



Goals and Objectives 2024 Lewis County Community Services

Patricia Fralick, DCS
(patriciafralick@lewiscounty.ny.gov)

Goal 1

Goal 1: Title Attract and retain qualified workforce

Goal 1: Target Completion Date Jul 01, 2026

Goal 1: Description Review and revise the workforce strategic plan developed pre COVID

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Workforce

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Review and revise workforce 2021 strategic plan

Goal 1, Objective 1, Target Completion Date Dec 01, 2023

Goal 1, Objective 1, Description Using the CSB subcommittees membership, update the strategic plan

Goal 1, Objective 2: Title Advocate for a certificate program for direct support care staff at local college

Goal 1, Objective 2, Target Completion Date Jul 01, 2024

Goal 1, Objective 2, Description Work with OPWDD and a local college to offer a certificate program for direct support care staff

Goal 1, Objective 3: Title Implement the revised workforce strategic plan

Goal 1, Objective 3, Target Completion Date Jul 01, 2025

Goal 1, Objective 3, Description Working with our contract agencies support them in implementing the identified strategies

Goal 1, Objective 4: Title Track data

Goal 1, Objective 4, Target Completion Date Dec 01, 2023

Goal 1, Objective 4, Description Identify and collect identified data to monitor results of implemented activities and outcomes

Goal 2

Goal 2: Title Reduce stigma

Goal 2: Target Completion Date Jul 01, 2025

Goal 2: Description Develop and implement strategies geared to educate and inform the community about behavioral health, recovery, treatment.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Other

Goal 2: Need Addressed 2 Housing

Goal 2: Need Addressed 3 Refugees and immigrants

Goal 2, Objective 1: Title Public Service Announcement campaign

Goal 2, Objective 1, Target Completion Date Jul 01, 2024

Goal 2, Objective 1, Description Develop a Substance Use public service campaign using social media, video shorts from the perspective of those impacted by substance use

Goal 2, Objective 2: Title Develop cross system consistent messaging

Goal 2, Objective 2, Target Completion Date Jul 01, 2024

Goal 2, Objective 2, Description Using the subcommittee membership develop material to be used by agencies, coalitions, and local community-based organizations, to educate our residents about behavioral health and recovery

Goal 3

Goal 3: Title Development of a data informed multiyear Suicide Prevention strategy

Goal 3: Target Completion Date Jul 01, 2026

Goal 3: Description Improving understanding of currently available data will enhance the ability to create a multi-year strategy addressing the suicide prevention needs in the county.

Goal 3: OASAS? No Goal 3: OMH? Yes Goal 3: OPWDD? No
Goal 3: Need Addressed 1 Other
Goal 3: Need Addressed 2 Crisis Services
Goal 3: Need Addressed 3 Workforce

Goal 3, Objective 1: Title Data Sources
Goal 3, Objective 1, Target Completion Date Jul 01, 2024
Goal 3, Objective 1, Description Identify sources of suicide-related data at the local, state and federal level

Goal 3, Objective 2: Title Reporting structure
Goal 3, Objective 2, Target Completion Date Jul 01, 2024
Goal 3, Objective 2, Description Create a quarterly report using the current data sources and distribute it to identified stakeholders.

Goal 3, Objective 3: Title Identify other relevant data
Goal 3, Objective 3, Target Completion Date Jul 01, 2024
Goal 3, Objective 3, Description Reach out to other possible sources of data for regular statistics

Goal 4

Goal 4: Title Crisis services
Goal 4: Target Completion Date Jul 01, 2026
Goal 4: Description Ensure the crisis care continuum services, both current and future are effectively working together and meeting the county's needs.
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes
Goal 4: Need Addressed 1 Crisis Services
Goal 4: Need Addressed 2 Respite
Goal 4: Need Addressed 3 Transportation

Goal 4, Objective 1: Title Support the ACT team implementation within the county
Goal 4, Objective 1, Target Completion Date Jan 01, 2024
Goal 4, Objective 1, Description ACT team program orientation and training for local providers

Goal 4, Objective 2: Title Ensure timely and accurate communication between crisis related services.
Goal 4, Objective 2, Target Completion Date Jul 01, 2024
Goal 4, Objective 2, Description Convene crisis services leadership to review service delivery, communications, and reporting quarterly

Goal 4, Objective 3: Title Pursue other crisis services opportunities.
Goal 4, Objective 3, Target Completion Date
Goal 4, Objective 3, Description Working with OMH and neighboring counties, assess current needs while exploring other opportunities looking to ensure county crisis needs are met, and resources are being used efficiently.

