



Goals and Objectives 2024-2027 Erie County Department of Mental Health

Amy Rockwood, Director of Planning and Evaluation
(amy.rockwood@erie.gov)

Goal 1

Goal 1: Title OMH Housing

Goal 1: Target Completion Date Dec 31, 2027

Goal 1: Description Maximize access to housing through facilitation and coordination with agencies to effectively utilize existing resources and support timely implementation of any additional housing resources.

Goal 1: OASAS? No Goal 1: OMH? Yes Goal 1: OPWDD? No

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Coordination of Housing resources to assist in the OMH Housing Transition of Care

Goal 1, Objective 1, Target Completion Date Dec 31, 2027

Goal 1, Objective 1, Description a) ECDMH Housing Single Point of Access (SPOA) will facilitate weekly meetings with housing agencies, Buffalo Psychiatric Center, ECDMH, and provider agencies;

b) This group will develop a transition of care plan for residents dependent on their current level of housing and community needs;

c) This group will review (Case Conference) and revise these plans as necessary based on resident's need; and

d) Use data to identify issues, facilitate discussions and find solutions in order to maximize use of available capacity.

Goal 1, Objective 2: Title Work collaboratively with the provider community to improve targeted outcomes in supportive housing

Goal 1, Objective 2, Target Completion Date Dec 31, 2027

Goal 1, Objective 2, Description a. 75% of clients will be housed within 60 days of contact with the provider;

b. The provider will spend at least to the targeted 96% but not more than 100% of their budget;

c. Occupancy will remain higher than 95%; and

d. Providers will increase their clients that have earned income by 5%.

Goal 2

Goal 2: Title SUD Housing

Goal 2: Target Completion Date Dec 31, 2027

Goal 2: Description Increase access to housing that supports recovery for individuals with SUD to include the following populations: transitional services for mothers and their children, transition from 820 residential services, those in recovery who would benefit from CD CTI supportive services, returning citizens, and those coming out of treatment and struggling with sobriety because of their housing situation.

Goal 2: OASAS? Yes Goal 2: OMH? No Goal 2: OPWDD? No

Goal 2: Need Addressed 1 Housing

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Transitional Services

Goal 2, Objective 1, Target Completion Date Dec 31, 2026

Goal 2, Objective 1, Description Evaluate the impact of the new transitional services that have been implemented.

Goal 2, Objective 2: Title Housing Inventory

Goal 2, Objective 2, Target Completion Date Dec 31, 2026

Goal 2, Objective 2, Description Continue to monitor and expand the housing inventory list.

Goal 2, Objective 3: Title Additional SUD Housing Resources

Goal 2, Objective 3, Target Completion Date Dec 31, 2027

Goal 2, Objective 3, Description Continue to work to identify additional housing resources for individuals with SUD.

Goal 3

Goal 3: Title OPWDD Housing

Goal 3: Target Completion Date Dec 31, 2027

Goal 3: Description Increase access and availability of housing for OPWDD recipients and the supports and services required.

Goal 3: OASAS? No Goal 3: OMH? No Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Housing

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Support and Advocate

Goal 3, Objective 1, Target Completion Date Dec 31, 2027

Goal 3, Objective 1, Description Support and advocate for implementation of housing related proposals by community providers, to the extent possible.

Goal 3, Objective 2: Title Collaboration with OPWDD

Goal 3, Objective 2, Target Completion Date Dec 31, 2027

Goal 3, Objective 2, Description Convey findings and recommendations to OPWDD regarding the needs and next steps.

Goal 4

Goal 4: Title Workforce

Goal 4: Target Completion Date Dec 31, 2027

Goal 4: Description The ECDMH will support provider agencies in achieving and maintaining sufficient staffing to serve the Systems of Care in Erie County.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Workforce

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title New Opportunities and Strategies

Goal 4, Objective 1, Target Completion Date Dec 31, 2027

Goal 4, Objective 1, Description The ECDMH will work with community providers to identify new opportunities in which the ECDMH can support recruitment and retention efforts throughout the Systems of Care.

Goal 4, Objective 2: Title Career Fair

Goal 4, Objective 2, Target Completion Date Dec 31, 2024

Goal 4, Objective 2, Description The ECDMH will assess the effectiveness of the 2023 Behavior Health and Human Services Career Fair to determine next steps

Goal 4, Objective 3: Title Workforce Survey

Goal 4, Objective 3, Target Completion Date Dec 31, 2027

Goal 4, Objective 3, Description The ECDMH will conduct a follow up Workforce Survey in 2024 to assess the impact of interventions and whether or not there are fewer vacancies in the system of care with the goal of reducing vacancies for direct care positions by 10% annually.

Goal 4, Objective 4: Title Training Series

Goal 4, Objective 4, Target Completion Date Dec 31, 2027

Goal 4, Objective 4, Description The ECDMH will continue to facilitate the Erie County Training Collaborative to provide monthly training sessions to individuals who work in the Erie County Systems of Care with the goal of increasing participation by 10% annually.

Goal 4, Objective 5: Title Advocacy for Salaries

Goal 4, Objective 5, Target Completion Date Dec 31, 2027

Goal 4, Objective 5, Description The ECDMH will continue to advocate for more funding to support salaries for existing positions in the Systems of Care.

