

KATHY HOCHUL
Governor
CHINAZO CUNNINGHAM, MD
Commissioner

## BEHAVIORAL HEALTH SERVICES ADVISORY COUNCIL

OASAS PROJECT REVIEW AGENDA – MAY 27,2025

PROVIDER: EPIC FAMILY OF HUMAN SERVICE AGENCIES INC. AS SPONSOR, EPIC LONG ISLAND, INC., AS OPERATOR

Type: New OASAS Provider

Project #: 244090

Staff: Jeffrey Capitummino

PROVIDER: ACACIA NETWORK, INC. AS SPONSOR, BRONX ADDICTION SERVICES INTEGRATED CONCEPTS SYSTEM, INC. AS OPERATOR

Type: Capital Project

Project #: 244101

Staff: Bradford Ellis

### PROVIDER: ARGUS COMMUNITY, INC.

Type: Capital Project

Project #: 254019

Staff: Brian Grandy

#### PROVIDER: ELEVATE POINT, LLC

Type: New OASAS Provider

Project #: 254023

Staff: Brian Grandy

## **MEMORANDUM**

# Review of Application #2024.089/CON#244090

**TO:** Director of Certification Bureau Dena Holmes

FROM: Jeffrey Capitummino

**DATE:** April 7, 2025

SUBJECT: Application Review for EPIC Family of Human Service Agencies Inc. as Sponsor, EPIC Long

Island, Inc., as Operator

#### **APPLICANT DETAILS**

Applicant: EPIC Family of Human Service Agencies Inc. as Sponsor, EPIC Long Island, Inc., as Operator

Application #: 2024.089

CON#: 244090

Purpose: New OASAS Provider of Part 822 Outpatient Services

County: Nassau

#### PROJECT SUMMARY

EPIC Family of Human Service Agencies Inc., as Sponsor, EPIC Long Island, Inc., as Operator, submitted a Certification Application requesting approval from the New York State Office of Addiction Services and Supports (OASAS) for a new OASAS Provider of Part 822 substance use disorder (SUD) services to be located at 1500 Hempstead Turnpike in East Meadow, NY. The new SUD services will share their location with the existing certified Article 31 Office of Mental Health (OMH) and Article 16 Office for People with Developmental Disabilities (OPWDD) services.

Services will be targeted at Nassau County residents but will be available to all of Long Island. Program hours will be Monday through Friday, 8:30 am to 9:00 pm, and Saturdays, 8:30 am to 5:00 pm.

#### **NEED**

EPIC Long Island, which serves Nassau County, reports a priority focus on areas within the county, which include several towns disproportionately impacted by health and behavioral health disparities, including Hempstead, Uniondale, and Westbury. For example, while the median household income in Nassau County is \$125,696, in Hempstead, it is nearly half of that (\$74,680).

EPIC communicates that the opioid crisis has profoundly affected Nassau County. According to data from OMH, 2,348 individuals were served in SUD programs in 2014, whereas in 2021, this number increased by 134% to 5,499 individuals served. Despite this significant increase in service utilization, the applicant reports that the number of providers and practitioners is insufficient to meet existing needs.

The latest statistics from the Centers for Disease Control and Prevention, up to April 2023, reveal an overdose rate in Nassau County of 16.1 per 100,000 residents, with Fentanyl detected in 80% of these overdoses between May 2022 and April 2023. This rate increased from 12.1 per 100,000 residents to 52% between 2018 and 2019.

EPIC Long Island submitted the following community outreach regarding their proposed Part 822 outpatient services:

- May 22, 2024 the applicant received a supportive recommendation from the Nassau County Department of Human Services.
- February 20, 2025 the applicant received a supportive recommendation from the Long Island Crisis Center
- February 24, 2025 the applicant received a supportive recommendation from the Nassau University Medical Center.
- February 26, 2025 the applicant received a supportive recommendation from Uniondale Public Schools.

#### County Planning

In their 2024 County Plan, the Nassau County Office of Mental Health, Chemical Dependency, and Developmental Disabilities Services identified a need for outpatient SUD treatment, noting that "Nassau County's opioid use and fatalities continue to rise."

#### LGU recommendation

The Nassau County Office of Mental Health, Chemical Dependency, and Developmental Disabilities Services' recommendation in support of this application was received on March 10, 2025.

#### RO recommendation

The Long Island Regional Office's recommendation in support of this application was received on March 25, 2025.

