

# Behavioral Health Services Advisory Council OMH Project Review Agenda April 7, 2022

Applicant Name/Project #	Project Type	Program Type	Project Manager	Page #
Lodestar Children's Service	s, Inc.			
CPAR #77	Establish New –	Outpatient	Mark Simone	1
	CFTSS/CMHRS			
Projects to Empower and O	rganize the Psychiatri	ically Labeled, Inc	c. (PEOPLE, Inc.)	
CPAR #91	Establish New – 3	Inpatient	Kelly Bevins	4
	Crisis Residences			
Hillside Children's Center				
CPAR #98	Close - RTF	Inpatient	Kelly Bevins	10
Hillside Children's Center				
CPAR #99	Renovate and	Inpatient	Kelly Bevins	13
	Expand - RTF			
<b>Amudim Community Resou</b>	rces, Inc.			
MH-D-2864	Establish New –	Inpatient	Rudy Arias	17
	Clinic Treatment			
	Program			

Review Date: 4/7/2022 Agency: Lodestar Children's Services, Inc.					
Project #: CPAR #77 Project Type: Establish a new program					
Project Description					
Provider: Lodestar Children's Services, Inc.					
Business Type: Not-For-Profit Corporation					
Program Type: CFTSS/CMHRS					
Address: 700 Lakeland Avenue, Bohemia, NY 11716					
Counties to be served: Nassau, Suffolk					
Population to be served: $oxtimes$ Children $oxtimes$ Adolescents $oxtimes$ Adults					
Proposed Effective Date: 6/1/2022					
Applicant's Request: Lodestar seeks to establish a Children's Mental Health Rehabilitation Services program to serve children,					
adolescents, and adults to age 21 in Nassau and Suffolk					
Counties.					
Background					
Lodestar Children's Services, Inc. (Lodestar) works with children and families through the NYS Office of Mental Health Home and Community Based (HCBS) waiver program and Children & Family Treatment Supports & Services (CFTSS) array and have been providing these services since February 2019. They are a designated provider of these services in Suffolk and Nassau Counties. The agency's plan is to expand services to New York City at some point in the future.					
Need					
Lodestar is currently providing CFTSS to 61 individuals and their families. The current waitlist for designated services is as follows:					
Nassau County Suffolk County					
OLP – 12 OLP – 139					
CPST – 6 CPST – 46					
PSR – 8 PSR – 157					
FPSS – 9					
YPS – 13 YPS – 19					
Character and Competence					
Applicant operates programs licensed by OMH ☐ Yes ☒ No					
The applicant is in substantial compliance with other					
Government agencies Tes Unio					

Clinical Staff Titles	Credentials	FTE
Director	LCSW	1.00
Supervisor (CPST, OLP)	LCSW	1.00
Supervisor (PSR, FPSS, YPS)	LCSW, LMSW, LMHC	1.00
Therapist level 2	LMHC, LMSW + experience	3.50
Therapist level 1	Bachelors degree in related field or experience	4.34
Total FTEs:		10.84

	Caseload Capacity
	Other Outpatient Programs
_	

Annual Caseload: 110

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Fiscal Information						
First Full Year of Anticipated Program First Full Year of Anticipated Program						
Rev	enue	Expen	ses			
Medicaid:	1,015,744.56	Staff Salaries:	617,800.00			
Medicare:		Fringe Benefits:	125,000.00			
Commercial		Administrative Costs: 100,0				
Insurance:						
Grants:		Rent/Mortgage:	20,000.00			
Other:		OTPS:	140,000.00			
Specify:						
Total Revenue:	\$ 1,015,744.56	Total Expenses:	\$ 1,002,800.00			
Surplus: 12,944			12,944.56			

## Fiscal Comments:

Reviewer Recommendations			
Recommendation			
Approve			
Approve with Conditions			

### **Reviewer Comments and Conditions:**

- 1. Provide a protocol for ensuring families know how to reach an appropriately trained clinical staff for immediate access in times of crisis, and for routine follow-up.
- 2. Submit final Telehealth protocol. Long Island Field Office is available for guidance.