Goal 5

Goal 5: Title Diversion

Goal 5: Target Completion Date Dec 31, 2027

Goal 5: Description Establish and evaluate diversion services in Erie County in order to improve outcomes for clients and reduce avoidable visits to CPEP.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Other

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Monitor Impact of Interventions

Goal 5, Objective 1, Target Completion Date Dec 31, 2027

Goal 5, Objective 1, Description Monitor and evaluate the effectiveness of the interventions to determine the number of diversions and outcomes of the interventions.

Goal 5, Objective 2: Title Community Collaboration

Goal 5, Objective 2, Target Completion Date Dec 31, 2027

Goal 5, Objective 2, Description ECDMH will participate in workgroups to identify successes and challenges, work collaboratively to overcome barriers and challenges, and maximize the success of each intervention.

Goal 5, Objective 3: Title Impact on CPEP Utilization

Goal 5, Objective 3, Target Completion Date Dec 31, 2027

Goal 5, Objective 3, Description ECDMH will monitor CPEP visit volume and disposition to determine changes over time and will continue to examine available data to identify other possible diversion services.

Goal 5, Objective 4: Title Solution Focused Actions

Goal 5, Objective 4, Target Completion Date Dec 31, 2026

Goal 5, Objective 4, Description CPEP/Community Engagement Workgroup, inclusive of family and those with lived experience, will implement at least three (3) solution focused actions in collaboration with ECMC and other community stakeholders.

Goal 5, Objective 5: Title Decision Tree

Goal 5, Objective 5, Target Completion Date Dec 31, 2026

Goal 5, Objective 5, Description ECDMH intends to collaborate with community stakeholders to map existing diversion services and develop an electronic decision tree to assist recipients, family members, first responders and others to choose the best right path at the right time for the right individual.

Goal 5, Objective 6: Title Community Education

Goal 5, Objective 6, Target Completion Date Dec 31, 2025

Goal 5, Objective 6, Description Conduct community education about diversionary services and options.

Goal 6

Goal 6: Title Racial Equity and Diversity

Goal 6: Target Completion Date Dec 31, 2028

Goal 6: Description The ECDMH will work with providers in the Systems of Care to identify and take action to address racial inequities that exist in the mental health, substance use, and developmental disability systems of care.

Goal 6: OASAS? Yes Goal 6: OMH? Yes Goal 6: OPWDD? Yes

Goal 6: Need Addressed 1 Other

Goal 6: Need Addressed 2

Goal 6: Need Addressed 3

Goal 6, Objective 1: Title County-wide Efforts

Goal 6, Objective 1, Target Completion Date Dec 31, 2028

Goal 6, Objective 1, Description The ECDMH will support and participate in broader county-wide efforts to address racial inequities.

Goal 6, Objective 2: Title Adult SPOA and Housing

Goal 6, Objective 2, Target Completion Date Dec 31, 2024

Goal 6, Objective 2, Description ECDMH will conduct data analysis of the A-SPOA and housing data and develop plan for next steps.

Goal 6, Objective 3: Title Data Analysis

Goal 6, Objective 3, Target Completion Date Dec 31, 2025

Goal 6, Objective 3, Description The ECDMH will analyze the available performance reports of contracted agencies, which include race and ethnicity data related to outcomes, to better understand the impact of race on outcomes, by program type, program and agency and where appropriate, conversations with contracted providers will be facilitated. By the end of 2023 will review/analyze data for Diversion Services, Housing, and Clinics

Goal 6, Objective 4: Title Access to Services

Goal 6, Objective 4, Target Completion Date Dec 31, 2025

Goal 6, Objective 4, Description In collaboration with the Institute of Community Health Promotion Center for Health and Social Research at Buffalo State College, ascertain the extent of equitable geographic access to outpatient clinic type mental health and substance use services by comparing treatment locations to the racial/ethnic and poverty level demographic data of the City of Buffalo and Erie County.



Update to 2024-2027 Goals and Objectives Erie County Department of Mental Health

Amy Rockwood, Director of Planning and Evaluation
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Goal 1	
Title	OMH Housing
Update	
OBJECTIVES	
Coordination of Housing resources to assist in the OMH Housing Transition of Care	Ongoing
Work collaboratively with the provider community to improve targeted outcomes in supportive housing	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	SUD Housing
Update	
OBJECTIVES	
Transitional Services	Ongoing
Housing Inventory	Ongoing
Additional SUD Housing Resources	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	OPWDD Housing
Update	
OBJECTIVES	
Support and Advocate	Ongoing
Collaboration with OPWDD	Ongoing
OBJECTIVE UPDATES	

Goal 4	
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Title	Workforce	
Update		
OBJECTIVES		
New Opportunities and Strategies		Ongoing
Career Fair		Complete
Workforce Survey		Ongoing
Training Series		Ongoing
Advocacy for Salaries		Ongoing
OBJECTIVE UPDATES		

Goal #5		
Title	Diversion	
Update		
OBJECTIVES		
Monitor Impact of Interventions		Ongoing
Community Collaboration		Ongoing
Impact on CPEP Utilization		Ongoing
Solution Focused Actions		Ongoing
Decision Tree		Ongoing
Community Education		Ongoing
OBJECTIVE UPDATES		

