

Assertive Community Treatment (ACT) Reports

Quick Start Guide



**Office of
Mental Health**

NYS OMH Assertive Community Treatment Reports

Overview

Assertive Community Treatment (ACT) serves individuals diagnosed with a Serious Mental Illness (SMI). ACT is an evidence-based approach that provides treatment and care management.

The Assertive Community Treatment Interactive Data Reports allow the public to view and interact with the NYS OMH Assertive Community Treatment data. ACT team members complete a standardized assessment for each individual enrolled in ACT. Assessments take place at admission, at six-month intervals, and at discharge. Assessments capture data including recipient demographics, living situation, educational activity, and other measures.

The data in these data reports are sourced from Child and Adult Integrated Reporting System (CAIRS). CAIRS is a secure and confidential HIPAA compliant information system. There is no Protected Health Information (PHI) in the ACT Interactive Data Report.

Access

- The ACT Interactive Data Report is available to view on the OMH website. It can be accessed through the following link:
<https://omh.ny.gov/omhweb/tableau/act.html>
- These reports are best viewed on Chrome, Edge, or Safari web browsers on a desktop.
- See Figure 1. below to see the landing page of this data report.

Figure 1. ACT Tableau: Landing Page

About Assertive Community Treatment (ACT) Tableau Visualization

This tool allows the public to view and interact with New York State Office of Mental Health (OMH) Assertive Community Treatment data.

Data Source: Child and Adult Integrated Reporting System (CAIRS)
Visualization Updated: 06/11/2021
Data Updated: 11/10/2025
Developed by: OMH Office of Population Health and Evaluation

Contact us by Email

This interactive data report has 12 tabs (Figure 2), including:

1. **Home Screen:** This is where users land when navigating to the ACT Data Reports.
2. **About ACT:** This tab displays information about ACT including a program description and why it is important.
3. **About ACT Data:** This tab includes information about ACT data collection, CAIRS, supplemental data, cohorts, and domains included in the reports.
4. **Report Descriptions:** This tab provides a brief description of all the reports included in this dashboard.
5. **ACT Map:** This tab displays locations of ACT teams throughout New York State.

6. **Snapshot of Characteristics:** This tab shows characteristics such as demographic factors, prevalence of risk factors, etc. for individuals currently enrolled in ACT.
7. **Snapshot of Outcomes:** This tab presents the change in prevalence of outcomes between admission and discharge for individuals discharged from ACT since 2005.
8. **Detailed Characteristics:** This tab displays characteristics across various domains such as demographics, social connections, risk, etc. for individuals currently enrolled in ACT.
9. **Outcomes from Admission to Discharge:** This tab presents the change in prevalence of outcomes between admission and discharge for individuals discharged from ACT since 2005 for various domains.
10. **Outcome by Years in ACT:** This tab displays the change in prevalence of outcomes by years in ACT by various domains.
11. **Measures:** This tab lists and describes the measures included in this dashboard.
12. **FAQ:** This tab lists a few frequently asked questions (FAQs) about ACT, data, and report updates.

Figure 2. ACT Tableau Navigation Tabs

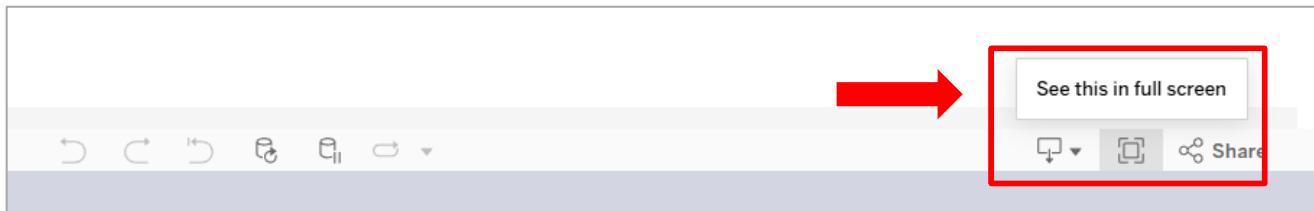
Report Descriptions		1. ACT Team Map		2. Snapshot of Characteristics		3. Snapshot of Outcomes		4. Detailed Characteristics		5. Outcomes from Admission t...		6. Outcome by Years in ACT
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Data Notes:

- These reports present information on 3 different groups of individuals:
 - 1. Individuals currently enrolled in ACT (as of data update date),
 - 2. All individuals discharged from ACT since 2005, and
 - 3. All individuals who have participated in ACT for at least 3 years.
- Data in these reports is updated monthly.