#### CHARACTER AND COMPETENCE

EPIC, Long Island, Inc. has been a domestic not-for-profit corporation since 1962, when it was initially incorporated as the Long Island Chapter of United Epilepsy Association, Inc. In 1966, its name changed to the Epilepsy Association of America, then the Epilepsy Foundation of Nassau County, Inc., again in 1988 to the Epilepsy Foundation of Long Island, Inc., and eventually became EPIC Long Island, Inc. in 2013.

EPIC Long Island has provided clinical, residential, and day programming to individuals with Epilepsy, Behavioral, and Developmental Disabilities for over 65 years. Located at 1500 Hempstead Turnpike in East Meadow, it is certified by the OPWDD and operates 18 group homes, an Article 16 Specialty Clinic, a day rehabilitation program, and community habilitation services. Also, they operate an OMH-certified Mental Health Outpatient Clinic in the East Meadow location. Compliance information is below:

Office for People With Developmental Disabilities (OPWDD) Article 16 Clinic

Operating Certificate #67510100: in good standing

Office of Mental Health (OMH) Article 31 Clinic Treatment Program

Operating Certificate #8046001A: in good standing

In 2016, EPIC Long Island and the South Shore Child Guidance Center, dba South Shore Guidance Center, merged under the EPIC Family of Human Service Agencies, Inc. umbrella organization, a domestic not-for-profit corporation. Each agency maintains a separate nonprofit 501 (c) 3 status and a separate Board of Directors. The EPIC Family of Human Service Agencies' fifteen-member corporate parent board governs each of its agency boards.

EPIC Family of Human Service Agencies, Inc., as Sponsor, and South Shore Child Guidance Association Inc., dba South Shore Guidance Center, as Operator, provide the following human services at 114 Church Street in Freeport:

- Part 822 Outpatient SUD Treatment / Operating Certificate #11999: in good standing
- Part 599 Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
   Operating Certificate #6802120A: in good standing

#### OVERALL FINANCIAL CONDITION OF THE PROVIDER

The proposed annual budget identifies revenues at \$308,912 and expenses at \$308,077, resulting in a net profit of \$835.00. The applicant indicates in their budget that revenue will mainly be generated from fee-for-service and Managed Care Medicaid payments, with a smaller share of income coming from Medicare and private or commercial insurance reimbursement.

The Long Island Regional Office expressed no concerns after a review of the EPIC Long Island budget.

#### **ADEQUACY**

The OASAS' Facilities Evaluation and Inspection Unit (FEIU) completed its State Environmental Quality Review (SEQR) of the proposed space on October 21, 2024. The review determined that further environmental review was not necessary, as it is a predetermined SEQR Type II non-significant action.

#### COMPLIANCE

The applicant submitted a staffing plan for the proposed Part 822 outpatient location which meets regulatory requirements: one full-time Clinical Director (Qualified Health Professional or "QHP"), one full-time Program Supervisor (Licensed Clinical Social Worker or LCSW), one part-time Medical Director, three full-time Credentialed Alcoholism and Substance Abuse Counselors (CASACs), one full-time Certified Recovery Peer Advocate (CRPA), and one part-time Nurse Practitioner (NP).

Policies and procedures have been reviewed for regulatory compliance and are accepted by OASAS.

#### **CONTINUITY OF CARE**

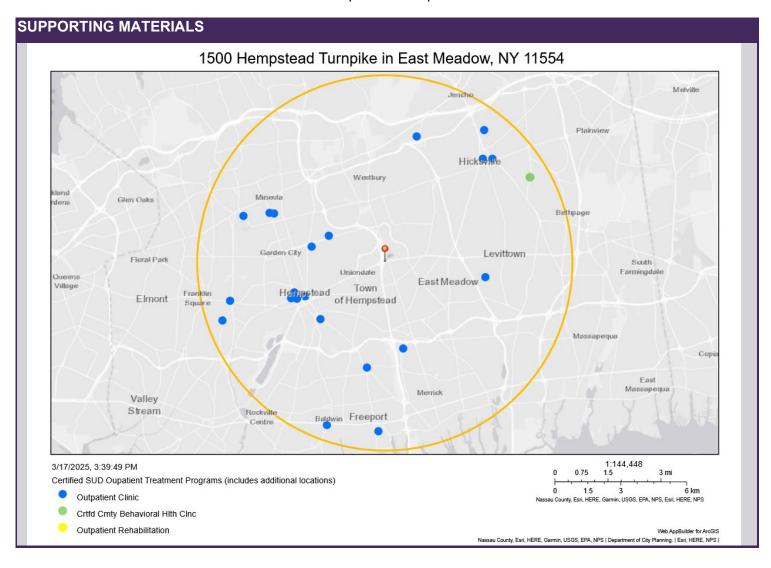
EPIC Long Island will now offer outpatient SUD services that are integrated with its existing behavioral health services, Article 31 OMH-certified mental health (MHOTRS), and Article 16 Specialty Clinic for individuals with intellectual and developmental disabilities.