Goal #6		
Title	Racial Equity and Diversity	
Update		
OBJECTIVES		
County-wide Efforts		Ongoing
Adult SPOA and Housing		Ongoing
Data Analysis		Ongoing
Access to Services		Ongoing
OBJECTIVE UPDATES		



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2024 Needs Assessment Form
Erie County Department of Mental Health**

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Diversion Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Racial Equity and Diversity Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Amy Rockwood

Submitted for: Erie County Department of Mental Health



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2025 Needs Assessment Form Erie County Department of Mental Health

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Diversion Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Racial Equity and Diversity Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Reduce Overdose Deaths Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Amy Rockwood

Submitted for: Erie County Department of Mental Health

Agency Name	Program Name	Program Type Name
Baker Hall dba OLV Human Services	Baker Hall dba OLV Human Services CMHRS Program	CFTSS: Children's Mental Health Rehabilitation Services
Baker Hall dba OLV Human Services	Baker Victory Services RTF Case Management	Residential Treatment Facility Transition Coordinator -
Baker Hall dba OLV Human Services	CFTSS-Community Psychiatric Support and Treatment	CFTSS: Community Psychiatric Support and Treatment (CPST)
Baker Hall dba OLV Human Services	CFTSS-Family Peer Support Services	CFTSS: Family Peer Support Services (FPSS)
Baker Hall dba OLV Human Services	CFTSS-Other Licensed Practitioner	CFTSS: Other Licensed Practitioner (OLP)
Baker Hall dba OLV Human Services	CFTSS: Psychosocial Rehabilitation	CFTSS: Psychosocial Rehabilitation (PSR)
Baker Hall dba OLV Human Services	CORE PSR	CORE Psychosocial Rehabilitation (PSR)
Baker Hall dba OLV Human Services	HCBS Education Support Services	Adult BH HCBS Education Support Services (ESS)
Baker Hall dba OLV Human Services	HCBS Habilitation	Adult BH HCBS Habilitation
Baker Hall dba OLV Human Services	HCBS Intensive Supported Employment	Adult BH HCBS Intensive Supported Employment (ISE)
Baker Hall dba OLV Human Services	HCBS Ongoing Supported Employment	Adult BH HCBS Ongoing Supported Employment (OSE)
Baker Hall dba OLV Human Services	HCBS Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
Baker Hall dba OLV Human Services	OLV Outpatient Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Baker Hall dba OLV Human Services	OLV Residential Treatment Facility	Residential Treatment Facility - Children & Youth
BestSelf Behavioral Health, Inc.	2620-Health Homes Non-Medicaid Care Management c&Y	Health Home Non-Medicaid Care Management
BestSelf Behavioral Health, Inc.	2730-Health Home Care Management - C&Y	Health Home Care Management
BestSelf Behavioral Health, Inc.	ACT Empower - Young Adult ACT	Assertive Community Treatment (ACT)
BestSelf Behavioral Health, Inc.	ACT Renew	Assertive Community Treatment (ACT)
BestSelf Behavioral Health, Inc.	Abbott Corners PROS	Comprehensive PROS with Clinical Treatment
BestSelf Behavioral Health, Inc.	Abbott PROS Employment	PROS Employment Initiative
BestSelf Behavioral Health, Inc.	Aspire	Assertive Community Treatment (ACT)
BestSelf Behavioral Health, Inc.	BestSelf - Lower West Side Counseling	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
BestSelf Behavioral Health, Inc.	BestSelf - Supported Housing/S+C I Rental	Transient Housing - THP, some PHP and some S+C

BestSelf Behavioral Health, Inc.	BestSelf Behavioral Health - HH	Health Home Care Management
BestSelf Behavioral Health, Inc.	BestSelf Behavioral Health - HH NonMed CM	Health Home Non-Medicaid Care Management
BestSelf Behavioral Health, Inc.	BestSelf Behavioral Health, Inc. SMH CMA (AOT)	Specialty Mental Health Care Management
BestSelf Behavioral Health, Inc.	BestSelf- Supported Housing/COC	
BestSelf Behavioral Health, Inc.	I - Comm. Svcs-Comm.Svcs	Supportive Housing
BestSelf Behavioral Health, Inc.	BestSelf-Supported Housing/Erie County-Comm.Svcs.-Comm.Svcs	Supportive Housing FEMA Crisis Counseling Assistance and Training
BestSelf Behavioral Health, Inc.	Disaster Recovery	PROS Employment Initiative
BestSelf Behavioral Health, Inc.	Franklin Employment Initiative	Comprehensive PROS with Clinical Treatment
BestSelf Behavioral Health, Inc.	Franklin Recovery PROS	Outreach
BestSelf Behavioral Health, Inc.	Homeless MICA Outreach	Non-Medicaid Care Coordination
BestSelf Behavioral Health, Inc.	Homeless Services Program	Advocacy/Support Services
BestSelf Behavioral Health, Inc.	Housing Coordinator	Assertive Community Treatment (ACT)
BestSelf Behavioral Health, Inc.	Impact	PROS Employment Initiative
BestSelf Behavioral Health, Inc.	North Collins Employment	Comprehensive PROS with Clinical Treatment
BestSelf Behavioral Health, Inc.	North Collins PROS	OnTrackNY Coordinated Specialty Care First Episode Psychosis
BestSelf Behavioral Health, Inc.	OnTrack@BestSelf	School Mental Health Program
BestSelf Behavioral Health, Inc.	School Based Mental Health	Private Inpatient Psychiatric
Brylin Hospitals, Inc.	Brylin Mental Health Program	
Buffalo Federation/Neighborhood Centers, Inc.	BFNC - HH CM - New Options	Health Home Care Management
Buffalo Federation/Neighborhood Centers, Inc.	BFNC - HH NonMed CM - New Options	Health Home Non-Medicaid Care Management
Buffalo Federation/Neighborhood Centers, Inc.	BFNC Fruitbelt Towers	Apartment/Treatment
Buffalo Federation/Neighborhood Centers, Inc.	BFNC Glenwood Community Residence	Congregate/Treatment
Buffalo Federation/Neighborhood Centers, Inc.	BFNC Monroe Community Residence	Congregate/Treatment
Buffalo Federation/Neighborhood Centers, Inc.	BFNC Supp Housing/Transformation SH Erie	Supportive Housing
Buffalo Federation/Neighborhood Centers, Inc.	BFNC Supported Housing/Erie County - Comm. Svcs	Supportive Housing
Buffalo Federation/Neighborhood Centers, Inc.	BFNC WESTY PDG 14 SMH CMA	Specialty Mental Health Care Management
Buffalo Federation/Neighborhood Centers, Inc.	Buffalo Federation Treatment Apartments	Apartment/Treatment
Buffalo Federation/Neighborhood Centers, Inc.	Buffalo Federation of Neighborhood Centers, Inc.SMH	Specialty Mental Health Care Management