User Tip: Scroll to the bottom of the page and click on the full screen button to access the dashboard in full-screen mode (Figure 3).

Figure 3. Viewing the Tableau in Full Screen mode



Report 1. ACT Team Map

This tab shows location of ACT teams through New York State. The information displayed includes county, agency, and percent of capacity.

- The report can be filtered by (Figure 4):
 - **Region:** All (Default), Central New York, Hudson River, Long Island, New York City, Western New York
 - **Team Type:** All (Default), Classic, Flexible ACT, Forensic, Older Adult, Rural Adult, Shelter-Based, State-Operated (Classic), Young Adult
- This tab has the following visualizations:
 - Table displaying region, county, agency, ACT Team Name, open date, and % of capacity (Figure 5)
 - Two maps (Figure 6):
 - New York State ACT Teams
 - Downstate ACT Teams (zoomed in on downstate counties)
- Users can hover over the % of Capacity column or dots on the map to see an informational tooltip (Figure 7).
- Users can click on a region/county/agency/team or dot on the map to see data associated with the selected option.
- At the bottom, this page displays important data related notes.

Figure 4. ACT Team Map: Select Region and Team Type Filter

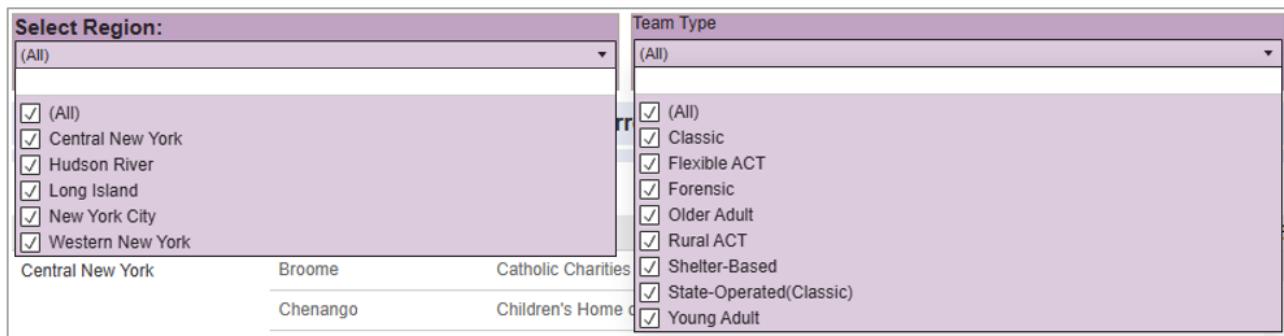


Figure 5. ACT Team Map: Data Table

Region Name	County Name	Agency Name	ACT Team Name	Open Date	% of Capacity
Central New York	Broome	Catholic Charities of Broome County - Diocese	CathChar Flexible	3/1/2003	66%
	Chenango	Children's Home of Wyoming Conference, Inc.	CHWC Rural*	9/9/2024	56%
	Montgomery	St. Mary's Healthcare	St. Mary's	2/1/2018	96%
	Oneida	Mohawk Valley Psychiatric Center	MVPC ACT	11/1/2002	99%
	Onondaga	Onondaga Case Mgmt Services, Inc.	Onondaga CM	3/11/2003	66%
	Oswego	Oswego Hospital, Inc.	Oswego Hosp.	2/1/2003	85%
	Saint Lawrence	United Helpers Care, Inc./dba Mosaic	United Helpers	11/1/2002	90%
Hudson River	Albany	Albany County Department of Mental Health	Albany Cty	12/20/2002	92%
	Dutchess	Rockland Psychiatric Center	RPC Dutchess	1/20/2012	68%
	Orange	Rockland Psychiatric Center	RPC Orange	12/19/2005	62%
	Rensselaer	Unity House of Troy, Inc.	Unity House	9/1/2023	73%

