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October 02, 2015



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00924
John Doe
123 Main St. Apt 1A
New York Ny 12345-0000



Dear John Doe:

AB01234C

There is a new Medicaid health plan choice. Health and Recovery Plans, or HARP, are a new kind of Medicaid health plan that you can join. This letter will help you decide if joining a HARP is the right choice for you.

How can a HARP help me?

HARPs can give you the services you need to take care of your physical and mental health, all from one plan. You may be getting some services outside your current health plan. With a HARP, services such as doctor visits, mental health and substance use disorder (drug and alcohol) services, medications and hospital care are in one plan.

How is a HARP different from my current Special Needs Plan, Plan 123 SNP?

HARPs and Plan 123 SNP will both cover your health care and mental health services. Beginning January 1, 2016, HARPs will also provide extra benefits and support so that you can have the best possible results from your care.

If you want help finding a job, help to find housing, go to school, or reach other goals, a HARP may be able to help. Because you are in a Special Needs Plan, Plan 123 SNP will also provide these extra HARP services if you need them.

There are also some services that you can only get from your current plan, Plan 123 SNP. Joining a HARP may change or interrupt the services you are getting now. If you want to keep your current providers, joining a HARP may not be the right choice for you.

You may have children who are also in Plan 123 SNP. They may have to leave Plan 123 SNP if you join a HARP. If you have questions about how joining a HARP may affect the care you have now, call New York Medicaid Choice at 1-855-789-4277.

Please turn this page for more information



What are my choices?

You can stay in your current plan, Plan 123 SNP, and receive the same services you could get in a HARP, or you can join a HARP. If you are thinking about joining a HARP, please talk to your doctor and other care providers. They can tell you if joining a HARP will change or interrupt the care you need.

How do I learn more about HARPs?

We included a brochure with more information about HARPs with this letter. There is also a list of plans that you can join.

How do I join a HARP?

You can join a HARP by calling New York Medicaid Choice at 1-855-789-4277. Counselors will tell about the HARPs that you can join and enroll you in a plan over the phone. Counselors can help in all languages.

Questions?

If you have more questions about this letter or wish to join a HARP, please call New York Medicaid Choice at **1-855-789-4277**. TTY: 1-888-329-1541. Counselors can help in all languages. Please remember HARPs do not provide any more services than your current health plan.

Sincerely,

New York State Department of Health

Health and Recovery Plans in New York City

How do I join a HARP?

You can join a HARP by calling New York Medicaid Choice at **1-855-789-4277**.

¿Cómo me uno a un HARP?

Usted puede unirse a un HARP llamando New York Medicaid Choice al **1-855-789-4277**.

我如何加入 HARP?

您可透過撥打 **1-855-789-4277** 致電 New York Medicaid Choice 來加入 HARP。

Как я могу зарегистрироваться в плане HARP?
Вы можете зарегистрироваться в плане HARP, позвонив в New York Medicaid Choice по номеру **1-855-789-4277**.

Health Plan

Telephone / Website

Service Area

EmblemHealth Enhanced Care Plus

1-855-283-2146
TTY 1-888-447-4833
emblemhealth.com

Citywide

HealthFirst Personal Wellness Plan

1-855-659-5971
TTY 1-800-874-9426
healthfirstny.org

Citywide

HealthierLife

(Affiliated with FIDELIS)

1-888-343-3547
TTY 1-800-662-1220
fideliscare.org

Citywide

HealthPlus Amerigroup

1-800-600-4441
TTY 1-800-855-2880
amerigroupcorp.com

Citywide

MetroPlus Enhanced

1-800-303-9626
TTY 1-800-881-2812
metroplus.org

Bronx, Brooklyn, Manhattan, Queens

UnitedHealthcare Community Plan-Wellness4Me

1-866-433-3413
TTY 711
uhcccommunityplan.com

Citywide



New York Medicaid Choice

Monday - Friday,
8:30 am - 8:00 pm,
Saturday, 10 am - 6 pm

1-855-789-4277
TTY: 1-888-329-1541

Visit us at
nymedicaidchoice.com



02-03-4

Health and Recovery Plans in New York City

Plan Services

HARPs can give you the services you need to take care of your physical and mental health, all from one plan.

HARPs also provide extra benefits and support.

Servicios del plan

Los HARP pueden darle los servicios que usted necesite para cuidar su salud física y mental, todo en un sólo plan.

Los HARP también proporcionarán beneficios adicionales y respaldo.

計劃服務

HARP 可透過一項計劃向您提供保持身心健康所需的所有服務。您可能正在獲取一些您現有健康計劃以外的服務。

HARP 還提供額外福利和支持。

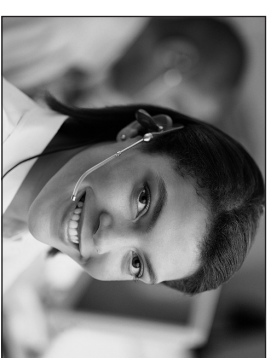
Услуги,

предоставляемые

планом

Планы **HARP** могут предоставить Вам услуги, необходимые для поддержания Вашего физического и психического здоровья в рамках одного плана.

Планы **HARP** также предоставляют дополнительные льготы и поддержку.



Questions?
¿Preguntas?

有問題嗎？
Вопросы?
Kesyon?

New York
Medicaid Choice

Monday - Friday,
8:30 am - 8:00 pm,
Saturday, 10 am - 6 pm

1-855-789-4277
TTY: 1-888-329-1541

Visit us at
nymedicaidchoice.com

English

This is an important document. If you need help to understand it, please call 1-855-789-4277. We can give you an interpreter for free.

Español
Spanish

Éste es un documento importante. Si necesita ayuda para entenderlo, por favor llame al 1-855-789-4277. Le proporcionaremos un intérprete gratuito.

繁體字
Traditional Chinese

這是一份重要文件, 如果您需要翻譯服務閱讀此文件, 請撥打電話至 1-855-789-4277, 該項服務免費。

Kreyòl Ayisyen
Haitian Creole

Sa a se yon dokiman enpòtan. Si ou bezwen èd pou konprann li, tanpri rele: 1-855-789-4277. Y ap ba ou yon entèprèt gratis.

Italiano
Italian

Il presente documento è importante. Per qualsiasi chiarimento può chiamare il numero 1-855-789-4277. Un interprete sarà disponibile gratuitamente.

한국어
Korean

이것은 중요한 문서입니다. 문서를 이해하는 데 있어 도움이 필요하시면, 연락해 주십시오: 1-855-789-4277. 무료통역이 제공됩니다.

Русский
Russian

Это важный документ. Если Вам нужна помощь для понимания этого документа, позвоните по телефону 1-855-789-4277. Переводчик предоставляется бесплатно.