Although EPIC Long Island reports having informal agreements with local hospitals and other providers, it plans to establish memorandums of understanding (MOUs) with several local human service providers, including the Hispanic Counseling Center, Long Beach Medical Clinic, Seafield Services, and the NUMC Opioid Treatment Program (OTP).

#### RECOMMENDATION

OASAS' recommendation is to approve the request from EPIC Family of Human Service Agencies, Inc. as Sponsor, EPIC Long Island, Inc., as Operator, to become a new OASAS provider of Part 822 outpatient SUD services at 1500 Hempstead Turnpike in East Meadow, NY 11554, with the following contingencies:

- Verification of hiring sufficient staff to meet regulatory requirements
- OASAS inspection and approval of the completed facility
- Copy of filing receipt from the New York State Department of State showing that the amended Certificate
  of Incorporation, including the OASAS-required language, has been filed
- A board member who fulfills OASAS experience requirements in SUD treatment



#### **FINAL DECISION**

#### **EFFECTIVE DATE**

## **MEMORANDUM**

# Review of Application CA#2024.102 / CON#244101

**TO:** Director of Certification Bureau Dena Holmes

FROM: Bradford Ellis

**DATE:** April 17, 2025

**SUBJECT:** Application Review for Acacia Network, Inc. as Sponsor, Bronx Addiction Services Integrated

Concepts System, Inc. as Operator

#### **APPLICANT DETAILS**

Applicant: Acacia Network, Inc. as Sponsor, Bronx Addiction Services Integrated Concepts System, Inc. as

Operator

Application #: CA#2024.102

CON#: CON#244101

Purpose: Capital Project

County: NYC

#### PROJECT SUMMARY

Acacia Network, Inc. as Sponsor, Bronx Addiction Services Integrated Concepts System, Inc. as Operator (BASICS) submitted a Certification Application requesting New York State Office of Addiction Services and Supports' (OASAS) approval for a Capital Project affecting operating certificate #12165.

This proposal is to renovate the Bronx Addiction Services Integrated Concepts System, Inc.'s (BASICS) 28,000 square foot (sq ft) facility at 1064 Franklin Ave., Bronx. This project will preserve the facility and modernize the building systems bringing it into compliance with OASAS regulations, code, and ADA standards. The current 130-bed facility has been operating under legacy regulations and this project will realign the program to comply with current space requirements, reducing capacity to 111 beds. All work summarized under this contract will include but not limited to, general construction, mechanical, electrical, plumbing, sprinkler, fire alarm, communications, data, etc. The applicant indicated no changes to services, hours of operation or staffing. The program will continue to offer OASAS Part 820 Residential Services for Stabilization, Rehabilitation, and Reintegration elements.

The projected \$27,955,000.00 construction project is presently in the pre-contract phase.

The applicant does not anticipate this Capital Project disrupting services, however if it became necessary to move the clients, they stated they have an empty building located at 834 E 156th Street where the clients and services can be temporarily housed, which they have utilized in the past for this same purpose.

#### **NEED**

The current building has deteriorated over the years and has become a health and safety issue for the clients and facility staff. The existing roof and windows are leaking causing interior damage and mold issues and need

replacement. Their entire mechanical systems are at the end of their useful life and need replacement. The client and administrative spaces, including the elevators, bathrooms, kitchen and equipment, and finishes are worn, dated and need to be replaced. The outdoor recreation area has shown severe deterioration beyond reasonable usefulness and is a safety issue for clients. This Capital project is to strictly renovate the existing building and will not affect the current footprint.

