

December 2018

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Children's System Transformation Begins in 2019

Children and Family Treatment and Support Services GO LIVE on January 1, 2019!!!

Designated providers for Other Licensed Practitioner (OLP), Community Psychiatric Support and Treatment (CPST) and Psychosocial Rehabilitation (PSR) begin services on 1/1/2019.

Children and Family Treatment and Support Services Provider Resources:

[Children's System Transformation Technical Assistance Page \(MCTAC\)](#)

[MCTAC MCO Plan Matrix](#)

[Billing Guidance](#) | [Provider Manual](#) | [Medical Necessity Criteria](#) | [Utilization Management Guidelines](#)
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Remember to Test Your Claims!

Providers are responsible to claims test with EACH potential contracted MMCO for EACH new Children's service type offered to ensure claiming systems are ready to bill multiple MMCOs. Providers should contact relevant MMCOs for instructions on how to claims test. **While it is crucial to claims test for all services, providers should prioritize claims testing for OLP, CPST, and PSR going live on January 1, 2019.**

Providers can find billing contact information for all MMCOs using the [MCTAC Plan Matrix](#). Providers must proactively reach out to their contracted MMCOs to begin conversations around steps for testing. If for any reason, you are unable to reach a MMCO for technical assistance with your claims submission process, please contact OMH-Managed-Care@omh.ny.gov.

To receive OMH Managed Care updates and other communications, please sign up for the [OMH Managed Care listserv](#).



Memo Released on Continuity of Care for Assertive Community Treatment (ACT)

OMH [released a memo](#) outlining continuity of care expectations of MCOs, ACT Teams, and Inpatient staff for Assertive Community Treatment (ACT) recipients admitted to an inpatient setting.

Individuals served on ACT Teams have a Serious Mental Illness (SMI) and a treatment history that has been characterized by frequent use of psychiatric hospitalization and emergency rooms, involvement with the criminal justice system, alcohol/substance use, and lack of engagement in traditional outpatient services. Therefore, discharge planning from inpatient settings is crucial to this population to prevent recurrent readmissions and to ensure individuals can adhere to recommendations for follow-up care.

In some cases, ACT staff may be unaware when individuals are admitted to an inpatient setting. An individual's ACT enrollment may not be evident to inpatient staff thus preventing communication and coordination between the two entities. Medicaid Managed Care Organizations (MMCOs) should bridge this information gap by communicating with ACT Teams and inpatient staff upon receiving notification of a hospitalization.

NYS Behavioral Health Medicaid Managed Care Contact Information

Office of Mental Health
Office of Alcohol and Substance Abuse Services
Department of Health

OMH-Managed-Care@omh.ny.gov
PICM@oasas.ny.gov
managedcarecomplaints@health.ny.gov

Other Contact Information:

Questions regarding HARP eligibility and enrollment:

New York Medicaid Choice **1-855-789-4277**
[New York State of Health](#) **1-855-355-5777**

Adult BH HCBS Designation questions or to update status:

omh.sm.co.hcbs-application@omh.ny.gov

Children's System Transition Questions

BH.Transition@health.ny.gov

Children's HBCS/SPA Designation questions:

OMH-Childrens-Designation@omh.ny.gov