



ISSUE

Q4

Autumn 2024

NIMRS

NEWSLETTER



COMMUNITY BULLETIN



Happy Fall, NIMRS Community!

Noteworthy

**Get Ready!
NIMRS 2.0
expected to
launch in
early 2025!**

**Part 524 Regulations and
Reportability Training**
now available [here](#)

NIMRS Tech Support:
Users may contact the NIMRS Team
directly for technical assistance at
NIMRSHelp@omh.ny.gov

Login Issues:
For NIMRS login and RSA Token
assistance contact the helpdesk:

NYS Employees
FixIT@its.ny.gov or (844) 891-1786

Non-State Employees
Healthhelp@its.ny.gov or
(800) 435-7697 (Option 2)

For more information check out the
[NIMRS Learning Center](#)

☞ **NIMRS 2.0 development is nearing completion,
and our new application is expected to arrive
the first quarter of 2025!**

NIMRS 2.0 will have **additional data entry requirements** that
are not in the current NIMRS. ***Now is the time to close out
those incidents*** before additional work is involved. Please
read below for changes to NIMRS 2.0 that will impact your
ability to close incidents that are open and transferred to the
new database.

☞ **NIMRS 2.0 will require:**

- Documentation of safety checks, by the provider, for all Allegations of Abuse or Neglect
- Additional victim demographic items that were not previously captured, for ALL incident types
- Additional data input for Jonathan’s Law regarding notification to qualified persons for certain incident types
- A Corrective Action Plan will be required for all Significant Incidents and Allegations of Abuse or Neglect

NOTEWORTHY Continued from page 1

If you have questions or need assistance there are several resources available:

- ◆ Incidents that occurred **prior to 1/1/2019**, please reach out to **Carrie Multari**, Quality Improvement Specialist for assistance:
 - **Email** | Carrie.Multari@omh.ny.gov or **Phone** | 518-486-7227
 - ◆ Incidents that occurred on or **after 1/1/2019**, contact your regional Clinical Risk Manager
 - ◆ Technical issues with NIMRS, please contact the NIMRS helpdesk at NIMRSHelp@omh.ny.gov
 - ◆ Issues related to security tokens, (i.e resetting a password or PIN) contact NYS Helpdesk:
 - **Local Providers:** 800-435-7697 (Option 2) or Healthhelp@its.ny.gov
 - **NYS Employees:** 844-891-1786 or Fixit@its.ny.gov
 - **Token Issues:** Use the self-service console Mytoken.ny.gov
- ☞ **User Defined Fields:**
- Please note that user defined fields will no longer be available in new NIMRS. There will be an Additional Information text field available for facility use on the Incident Details page, but any information from the current User Defined Fields that you would like to keep should be saved via data export prior to the release of NIMRS 2.0. If you have any questions or need assistance with the data export, please reach out to the NIMRS helpdesk.
- ☞ Check out the new **Part 524 Regulations and Reportability Training**, now available on the [Clinical Risk Management website](#)

QUICK TIPS & TRICKS

- ☞ **Open Incidents Report** allows you to track all open incidents for your facility.
- Navigate to **Incidents Reports** from the shortcut panel on the NIMRS homepage >> **Open Incidents**



The screenshot shows a web application window titled "Incident Report Management". It features a "Report Open Incidents" section with a "Facility Name" dropdown menu. Below this, there are three sections: "Only ADT Order" with a checkbox, "Select Sort Order" with radio buttons for "Sort by Incident Date", "Sort by Incident Status", and "Acrobat PDF" (which is selected), and "Select Report Format" with radio buttons for "Acrobat PDF" (selected) and "Microsoft Excel". At the bottom, there are buttons for "Help", "Show Report", "Save Profile", and "Select Profile".

Users may contact the NIMRS Team for technical assistance via our shared email box at NIMRSHelp@omh.ny.gov