Buffalo Federation/Neighborhood Centers, Inc.	Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
Buffalo Federation/Neighborhood Centers, Inc.	Wende Street Community Residence	Congregate/Treatment Supportive Single Room
Buffalo Federation/Neighborhood Centers, Inc.	Westminster Commons ESSHI	Occupancy (SP-SRO)
Buffalo Urban League	Community Support Teams	Advocacy/Support Services
Buffalo Psychiatric Center	Buffalo Psychiatric Center	Clinic
Buffalo Psychiatric Center	Buffalo Psychiatric Center	ACT
Buffalo Psychiatric Center	Buffalo Psychiatric Center	State Psychiatric Center Inpatient
Brylin Hospitals, Inc.	Adult and Youth Inpatient	Inpatient
Catholic Charities of Buffalo	Project HOPE	Advocacy/Support Services
Catholic Charities of Buffalo	Promise Zone	Promise Zone
Child and Family Services of Erie County	Child and Family Services of Erie County Youth ACT Team	Children and Youth Assertive Community Treatment
Child and Family Services of Erie County	Connors Residential Treatment Facility	Residential Treatment Facility - Children & Youth
Child and Family Services of Erie County		Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Child and Family Services of Erie County	Family Mental Health Unit	
Child and Family Services of Erie County	Health Home Care Management	Health Home Care Management
Child and Family Services of Erie County	Home and Community Support Services	CFTSS: Children's Mental Health Rehabilitation Services
Child and Family Services of Erie County	Home and Community Support Services	CFTSS: Community Psychiatric Support and Treatment (CPST)
Child and Family Services of Erie County	Home and Community Support Services	CFTSS: Family Peer Support Services (FPSS)
Child and Family Services of Erie County	Home and Community Support Services	CFTSS: Other Licensed Practitioner (OLP)
Child and Family Services of Erie County	Lee Randall Jones Community Residence	Children & Youth Community Residence
Child and Family Services of Erie County		Residential Treatment Facility
Child and Family Services of Erie County	RTF Transition Coordinator	Transition Coordinator - Specialty Mental Health Care Management
CINQ-NY, Health Home IPA, LLC	CINQ CARE SMH CMA	Advocacy/Support Services
Community Connections of NY, Inc.	Adult System of Care	Coordinated Children's Service Initiative
Community Connections of NY, Inc.	CCNY Vendor Management	Coordinated Children's Service Initiative
Community Connections of NY, Inc.	Child Wrap Reform EBP, Data and QI Support	
Community Connections of NY, Inc.	Childrens System of Care Training and Support	Advocacy/Support Services
Community Connections of NY, Inc.	Forensics Mental Health	Advocacy/Support Services
Community Connections of NY, Inc.	Parent App Prep	Advocacy/Support Services
Community Connections of NY, Inc.	Technology (Arounja, Family	Advocacy/Support Services

