

St. Lawrence Psychiatric Center
Regional Advisory Committee Meeting
March 24, 2014

What do you like about the idea of EMR/EHR?

Easy access
less paperwork
don't have to remember dates, etc.
don't have to tell my story over & over & over
quicker, more efficient process
better for sharing with specialist
less time consuming for all parties
electronic fingerprint
family members can know the "family medical history"
encourages ownership
encourages us to take more responsibility for our health

What concerns do you have about EMR/EHR?

SECURITY, SECURITY, SECURITY! (hacking/virus/cloud storage)
may lose data
medical terminology is confusing and intimidating to most
(what is a normal lab value???) how do we know & avoid misunderstanding of same
how do we teach everyone to use the system; ie the elderly or hearing or visually challenged
how do we dispute discrepancies
how do we keep this information from being used against us, especially in legal disputes such as custody issues

What things should we add that would be helpful to recipients? WRAP? Advance Directives?

access needs our approval
an agreement statement should be included in the access process
we should be able to request a change when we disagree with entries
should include; WRAP, Crisis Prevention Plans, advance directives
there should be a "record of access" for the person to review
we should be able to assign a third party access of our choice

How would you want to access your EMR/EHR?

accessible on all e-systems
compatibility with most common systems
to include kiosk in health centers with assistance available

What special considerations should we think about? Forensics? HIV?

how do we address the needs of those who can't make decisions for themselves and protect their rights at the same time