Figure 6. ACT Team Map: NYS and Downstate ACT Teams Map

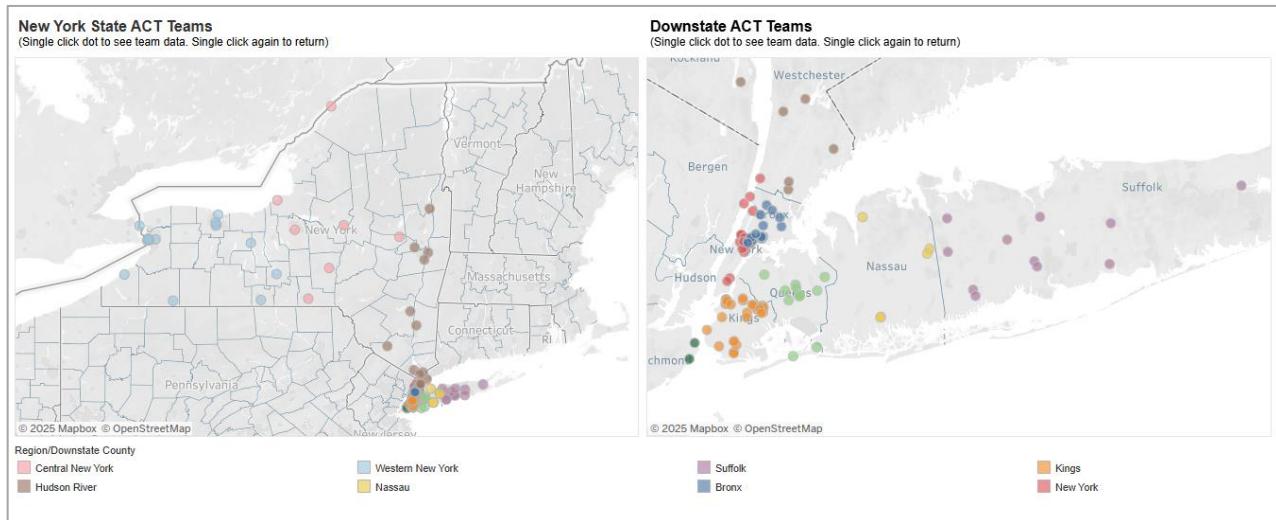
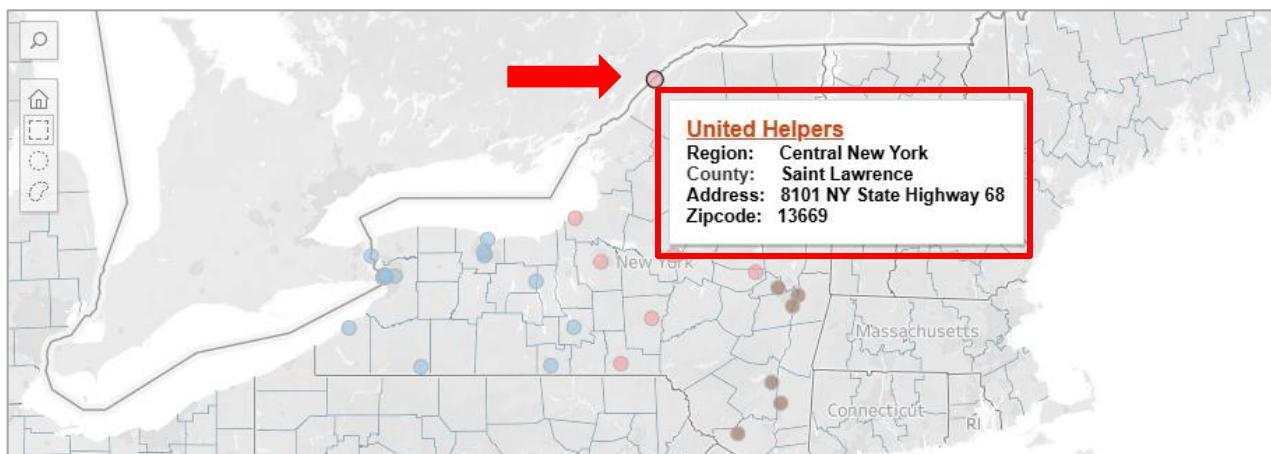