Goal 5

Goal 5: Title Use of Opioid Litigation and Abatement funds
Goal 5: Target Completion Date Jul 01, 2026
Goal 5: Description Development of a multi-year data-informed plan for the utilization of the funds.
Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? No
Goal 5: Need Addressed 1 Other
Goal 5: Need Addressed 2 Crisis Services
Goal 5: Need Addressed 3 Cross System Services

Goal 5, Objective 1: Title Convene a diverse stakeholder group
Goal 5, Objective 1, Target Completion Date Jan 01, 2024
Goal 5, Objective 1, Description Identify stakeholders to meet regularly with the purpose of developing a data-informed plan to use the funds over the course of the funding period

Goal 5, Objective 2: Title Monitor strategy outcomes
Goal 5, Objective 2, Target Completion Date Jul 01, 2025
Goal 5, Objective 2, Description Monitor outcomes of the interventions funded by the dollars.

Goal 5, Objective 3: Title
Goal 5, Objective 3, Target Completion Date Jul 01, 2025
Goal 5, Objective 3, Description

Goal 6

Goal 6: Title Improve transportation options for clients

Goal 6: Target Completion Date Jul 01, 2026
Goal 6: Description Continue to work with agencies and the Lewis County Planning Department to improve transportation options for residents
Goal 6: OASAS? Yes Goal 6: OMH? Yes Goal 6: OPWDD? Yes
Goal 6: Need Addressed 1 Transportation
Goal 6: Need Addressed 2 Crisis Services
Goal 6: Need Addressed 3 Cross System Services

Goal 6, Objective 1: Title Build additional capacity in the transportation system
Goal 6, Objective 1, Target Completion Date Jul 01, 2025
Goal 6, Objective 1, Description Continue to participate in the county planning department transportation task force

Goal 7

Goal 7: Title Improve access to affordable housing
Goal 7: Target Completion Date Jul 01, 2026
Goal 7: Description Increase access to affordable housing for residents with behavioral health concerns
Goal 7: OASAS? Yes Goal 7: OMH? Yes Goal 7: OPWDD? Yes
Goal 7: Need Addressed 1 Housing
Goal 7: Need Addressed 2 Respite
Goal 7: Need Addressed 3 Other

Goal 7, Objective 1: Title Educate the community about behavioral health and social determinants of care
Goal 7, Objective 1, Target Completion Date Jul 01, 2025
Goal 7, Objective 1, Description Develop a media campaign to include public forums, use social media, and focus groups to help educate the local community using accurate information about behavioral health and recovery

Goal 7, Objective 2: Title Support agencies in their pursuit of housing options
Goal 7, Objective 2, Target Completion Date Jul 01, 2025
Goal 7, Objective 2, Description Organize agencies, housing authority, and county government as we continue to follow through with current initiatives and seek out new opportunities.

Goal 8

Goal 8: Title Increase utilization and access to respite services
Goal 8: Target Completion Date Jul 01, 2026
Goal 8: Description Working with OPWDD, OMH and the developmental disability and mental health subcommittee, increase utilization of current respite services and monitor the system for other respite related opportunities.
Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? Yes
Goal 8: Need Addressed 1 Respite
Goal 8: Need Addressed 2 Crisis Services
Goal 8: Need Addressed 3 Cross System Services

Goal 8, Objective 1: Title Educate the community about respite service delivery
Goal 8, Objective 1, Target Completion Date Jul 01, 2024
Goal 8, Objective 1, Description Develop patient and family education material to inform clients and families about services, how to access, and who to contact

Goal 8, Objective 2: Title New respite opportunities
Goal 8, Objective 2, Target Completion Date Jul 01, 2024
Goal 8, Objective 2, Description Working with agencies and tri-county leaders, identify new opportunities to provide respite services to clients and families

Goal 9

Goal 9: Title Meeting the behavioral health needs of refugees and immigrants
Goal 9: Target Completion Date Jul 01, 2028
Goal 9: Description Ensure the behavioral health community is prepared to effectively meet the needs of refugees and immigrants
Goal 9: OASAS? Yes Goal 9: OMH? Yes Goal 9: OPWDD? Yes
Goal 9: Need Addressed 1 Refugees and immigrants
Goal 9: Need Addressed 2 Crisis Services
Goal 9: Need Addressed 3 Transportation

Goal 9, Objective 1: Title Education
Goal 9, Objective 1, Target Completion Date Jul 01, 2025
Goal 9, Objective 1, Description Seek assistance from refugees and immigrants' subject matter experts for researched best practices on working with other cultures

Goal 9, Objective 2: Title Training

Goal 9, Objective 2, Target Completion Date Jul 01, 2025

Goal 9, Objective 2, Description Organize and offer training to the behavioral health agencies on culture and diversity

Goal 9, Objective 3: Title Client education material

Goal 9, Objective 3, Target Completion Date Jul 01, 2025

Goal 9, Objective 3, Description Research, develop, and obtain client-related material (social media, agencies forms, client education) to assist in meeting the needs of refugees and immigrants.