Community Services for Every1, Inc.	Adult HCBS - Family Support and Training	CORE Family Support and Training (FST)
Community Services for Every1, Inc.	Adult HCBS - Habilitation	Adult BH HCBS Habilitation
Community Services for Every1, Inc.	Adult HCBS - Intensive Supported Employment	Adult BH HCBS Intensive Supported Employment (ISE)
Community Services for Every1, Inc.	Adult HCBS - Ongoing Supported Employment	Adult BH HCBS Ongoing Supported Employment (OSE)
Community Services for Every1, Inc.	Adult HCBS - Pre-vocational Services	Adult BH HCBS Pre-Vocational Services
Community Services for Every1, Inc.	Adult HCBS PSR	CORE Psychosocial Rehabilitation (PSR)
Community Services for Every1, Inc.	Community Services for Every1, Inc. SMH CM	Specialty Mental Health Care Management
Compeer West	Adult	Advocacy/Support Services
Compeer West	Children	Advocacy/Support Services
Compeer West	Compeer NYS	Advocacy/Support Services
Compeer West	Compeer NYS	Advocacy/Support Services
Coordinated Care Services, Inc.	Erie County Housing Coordination	Advocacy/Support Services
	Erie County Community	
Coordinated Care Services, Inc.	Integration and Dual Recovery	Advocacy/Support Services Supportive Single Room Occupancy (SP-SRO)
DePaul Community Services, Inc.	Apple Blossom ESSHI SMI	Specialty Mental Health Care Management
EHS, Inc.	EHS, Inc. SMH CMA	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
EHS, Inc.	Evergreen Mental Health	
EPIC - Every Person Influences Children	Parenting Support - Families in Transition	Advocacy/Support Services
Erie County Department of Mental Health	Funding support for Probation Officer (ERUS)	Non-Medicaid Care Coordination
Erie County Department of Mental Health	Monitoring and Evaluation - CSS	Monitoring and Evaluation, CSS
Erie County Department of Mental Health	Outreach - Forensic	Outreach
Erie County Department of Mental Health	Transition Case Management	Transition Management Services
Erie County Department of Senior Services	Erie County Dept. of Senior Services	Non-Medicaid Care Coordination Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Erie County Medical Center	Adult & Family Clinic	Advocacy/Support Services
Erie County Medical Center	Children and Youth Support in	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Erie County Medical Center	ECMC Outpatient Clinic	CPEP Crisis Intervention
Erie County Medical Center	Erie County Medical Center CPEP	

Erie County Medical Center	Erie County Medical Center Department of Psychiatry Erie County Medical Center	Inpatient Psychiatric Unit of a General Hospital
Erie County Medical Center	Partial Hospital Program	Partial Hospitalization
Erie County Medical Center	Extended Observation Beds	CPEP Extended Observation Beds
Erie County Medical Center	Mobile Crisis Outreach	CPEP Crisis Outreach
Evans-Brant (Lake Shore) CSD	Mitigating Trauma in Schools	School Mental Health Program
Evans-Brant (Lake Shore) CSD	Mitigating Trauma in Schools	School Mental Health Program
Family Help Center	Youth Leadership Development	Advocacy/Support Services
Gateway-Longview, Inc.	Community Psychiatric Supports and Treatment Services	CFTSS: Community Psychiatric Support and Treatment (CPST)
Gateway-Longview, Inc.	Gateway-Longview CFTSS Program	CFTSS: Children's Mental Health Rehabilitation Services Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Gateway-Longview, Inc.	Gateway-Longview Clinic	CFTSS: Other Licensed Practitioner (OLP)
Gateway-Longview, Inc.	Other Licensed Practitioner	Coordinated Children's Service Initiative
Gateway-Longview, Inc.	Wrap Care Coordination	Congregate/Treatment
Greenwood Residences, Inc.	Greenwood Community	Congregate/Treatment
Greenwood Residences, Inc.	Greenwood Community	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Harmonia Collaborative Care, Inc.	Harmonia Collaborative Care- Main Site	Specialty Mental Health Care Management
Harmonia Collaborative Care, Inc.	Harmonia Collobrative Care	Specialty Mental Health Care Management
Hillside Children's Center	Hillside SMH CMA - Western Erie	Non-Medicaid Care Coordination
Hope of Buffalo, Inc.	Case management	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Horizon Health Services, Inc.	Bailey Recovery Center	Health Home Care Management
Horizon Health Services, Inc.	Horizon Health Services - HH CM - City Market	Specialty Mental Health Care Management
Horizon Health Services, Inc.	Horizon SMH CMA Erie	Advocacy/Support Services
Housing Options Made Easy, Inc. dba ROME	Community Reintegration Services for Long Stay BPC	Residential Crisis Support
Housing Options Made Easy, Inc. dba ROME	Maple Street Crisis Residence	Advocacy/Support Services
Housing Options Made Easy, Inc. dba ROME	Peer Advocacy	Self-Help Programs
Housing Options Made Easy, Inc. dba ROME	Self Help Program	Self-Help Programs
Jewish Family Service of Western New York	GAP	Advocacy/Support Services