Figure 7. ACT Team Map: Tooltip

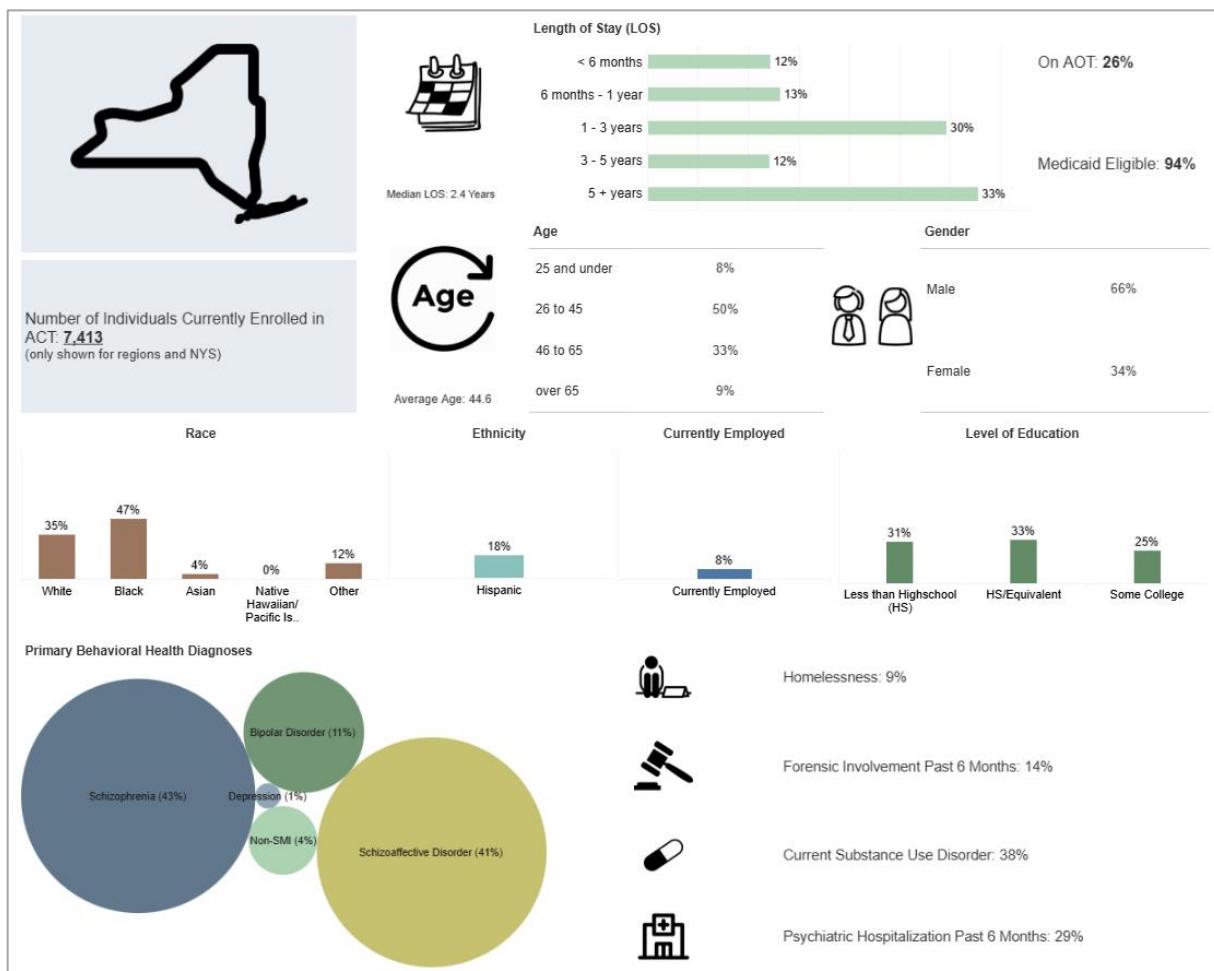


Report 2. Snapshot of Characteristics

This report allows users to view characteristics for individuals currently enrolled in ACT. Characteristics include the distribution of demographic factors and the prevalence of risk factors.

- The report can be filtered by:
 - **NYS, Region, Downstate County or Team**
- This tab shows data visualizations for the characteristics including Length of Stay (LOS), age, gender, race, ethnicity, employment status, level of education, primary behavioral health diagnoses, etc. (Figure 8).
- Users can hover over the visualizations to see an informational tooltip.
- At the bottom, this page displays important data related notes.

