

**KATHY HOCHUL**  
Governor

**ANN MARIE T. SULLIVAN, M.D.**  
Commissioner

**MOIRA TASHJIAN, MPA**  
Executive Deputy Commissioner

## MEMORANDUM

**TO:** Mainstream Medicaid Managed Care Plans (MMCPs), Health and Recovery Plans (HARPs), HIV Special Needs Plans (HIV SNPs), and Medicaid Advantage Plus (MAP) Plans (herein collectively referred to as “MMCPs”), Personalized Recovery Oriented Services (PROS) Providers

**FROM:** New York State (NYS) Office of Mental Health (OMH)

**DATE:** September 5, 2024

**SUBJECT:** PROS Redesign Implementation Delay

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Dear Health Plan Administrators and PROS Providers,

On July 16, 2024, OMH notified MMCPs and PROS providers that Division of Budget approval was received on June 27, 2024, and the PROS redesign billing and reimbursement changes were originally set to be effectuated on November 1, 2024.<sup>1</sup>

**This memo serves as notice to MMCPs and PROS program providers that the implementation of the PROS redesign billing and reimbursement changes will be delayed until the regulation is promulgated.** Given the comprehensive change to the PROS reimbursement methodology and tier structure, and in compliance with State law, regulation changes must be promulgated prior to implementation.

MMCPs and PROS program providers should ensure billing systems continue to be configured to bill the **existing PROS billing structure** as identified in the [Personalized Recovery Oriented Services \(PROS\) - Regional Rates](#) file (April 1, 2024 effective rates) on the [OMH Medicaid Reimbursement Rates](#) page.

NYS will issue an additional notification to MMCPs and PROS program providers when an implementation date is identified. MMCPs and PROS programs will have adequate time to complete necessary systems edits to ensure payable claims for OMH PROS programs and applicable dates of service are reimbursed at such time an implementation date is identified.

Please note: This document is only being transmitted electronically. No hard copy will be forthcoming. If you have any questions regarding these changes, please contact OMH Managed Care by phone at 518-402-2822 or by email at [BHO@omh.ny.gov](mailto:BHO@omh.ny.gov) (MMCP inquiries) or [OMH-Managed-Care@omh.ny.gov](mailto:OMH-Managed-Care@omh.ny.gov) (provider inquiries).

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<sup>1</sup> Additional details on PROS Redesign can be found in the April 16, 2024 Memo: [PROS Redesign Billing and Reimbursement Changes \(ny.gov\)](#).