



Department
of Health

Office of
Mental Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner of Health, DOH

ANN MARIE T. SULLIVAN, M.D.
Commissioner, OMH

Date: 12/27/19

To: Crisis Intervention Providers, Local Government Units

Please share this information with staff as appropriate.

Changes to Billing for Mobile Crisis Intervention Services

On January 1, 2020, authority for crisis services to children is switching from New York's 1115 Waiver (Medicaid Managed Care) to a Medicaid State Plan. As of January 1, 2020, Crisis Intervention will be available to all children under 21 as a State Plan service and will follow the definition in the January 9, 2019 Children and Family Treatment and Support Services (CFTSS) Provider Manual available here:

https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/docs/updated_spa_manual.pdf.

Children's crisis providers currently designated under Children and Family Treatment and Support Services (CFTSS) will bill for crisis response as follows:

For an interim period, rates and codes for reimbursement of Crisis Intervention services remain the same as those used for the provision of these services under the 1915(c) Home and Community Based Services (HCBS) Children's Waiver. These can be found on the Children's State Plan Amendment (SPA) page

https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/proposed_spa.htm under the "Rates" tab: "*UPDATED CRISIS INTERVENTION FINAL Rate Summary*" ([HTML](#)) – ([PDF](#)) – December 19, 2019.

Additional information on the rates can be found in the *New York State Children's Health and Behavioral Health Services Billing and Coding Manual*:

https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/docs/billing_manual.pdf.

NYS has temporarily designated all NYS-approved 1115 Waiver (Medicaid Managed Care) Crisis Intervention providers to deliver the CFTSS Crisis Intervention benefit. 1115 crisis providers that have not completed the formal CFTSS designation process must immediately submit a designation application, unless an application has been submitted previously. Effective January 1, 2020, 1115 Waiver Crisis Intervention providers may seek reimbursement for crisis response to children according to the instructions above. For children enrolled in Medicaid Managed Care, 1115 Waiver Crisis Intervention



Department
of Health

Office of
Mental Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner of Health, DOH

ANN MARIE T. SULLIVAN, M.D.
Commissioner, OMH

providers in temporary designation status are advised to contact the enrollee's Medicaid managed care plan prior to claims submission to avoid administrative billing delays.

Instructions for applying to become a CFTSS Crisis Intervention provider can be found at:
https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/provider_design.htm.

In addition to being designated, all CFTSS provider agencies must be enrolled in the Medicaid program. NYS-approved providers who are not Medicaid providers and provide crisis intervention services to children, must apply at:
https://www.emedny.org/info/ProviderEnrollment/children_health/index.aspx.

Any questions related to the CFTSS designation or provider enrollment process should be directed to: OMH-Childrens-Designation@omh.ny.gov.

Expanded Services Under the Crisis Intervention Benefit

The State is seeking a State Plan Amendment (SPA) to expand the definition of Crisis Intervention for children to include telephonic follow-up services which will include a rate adjustment for all crisis intervention services and reimbursement for Office of Mental Health Crisis Residence programs licensed under Part 589.

When the SPA is approved, the State will issue guidance for implementation of a retrospective rate adjustment for services provided under the current definition from 1/1/20 forward and will prospectively implement the new array of crisis intervention service components, inclusive of rates, definitions and practice policies.

Please direct any questions on this implementation to BH.Transition@health.ny.gov