Figure 8. Snapshot of Characteristics: Data Visualizations

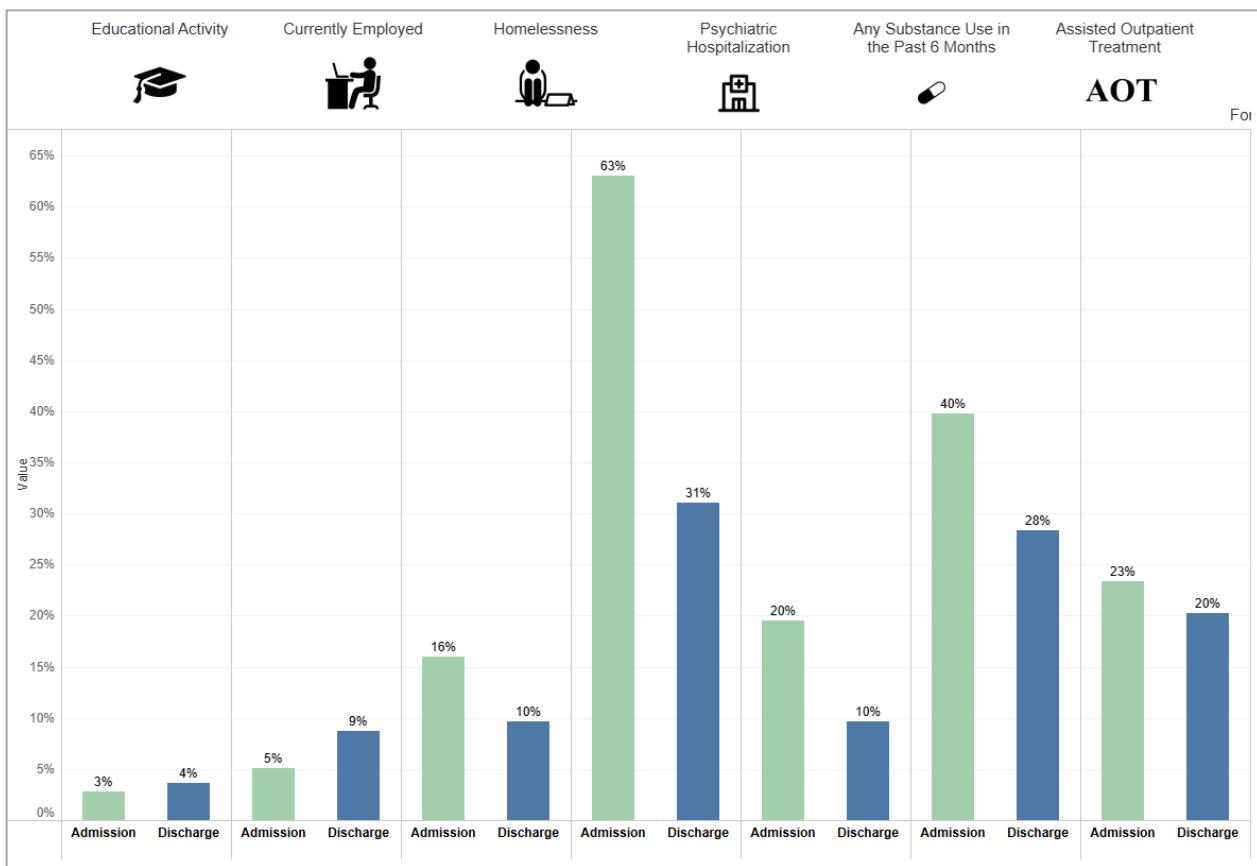


Report 3. Snapshot of Outcomes

This report presents the change in prevalence of outcomes between admission and discharge. Data is shown for individuals discharged from ACT since 2005.

- The report can be filtered by:
 - **NYS, Region, Downstate County or Team**
- This tab shows a side-by-side bar chart comparing the data for various outcomes between admission and discharge (Figure 9).
- Users can hover over the visualizations to see an informational tooltip.
- At the bottom, this page displays important data related notes.

