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Office of Addiction
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Commissioner, OASAS

MEMORANDUM

TO: NYS Medicaid Managed Care Plans (MMCPs), HIV Special-Needs Plans (HIV SNPs), and Health and Recovery Plans (HARPs)

FROM: The NYS Office of Mental Health, Division of Managed Care, NYS Office of Addiction Services and Supports

DATE: June 22, 2020

SUBJECT: Telehealth reimbursement and credentialing for Article 31 and 32 providers

Per Sections 15.12 and 21.19 (f) of the [Medicaid Managed Care Model Contract](#), MMCPs/HIV SNPs/HARPs must reimburse Article 31 and 32 providers at the mandated government rates for services covered in the Medicaid managed care benefit package delivered via telehealth.

Per Section 21.4 (a) (ii) of the *Medicaid Managed Care Model Contract* MMCPs/HIV SNPs/HARPs must accept credentialing done by the State. This includes credentialing for telehealth. MMCPs/HIV SNPs/HARPs may request proof of State credentialing from providers. The approval letter from the State to the provider or an amended operating certificate is considered official State credentialing or designation for telehealth.

Failure to comply with these contractual obligations may result in regulatory action.

Any questions regarding this memo may be directed to the OMH Division of Managed Care: bho@omh.ny.gov or the OASAS Practice Innovation and Care Management (PICM) mailbox: PICM@oasas.ny.gov.