



## BH Managed Care Events

### December 6

NYC Plan/Provider Roundtable

### December 13

Rest of State Plan/Provider Roundtable

## Regional Planning Consortiums\*

November 28 – Mid Hudson RPC  
*Poughkeepsie Grand Hotel*

December 1 – North Country RPC  
*Holiday Inn Plattsburg*

December 5 – Central RPC  
*Holiday Inn Liverpool*

December 7 – Finger Lakes RPC  
*Inn on the Lake Canandaigua*

December 9 – Southern Tier RPC  
*Cornell Cooperative Extension  
Binghamton*

December 12 – Tug Hill RPC  
*Hilton Garden Watertown*

December 14 – Western RPC  
*Millennium Hotel Buffalo*

December 16 – Long Island RPC  
*Melville Marriott*

December 19 – Mohawk Valley RPC  
*Holiday Inn Johnstown-Gloversville*

**\*Capital Region: The RPC Board and First RPC Board Meeting is to be announced shortly.**

## Adult Behavioral Health Home and Community Based Services (BH HCBS) Rates

New Rates for Adult Behavioral Health Home and Community Based Services (BH HCBS) have been approved by the Centers for Medicaid and Medicare Services (CMS) and the NYS Division of the Budget (DOB) for both [New York City \(NYC\)](#) and the [Rest of New York State \(ROS\)](#). The fee schedules for the updated rate structure have been added to the OMH website.

### **Effective October 1, 2016**

CMS has approved a 4.35% increase of all downstate BH HCBS rates with the exception of the assessment rates and crisis respite rates.

CMS has approved the upstate rate package that reflects an 89.16% rate differential of the downstate rates.

### **Effective May 1, 2016 for NYC**

CMS has approved a technical modification to the way behavioral health claims are submitted and processed for adult BH HCBS assessments. HARP HCBS brief and HARP HCBS full assessments are now reimbursed separately using rate codes 7778 and 7779 respectively. This change is intended to expedite payment for the brief assessment in circumstances when both the brief and full adult BH HCBS assessments cannot be completed in one session, or when the full assessment is not completed. This does not change the assessment process for providers and does not require any resubmission of claims for assessments completed prior to May 1, 2016.

*As a reminder, individuals who complete the brief assessment with their care managers can begin to receive BH HCBS services before the full assessment has been completed.*

### **Effective July 1, 2016 for Counties outside of NYC**

The HARP HCBS brief and HARP HCBS full assessment rates are effective retroactively to July 1, 2016 and have been loaded to eMedNY.

In addition, OMH's [list of government rates](#) for services included in the Behavioral Health Managed Care implementation can be found on the [Behavioral Health Billing Resource](#) page of the OMH Managed Care website.



## **BH Managed Care Transition – Claiming Issues**

OMH and the Office of Alcohol and Substance Abuse Services (OASAS) continue to strongly encourage providers to monitor their behavioral health claims and remittances, including those concerning Assertive Community Treatment (ACT) and Personalized Recovery-Oriented Services (PROS). Those who are having issues claiming for behavioral health services should contact their contracted [Managed Care Plans](#) for resolution.

Providers who have specific claiming questions related to the BH Managed Care transition should email OMH at [OMH-Managed-Care@omh.ny.gov](mailto:OMH-Managed-Care@omh.ny.gov) using the attached *OMH Managed Care Question Form*, or OASAS at [PICM@oasas.ny.gov](mailto:PICM@oasas.ny.gov). These matters should be brought to the attention of MCOs and the State on a timely basis.

## **Plan/Provider Roundtables**

New York State continues to hold roundtable discussions between Medicaid Managed Care Plans and Article 31 and Article 32 providers concerning the Behavioral Health transition in both NYC and the Rest of New York State (ROS). In-person participation at these meetings is essential for both behavioral health providers and Managed Care Organizations to successfully navigate the behavioral health transition. Direct communication between providers and MCOs can lead to faster identification of any systemic issues related to the State transition, expedited solutions to difficulties that may occur, and the formation of critical relationships between Managed Care plans and providers that are essential to the new healthcare structure.

## **Regional Planning Consortia**

The schedule for the next round of stakeholder meetings for the Regional Planning Consortia (RPCs) [has been announced](#). As the RPCs continue to develop around the State, NYS encourages continued participation from all stakeholders. Peer participation is critical during the transition, and efforts should be made to encourage participation.

Please visit the [Conference of Local Mental Hygiene Directors](#) website and select an RPC region to find contact information for RPC Co-Chair and Regional Coordinators, presentation slide decks from past stakeholder meetings, and voter registration and nomination forms in preparation for electing each region's RPC Board.

## **Adult BH HCBS Designation**

Providers in NYC and ROS who wish to [fill out an application](#) for Adult BH HCBS Designation can do so at any time. Applications are accepted on a rolling basis. The list of designated Adult BH HCBS providers is updated on a quarterly basis, while providers may receive their Adult BH HCBS designation letter before then.

## **Children's SPA/HCBS Designation – Application UserID**

All New York State Providers who wish to apply for Children's SPA/HCBS designation are required to obtain a user ID and facility code to access the application. Please see the [guidance document](#) for steps on how to apply or you can find the guidance posted on the [Department of Health Website](#).

If you would like to receive more information about the Children's Behavioral Health Managed Care Transition, please [subscribe](#) to the Children's Medicaid Managed Care Transition LISTSERV.



**Resources for Consumers**

As the Adult Behavioral Health Managed Care transition continues to roll out, people identified by NYS as eligible for Health and Recovery Plans (HARPs) will [receive notification](#) by letter explaining their enrollment options.

**Where to get help**

If people have questions concerning their HARP eligibility, or would like more information about their managed care options, they may contact NY Medicaid Choice at **1-855-789-4277**.

**Continued Managed Care Provider Education**

Continuous trainings concerning the BH Managed Care implementation are provided by the [Managed Care Technical Assistance Center](#) (MCTAC) and the [Center for Practice Innovations](#) (CPI). These include both administrative and clinical trainings for providers. Please visit the [MCTAC events page](#) to find new in-person and pre-recorded trainings and other events related to the Behavioral Health transition to Managed Care.

**If you have any questions, comments or complaints concerning the Behavioral Health Managed Care Transition, please contact:**

**OMH Managed Care  
OASAS Managed Care  
Department of Health Managed Care**

[OMH-Managed-Care@omh.ny.gov](mailto:OMH-Managed-Care@omh.ny.gov)  
[PICM@oasas.ny.gov](mailto:PICM@oasas.ny.gov)  
[managedcarecomplaint@health.ny.gov](mailto:managedcarecomplaint@health.ny.gov)

**Other Contact Information:**

NY Medicaid Choice: 1-855-789-4277

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*In the body of the email type: subscribe providers. Do not add a salutation within the body of the email and leave the Subject field empty.*