



## Goals and Objectives 2024-2027 Hamilton County Community Services

Lynette Greene, Director of Community Services  
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### Goal 1

Goal 1: Title Develop crisis services

Goal 1: Target Completion Date Jan 01, 2026

Goal 1: Description There are essentially no crisis services available in Hamilton County. The program clinicians attempt to address crisis during office hours and do provide telephonic support after hours, however, many face to face crisis needs are met by hospital ED's, which are all out of county.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Crisis Services

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Children's crisis services

Goal 1, Objective 1, Target Completion Date Jan 01, 2025

Goal 1, Objective 1, Description Working with Clinton, Essex and Franklin Counties, create a collaborative Home Based Crisis Intervention Program.

Goal 1, Objective 2: Title Mobile Crisis and outreach

Goal 1, Objective 2, Target Completion Date Jan 01, 2026

Goal 1, Objective 2, Description Explore opportunities to provide enhanced crisis and follow-up services in the communities, This is very much a challenge due to large geographic region, limited staff and small population.

### Goal 2

Goal 2: Title Develop recovery program for young adults.

Goal 2: Target Completion Date Jan 01, 2027

Goal 2: Description There are currently limited opportunities for individuals in recovery to get support and participate in sober activities. Our goal is to find a way to support this population through organized programming.

Goal 2: OASAS? Yes Goal 2: OMH? No Goal 2: OPWDD? No

Goal 2: Need Addressed 1 Non-Clinical supports

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

### Goal 3

Goal 3: Title Develop a county-wide system of care to address behavioral health needs of both children and adults.

Goal 3: Target Completion Date Jan 01, 2028

Goal 3: Description Working with our partners, develop a trauma-informed system of care by working collaboratively to identify resources and address needs within Hamilton County. As a very large geographic county with a tiny population and few services, it is imperative that we work together to meet all needs.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Cross System Services

Goal 3: Need Addressed 2 Adverse Childhood Experiences

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Complete SOC Action Planning

Goal 3, Objective 1, Target Completion Date Jun 30, 2024

Goal 3, Objective 1, Description As a recipient of a grant for SOC start-up, we plan to complete the action planning process by June 2024.

Goal 3, Objective 2: Title Become a trauma informed system

Goal 3, Objective 2, Target Completion Date Dec 31, 2025

Goal 3, Objective 2, Description Explore options for a training program to have all partners in the SOC be Trauma-Informed practices.

**Goal 4**

Goal 4: Title Address workforce issues.

Goal 4: Target Completion Date Jan 01, 2028

Goal 4: Description The workforce shortage in general is not unique to this region, but is exacerbated by the geography and small population overall. In addition to universal workforce issues we also struggle with a lack of post-secondary institutions and the lack of workforce housing.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? No

Goal 4: Need Addressed 1 Workforce

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Expand eligible clinical titles

Goal 4, Objective 1, Target Completion Date May 01, 2024

Goal 4, Objective 1, Description Current clinical job descriptions in Hamilton County only include Social Workers. Will expand to open positions to other QHP, including Mental Health Counselors, Marriage and Family Therapists, Creative Arts therapists.

Goal 4, Objective 2: Title Satellite offices

Goal 4, Objective 2, Target Completion Date Jan 01, 2025

Goal 4, Objective 2, Description Explore opportunity to develop satellite locations near county lines to perhaps draw eligible workers from neighboring areas.



## Update to 2024-2027 Goals and Objectives Hamilton County Community Services

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<b>Goal 1</b>	
<b>Title</b>	Develop crisis services
<b>Update</b>	The county outpatient program has been able to increase daytime crisis services by freeing up clinician time each day for crisis - and also allowing dispatch to local schools as needed. Hamilton county is working with the 3 other North County Counties to begin an HBCI program and have been awarded RFP, just waiting on contracting. Additionally, with the added funding for mobile crisis, programming is beginning.
<b>OBJECTIVES</b>	
Children's crisis services	Ongoing
Mobile Crisis and outreach	Ongoing
<b>OBJECTIVE UPDATES</b>	

<b>Goal 2</b>	
<b>Title</b>	Develop recovery program for young adults.
<b>Update</b>	HFM has begun a recovery program in Speculator. Would like to continue to grow that service in the Northern area of the county.
<b>OBJECTIVES</b>	
<b>OBJECTIVE UPDATES</b>	
1. Expand recovery services in other areas of the county	

<b>Goal 3</b>	
<b>Title</b>	Develop a county-wide system of care to address behavioral health needs of both children and adults.
<b>Update</b>	We have completed SOC action planning workshops and are continuing the process. We did offer a trauma-informed workshop, but will continue this work.
<b>OBJECTIVES</b>	
Complete SOC Action Planning	Ongoing
Become a trauma infomed system	Ongoing
<b>OBJECTIVE UPDATES</b>	

<b>Goal 4</b>	
<b>Title</b>	Address workforce issues.
<b>Update</b>	The Board of Supervisors has approved the request to expand clinical titles to include LMHC, LCAT, and LMFT. We are continuing to explore additional satellites, but are currently providing services in 2 county locations plus 2 schools.

**OBJECTIVES**

Expand eligible clinical titles

Complete

Satellite offices

Ongoing

**OBJECTIVE UPDATES**



Office of Addiction  
Services and Supports

Office of  
Mental Health

Office for People With  
Developmental Disabilities

## 2024 Needs Assessment Form Hamilton County Community Services

### **Adverse Childhood Experiences** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Crisis Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Cross System Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Housing** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Workforce** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

**LGU Representative:** Lynette Greene

**Submitted for:** Hamilton County Community Services



## 2025 Needs Assessment Form Hamilton County Community Services

### **Cross System Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Housing** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Housing is an overall issue in Hamilton County that effects everyone.

Limited affordable workforce housing is a need in addition to meeting the needs of our clientele.

### **Respite** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We do not have a specific goal, however we are working with the other North Country Counties on RFP application CTTI

### **Transition Age Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Youth Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Not specifically addressed in plan, but is being addressed by the SOC

### **Transportation** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Also being addressed by the SOC

### **Workforce** Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

**LGU Representative:** Lynette Greene

**Submitted for:** Hamilton County Community Services

## **Hamilton County Provider Network**

Hamilton Fulton Montgomery Prevention (HFM)

Glens Falls Hospital

St. Mary's Hospital

820 River Street, Baywood Treatment Center

Four Winds Hospital

Adirondack Health Institute, Health Home