Goal 9, Objective 4: Title Access to interpreters

Goal 9, Objective 4, Target Completion Date Jul 01, 2024

Goal 9, Objective 4, Description Research, develop, and distribute a list of interpreters to behavioral health agencies, community-based organizations and county departments



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Lewis County Community Services

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There are no inpatient facilities within Lewis County. Anecdotal information from the 9.39 hospitals in the neighboring county, indicates high utilization and the need to send people to other facilities. The LGU has devoted resources to the SPOA process in an attempt to identify children and family needs sooner in the hopes to reduce the need for higher levels of care

Refugees and Immigrants Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transition Age Services No

Applies to OASAS?

Applies to OMH?

Applies to OPWDD?

Need Applies to:

Do any of the Goals on the Goals and Objectives Form address this need?

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

suicide prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Stigma Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Opioid Litigation and Abatement funding Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Patricia Fralick

Submitted for: Lewis County Community Services

Lewis County Local Services Plan (LSP): Behavioral Health Providers

Agency Name	Program Name	Program Type Name
AIDS Community Resources, Inc.	ACR Health SMH CMA	Specialty Mental Health Care Management
Credo Comm. Center F/T Treatment of Addiction	Credo Community Center SMH CMA	Specialty Mental Health Care Management
Harrisville CSD	MindUP	School Mental Health Program
HCR Care Management, LLC	HCR Care Management SMH CMA	Specialty Mental Health Care Management
Lewis County Community Services	CSS Core	Monitoring and Evaluation, CSS
Lewis County Community Services	Expanded Community Support - Child/Youth	Single Point of Access (SPOA)
Lewis County Community Services	Expanded Community Support Adult	Single Point of Access (SPOA)
North Country Transitional Living Servs, Inc.	Behavioral Health and Wellness Center	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
North Country Transitional Living Servs, Inc.	Client Transportation	Transportation
North Country Transitional Living Servs, Inc.	Crisis Intervention	Crisis Intervention
North Country Transitional Living Servs, Inc.	Health Home C&Y Non Medicaid Care Management	Health Home Care Management Service Dollars
North Country Transitional Living Servs, Inc.	NCTLS - HH NonMed CM	Health Home Non-Medicaid Care Management
North Country Transitional Living Servs, Inc.	NCTLS - HHCM	Health Home Care Management
North Country Transitional Living Servs, Inc.	NCTLS - HHCM SD	Health Home Care Management Service Dollars
North Country Transitional Living Servs, Inc.	NCTLS Supp Housing/Lewis County Supp Housing-Comm.Svcs	Supportive Housing
North Country Transitional Living Servs, Inc.	NCTLS Supp Housing/MRT SH Lewis Co. - Comm Svcs	Supportive Housing
North Country Transitional Living Servs, Inc.	NCTLS Supp Housing/RCE SH Lewis Cty - Comm Svcs	Supportive Housing
North Country Transitional Living Servs, Inc.	Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
North Country Transitional Living Servs, Inc.	North Country Transitional Living Services, Inc. SMHCMA(AOT)	Specialty Mental Health Care Management
North Country Transitional Living Servs, Inc.	Single Point of Access	Single Point of Access (SPOA)
Northern Regional Center for Independent Livi	Adult BH HCBS Empowerment Services	CORE Empowerment Services - Peer Supports
Northern Regional Center for Independent Livi	Adult BH HCBS Habilitation	Adult BH HCBS Habilitation
Northern Regional Center for Independent Livi	Adult BH HCBS Ongoing Support	Adult BH HCBS Ongoing Supported Employment (OSE)
Northern Regional Center for Independent Livi	Adult BH HCBS Ongoing Support and Training	CORE Family Support and Training (FST)
Northern Regional Center for Independent Livi	Adult BH HCBS Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
Northern Regional Center for Independent Livi	Adult BH HCBS Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Northern Regional Center for Independent Livi	CFTSS Family Peer Support Services	CFTSS: Family Peer Support Services (FPSS)
Northern Regional Center for Independent Livi	CFTSS Youth Peer Support and Training	CFTSS: Youth Peer Support (YPS)
Northern Regional Center for Independent Livi	Family Support Services	Family Peer Support Services - Children & Family
Northern Regional Center for Independent Livi	Lewis County Advocacy	Advocacy/Support Services
Northern Regional Center for Independent Livi	Lewis County Resource Library	Self-Help Programs
Northern Regional Center for Independent Livi	MICA	Transition Management Services
Northern Regional Center for Independent Livi	NRCL Outreach Program	Outreach
Northern Regional Center for Independent Livi	Psychosocial Club	Psychosocial Club
Northern Regional Center for Independent Livi	Recovery Center	Recovery Center
Northern Regional Center for Independent Livi	Transition	MICA Network
NYS ARC Oneida-Lewis County Chapter	Ongoing Integrated Supported Employment	Ongoing Integrated Supported Employment Services
The Children's Home of Jefferson County	Children's Home of Jefferson County SMH CMA	Specialty Mental Health Care Management