NEW YORK STATE | Office of Mental Health

KATHY HOCHUL
Governor
ANN MARIE T. SULLIVAN, M.D.
Commissioner

MEMORANDUM

To: Mainstream Medicaid Managed Care Plans, Health and Recovery Plans (HARPs), HIV Special Needs Plans (HIV SNPs), Medicaid Advantage Plus (MAP) Plans, and Assertive Community Treatment (ACT) Providers

From: New York State (NYS) Office of Mental Health (OMH)

Date: November 20, 2026

Subject: Division of Budget (DOB) Rate Approval: ACT Rate Enhancements Effective July 1, 2026

Dear Health Plan Administrators,

On August 17, 2026, OMH notified Mainstream Medicaid Managed Care Plans, HARPs, HIV SNPs, and MAP Plans (collectively referred to as "MMCPs" herein) and ACT providers of rate enhancements and billing changes for ACT services, effective July 1, 2026, and January 1, 2027, respectively. This memorandum is being sent to alert MMCPs and ACT providers that DOB approved the July 1, 2026, rate enhancements on November 4, 2026.

Per Chapter 57 of the Laws of 2026 and Chapter 451 of the Laws of 2019, MMCPs are required to pay claims based on the effective date of the rate enhancements. MMCPs must complete the following as soon as possible, but no later than 90 days from the date of this notification, February 18, 2027:

1. System configurations to ensure ACT providers are reimbursed accurately and timely, in accordance with the August 17, 2026, memorandum.
2. Retrospective reconciliation to adjust payments for previously paid claims affected by this rate change, as necessary.

As a reminder, the ACT rate codes changes described in the August 17, 2026, memorandum are not subject to the 90-day timeline identified in this notification. MMCPs and ACT providers should ensure their systems are configured to process claims with these new rate codes for dates of services on or after January 1, 2027.

The Assertive Community Treatment (ACT) – Regional Rate file on the OMH Medicaid Reimbursement Rates webpage has been updated to reflect the rate enhancements and rate codes changes described in the August 17, 2026, memorandum.

Note: This document is only being transmitted electronically. No hard copy will be forthcoming. If you have any questions regarding these rate enhancements and billing changes, please contact OMH Managed Care at 518-402-2822 or by email at BHO@omh.ny.gov (MMCP inquiries) or OMH-Managed-Care@omh.ny.gov (provider inquiries).