Jewish Family Service of Western New York	Jewish Family Services of Western New York SMH CMA	Specialty Mental Health Care Management Mental Health Outpatient
Jewish Family Service of Western New York	Psychiatric Clinic of Jewish Family Service	Treatment and Rehabilitative Services (MHOTRS) Mental Health Outpatient
Kaleida Hlth dba John R Oishei Children's Hos	The Children's Psychiatry Clinic	Treatment and Rehabilitative Services (MHOTRS)
Living Opportunities of DePaul, Inc.	Apple Blossom Apartment	Apartment/Treatment
Living Opportunities of DePaul, Inc.	Ebenezer Square	SRO Community Residence
Living Opportunities of DePaul, Inc.	Kensington Square Community Residence	SRO Community Residence
Living Opportunities of DePaul, Inc.	LO DePaul SH/OMH Transitional Housing Erie Cty - Comm Svcs	Supportive Housing
Living Opportunities of DePaul, Inc.	LO DePaul SH/Transformation SOCR Reduction - Comm Svcs	Supportive Housing
Living Opportunities of DePaul, Inc.	LO-DePaul SH/Erie County - Comm. Svcs	Supportive Housing
Living Opportunities of DePaul, Inc.	Living Opportunities of DePaul - HH CM	Health Home Care Management
Living Opportunities of DePaul, Inc.	Living Opportunities of DePaul, Inc. SMH CMA	Specialty Mental Health Care Management
Living Opportunities of DePaul, Inc.	McKinley Square SRO	SRO Community Residence
Living Opportunities of DePaul, Inc.	Reintegration Enhanced Supports	Outreach
Living Opportunities of DePaul, Inc.	Riverside Treatment Apartment Program	Apartment/Treatment
Living Opportunities of DePaul, Inc.	Rutherford Place Community Residence	Congregate/Treatment
Living Opportunities of DePaul, Inc.	Seneca Street Service Enriched	SRO Community Residence
Living Opportunities of DePaul, Main Buffalo Pediatrics, L.L.P.	UB Educational Grant	Advocacy/Support Services
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Healthy Steps at Main Pediatrics	Advocacy/Support Services
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Advocacy Support Services	Advocacy/Support Services
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	CARES CFTSS	CFTSS: Mobile Crisis Intervention (CI)
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Center for Employment Opportunities	Work Program
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Crisis and Re-Stabilization	
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Emergency Services	Mobile Crisis Services
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Crisis and Re-Stabilization	
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Emergency Services	Crisis Intervention
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Crossroad PROS	PROS Employment Initiative
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	ESSHI State Contract - Forensic 10	
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Beds-Comm.Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Early Recognition Coordination & Screening Services	Early Recognition Coordination and Screening Services

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Genesee County Crisis Intervention Program	Crisis Intervention
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	MH Servs-Erie Co/Spectrum - HH CM	Health Home Care Management
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	MH Servs-Erie Co/Spectrum - HH NonMed CM	Health Home Non-Medicaid Care Management
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Non Medicaid Care Coordination	Non-Medicaid Care Coordination Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	South Buffalo Counseling Center	
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Housing Options SH/Erie Co. PC Long Stay-Comm. Svcs.	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Housing Options Supported Housing/Erie County - Comm.	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum HS Supp Housing/RCE Erie County SH - Comm Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum HS Supp Housing/Transformation SH - Comm Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum HSvcs SH/Forensic SH Erie County - Comm Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum HSvcs SH/Forensic SPtoPctoComm.Comm Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Health and Human Services 38 Bed Traditio-	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Health and Human Services BPC Long Stay B-	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Health and Human Services Erie SMH CMA (AOT)	Specialty Mental Health Care Management
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Human Services ACT Program	Assertive Community Treatment (ACT)
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Human Services COC 2 Supp Housing-Comm. Svcs.	Outreach
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Human Services COC 2 Supp Housing-Comm. Svcs.	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Supportive Housing Rental Assistance (HUD Funded)	Transient Housing - THP, some PHP and some S+C
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Transitional Case Management	Transition Management Services Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
MH Svs Erie Cnty NW Corp I dba Envision	Envision Clinic	
MH Svs Erie Cnty NW Corp I dba Envision	Envision PROS	Comprehensive PROS without Clinical Treatment
MH Svs Erie Cnty NW Corp I dba Envision	Envision PROS Employment Initiative	PROS Employment Initiative

MH Svs Erie Cnty NW Corp I dba Envision	Wellness Community CDT Program	Continuing Day Treatment
MHA Erie County dba MH Advocates WNY	Adult Family	Advocacy/Support Services
MHA Erie County dba MH Advocates WNY	Advocacy - CSS	Advocacy/Support Services
MHA Erie County dba MH Advocates WNY	Children & Families	Family Peer Support Services - Children & Family
MHA Erie County dba MH Advocates WNY	MH ASSN/ERIE CO-PC & E	Advocacy/Support Services
MHA Erie County dba MH Advocates WNY	Peer Advocacy	Advocacy/Support Services
MHA Erie County dba MH Advocates WNY	Respite	Respite Services
MHA Erie County dba MH Advocates WNY	Too Good for Violence	Coordinated Children's Service Initiative
Mid-Erie Mental Health Services, Inc. dba EHS	Academy School at #44	School Mental Health Program
Mid-Erie Mental Health Services, Inc. dba EHS	Behavioral Health Teams	Crisis Intervention
Mid-Erie Mental Health Services, Inc. dba EHS	Health Home Care Management	Health Home Care Management
Mid-Erie Mental Health Services, Inc. dba EHS	Heath Home Non-Medicaid Care Management	Health Home Non-Medicaid Care Management
Mid-Erie Mental Health Services, Inc. dba EHS	Mid-Erie - Health Mall Children's Clinic	Mental Health Outpatient
Mid-Erie Mental Health Services, Inc. dba EHS	Mid-Erie Center for Self-Development (PROS)	Treatment and Rehabilitative Services (MHOTRS)
Mid-Erie Mental Health Services, Inc. dba EHS	Mid-Erie Counseling & Tx Svcs	Comprehensive PROS with Clinical Treatment
Mid-Erie Mental Health Services, Inc. dba EHS	Child Non-Medicaid Care Coord.	Non-Medicaid Care Coordination
Mid-Erie Mental Health Services, Inc. dba EHS	Mid-Erie Mental Health Services, Inc. SafeOpt ST	Safe Options Support Team
Mid-Erie Mental Health Services, Inc. dba EHS	Mid-Erie School Based Programs	School Mental Health Program
Mid-Erie Mental Health Services, Inc. dba EHS	PROS Employment Initiative Program	PROS Employment Initiative
Mid-Erie Mental Health Services, Inc. dba EHS	Walden Avenue Mental Health Clinic	Mental Health Outpatient
The Monroe Plan for Medical Care	Health Home Care Managment	Treatment and Rehabilitative Services (MHOTRS)
	Catholic Charities Monsignor Carr Institute @ Humboldt	Health Home Care Managment
Monsignor Carr Institute, Inc.	Narins Eating Disorder Center	Treatment and Rehabilitative Services (MHOTRS)
Narins Eating Disorder Center,	Family Peer Advocacy (Erie County)	Services (MHOTRS)
New Directions Youth & Family Services, Inc.		Partial Hospitalization
		Family Peer Support Services - Children & Family