	BHSAC – Project Summary Form					
Review Date:	4/7/2022		Agency:	Projects to Empower and Organize the Psychiatrically Labeled, Inc.		
Project #:	CPAR#	91	Project Type:	Establish new program		
		F	roject Descrip	tion		
Provider:		•	ts to Empower a d, Inc. (PEOPL	and Organize the Psychiatrically E, Inc.)		
Business Type:		Not-Fo	r-Profit Corpora	ition		
Program Type:		Crisis	Residence			
Address:		1. 108	Ulster Ave., Wa	alden, NY 12586		
2. 1		2. 111	Philipse Brook I	Rd., Garrison, NY 10524		
		3. 6 M	ontcalm St., Gle	ns Falls, NY 12801		
Counties to be	served:	Dutche	ess, Ulster, Orar	nge, Putnam, Warren, Washington		
Population to be	e served:		□ Children	☐ Adolescents ☐ Adults		
Proposed Effect	tive Date:	Walde	n: May 1, 2023			
		Garriso	rison: February 15, 2023			
		Glens	Falls: January	15, 2023		
Applicant's Req	uest:	PEOP	LE, Inc. is reque	esting to convert four existing crisis		
		respite	programs to the	ree licensed Crisis Residences.		
			Background			

PEOPLE, Inc. aims to provide people living with behavioral health challenges a path for healing and recovery through the delivery of high-quality services. This not-for-profit organization is staffed entirely by individuals with their own lived experience with mental illness and addiction and have found paths to recovery and wellness. PEOPLE currently operate 30 unlicensed mental health programs, including supported housing, self-help programs, mobile crisis, peer services, and respite services.

PEOPLE established Rose House in Ulster County in 2001 as a unique model of crisis respite and hospital diversion. The model has been studied and replicated across the country. The four unlicensed crisis respite programs, Rose Houses, currently operate as short-term alternatives to emergency rooms or inpatient psychiatric units. Each 8-bed Rose House can prevent 2,920 psychiatric days, serving up to 500 individuals annually.

#### Need

Based on data reviewed from the Mid-Hudson Region Community Health Assessment (2019 – 2021), NYS Department of Health Behavioral Risk Factor Surveillance System (2018), and U.S. Census Data there is a high prevalence of Hudson Valley residents with poor mental health, which is connected to the rates of unemployment, food insecurity, and poverty in this region.

The four unlicensed crisis respite programs, Rose Houses, currently operate as short-term alternatives to emergency rooms or inpatient psychiatric units. Establishing these licensed Crises Residence will allow PEOPLE to bill Medicaid for the services

provided, in addition to the funding they currently receive from the Office of Mental Health (OMH). This additional funding will enable PEOPLE to increase their bed capacity by eight-beds, staffing on each shift, and the availability of transportation. The transition will also give them the ability to extend lengths of stay up to twenty-eight days when needed.

Given the prevalence of behavioral health issues and high rate of emergency room presentations and inpatient utilization among Hudson Valley residents in addition to the demonstrated success of the Rose House Crisis Respite programs points to the need for these programs in the region.

Character and Competence						
Applicant operates programs licensed by OMH		Yes	$\boxtimes$	No		
Explain items marked no, include sanctions imposed by governing agencies:						
PEOPLE does not currently operate any OMH licensed	programs	s but th	ney do ope	rate		

over 30 unlicensed programs.

