



November 27, 2013

Dear OMH TCM Provider:

The Department of Health is about to begin the readjudication of TCM rate coded services (52xx) to the new Health Home series of rate codes (18xx). The readjudication will consist of claims with dates of service after the effective date of the State Plan Amendment beginning with the date the member was entered into the Health Home Tracking System.

The Department of Health and the Office of Mental Health have developed a guidance document to aid in the transition to the new rate codes (attached). There are a few important points to keep in mind:

- All TCM providers who have had their health home rate codes loaded must begin billing with those rate codes immediately. If you do not have a contract with a health home please visit the DOH website at:  
[http://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/hh\\_contacts.htm](http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_contacts.htm)
- TCM rate coded claims represent services provided in the previous month. Health Home claims represent services provided in the actual month of service. Readjudication of the TCM claims will result in the starting month (after SPA effective date) not being paid. Therefore, providers will need to submit a new, original claim for the first month of service using the 18xx rate code.
  - **Phase 1 providers:** If you have members who were entered into the health home tracking system with a starting date of service of January 1, 2012, the new claim for January 2012 **MUST** be submitted by December 31, 2013 to avoid the two year filing deadline for Medicaid claims. This is an original claim and therefore is subject to the 2 year submission requirement. Providers must use Medicaid Late Reason Code 3 – Authorized Delay, Delay Previously Approved. Medicaid will NOT reimburse for claims older than 2 years.
- For members that are entered into the tracking system and no longer receive OMH TCM services, providers must not only submit a new, original claim for the first month of service but also must void the claim with the last date of service.

DOH and OMH will be holding a TCM HH readjudication webinar on Tuesday, December 3<sup>rd</sup> at 1:00. This Webinar is intended for agency fiscal/billing staff but is open to all who received the email. OMH is

asking you to forward this information to your fiscal director. If you are interested in joining our meeting please follow the information below.

**We are using a new Webinar platform and would appreciate it if attendees connect to the Webinar earlier so we can address potential problems.**

Topic: TCM HH Re-Adjudication Webinar

Date: Tuesday, December 3, 2013

Webinar connection Time: 12:40 pm, Eastern Standard Time

Webinar presentation Time: 1:00pm, Eastern Standard Time

Meeting Number: 643 191 981

Meeting Password: 120313

**To join the online meeting (now from mobile devices!):**

1. Go to

<https://meetny.webex.com/meetny/j.php?ED=255762952&UID=0&PW=NMzk0YzVhNDY5&RT=MIMxMQ%3D%3D>

2. Accept all prompts to install and run Webex software.

3. Enter your name and email address.

4. Click "Join".

5. After joining the meeting, you will see an Audio Conference dialog box. Follow phone connection prompts to dial in.

6. We will be muting all participant lines to reduce noise interference.

7. To ask a question:

- At the extreme top center of your computer screen is a green tab. It will say, "Viewing Kelly Haskin-Tenenini's desktop".
- Hover your mouse on that tab which will drop the tab down.
- Click on the "Participants" icon.
- A box will appear on the right side of your screen. Your name should be listed there as a participant.
- If you have a question, click "raise hand" at the bottom of the participant box. Your question will be addressed during the webinar.

Contact Patrick Cassin at [patrick.cassin@omh.ny.gov](mailto:patrick.cassin@omh.ny.gov) or 1-518-860-3377 if you are having problems with the Webinar.