

1-855-789-4277

P.O. Box 5009, New York, NY 10274-5009

Ask • Choose • Enroll



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John Doe
123 Main St. Ap 5
New York Ny 12345-0000

September 16, 2015



Dear John Doe:

AB01234C

You will be in a Health and Recovery Plan or HARP. Starting **October 01, 2015**, you will be in ABC HARP Plan.

ABC HARP Plan will give you all the services you need for your physical and mental health. This includes services such as visits to a doctor and mental health counselor, hospital care, medicine and treatment for an alcohol or drug use disorder.

If you want help finding a job, finding housing or reaching other goals, your plan may be able to help.

What happens next:

Until October 01, 2015, you should keep getting your health care from the health plan you are in now.

ABC HARP Plan will send you a welcome letter and plan membership card.

You may reach **ABC HARP Plan** at **(888)555-5555**. **TTY: (800)555-0000**.

Before you choose a new doctor from your health plan, you should call the doctor's office to make sure the doctor is taking new patients.

Questions? Call Us!
(toll-free) 1-855-789-4277
TTY: 1-888-329-1541

Monday-Friday, 8:30 am – 8:00 pm
Saturday, 10:00 am – 6:00 pm



Changing health plans

You can transfer to another Health and Recovery Plan at any time.

During your first 3 months in ABC HARP Plan, starting on **October 01, 2015**, you can also transfer to another type of health plan.

After your first 3 months in ABC HARP Plan, you must wait another 9 months before you can join another type of health plan, unless there is a good reason, for example, you have moved to an area where there are no HARPs.

Sincerely,

New York Medicaid Choice

Sample

English

This is an important document. If you need help to understand it, please call 1-855-789-4277. We can give you an interpreter for free.

Español
Spanish

Éste es un documento importante. Si necesita ayuda para entenderlo, por favor llame al 1-855-789-4277. Le proporcionaremos un intérprete gratuito.

繁體字
Traditional Chinese

這是一份重要文件, 如果您需要翻譯服務閱讀此文件, 請撥打電話至 1-855-789-4277, 該項服務免費。

Kreyòl Ayisyen
Haitian Creole

Sa a se yon dokiman enpòtan. Si ou bezwen èd pou konprann li, tanpri rele: 1-855-789-4277. Y ap ba ou yon entèprèt gratis.

Italiano
Italian

Il presente documento è importante. Per qualsiasi chiarimento può chiamare il numero 1-855-789-4277. Un interprete sarà disponibile gratuitamente.

한국어
Korean

이것은 중요한 문서입니다. 문서를 이해하는 데 있어 도움이 필요하시면, 연락해 주십시오: 1-855-789-4277. 무료통역이 제공됩니다.

Русский
Russian

Это важный документ. Если Вам нужна помощь для понимания этого документа, позвоните по телефону 1-855-789-4277. Переводчик предоставляется бесплатно.

