

NYS CHILDREN'S MEDICAID

Home and Community-Based Services (HCBS)

Information for Children/Youth and Families: Questions and Answers

What are children's Home and Community Based Services (HCBS)?

Children's Home and Community Based Services, also called children's HCBS, are Medicaid services that can be provided at home or in the community - wherever children/youth and their families are most comfortable.

These services are personal, flexible, and meet the individual health, mental health, and/or developmental needs of children and youth. They support children and youth who are at risk of needing long-term hospital or residential care, and help keep them out of such settings so they can be successful at home, in school, and in the community.

Who can get children's HCBS?

Children's HCBS are for children and youth (under age 21) who are:

- 1) Enrolled or eligible to enroll in New York State Medicaid; and
- 2) Have physical and/or mental health needs or have a developmental disability and live in foster care that put them at risk of needing care in places like a long-term health care facility, or hospital for mental health care.

My household does not qualify for Medicaid, but I think my child needs these services.

What can I do?

Children without Medicaid may still be eligible for HCBS. If you think your child may be eligible for HCBS, call the Children and Youth Evaluation Service (C-YES) at **1-833-333-2937**.

You can find out if your child is eligible for Medicaid and HCBS.

How can I find out if my child is eligible for HCBS?

Health Home care managers or the Children and Youth Evaluation Service (C-YES) can do an eligibility assessment with the child/youth and their families to see if they can get HCBS.

Once a child or youth finds out if they are eligible for HCBS, their Health Home care manager or C-YES can connect them to the HCBS providers in their area that they choose.



Office of
Mental Health

Department
of Health

Office of Alcoholism and
Substance Abuse Services

Office for People With
Developmental Disabilities

Office of Children
and Family Services

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What is Health Home care management?

A Health Home is not a place, it is a person who can help you find the services that are right for you and your family. Health Home Care Managers work together as a team with children/youth and their families and service providers to make sure they get the care and services they need to stay healthy. These services can include HCBS, medical services, dental services, behavioral health services, and more.

Health Home care management is a Medicaid service. All children and youth who are eligible for children's HCBS can get Health Home care management.

How do I find a Health Home care manager near me?

You can find a list of Health Home care management providers by county at health.ny.gov¹.

What if I do not want Health Home care management?

As part of children's HCBS, all children and youth must get care management. However, if a child or youth and their family do not want to get care management from a Health Home program, they can choose to work with the Children and Youth Evaluation Service (C-YES).

What is the Children and Youth Evaluation Service (C-YES)?

C-YES provides care management services for children's HCBS.

C-YES can:

- Help children and youth find out if they are eligible for HCBS;
- Help children and youth who are eligible for HCBS enroll in Medicaid;
- For children who do not want Health Home care management: make an HCBS Plan of Care with children/youth and their families; and
- Connect children/youth and families to HCBS providers

Please note: C-YES does not provide full care management.

C-YES cannot connect children/youth and families to non-HCBS providers.

How do I find a C-YES worker near me?

You can call C-YES at 1-833-333-2937.

Where can I go to find out more about Children's HCBS?

To find out more about Children's HCBS, you can talk to your Health Home care manager or you can call the Children and Youth Evaluation Service (C-YES) at 1-833-333-2937.

You can also talk to your county, the Department of Social Services or Department of Mental Health².

1. https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_map/index.htm

2. For mental health needs, call your county Single Point of Access (SPOA) provider.

You can find a list of SPOAs at the NYS Multi-System Navigator:

https://www.msnavigator.org/resources/resource_details?ID=13&type=program