Staffing							
Clinical Staff Titles	Credentials	FTE					
	Creuentiais	Walden	Walden Garrison				
Program Director	QMHP	1.0	1.0	1.0			
Peer Crisis	NYS Certified Peer	8.4	7.0	4.2			
Specialist	Specialist/CPRP	0.4	7.0	4.2			
Transitional Care	NYS Certified Peer	2.0	1.5	1.0			
Specialist	Specialist/CPRP	2.0	1.5	1.0			
Total FTEs:		11.40	9.50	6.20			

# Caseload Capacity Crisis Residence

Walden Bed Capac	city: 8	Garrison Be	ed Capacity: 6 Glens Falls Bed Capacity: 4			
	Fiscal Information					
First Full Year of A	nticipat	ed Program	First Full Y	ear of Antio	cipated Program	
Rev	enue			Expens	es	
Medicaid:	1	,535,261.00	Staff Salaries: 1,426,89			
Medicare:			Fringe Benefits: 499,41			
Commercial			Administrative Costs:		449,739.00	
Insurance:						
Grants:			Rent/Mortgage: 1		180,000.00	
Other:	1	,360,130.00	OTPS:		453,283.00	
Specify: State Aid						
Total Revenue:	\$2	,895,391.00	Total Expense	es:	\$3,009,332.00	
Deficit:					(\$113,941.00)	

#### **Fiscal Comments**

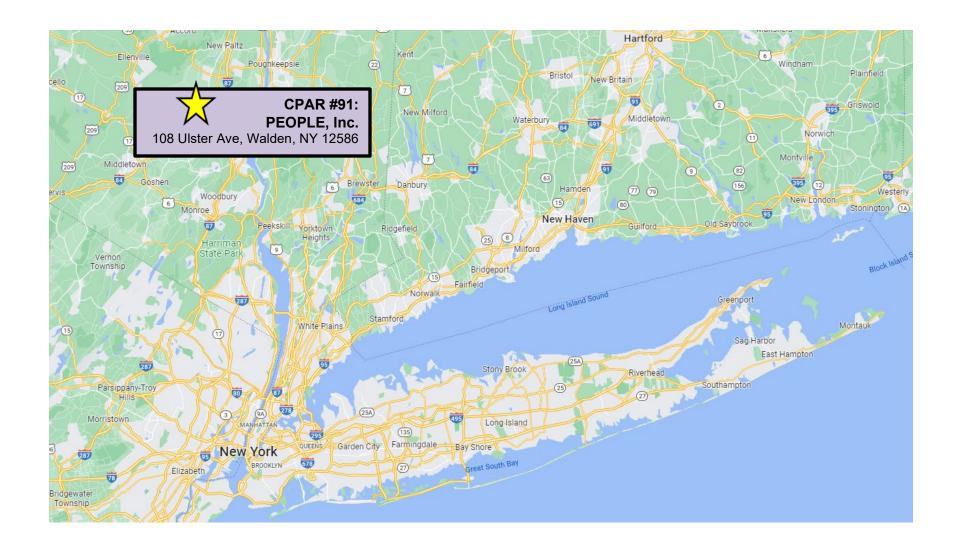
This budget is for all three Crisis Residence programs. PEOPLE has secured capital funding to renovate the Walden Crisis Residence to ensure the facility meets regulatory standards and building codes.

The deficit projected for the first fiscal year is due to start up costs associated with Year 1 as the programs ramp up. PEOPLE intends to cover this deficit with their unrestricted funds and a projected surplus in Year 2 of \$121,482.00.