New Directions Youth & Family Services, Inc.	Family Peer Advocacy (Erie)	Advocacy/Support Services
New Directions Youth & Family Services, Inc.	Health Home Care Management	Health Home Care Management
New Frontiers in T.B.I. Inc. dba AllWel	Adult Behavior Health Home and Community Based	Adult BH HCBS Intensive Supported Employment (ISE)
New Frontiers in T.B.I. Inc. dba AllWel	Adult Behavior Health Home and Community Based Services	Adult BH HCBS Education Support Services (ESS)
New Frontiers in T.B.I. Inc. dba AllWel	Adult Behavior Health Home and Community Based Services	Adult BH HCBS Habilitation
New Frontiers in T.B.I. Inc. dba AllWel	Adult Behavior Health Home and Community Based Services	Adult BH HCBS Ongoing Supported Employment (OSE)
New Frontiers in T.B.I. Inc. dba AllWel	Adult Behavior Health Home and Community Based Services	CORE Community Psychiatric Support and Treatment (CPST)
New Frontiers in T.B.I. Inc. dba AllWel	Adult Behavior Health Home and Community Based Services	CORE Empowerment Services - Peer Supports
New Frontiers in T.B.I. Inc. dba AllWel	Adult Behavior Health Home and Community Based Services	CORE Family Support and Training (FST)
New Frontiers in T.B.I. Inc. dba AllWel	Adult HCBS PSR	CORE Psychosocial Rehabilitation (PSR)
New Frontiers in T.B.I. Inc. dba AllWel	HCBS Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
Research Foundation (SUNY Buffalo)	Healthy Outcomes Partnership & Education	Advocacy/Support Services
Research Foundation (SUNY Buffalo)	Healthy Outcomes Partnership & Education	Non-Medicaid Care Coordination
Restoration Society Inc.	Adult BH HCBS Family Support	CORE Family Support and Training (FST)
Restoration Society Inc.	Adult BH HCBS Habilitation	Adult BH HCBS Habilitation
Restoration Society Inc.	Adult BH HCBS Intensive	Adult BH HCBS Intensive
Restoration Society Inc.	Supported Employment	Supported Employment (ISE)
Restoration Society Inc.	Adult BH HCBS Ongoing	Adult BH HCBS Ongoing
Restoration Society Inc.	Supported Employment	Supported Employment (OSE)
Restoration Society Inc.	HCBS Education	Adult BH HCBS Education Support Services (ESS)
Restoration Society Inc.	HCBS Family Support	CORE Family Support and Training (FST)
Restoration Society Inc.	HCBS Habilitation	Adult BH HCBS Habilitation
Restoration Society Inc.	HCBS ISEmployment	Adult BH HCBS Intensive
Restoration Society Inc.	HCBS Peer Supports	Supported Employment (ISE)
Restoration Society Inc.	HCBS Pre-Voc	CORE Empowerment Services - Peer Supports
Restoration Society Inc.	HCBS Psy Rehab	Adult BH HCBS Pre-Vocational Services
Restoration Society Inc.		CORE Psychosocial Rehabilitation (PSR)