The applicant submitted a copy of a letter sent to the Bronx Community Board #3 explaining the actions within this application along with a copy of the email to satisfy the required of community outreach. The applicant provided documentation demonstrating two attempts to contact The Bronx Community Board #3 once on February 27, 2025, and second on March 18, 2025. An acknowledgment email from the community board was received on April 15, 2025. While OASAS is satisfied with the community notification that has occurred, the NYC Department of Health and Mental Hygiene is requesting more direct communication. The applicant is aware of this request.

According to the OASAS Client Data System the program attached to this Capital Project had 137 admissions and 157 discharges during 2024, supporting the need for continued services at this location.

#### County Planning

In their 2024 County Plan, the NYC Department of Health and Mental Hygiene identified the goals of maintaining and enhancing services and increasing access to and availability of treatment service.

#### LGU recommendation

The NYC Local Government Unit gave notification of support for the applicant to submit this application.

#### RO recommendation

The OASAS New York City Regional Office gave notice of support for the applicant to submit this application.

#### CHARACTER AND COMPETENCE

BASICS was founded in 1985 to offer comprehensive bilingual and bicultural services in the areas of substance use and addiction treatment, as well as transitional and permanent housing. They have been an OASAS-certified provider since at least 1997. They currently hold one Operating Certificate for Part 820 Residential Service with Stabilization, Rehabilitation and Reintegration elements. Based on their most recent recertification review in December 2024 their Operating Certificate is in good standing.

### OVERALL FINANCIAL CONDITION OF THE PROVIDER

According to the most recent fiscal review completed on 12/23/24 by OASAS' Fiscal Audit and Review Unit, BASICS is considered fiscally viable.

BASICS submitted a budget that has projected construction costs of \$27,955,000.00. The budget was reviewed by NYC Regional Office and there were no reported concerns.

#### **ADEQUACY**

To satisfy the proof of ownership of the site, the applicant submitted a deed that was reviewed and accepted.

OASAS Facilities Evaluation and Review Unit (FEIU) completed a State Environmental Quality Review and a Floor Plan Review on 1/30/25. Both reviews found that the proposed space appears to comply with the Part 814 facility regulations for service providers.

#### COMPLIANCE

The actions in this application will not change services, staffing patterns or policies and procedures all of which have already been accepted by OASAS.

#### **CONTINUITY OF CARE**

The applicant is a long time OASAS certified provider that has developed internal programming and external relationships to satisfy a client's continuity of care. The applicant intends on continuing to use their core elements.

#### RECOMMENDATION

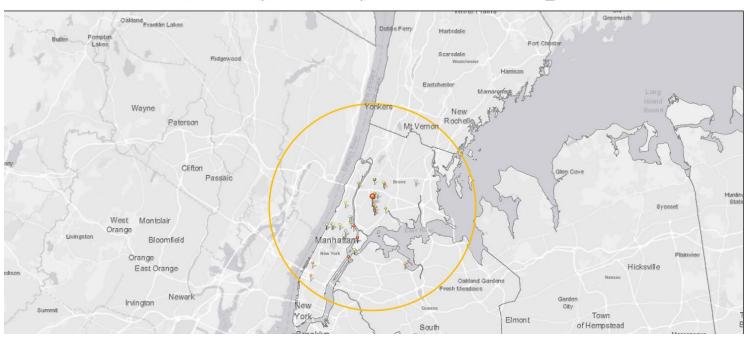
OASAS recommendation is to approve the request from Acacia Network, Inc. as Sponsor, Bronx Addiction Services Integrated Concepts System, Inc. as Operator's Capital Project application attached to its Part 820 Residential Services with the following contingencies:

- OASAS inspection and approval of the completed facility
- The New York City Local Government Unit's (LGU) final review and recommendation of this application.
- OASAS New York City Regional Office final review and recommendation in support of this application.

#### SUPPORTING MATERIALS

Мар

CA#2024.102(CON#244101) Acacia/BASICS Part 820 \_3 miles



#### **EFFECTIVE DATE**

**TBD** 

## **MEMORANDUM**

Review of Application #2025.016/CON# 254019

TO: Dena Holmes, Director of Certification Bureau

**FROM:** Brian Grandy

**DATE:** April 21, 2025

**SUBJECT:** Application Review for Argus Community, Inc.

#### APPLICANT DETAILS

Applicant: Argus Community, Inc.