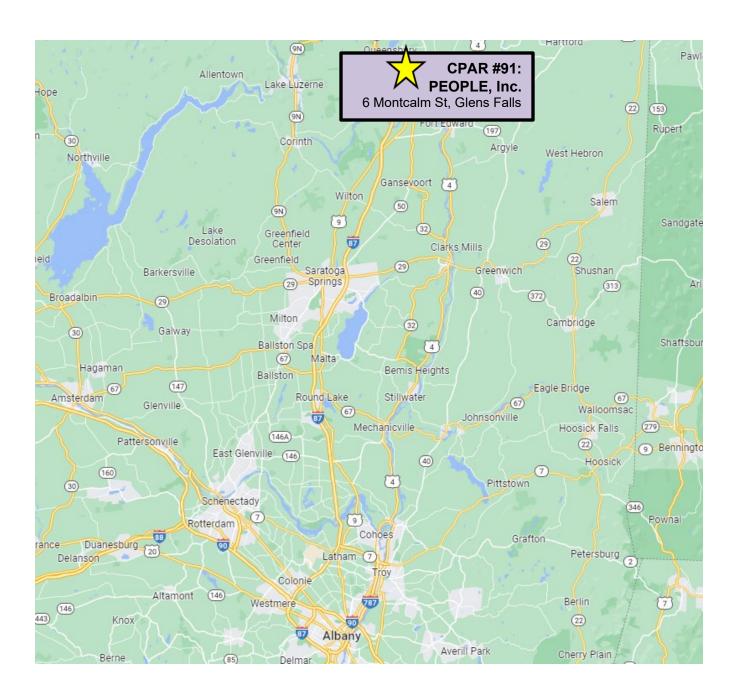
Reviewer Recommendations				
Reviewer	Recommendation			
County - Orange:	Approve			
County - Putnam:	Approve			
County - Warren:	Approve			
Office of Mental Health:	Approve with Conditions			

### Reviewer's Comments and Conditions:

- 1. Confirm that staff will have access to a secure refrigerated storage for medications.
- 2. Complete architect feasibility review for each site.
- 3. Upon completion of the renovations provide a letter of substantial completion from the project architect, Certificate of Occupancy (COO), and complete a successful pre-occupancy visit with the Hudson River Field Office.

