



Save the Date

Office of Quality Improvement
Incident Investigation Training
Spring 2025

The OMH Office of Quality Improvement is offering **in-person** training on best practices to conduct an investigation of incidents involving service recipients. The training is designed exclusively for staff of OMH operated or licensed facilities and designated providers required to comply with OMH investigation standards. Participants should be staff that **conduct investigations** or **directly supervise those conducting** investigations.

This is a basic course intended for new investigators with priority given to those who have not previously attended this training, or the Investigation Training offered by the Justice Center. The training is a 2-day intensive workshop.

Participants will learn:

- How to conduct investigations in compliance with OMH Part 524 regulations.
- How to interview and take written statements.
- How to collect and analyze evidence.
- How to write a thorough investigative report.
- How to submit an investigation to the OMH and the Justice Center.

Training Registration:

[Click here to register](#) or scan below!



Training	Date	Time	Location
Central NY Region	4/29/25-4/30/25	9am-3:30pm both days	Fulton-Montgomery Community College Allen House 2805 State Highway 67 Johnstown, NY 12095
Western NY Region	5/13/25-5/14/25	9am-3:30pm both days	St. Joseph's Hospital 555 St. Joseph's Boulevard Elmira, NY 14901
Long Island Region	5/20/25-5/21/25	9am-3:30pm both days	Sagamore Psychiatric Center 197 Half Hollow Road Dix Hills, NY 11746
NYC Region- #1	6/4/25-6/5/25	9am-3:30pm both days	NYC Field Office 330 5th Avenue 9th Floor New York, NY 10001
Hudson River Region	6/17/25-6/18/25	9am-3:30pm both days	Mid-Hudson Psychiatric Center 2834 NY-17M New Hampton, NY 10958
NYC Region- #2	7/16/25-7/17/25	9am-3:30pm both days	NYC Field Office 330 5th Avenue 9th Floor New York, NY 10001