Restoration Society Inc.	HCBS Transitional Employment	Adult BH HCBS Transitional Employment
Restoration Society Inc.	HUD Supported Housing Rental	Transient Housing - THP, some PHP and some S+C
Restoration Society Inc.	Harbor House	Drop In Centers
Restoration Society Inc.	OISES (OMH/VESID Follow Along)	Ongoing Integrated Supported Employment Services
Restoration Society Inc.	Outreach	Outreach
Restoration Society Inc.	Recovery Center	Recovery Center
Restoration Society Inc.	Restoration Society HUD COC2	
Restoration Society Inc.	SH - Comm.Svcs	Supportive Housing
Restoration Society Inc.	Restoration Society SH/ MRT	
Restoration Society Inc.	Supp Hsing Erie Cty - Comm Svcs	Supportive Housing
Restoration Society Inc.	Restoration Society Supp Housing/High Neds Initiat-Comm.Svcs	Supportive Housing
Saving Grace Ministries, Inc.	Erie County Reentry	Non-Medicaid Care Coordination
Saving Grace Ministries, Inc.	Resource Council	Advocacy/Support Services
Southern Tier Environments for Living, Inc.	Aldrich Community Residence	Congregate/Treatment
Southern Tier Environments for Living, Inc.	STEL Gowanda Residence	Congregate/Treatment
Southern Tier Environments for Living, Inc.	STEL Perkins Hall Residence	Congregate/Treatment
Southern Tier Environments for Living, Inc.	STEL Supported Housing/Erie County-Comm.Svcs.	Supportive Housing
Suicide Prevention & Crisis Service, Inc.	Crisis Intervention Team	Crisis Intervention
Suicide Prevention & Crisis Service, Inc.	Mobile Transitional Support	Crisis Intervention
Suicide Prevention & Crisis Service, Inc.	Suicide Prev - Outreach Service	Mobile Crisis Services
Suicide Prevention & Crisis Service, Inc.	Suicide Prev - Telephone Couns	Advocacy/Support Services
Suicide Prevention & Crisis Service, Inc.	Suicide Prevention Coalition	Crisis Intervention Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
The Rural Outreach Center Transitional Services, Inc.	The Rural Outreach Center Amherst Residence	Congregate/Treatment
Transitional Services, Inc.	Berg Road Estate	Congregate/Treatment
Transitional Services, Inc.	Community Living Apartment Program	Apartment/Treatment
Transitional Services, Inc.	Community Living Level I - Delaware-Hertel Apartment	Congregate/Treatment
Transitional Services, Inc.	ESSHI - Erie County-Comm.Svcs	Apartment/Treatment
Transitional Services, Inc.	ESSHI - Niagara-Comm.Svcs	Supportive Housing
		Supportive Housing

Transitional Services, Inc.	Ellicott Creek Community	Congregate/Treatment
Transitional Services, Inc.	Emergency Housing Services	Crisis Intervention
Transitional Services, Inc.	Etaria Community Residence	Congregate/Treatment
Transitional Services, Inc.	Lakeshore House	Congregate/Treatment
Transitional Services, Inc.	TSI SH CoC 1 rental	Transient Housing - THP, some PHP and some S+C
Transitional Services, Inc.	TSI SH CoCIIb rental	Transient Housing - THP, some PHP and some S+C
Transitional Services, Inc.	TSI Supported Housing - Erie Co. (CORE SHP)	Supportive Housing
Transitional Services, Inc.	TSI Supported Housing SHP I (CoC II) - Comm. Svcs-Comm.Svcs	Supportive Housing
Transitional Services, Inc.	TSI Supported Housing/CoC I - Comm. Svcs.-Comm.Svcs	Supportive Housing
Transitional Services, Inc.	Transitional Living - On the Strip	Apartment/Treatment
Transitional Services, Inc.	Transitional Living - West Hertel	Apartment/Treatment
Transitional Services, Inc.	Transitional Living Level I	Congregate/Treatment
Transitional Services, Inc.	Transitional Services Inc. SMH	Specialty Mental Health Care Management
Transitional Services, Inc.	CMA Erie	Specialty Mental Health Care Management
Transitional Services, Inc.	Transitional Services, Inc. - HH	Health Home Care Management
Transitional Services, Inc.	Transitional Services, Inc. - HH	Health Home Non-Medicaid Care Management
Transitional Services, Inc.	NonMed CM	Management
Transitional Services, Inc.	Vulcan Street Apartment	Apartment/Treatment
University Psychiatric Practice, Inc.	Coordinated Child Services	Coordinated Children's Service Initiative
University Psychiatric Practice, Inc.	Coordinated Children's Services	Coordinated Children's Service Initiative
University Psychiatric Practice,	Crisis Intervention OMH	Crisis Intervention
University Psychiatric Practice,	Forensic Fellowship	Advocacy/Support Services
University Psychiatric Practice,	Forensic Services	Advocacy/Support Services
University Psychiatric Practice,	Project TEACH	Advocacy/Support Services
University Psychiatric Practice,	Psychiatric Consultation/Forensic	Advocacy/Support Services
University Psychiatric Practice, Inc.	Psychiatric Consultation/Holding Center	Advocacy/Support Services
Venture Forthe, Inc.	Venture Forthe SMH CMA	Specialty Mental Health Care Management
West Side Community Services,	WSCS Prevention & Education	Advocacy/Support Services
Western New York Children's Psychiatric Center	Western New York Children's Psychiatric Center	State Psychiatric Center Inpatient
WNY Independent Living, Inc.	Benefits Advisement	Advocacy/Support Services
WNY Independent Living, Inc.	Empowerment Peer Support	CORE Empowerment Services - Peer Supports
WNY Independent Living, Inc.	Family Support Training	CORE Family Support and Training (FST)
WNY Independent Living, Inc.	Habilitation Services	Adult BH HCBS Habilitation
WNY Independent Living, Inc.	Life Coaching	Advocacy/Support Services
WNY Independent Living, Inc.	Living Room Crisis Center	Crisis Intervention

WNY Independent Living, Inc.	Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
WNY Independent Living, Inc.	Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
WNY Independent Living, Inc.	Work Support	Assisted Competitive Employment