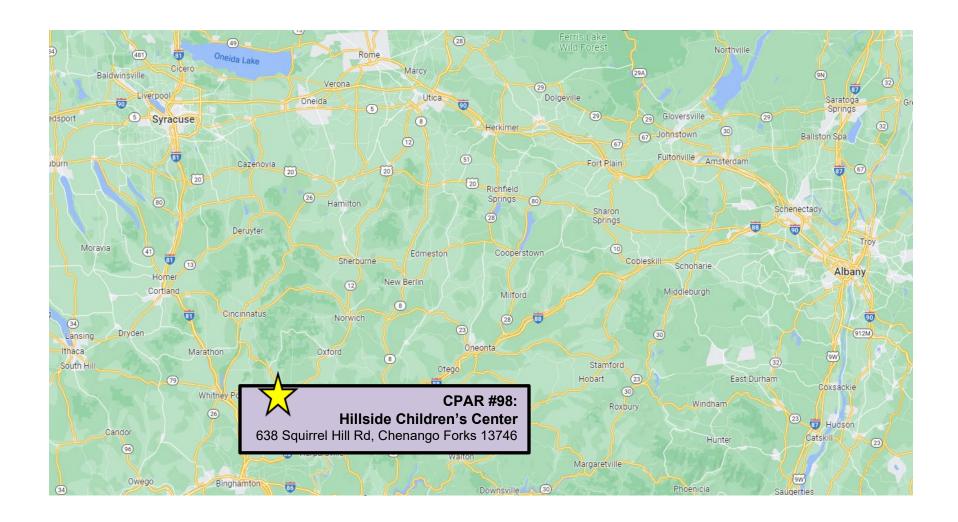






	BHSAC -	Project Summary	/ Form			
Review Date:	4/7/2022	Agency:	Hillside Child	dren'	s Cente	
Project #:	CPAR # 98	Project Type:	Close Resid Facility (RTF		I Treatn	nent
	Pro	ject Description				
Provider:	Hillside	Children's Center	-			
Business Type	: Not-Foi	r-Profit Corporation	n			
Program Type:		ntial Treatment Fa				
Address:		uirrel Hill Road, Cl	henango Forks,	NY	<u> 13746-2</u>	<u>2145</u>
Counties serve						
Population ser			Adolescents		□ A	dults
Proposed Effect						
Applicant's Red	•	Children's Center ghteen-bed Stillwa			g to clos	е
		Background				
(OMH). This in treatment prog (CFTSS) progr will serve Juve population of y	HCC currently operates eight (8) programs licensed by the Office of Mental Health (OMH). This includes four (4) residential treatment facilities (RTF), three (3) day treatment programs, and a Children and Family Treatment Services and Support (CFTSS) program. Additionally, they are in the final steps of opening another RTF that will serve Juvenile Justice youth. HCC provides residential services to a diverse population of youth placed by OMH, OCFS, Department of Social Services, and local Committees on Special Education.					
		Need				
utilization of the maintain fiscal to the decline is community supdifficult to ensure continues to far as high as forty renovate and no system, water to the occupancy	Campus RTF has an ose beds has declined viability an occupancy or utilization the campus ports and there is no are a high-quality educe serious challenges y-five percent. Lastly, maintain the facility, in system, interior, and early rate, staffing challenges are will make it difficulties.	d and is currently I y rate of at least 9 us is a distance from school located on cational experience recruiting and retail significant capital cluding updates to exterior structures.	ess than 50 per 8 percent is request om necessary potent the campus where for youth. The caining staff, with investment is not the technology of the technology of the supports,	rcent uired sych nich r e prog h a v eede /, floo	. To d. In add iatric ar makes it gram acancy d to oring, H	nd t rate VAC
	Charac	ter and Compete	nce			
Applicant opera	ates programs license	ed by OMH	⊠ Yes	3		No
Indicate the nu programs	mber of licensed	4 Outpatient	# Inpatient	t 4	Reside	ential
	s in substantial comp	liance with OMH	⊠ Yes	;		No

The applicant is in substantial compliand Government agencies	e with other	$\boxtimes$	Yes		No
Explain items marked no, include sanction	ons imposed b	y governi	ng age	ncies:	
The NYS Office of Children and Family S	Services (OCF	S) and O	ffice of	People with	l
Developmental Disabilities (OPWDD) ha	s confirmed th	nat HCC's	and al	l of their	
programs are in good standing.					
S	taffing				
Staffing Comments:					
As of March 3, 2022, all youth have been	n discharged f	rom the S	tillwate	r Campus.	
Hillside staff will remain engaged to complete additional closing activities until March					ch
31, 2022.					
Caseload Capacity					
Inpatient/RTF/Residential					
Current Bed Capacity: 18 Current Occupancy: 0					
Reviewer Recommendations					
Reviewer		Recomm	endatio	on	
County - Chenango:	Approve				
Office of Mental Health: Approve with Conditions					
Reviewer's Comments and Conditions:					
1. Provide a de-identified disposition list for each youth that indicates the aftercare					
services they will receive.					
2. Ensure that all discharges are reflected in CAIRS.					
3. Provide a copy of the DOH CFR template to the Office of Mental Health (OMH)					
and Department of Health (DOH).					



	Bŀ	ISAC -	- Project Sur	nmary	/ Form	
Review Date:	4/7/2022		Agency:		Hillside Chile	dren's Center
Project #:	CPAR # 99		Project Typ	e:	Renovate a	nd expand RTF
					capacity	
Project Description						
Provider:		Hillsid	e Children's (	Center	-	
Business Type	:	Not-For-Profit Corporation				
Program Type:		Residential Treatment Facility (RTF)				
Address:		7432 County House Road, Auburn, NY 13021-8216				
Counties to be served: Cayuga County						
Population to be served: $oximes$ Children $oximes$ Adolescents $oximes$ Adults						
Proposed Effective Date: 4/18/2022						
Applicant's Request: Hillside Children's Center (HCC) is requesting to expand						
their Finger Lakes Campus RTF capacity by eight beds						
that will serve female and transgender youth.						
Background						

HCC currently operates eight (8) programs licensed by the Office of Mental Health (OMH). This includes four (4) residential treatment facilities (RTF), three (3) day treatment programs, and a Children and Family Treatment Services and Support (CFTSS) program. Additionally, they are in the final steps of opening another RTF that will serve Juvenile Justice youth. HCC provides residential services to a diverse population of youth placed by OMH, OCFS, Department of Social Services, and local Committees on Special Education.