Figure 9. Snapshot of Outcomes: Data Visualizations



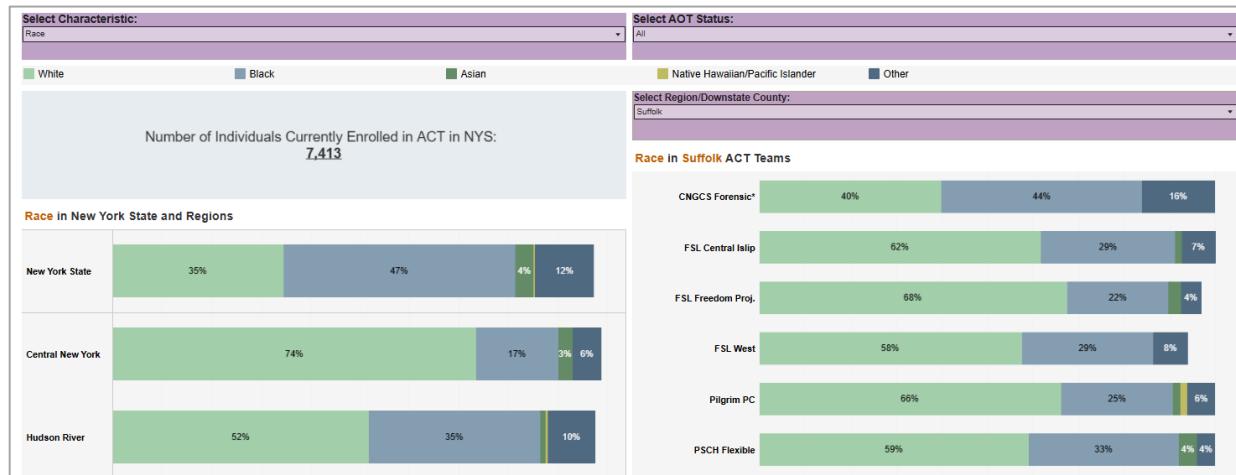
Report 4. Detailed Characteristics

This report shows detailed characteristics of individuals currently enrolled in ACT within six domains.

- The report can be filtered by:
 - **Characteristic:** All Characteristics within these 6 domains: Demographics, Social Connection, Social Determinants, Mental and Physical Health, Co-Occurring Substance Use Disorder (SUD), and Risk; Default = Race
 - **AOT Status:** All, On AOT
 - **Select Region/Downstate County:** Central New York, Hudson River, Nassau, Suffolk, Bronx (Default), Kings, New York, Queens, Richmond, Western New York
 - Note: This filter updates the data only in the chart on right.
- This tab has two horizontal stacked bar charts showing distribution of selected characteristic (Figure 10):

- Chart on the left presents characteristics for OMH regions and New York State.
- Chart on the right presents characteristics for ACT teams within the selection Region/Downstate County.
- Users can hover over the visualizations to see an informational tooltip.
- At the bottom, this page displays important data related notes.

Figure 10. Detailed Characteristics: Data Visualizations



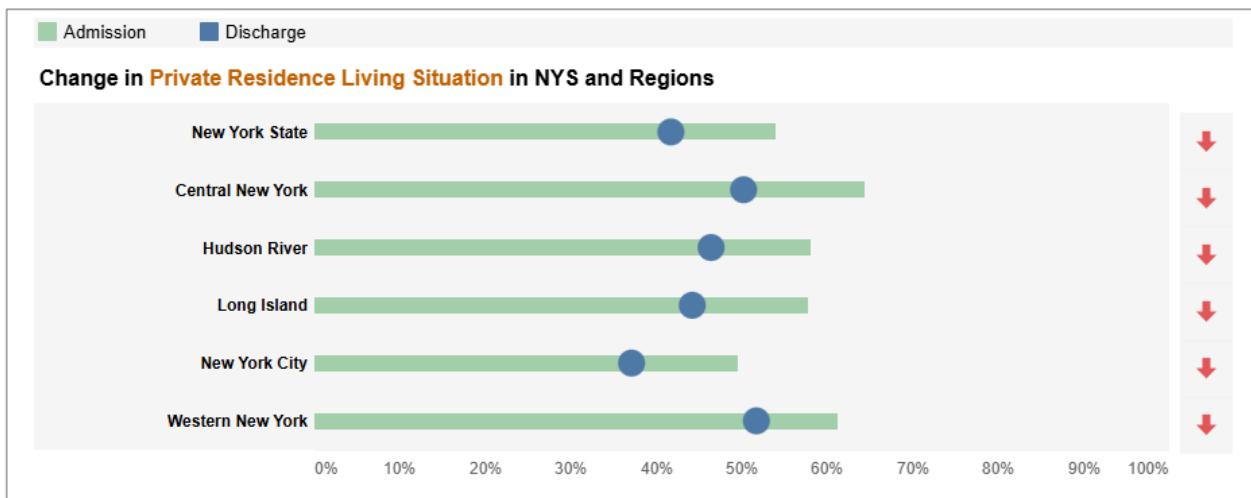
Report 5. Outcomes from Admission to Discharge

This report presents the change in prevalence of outcomes between admission and discharge. Characteristics are shown for individuals discharged from ACT since 2005 in four domains.

