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June 07, 2016

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John Doe
123 Main St
Anytown, NY 12345-0000



Dear John Doe:

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You have another Medicaid health plan choice called a Health and Recovery Plan, or HARP.

HARPs can give you the services you need to take care of your physical and mental health, all from one plan. You may be getting some services outside the health plan you have now. With a HARP, services such as doctor visits, mental health and substance use disorder (drug and alcohol) services, medications and hospital care are in one plan.

HARPs also provide extra benefits and support so you can have the best possible results from your care. If you want help finding a job, finding housing, or reaching other goals, a HARP may be able to help.

Why am I getting this letter?

We want you to know that you appear to meet the HARP requirements. You can join a HARP starting on July 1, 2016. By joining a HARP, you keep all the services you get now, and you can also get extra services and supports you may need. HARPs will be able to give you these extra services starting on October 1, 2016. Call New York Medicaid Choice to be sure you can keep your primary care doctor and other care providers after you enroll in a HARP.

How do I join a HARP?

You can join a HARP by calling New York Medicaid Choice at **1-855-789-4277**. Counselors will tell you about the HARPs that you can join and enroll you in a plan over the phone. Counselors can help in all languages. If you do not want to join a HARP, you do not have to do anything and your health plan will stay the same.

Please turn this page for more information

Does my doctor or therapist know about HARPs?

You may want to show this letter to your doctor, therapist or other providers you see to make sure you can see them after you join a HARP. They can also call New York Medicaid Choice to learn more about HARPs.

How do I learn more about HARPs?

We included a brochure with more information about HARPs with this letter. There is also a list of plans you can join. If you have more questions, you can call New York Medicaid Choice.

Questions?

If you have more questions about this letter or about HARPs, please call New York Medicaid Choice at **1-855-789-4277**. TTY: 1-888-329-1541. Counselors will be glad to talk to you or to the person who can speak on your behalf. Counselors can help in all languages.

Sincerely,
New York State Department of Health

Health and Recovery Plans in Western New York

How do I join a HARP?

You can join a HARP by calling New York Medicaid Choice at **1-855-789-4277**.

¿Cómo me uno a un HARP?

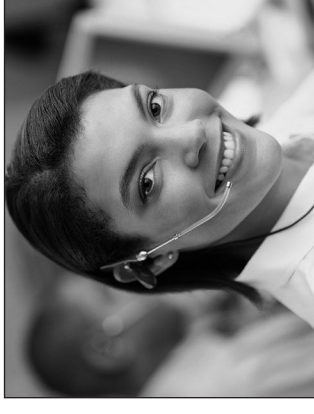
Usted puede unirse a un HARP llamando New York Medicaid Choice al **1-855-789-4277**.

我如何加入 HARP?

您可透過撥打 **1-855-789-4277** 致電 New York Medicaid Choice 來加入 HARP。

Как я могу зарегистрироваться в плане HARP?
Вы можете зарегистрироваться в плане HARP, позвонив в New York Medicaid Choice по номеру **1-855-789-4277**.

Health Plan	Telephone Number	Service Area (County)
Excellus BlueCross BlueShield excellusbcbs.com (Excellus Health Plan Inc. in Ontario County)	1-800-650-4359 TTY 1-800-662-1220	Livingston Monroe Orleans Seneca Wayne Yates
HealthierLife fideliscare.org	1-888-343-3547 TTY 1-800-662-1220	Allegany Cattaraugus Chautauqua Chemung Erie Genesee Livingston Monroe Niagara Ontario Orleans Schuyler Seneca Steuben Wayne Wyoming Yates



New York Medicaid Choice

Monday - Friday,
8:30 am - 8:00 pm,
Saturday, 10 am - 6 pm

1-855-789-4277
TTY: 1-888-329-1541

Visit us at
nymedicaidchoice.com

See more health plans listed on the back.

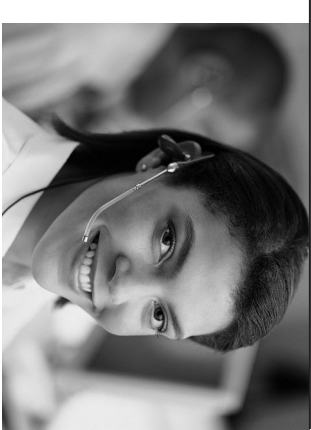
New York Medicaid Choice is a program of the New York State Department of Health.
Helping New Yorkers with Medicaid select their health plan.



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Health and Recovery Plans in Western New York

Health Plan	Telephone Number	Service Area (County)
Independent Health's MediSource Connect independenthealth.com	1-800-501-3439 TTY 1-888-357-9167	Erie
MVP Harmonious Health Care Plan mvphealthcare.com	1-844-946-8002 TTY 1-800-662-1220	Genesee Livingston Monroe Ontario
YourCare Option Plus www.yourcarehealthplan.com	1-800-683-3781 TTY 866-727-9441	Erie Monroe Ontario
UnitedHealthcare Community Plan- Wellness-4-Me uhccommunityplan.com	1-866-433-3413 TTY 711	Chautauqua Chemung Erie Genesee Livingston Monroe Niagara Ontario Seneca Wayne Wyoming



Questions?
¿Preguntas?
有問題嗎?
Вопросы?
Kesyon?

**New York
Medicaid Choice**
 Monday - Friday,
 8:30 am - 8:00 pm,
 Saturday, 10 am - 6 pm
1-800-505-5678
 TTY callers:
 1-888-329-1541
www.nymedicaidchoice.com

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English

This is an important document. If you need help to understand it, please call 1-855-789-4277. We can give you an interpreter for free.

Español
Spanish

Éste es un documento importante. Si necesita ayuda para entenderlo, por favor llame al 1-855-789-4277. Le proporcionaremos un intérprete gratuito.

繁體字
Traditional Chinese

這是一份重要文件, 如果您需要翻譯服務閱讀此文件, 請撥打電話至 1-855-789-4277, 該項服務免費。

Kreyòl Ayisyen
Haitian Creole

Sa a se yon dokiman enpòtan. Si ou bezwen èd pou konprann li, tanpri rele: 1-855-789-4277. Y ap ba ou yon entèprèt gratis.

Italiano
Italian

Il presente documento è importante. Per qualsiasi chiarimento può chiamare il numero 1-855-789-4277. Un interprete sarà disponibile gratuitamente.

한국어
Korean

이것은 중요한 문서입니다. 문서를 이해하는 데 있어 도움이 필요하시면, 연락해 주십시오: 1-855-789-4277. 무료통역이 제공됩니다.

Русский
Russian

Это важный документ. Если Вам нужна помощь для понимания этого документа, позвоните по телефону 1-855-789-4277. Переводчик предоставляется бесплатно.