The Hillside Finger Lakes Campus RTF (FLC) currently has a forty-two (42) bed capacity that serves Children and Adolescents in Cayuga and surrounding counties. Through this project eight (8) of sixteen (16) OCFS licensed Residential Treatment Center (RTC) beds will be converted to RTF beds licensed by OMH, increasing the RTF capacity at the FLC to fifty (50) beds.

This project also includes minor renovations to the bathrooms, bedrooms, kitchen, and common area. These renovations removing ligature risks, replacing doors, windows, light fixtures, flooring, remodeling the bathrooms, and installing new furniture and artwork.

#### Need

Over the last five years the FLC has maintained a utilization rate of 97.74 percent. There has been a slight decrease in utilization in the last twenty months due to delayed admissions during COVID-19 exposures. Additionally, the FLC has consistently had a waitlist with over twenty youth in need of RTF level of care. Due to the pandemic and high demand for these services the time that youth are on the waitlist for these has doubled, which has resulted in increased Emergency Room visits and hospitalizations.

The FLC currently operates two male units and one female unit; however, the current waitlist includes a large number of female youth. To ensure that the expanded capacity at FLC meets the demonstrated need, these additional 8 beds will serve females and transgender youth.

HCC's FLC is committed to continuing to meet the needs of youth through the CARE model, which is a relationship based, trauma informed, competence centered, developmentally focused, family involved, and ecologically oriented evidence-based practice.

Character and Competence							
Applicant operates programs licensed by OMH			$\boxtimes$	Yes			No
Indicate the number of licensed programs 4 Outpatient				atient	4	Resid	ential
The applicant is in substantial compliance with OMH regulations			$\boxtimes$	Yes			No
The applicant is in substantial compliance with other Government agencies		r	$\boxtimes$	Yes			No

Explain items marked no, include sanctions imposed by governing agencies: The NYS Office of Children and Family Services (OCFS) and Office of People with Developmental Disabilities (OPWDD) has confirmed that HCC and all their programs are in good standing.

Staffing				
Clinical Staff Titles	FTE			
Director of Residential Services	0.95			
Clinical Manager 0.90				
Residential Program Manager	1.5			
Residential Unit Manager	2.75			
Residential Supervisor	6.0			
Residential Assistant Supervisor	16.0			
Nurse Manager IV	0.9			
Psychiatrist Senior	0.06			
Psychologist III	1.0			
Nurse Practitioner Psychiatric	1.44			
Nurse Practitioner Pediatric	0.5			
Nursing	9.6			
Coordinator I Therapeutic Recreation	2.0			
Care Coordinator II	4.0			
Behavioral Specialist	2.0			
Case Manager	1.0			
Clinician I	2.0			
Clinician II	3.0			
Clinician III	2.0			
Youth Care Professional I	53.15			
Youth Care Professional III	13.0			

Special Investigator	0.19
Permanency	0.21
Administrative Assistant II	1.37
Medical Office Assistant	1.0
Total FTEs:	126.52