Application #: 2025.016

CON#: 254019

Purpose: Capital Project – Part 820 (Mary S. Taylor)

County: New York

#### PROJECT SUMMARY

Argus Community, Inc (Argus) submitted a Certification Application requesting New York State Office of Addiction Services and Supports' (OASAS) approval to engage in building renovations (Capital Project) at 2<sup>nd</sup>, 3<sup>rd</sup>, & 4<sup>th</sup> Floors, 2015 Madison Avenue, New York, NY 10035 and affecting operating certificate #12154.

The Mary S. Taylor Program will decrease its capacity from 150 to 123, continuing to provide Part 820 Residential Reintegration services to males only. While this program provides in-house services, including individual counseling and the facilitation of evidence-based group curricula, residents are encouraged to engage in outpatient services as needed.

#### **NEED**

Argus reports this Capital Project is required due to the need for structural improvements and renovations to several systems, including, but not limited to, heating, ventilation, and air conditioning (HVAC) systems, elevator systems, smoke detectors, emergency lighting, bathrooms, and several others. These improvements and renovations would bring the facility up to current codes and standards.

According to the NYS OASAS Provider Data System, as of February 28, 2025, Argus had 108 clients in their roster. Furthermore, in 2023, it was reported by the Epi Data Brief (NYC Health), that 3,046 unintentional overdose deaths occurred in New York City, showing the need for continued services.

According to the NYC Department of Health and Mental Hygiene Local Services Plan goals include, "Expand City infrastructure for rehabilitative supports", "...Accessible and high-quality supports and services across the continuum of prevention, treatment, recovery, and harm reduction", and "Support children, families, and communities affected by the opioid crisis". The action of this application would help support these goals.

On April 10, 2025, the New York City Department of Health and Mental Hygiene submitted a recommendation to approve this action.

On April 15, 2025, the New York City OASAS Regional Office submitted a recommendation to approve this action.

#### CHARACTER AND COMPETENCE

Argus has been providing services in the community for over 50 years. Currently, Argus engages in services including:

- Substance use disorder
- Mental health
- HIV care management
- HIV and Hepatitis C testing, prevention, and education
- Vocational and home and community-based services.

Argus prides itself on being responsive to their community's needs with 24/7 support by phone, email, and messaging. Furthermore, Argus reports being resourceful with a large network of affiliates.

Argus is currently authorized by OASAS to provide five (5) Part 820 Residential programs, one (1) Part 822 Outpatient Program, one (1) Part 822 Comprehensive Outpatient Programs, and one (1) Prevention Counseling program. These programs are all in good standing.

#### OVERALL FINANCIAL CONDITION OF THE PROVIDER

According to NYS OASAS Fiscal Audit and Review Unit (FARU), Argus is fiscally viable until December 31, 2025.

The projected cost of this project is \$27,879,000.00

#### **ADEQUACY**

The proposed action will create functional space in a code-compliant facility that meets OASAS regulations. OASAS Facilities Evaluation and Inspection Unit (FEIU) will complete a final plant inspection upon completion of the construction.

With their application, Argus submitted a copy of the deed demonstrating ownership of the building.

#### **CONTINUITY OF CARE**

Argus reports that the Mary S. Taylor program has "Continuous access to high-quality supportive services that are integrated into comprehensive, person-centered and recovery-focused provision of care".

Argus encourages their clients to complete an OASAS Residential Program Survey. This survey includes questions regarding program cleanliness, food quality, and other factors important to the client experience.

Argus reports having a large affiliate network within all five boroughs of New York City, including Long Island and Westchester County. This network allows for referrals to several important services, including:

- Housing and Food Assistance.
- Substance Misuse Treatment.
- Mental Health Services.

