CCBHC Quality Data Reporting

New York State collects the following process measures from the CCBHC Demonstration providers and reports them to SAMHSA yearly using the Common Data Platform:

- The number of providers who have had mental health/substance use disorder treatment training as a result of the grant
- The number of people newly credentialed/certified to provide mental health/substance use disorder treatment activities as a result of the grant
- The number of financing policy changes that have been made as a result of the grant
- The number of providers that are able to share information with other providers about the people they are serving and the types of services they are providing as a result of the grant
- The number and percentage of work group/advisory group/council members who are recipients/family members
- The number of policy changes that have been made as a result of the grant
- The number of organizational changes made to support improvement of mental health/substance use disorder treatment activities as a result of the grant
- The number of providers coordinating/sharing resources with other providers as a result of the grant

New York State also collects encounter, clinical outcomes, and quality improvement data from the CCBHCs for annual reporting. The quality data collected includes: (1) access to community-based behavioral health services; (2) quality of services provided by CCBHCs compared to non-CCBHC providers; and (3) federal and state costs of a full range of behavioral health services (including inpatient, emergency, and ambulatory services) (PAMA § 223(d)(7)(A)). New York State also uses consumer and family-led perception of care surveys (CACS and FACS) to make sure the people and families who are receiving care from the CCBHCs are involved in the design and delivery of the clinic's services.

Each CCBHC should have a quality management program that understands New York State Medicaid Managed Care Quality Strategy and the New York State Behavioral Health Quality Strategy as well as the national measures **that must be collected**. These measures include monitoring access, quality of services, utilization and satisfaction with care using NCQA standards as well as the development of performance improvement projects specific to population health needs.

For additional information on CCBHC quality data reporting requirements please see the **CCBHC Project Summary**.