaid clients.

Service Settings/Type	MAIN STREET MENTAL HEALTH CLINIC		Any Other Provider		Total	
	Clients with services	Claims/Encounters by these clients	Clients with services	Claims/Encounters by these clients	Unduplicated Clients with services	Claims/Encounters by these clients
Unduplicated Count of Clients	227,103	2,138,522	259,188	18,036,617	266,269	19,661,199
ACT - MH Specialty			283	3,162	283	3,162
Any OMH Outpatient Specialty MH Services			196	6,368	196	6,368
CDT - MH Specialty			82	16,379	82	16,379
CORE Psychosocial Rehabilitation - Education Focus			22	139	22	139
CORE Psychosocial Rehabilitation - Employment Focus			23	233	23	233
CORE or HCBS All			196	6,368	196	6,368
CORE or HCBS Community Psychiatric Support and Treatment			16	198	16	198
CORE or HCBS Empowerment Services - Peer Support			109	3,129	109	3,129
CORE or HCBS Family Support and Training			12	66	12	66
CORE or HCBS Psychosocial Rehabilitation - Any			86	1,849	86	1,849
CPEP Mobile Crisis			216	324	216	324
Child Care - MH - Residential Treatment Facility			6	135	6	135

Previous   1   Next

-- Current Clients are defined as individuals who received a Medicaid billed service from MAIN STREET MENTAL HEALTH CLINIC in the past year 03/01/2022 - 03/01/2023.

-- Clients included in this report received Medicaid billable service from HISPANIC COUNSELING CENTER, INC. in the past year and received a Medicaid billable service from either MAIN STREET MENTAL HEALTH CLINIC or any other provider during the time period (09/01/2021 - 09/01/2022). This timeframe was used to provide agencies with an estimate of a full year of utilization, allowing a 6 months data lag for claims/encounters to be submitted to DOH.

-- ABBREVIATIONS: SUD = SUBSTANCE USE DISORDER; MH = MENTAL HEALTH; ER = EMERGENCY ROOM; DD = DEVELOPMENTAL DISABILITY; OPWDD = OFFICE FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES.

-- *MEDS OOS : refers to services where the provider name was not specified or was out of state.

Training & Technical Assistance

PSYCKES Training

- PSYCKES website: www.psyckes.org

- Webinars
    - Live & Recorded Webinars (posted on our PSYCKES Training Webinars page):
        – Using PSYCKES Quality Indicator Reports
        – Navigating PSYCKES Recipient Search for Population Health
        – Using the PSYCKES Clinical Summary
        – Consent, Emergency, Quality Flag: PSYCKES Levels of Access
        – PSYCKES Mobile App for iPhones & iPads
        – Introduction to PSYCKES
        – Where to Start: Getting Access to PSYCKES
        – Introduction to the Token Self Service Console

- PSYCKES User Guides & Short How-To Videos
    - www.psyckes.org > PSYCKES Training Materials

Have you heard about the Self-Service Console?

- The Self-Service Console is a way to manage your RSA token and PIN, for logging into secure OMH applications, including PSYCKES

- The console is accessed at: **mytoken.ny.gov**

- From within your Self-Service Console account, you can:
  - Set security questions
  - Reset your PINs
  - Activate tokens
  - Request a replacement token

- We recommend all users set up security questions in the console so that you can reset your own PIN if ever needed

- As of April 2022, the console must be used when new users need a token or existing users need a replacement token

Helpdesk Support

- PSYCKES Help (PSYCKES support)
  - 9:00AM – 5:00PM, Monday – Friday
  - PSYCKES-help@omh.ny.gov

- ITS Help Desk (Token, Login & SMS support)
  - Provider Partner OMH Helpdesk:
    - 1-800-435-7697; healthhelp@its.ny.gov
  - OMH Employee ITS Helpdesk:
    - 1-844-891-1786; fixit@its.ny.gov