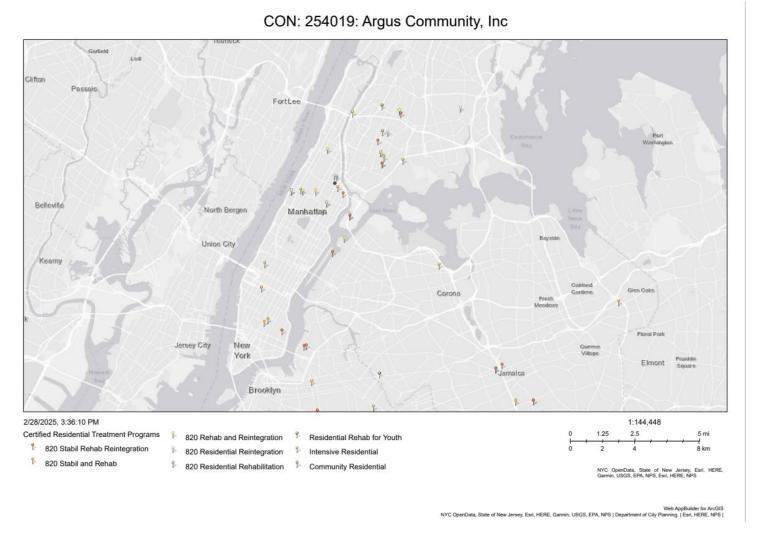
#### RECOMMENDATION

OASAS recommendation is to approve the request from Argus Community, Inc. to engage in renovations (Capital Project) to be located at 2<sup>nd</sup>, 3<sup>rd</sup>, & 4<sup>th</sup> Floors, 2015 Madison Avenue, New York, NY 10035, with the following contingencies:

OASAS inspection and approval of the completed facility.

#### SUPPORTING MATERIALS

Мар



A map of New York, Bronx, Kings, and Queens Counties showing OASAS Certified Programs including

- 16 Residential Programs in New York County
- 5 Residential Programs in Kings County
- 12 Residential Programs in Bronx County
- 11 Residential Programs in Queens County

### **MEMORANDUM**

Review of Application 2025.020 / CON# 254023

**TO:** Director of Certification Bureau Dena Holmes

**FROM:** Brian Grandy

**DATE:** May 1, 2025

**SUBJECT:** Application Review for Elevate Point, LLC

#### **APPLICANT DETAILS**

Applicant: Elevate Point, LLC

Application #: 2025.020

CON#: 254023

Purpose: New OASAS Provider of Part 822 Outpatient Substance Use Disorder Services

County: Kings

#### **PROJECT SUMMARY**

Elevate Point, LLC submitted a Certification Application requesting the New York State Office of Addiction Services and Supports' (OASAS) approval to become a New OASAS Provider. Elevate Point proposes offering Part 822 outpatient services at 203 Jay Street, 2<sup>nd</sup> floor, Brooklyn NY 11201.

Elevate Point reports a treatment philosophy that is compassionate, culturally sensitive, trauma informed, and client centered. Telehealth services will also be made available. Services will also include evidence-based treatment modalities and services dedicated to family members to help support their loved one's recovery including Community Reinforcement and Family Training (CRAFT).

Elevate Point plans to address specific developmental and life stages as they intend to treat both adolescents and adults. Medication Assisted Treatment (MAT) and peer services will also be offered to their clients. Treating individuals with co-occurring mental health will also be a focal point of their treatment philosophy.

Hours of operation of the proposed program will be Monday – Friday, 8:00am to 6:00pm, and Sundays from 9:00am – 1:00pm.

#### NEED

In their 2024 County Plan, the New York City Department of Health and Mental Hygiene (NYCDOHMH) identified the goals including "Supporting children, families, and communities affected by the overdose crisis" and advancing a range of accessible and high-quality supports and services for treatment, recovery, and harm reduction services.

In a letter dated, October 7, 2024, from Brooklyn Community Board 2, the Brooklyn Borough President expressed his support for the establishment of this new addiction treatment facility stating that this program will meet a significant healthcare need, destigmatize addiction treatment, and create local jobs.

In a letter dated, November 20, 2024, to Brooklyn Community Board 2, Council Member Lincoln Restler of District 33 encouraged the Community Board to support the action of this application. Councilman Restler stated this program will provide treatment for addictions and make Brooklyn a safer and healthier place.

On December 20, 2025, Brooklyn Community Board reported the approval of the action of this application with a vote of 37 in favor, 0 opposed, and 2 abstentions.

On April 23, 2025, the New York City Department of Health and Mental Hygiene submitted a Local Governmental Unity Review Report recommending approval of this action.

On April 29, 2025, the New York City Regional Office submitted a Regional Office Review Report recommending approval of this action.

#### CHARACTER AND COMPETENCE

Elevate Point was established as a Domestic Limited Liability Company in September of 2022. The ownership structure of Elevate Point includes Dr. Joseph Nissenfeld, M.D. (10%), Joel Samuel (45%), and Yosef Freund (45%). All the owners hold voting rights equal to their ownership percent.

