



Save the Date

Fall 2026

Office of Quality Improvement Incident Investigation Training

This is a comprehensive, **two-day** intensive, workshop designed to equip staff with the essential skills and knowledge required for conducting thorough, compliant, and objective investigations into incidents involving service recipients.

This basic course is primarily intended for new investigators and gives priority to those who have not previously attended this training or the Investigation Basics Training offered by the Justice Center. **It is specifically tailored for staff that conduct investigations, or directly supervise those conducting investigations, at OMH operated or licensed facilities required to comply with OMH Part 524 Incident Management Regulations.**

In the Incident Investigation Training, Participants will learn:

1. **How to interview and take accurate written statements.** This includes techniques for free narrative, direct examination, time slices, and managing reluctant or traumatized witnesses.

2. **How to write a detailed and comprehensive investigative report** that clearly outlines findings, conclusions, and areas of concern.
3. **How to collect and analyze various types of evidence,** including physical, documentary, and testimonial evidence. This ensures a comprehensive and well-supported investigation.

Registration: [Click here to register](#) or scan QR Code



Please Note: This training **does not include** a detailed review of **OMH Part 524 regulations** nor **training on the NIMRS system** for incident submission.

Please visit the OMH Office of Quality Improvement's Clinical Risk Management and NIMRS pages **for training and resources related to OMH Part 524 regulations and NIMRS:**

https://omh.ny.gov/omhweb/dqm/bqi/clinical_risk_man.html

<https://omh.ny.gov/omhweb/dqm/bqi/nimrs/videos.html>

Training	Date	Time	Location
NYC Region- #1	09/16/26-09/17/26	9:30am-4:00pm both days*	NYC Field Office 330 5th Avenue 9th Floor, New York, NY 10001
Long Island Region	9/22/26-9/23/26	9am-3:30pm both days	Central Nassau Guidance Counseling Svcs 950 S. Oyster Bay Rd, Hicksville, NY 11801
Central NY Region	9/29/26-9/30/26	9am-3:30pm both days	Hutchings Psychiatric Center-E&T Building 545 Cedar St. Syracuse, NY 13210
Western NY Region	10/20/26-10/21/26	9am-3:30pm both days	Roswell Park Broadview COE Center 907 Michigan Ave, Buffalo, NY 14204
NYC Region- #2	10/20/26-10/21/26	9:30am-4:00pm both days*	NYC Field Office 330 5th Avenue 9th Floor, New York, NY 10001
Hudson River Region	11/3/26-11/4/26	9am-3:30pm both days	State Office Campus- Bldg 4 Rm C (DOCCS) 1220 Washington Ave, Albany NY 12203

*Trainings at NYC Field Office start, and end, a half hour later than other training locations.