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[Date]

<Barcode> <Letter Code>  
<Name>  
<Address>  
<City>, <State>, <Zip>

Dear <Consumer MemberName>:

[CIN]

**You have another Medicaid health plan choice** called Health and Recovery Plans, or HARPs. This letter will help you decide if joining a HARP is the right choice for you.

**How can a HARP help me?**

HARPs can give you the services you need to take care of your physical and mental health, all from one plan. With a HARP, services such as doctor visits, mental health and substance use disorder (drug and alcohol) services and hospital care are in one plan.

**How is a HARP different from my current Special Needs Plan, <Medical PlanName>?**

HARPs and <Medical PlanName> will both cover your health care and mental health services. HARPs also provide extra benefits and support so that you can have the best possible results from your care.

If you want help finding a job, help to find housing, or reach other goals, a HARP may be able to help. Because you are in a Special Needs Plan, <Medical PlanName> will also provide these extra HARP services if you need them.

There are also some services that you can only get from your current plan, <Medical PlanName>. Joining a HARP may change or interrupt the services you are getting now. If you want to keep your current providers, joining a HARP may not be the right choice for you.

You may have children who are also in <Medical PlanName>. They may have to leave <Medical PlanName> if you join a HARP. If you have questions about how joining a HARP may affect the care you have now, call New York Medicaid Choice at 1-855-789-4277.

**Please turn this page for more information**

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**Questions? Call 1-855-789-4277** (TTY: 1-888-329-1541).

Monday–Friday, 8:30 a.m. to 8:00 p.m. and Saturday, 10:00 a.m. to 6:00 p.m.

**What are my choices?**

You can stay in your current plan, <Medical PlanName>, and receive the same services you could get in a HARP, or you can join a HARP. If you are thinking about joining a HARP, please talk to your doctor and other care providers. They can tell you if joining a HARP will change or interrupt the care you need.

**How do I learn more about HARPs?**

We included a brochure with more information about HARPs with this letter. There is also a list of plans that you can join.

**How do I join a HARP?**

You can join a HARP by calling New York Medicaid Choice at 1-855-789-4277. Counselors will tell about the HARPs that you can join and enroll you in a plan over the phone. Counselors can help in all languages.

**Questions?**

If you have more questions about this letter or wish to join a HARP, please call New York Medicaid Choice at **1-855-789-4277**. TTY: 1-888-329-1541. Counselors can help in all languages. Please remember HARPs do not provide any more services than your current health plan.

Sincerely,

New York State Department of Health