Dr. Joseph Nissenfeld, M.D. is an experienced psychiatrist who specializes in addiction medicine and is the Medical Director of Elevate Point. Dr. Nissenfeld's experience includes Bellevue Hospital where he served as Unit Chief of the Chemical Dependency Outpatient Program and Director of the Division of Substance Abuse within NYC Health + Hospitals. Currently, Dr. Nissenfeld serves as Medical Director at Achieve Behavioral Health. Dr. Nissenfeld meets the OASAS required experience in substance use disorder services.

Joel Samuel is an entrepreneur with over 20 years of experience in real estate, property management, and healthcare development industries. As CEO of Elevate Point, Mr. Samuel's current focus is on developing high-quality, trauma-informed treatment for both mental health and substance use disorder recovery. Mr. Samuel has built a team of partnerships with medical institutions, local organizations, elected officials, and the local community board to build a network for seamless care and community integration.

Yosef Freund is a mortgage loan originator, real estate investor, and strategic advisor currently employed as a Senior Loan Officer at Capital Plus Real Estate. Mr. Yosef is also the founder of a community service fund that provides interest-free loans and essential support to local families in need demonstrating his engagement in community service.

#### OVERALL FINANCIAL CONDITION OF THE PROVIDER

Elevate Point submitted a proposed budget outlining total expenses at \$1,509,936 and total revenues of \$3,108,351.66 leaving a balance of \$1,598,415.66. Elevate Point estimates that their revenue stream will come from client/patient fees, Medicaid (Managed Care), and private health insurance (Managed Care).

No OASAS funding is being requested for this action.

Elevate Point has submitted documentation to indicate sufficient funds to sustain six-months of start-up costs.

The New York City Regional Office reported no concerns regarding the submitted budget.

#### **ADEQUACY**

The applicant signed a ten-year lease for the proposed site on July 22, 2024, which was reviewed and found to contain OASAS's required right to re-entry language.

The OASAS Facilities Evaluation and Inspection Unit (FEIU) completed the following reviews:

- March 18, 2025: The floor plan review reports that the proposed space is adequate and efficient for a Part 822 Outpatient Treatment Service Program.
- March 13, 2025: The SEQR determined that the proposed site did not require further environmental review as it was a predetermined SEQR Type II non-significant action.
- April 24, 2025: A physical plant inspection reported that the proposed facility is in compliance with OASAS regulations.

#### **COMPLIANCE**

The applicant submitted a staffing plan for the proposed location that meets regulatory requirements and includes one full-time program director, one part-time Medical Director, one full-time Registered Nurse (RN), one full-time Clinical Director (who is a qualified health professional), one part-time Certified Recovery Peer Advocate (CRPA), one full-time Credentialed Alcoholism and Substance Abuse Counselors (CASACs), one full-time Licensed Marriage and Family Therapist, one full-time licensed mental health counselor (LMHC), two full-time Licensed Master Social Workers (LMSW), and one half-time Licensed Creative Arts Therapist (LCAT).

Policies and procedures have been reviewed for regulatory compliance and are accepted by OASAS.

#### **CONTINUITY OF CARE**

According to Elevate Point, they have conducted community outreach to include Pesach Tikvah, a community organization that engages in service for developmental disabilities and behavioral health service. Furthermore, Elevate Point also has conducted outreach with Brooklyn Community Services, an organization that assists with health, housing, education, youth development, and workforce development. Outreach to these organizations will help provide Elevate Point with referrals for services.

Elevate Point will conduct weekly (at a minimum) case conferences to ensure that clients are referred to appropriate services (e.g.: alternate levels of care) should they need a higher level of care or other services. Planned linkage agreements include, but are not limited to, emergency services, other levels of substance use care, mental health and health care services, and care for HIV/AIDS and other communicable diseases.

To ensure quality care, Elevate Point plans to engage in facilitating patient satisfaction surveys. These surveys focus on satisfaction with the program, services, policies and staff. Elevate Point also plans to engage in focus groups to include patients and their families to obtain feedback regarding specific policies or issues that may arise.

#### **RECOMMENDATION**

OASAS recommendation is to approve the request from Elevate Point, LLC to become a new OASAS provider of Part 822 outpatient services with the following contingencies:

- Verification of the hiring of sufficient staff to meet regulatory requirements.
- Copy of filing receipt from the NYS Department of State indicating that the amended Certificate of Incorporation, including the OASAS required language, has been filed.

#### **SUPPORTING MATERIALS**

