

South Beach PC
Regional Advisory Committee Input
April 1, 2013

1. What do you like about the managed care approach presented?
 - a. Like the flexibility and choices
 - b. Use the patient's baseline to determine services
 - c. Crisis respite and supportive employment
 - d. More social experience from clients
 - e. Impartial entities
 - f. Availability of peer services

2. What do you not like about the managed care approach presented?
 - a. How will this affect people who are not eligible?
 - b. Will this mean people who have an Intensive Case Manager worker be automatically enrolled or will they have a choice to enroll if they wish to?

3. What service(s) do you think are needed in the Health And Recovery Plan?
 - a. More social experience
 - b. Nontraditional practices
 - c. Gradually weaning off services
 - d. Flexible coverage
 - e. Intensity of care varies
 - f. More education of what the HARP program is
 - g. How will the word get out?
 - h. People who are dual diagnosed get easier access to services
 - i. Education on living skills

4. What are the concerns and or benefits about expanding peer services under managed care?
 - a. When it comes to peer services, what will happen to those in that field?
 - b. Who will supersede who?
 - c. Possible inclusion of 12 step programs
 - d. There will be some control over some of the money used for non conventional services

5. If you had a magic wand what would you do to make managed care work for people with mental health needs?
 - a. Total free universal healthcare regardless of diagnosis or age
 - b. Parity with the rest of the healthcare
 - c. More quality control

- d. Better training for those who are employed by Managed Care Organizations, how will they be held accountable?
- e. Recreational monies re-instated
- f. Expand the realistic criteria for people with Post Traumatic Stress Disorder
- g. To be able to decipher who is committing fraud and who is not
- h. Have something in the HARP that can encourage people to work if they want to