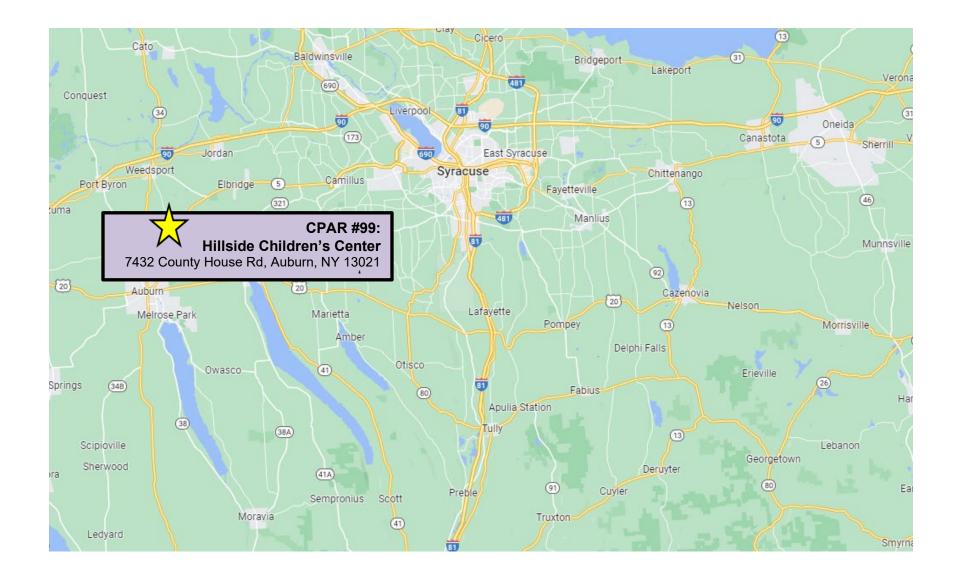
#### Staffing Comments:

HCC and OMH will continue to work together to finalize the staffing plan outlined above to ensure that it supports the clinical staff necessary to meet the needs of the youth being served at FLC RTF, including the new 8-bed unit and the specialized populations served on the Intensive Treatment Units.

populations served on the intensive Treatment Units.						
Caseload Capacity						
Inpatient/RTF/Residential						
Current Bed Capacity: 42 Proposed Bed Capacity: 50 % Change: 19.05%						
Fiscal Information						
First Full Year of A	First Full Year of Anticipated Program First Full Year of Anticipated Program					
Reve	enue	Expens	ses			
Medicaid:	11,322,057.90	Staff Salaries:	6,546,797.31			
Medicare:		Fringe Benefits:	1,734,900.73			
Commercial		Administrative Costs:	1,254,353.85			
Insurance:						
Grants:		Rent/Mortgage:	275,731.98			
Other:		OTPS:	1,510,274.03			
Specify:						
Total Revenue:	\$11,322,057.90	Total Expenses:	\$11,322,057.90			
Surplus:			\$0.00			
	Reviewer Recommendations					
Revi	ewer	Recommendation				
County - Cayuga:		Approve				
Office of Mental He	alth:	Approve with Conditions				

#### Reviewer's Comments and Conditions:

- 1. Describe how previously employed RTC staff will be trained to provide services in an RTF, including the differences in the treatment philosophies between an RTC and RTF.
- 2. Provide a copy of the final staffing plan for the entire RTF program. Provide a copy of the DOH CFR template to the Office of Mental Health (OMH) and Department of Health (DOH).
- 3. Upon completion of the renovations provide a letter of substantial completion from the project architect, Certificate of Occupancy (COO), and complete a successful pre-occupancy visit with the Central New York Field Office.



BHSAC	– Project Sum	mary Form	
Review Date: 4/7/2022	Agency:	Amudim Community	y Resources, Inc.
Project #: MH-D-2864	Project Type: Establish new Clinic Treatment Program		
	Project Descrip	tion	
Provider: Amudim	Community Res	ources, Inc.	
Business Type: Not-For-F	Profit Corporation	n	
Program Type: Clinic Tre	atment Program	١	
Address: 45 Bayview Avenue, Inwood, NY 11096			
Counties to be served: Nassau			
Population to be served:			
Proposed Effective Date: 5/1/202	2		
program the rest age grou follows:	to serve primari of Nassau Coun ups and include	establish an article ( ily the residents of Inv ty. Services would be evening and weekend Thursday, 9 am – 10 – 7 pm.	wood as well as e available to all d hours as

#### Provider's Background

Established in 2016, Amudim has operated a community service program for residents of New York City and on Long Island. Amudim services include case management, education and referrals related to sexual abuse, developmental disabilities, at-risk youth, and substance abuse and addiction. Case Management services are offered for free to the public and is supported totally by fundraising. Audited financial reports show robust fundraising revenue of 7.3M in 2018, 6.9M in 2019 and 9.3M in 2020.