- The report can be filtered by:
 - **Detailed Outcome Measure:** All Characteristics within these 4 domains: Social Determinants, Mental and Physical Health, Co-Occurring Substance Use Disorder (SUD), and Risk; Default = Private Residence Living Situation
 - **Region or Downstate County:** Central New York, Hudson River, Nassau, Suffolk, Bronx (Default), Kings, New York, Queens, Richmond, Western New York
- This tab has two charts (Figure 11):
 - The upper chart presents outcomes for OMH regions and New York State.

- The lower chart presents outcomes for ACT Teams.
- Both charts are accompanied by upward/downward facing arrows showing the direction of change if it's favorable/unfavorable.
- Users can hover over the visualizations to see an informational tooltip.
- At the bottom, this page displays important data related notes.

Figure 11. Outcomes from Admission to Discharge: Data Visualizations



Report 6. Outcome by Years in ACT

This report displays the change in prevalence of outcomes by years in ACT in four domains. Individuals included in this report have spent at least three years in ACT. They may be currently enrolled or discharged.

- The report can be filtered by:
 - **Outcome of Interest:** All Characteristics within these 4 domains: Social Determinants, Mental and Physical Health, Co-Occurring Substance Use Disorder (SUD), and Risk
 - **Region or Downstate County:** Central New York, Hudson River, Nassau, Suffolk, Bronx (Default), Kings, New York, Queens, Richmond, Western New York
- This tab has two charts (Figure 12):
 - The chart on the left presents outcomes for OMH regions and New York State.
 - The chart on the right presents outcomes for ACT Teams.

- Users can hover over the visualizations to see an informational tooltip.
- At the bottom, this page displays important data related notes.

Figure 12. Outcome by Years: Data Visualizations



Measures

This tab lists and describes the measures included in this dashboard.

Frequently Asked Questions

This tab lists a few frequently asked questions (FAQs) about ACT, data, and report updates (Figure 13).

Figure 13. FAQ Tab

Assertive Community Treatment (ACT)
Frequently Asked Questions

What kinds of data does this report include?
Data comes primarily from the Child and Adult Integrated Reporting System (CAIRS). CAIRS contains individual assessments collected at admission, every six months, and at discharge. See the dashboard "About ACT Data" for more detail.

How often is the data in this report updated?
Updates to data occur monthly, drawing from the CAIRS database.

Are any of the data in these dashboards "real-time"?
No, data updates are monthly.

How can I best use the information in these reports?
Use these reports as a tool to learn about the ACT program in New York State. You can learn about who ACT serves and the benefits ACT may provide to individuals. If you are an ACT provider, you can view the characteristics and outcomes of the individuals on your team. You can also compare your team with other teams as well as regional and state-wide averages.

Is there more information on the measures shown in these reports?
Yes. See the "About ACT Measures" dashboard.

Can I look at individual level information?
No. This report and the data underlying it do not contain any person-level information. The data is aggregated (rolled-up) into sums or averages for a team, region, or New York State.

Why can't I see the number of individuals enrolled in a team?
Numbers of individuals are only provided on a regional or state-wide level. This protects personal information.

Why do the characteristic categories add up to more than 100%?
Some characteristics have values that are not mutually exclusive. For example, one individual may receive both Medicaid and Medicare. As a result, the categories may add up to more than 100%.

Why does the chart go blank when I click on "-----Select Demographic Characteristic" or "-----Select Social Determinant Measure"?
These domain headings are included to help organize the measures. You must select a measure under one of the headings to see the charts.

Why are bars for most teams 100% but some are less than 100%?
For characteristics such as race, the categories should add up to 100%. But on some teams, there are a small number of individuals (4% or less) where the characteristic is unknown. The unknown group is not shown so the bars may not quite add up to 100%.

Technical Assistance

If you have any questions about using the data reports or the included measures, please send an email to our technical assistance helpdesk:

DataOPHE@omh.ny.gov