OMH Physical Health-Mental Health Integration Grant

The Long Island Home d/b/a South Oaks Hospital

Project Partners:

Eastern Long Island Hospital (ELIH)

Town of Southold

The Mental Health Association in Suffolk County (MHA)

Bringing Experience to the Table

- The Long Island Home (LIH), a non profit organization located in Amityville, NY, operates South Oaks Hospital and Broadlawn Manor Nursing Care and Rehabilitation Center
- LIH was formed in 1882 to provide mental health services to the region
- LIH is the lead agency for this grant
- ◆ LIH sought well-established partners to carry out the activities and objectives of the grant

Demographics

- New York State's 2015 Study (New York State Department for the Aging) forecasts a significant growth in the older adult population.
- In Suffolk County, the 60+ population is expected to increase by 37% with the 85+ cohort rising by 74%.
- ◆ A Suffolk County Senior Citizens Legislative Task Force was formed to assess the needs of older adults in the County because of the growing population.
- The Geriatric Mental Health Committee in Suffolk County was formed to examine and work to address gaps in the service delivery system.

Demographics

- U.S. Census data from 2000
- Southold Town is the Eastern most Township on the North Fork of Long Island.

Total **year round** population: 20,599

65 years and older: 4,756 or 23.1%

 Shelter Island Town is located between the north and South Forks of Long Island in Peconic Bay

Total **year round** population: 2,228

65 years and older: 638 or 28.6%

Mental Health Needs

- Dr. Peter Chernack, Adelphi University School of Social Work, was contracted to conduct a study to identify and understand specific barriers to geriatric mental health care in Suffolk County.
- Barriers most universally identified included:
 - Limited mental health programs for older adults
 - Limited transportation to mental health programs
 - Physical and Social isolation of older adults
- Additional themes that emerged during the focus groups included:
 - Poor medical management of mental health problems
 - Stigma
- Identification of needed services included:
 - Psychiatrists/practitioners to do home visits
 - Integration of health and mental health services

Meeting Needs

- Most older adults regularly see their Primary Care Physician (PCP) for physical ailments, but not mental health concerns
- Routine screening for mental health issues in PCP settings is nearly non-existent
- By integrating a Mental Health Practitioner in a PCP's office, both objectives can be accomplished.
- Individuals requiring other medical, mental health, and community services can be more readily identified through integration and education in various settings

Challenges/Lessons Learned

- PCP Resistance to screening process
- Lack of outpatient psychiatry on the North Fork
- Limited outpatient mental health practitioners (office accessibility, insurance)
- Stigma

Moving Forward

- Education and outreach
- Training healthcare staff to recognize symptoms of mental health disorders
- Improving access to mental health services on the North Fork of Long Island by integrating mental health staff
- Building capacity for mobile mental health services
- Creating a healthcare consortium—H.I.S.S.— Health Issues and Services for Seniors

Screening Data

- Screenings began on 3/21/08 at East End Geriatric and Adult Medicine – Geriatrician PCP Office
- As of 8/31/08:
 - 411 Screenings (399 in the Physician office, 9 in home, 3 other site)
 - 41 Patient assessments (33 in home, 6 in Mental Health Practitioners office, 2 other site)
 - 19 Patients refused further assessment.

Steps taken

- Mental Health Integration and PHQ-9 screening of patients at the East End Geriatric and Adult Medicine practice
- Mental Health Integration at Town of Southold Senior Center to provide support/education
- Integration of the Mental Health Professional at ELIH as resource for information, referral, screening, assessment, linkage and follow-up
- Established protocol to provide PCPs with telephone consultation by Board Certified Geriatric Psychiatrists

More steps taken

- Community education through the Senior Wellness Series/Support Group
- Professional education through monthly HISS meetings
- Seminar series on practice-building for mental health professionals
- Creation of a Geriatric Center of Excellence at ELIH to serve seniors healthcare needs.

Steps to be taken...

- Develop integration relationship with local nursing home
- Present screening protocol and integration services to other PCP practices to encourage adoption.
- Through practice-building workshop, build increased capacity for mental health treatment
- Connect private practicing mental health professionals with PCPs to encourage co-location and referral initiatives
- Offer telemedicine for psychiatric consultations to PCPs, both through telephone and video conferencing

Mutual Benefits

- Physicians—better able to identify and provide mental health care for patients
- Patients—receive needed care and increase selfawareness
- Local partners—increased cooperation and collaboration to address the growing need for identification and treatment of unmet mental health needs in the senior adult population

Sustainability

- PCP Office routine use of PHQ9 and appropriate early treatment of needs
- Established Geriatric Center of Excellence at ELIH to support future screening, assessment, information and referral services
- "How To" manual and business plan for private practitioners interested in serving older adults' mental health needs in the community
- Integration of private practitioners (mental health)
 in PCP offices
- Routine telemedicine services to increase access to geriatric psychiatry expertise