Specific to mental health, Amudim provides outreach and education services to adults, children and adolescents and their families experiencing serious and persistent mental illness. In 2021 Amudim also received a Substance Abuse and Mental Health Services Administration (SAMHSA) Mental Health Awareness Training Grant of \$125,000 to increase mental health awareness and reduce mental illness stigma in New York's Orthodox Jewish community. With this grant, Amudim will provide Mental Health First Aid and culturally competent care training to 2,000 individuals, including Orthodox school personnel and first responders.

For expert knowledge and advice in mental health, Amudim relies on a 7-member advisory board composed of licensed clinical psychologists, social workers and psychiatrist of child, adolescent and adult psychology and psychiatry. Among the Advisory Board members is Dr. Gary Lelonek, an emergency department child and adolescent psychiatrist at Northwell Health/LIJ Hospital where he leads a team of social workers, child psychiatry fellows and residents working with families in crisis, and evaluating highrisk patients. He is also an associate professor of psychiatry and pediatrics at Zucker Medical School where he also focuses on the practice of mental health emergencies. Dr. Lelonek also provides training and holds workshops on mental health, adolescent suicide prevention and school violence for Amudim staff and at New York City public schools.

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Article 31 certification would allow Amudim to provide a wider array of services to the community it serves, which include Jewish, African American, Hispanic and other minority communities of Inwood and throughout Nassau County. The most recent data shows Inwood's diverse population is made up of 47.7% Hispanic or Latinos, 30% White, 17.2% African American, 4.8% Asian and 0.7% other. Also, as of 2019, 14.5% of the population of Inwood was living at or below the Federal Poverty Level.

Amudim has identified approximately 400 individuals from Nassau County per year in need of mental health clinic services. In 2020 Amudim also received approximately 600 phone calls, e-mails or in-person inquiries seeking guidance, referrals and help in navigating the mental health system. Its referral service has often experienced great difficulty linking these individuals to culturally competent services in their community. Approximately 10% of inquiries received are from family members of individuals afflicted with major mental illness (Schizophrenia, Bi-Polar Disorder or Major Depressive Disorder). These events serve as the impetus for Amudim to request approval of their proposal.

	Character a	nd C	Competence			
Applicant operates	pplicant operates programs licensed by			Yes	$\boxtimes$	No
OMH	DMH			168		INO
Staffing						
Clinical Staff Titles			Credentia	ls	FTE	
Program Director		LC	LCSW, PH.D.			
Med. Dir. /Psychiatr	ist	ME			.25	
Nurse Practitioner		NF	PP		1.8	
Therapist LCSW, PH.D. 10.47			10.47			
Total FTE 12.76						
Caseload Capacity						
Proposed: 500 Caseload to staff ratio: 39:1						
Fiscal Information						
Program Incremental Operating Revenue Program Incremental Operating Expens				se		
Medicaid:	\$ 1,308,838	Staff Salaries: \$ 1,103,600				
Medicare	\$ 162,198	Frin	ge Benefits:	\$ 134,235	5	
3 <sup>rd</sup> party	\$ 113,940	Rer	<u>nt</u>	\$ 100,000	)	
Patient Fees	\$ 20,000	OTI		\$ 51,000		
Contributions	\$ 100,000	Adn	ninistrative	\$ 258,325		
Total Revenue:	\$ 1,704,976	Tot	al Expenses:	\$1,647,16	<b>50</b>	
Surplus:			\$ 57,816			
The 2018, 2019, and 2020 Independent Auditor's Reports evaluated the appropriateness						
of accounting policies used and the reasonableness of significant accounting estimates						
made by management. The reports indicate Amudim's compliance with generally						
accepted accounting	<u> </u>					
		ecom	mendations			
Reviewer Recommendation						

County – Nassau:	Approve
OMH	Approve with conditions
Reviewer's Comments and Condition: TBD	

