

# CORE FAQ



Department  
of Health

Office of  
Mental Health

Office of Addiction  
Services and Supports

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## What are CORE services?

Community Oriented Recovery and Empowerment (CORE) services are specialty services that can help you meet your recovery goals, like getting help with finding a job or going to school, or living more independently.

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## How can CORE help me?

CORE services are developed to match your personal recovery goals – what is most important to you, how you can reach your goals, and build a network of support.

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## Are CORE services right for me?

If you are 21 or older, covered by Medicaid, and enrolled in a Health and Recovery Program (HARP), CORE services may be right for you. Additionally, some individuals enrolled in HIV-Special Needs Plans or Medicaid Advantage Plus Plans will be eligible for CORE.

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## How do I get CORE services?

If you are enrolled in NYS Medicaid Managed Care, contact your Medicaid Managed Care plan to find out if you're eligible for CORE services. Talk to your behavioral health provider, or, if you happen to be enrolled in a Health Home, you can also ask your Health Home Care Manager.

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## How much do CORE services cost?

CORE services are covered by your insurance, at no cost to you.

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## I have a hard time getting to my appointments, can I still get CORE services?

CORE services can be provided to you in your home, community, or wherever is most convenient for you.

