

## **October 2021**

### **Supplemental Disaster Emergency Billing and Documentation Guidance for ACT, PROS, CDT, PHP, Adult BH HCBS, Clinic, Children’s Day Treatment, Adult and Children’s Residential Programs**

As a result of the COVID-19 Disaster Emergency, service delivery across the mental health system was transformed to rely heavily on telehealth service modalities. OMH issued guidance in April 2020 to afford providers certain flexibilities to sustain operations and meet the ongoing needs of New Yorkers when in-person service delivery was appropriately limited. All of OMH’s COVID-19 guidance remains available at <https://omh.ny.gov/omhweb/guidance/>.

OMH will continue to allow flexibilities for billing and documentation requirements as outlined in OMH-issued guidance for the duration of the Federal Public Health Emergency for providers of ACT, PROS, CDT, PHP, Adult BH HCBS, Clinic, Children’s Day Treatment, Adult and Children’s Residential Services.

On the date the Federal Public Health Emergency ends, unless otherwise specified by OMH on or after that date through formal regulatory waivers, the flexibilities afforded providers regarding billing and documentation will be discontinued. Providers will be immediately required to resume appropriate billing and documentation activities pursuant to OMH regulations.

While it is not certain when the Federal Public Health Emergency will end, OMH strongly encourages providers to utilize as much lead time as possible and begin resuming and completing outstanding documentation such as treatment or service planning and utilization review activities over the next few months to ensure services rendered on or after the end of the Federal Public Health Emergency meet all regulatory requirements.