



Goals and Objectives 2024-2027 Madison County Mental Health Department

Teisha Cook, Director of Community Services
(teisha.cook@madisoncounty.ny.gov)

Goal 1

Goal 1: Title Madison county will have affordable and safe housing opportunities for vulnerable populations.

Goal 1: Target Completion Date Sep 30, 2027

Goal 1: Description Madison County has conducted a Needs Assessment related to Housing, and over the next 4 years will continue to explore opportunities to increase housing stock in Madison County, with the end goal being an increase in safe and affordable housing for vulnerable populations.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Partnering with outside Agencies for Housing

Goal 1, Objective 1, Target Completion Date Sep 30, 2025

Goal 1, Objective 1, Description • To identify potential partners to increase affordable housing opportunities in the county with the assistance of community partners

Goal 1, Objective 2: Title Using Opioid Funding to increase Housing

Goal 1, Objective 2, Target Completion Date Sep 30, 2027

Goal 1, Objective 2, Description • To continue to invest Opioid funding into housing development opportunities

Goal 2

Goal 2: Title Improving Community understanding of crisis services

Goal 2: Target Completion Date Sep 30, 2026

Goal 2: Description Madison Co residents will have a clear understanding of how to access crisis services, as well as how to select the appropriate level of crisis care for their situations.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Crisis System Mapping

Goal 2, Objective 1, Target Completion Date Jan 01, 2026

Goal 2, Objective 1, Description • To map the continuum of care and access points related to crisis services (i.e. mobile crisis, 911, police, EMT, hospital) in order to identify opportunities to increase system efficiencies and areas for development

Goal 2, Objective 2: Title 911 Diversion

Goal 2, Objective 2, Target Completion Date Jan 01, 2026

Goal 2, Objective 2, Description • To continue to work with community providers and 911 on diversion opportunities

Goal 2, Objective 3: Title Partnering with Emergency Management around behavioral health crisis

Goal 2, Objective 3, Target Completion Date Sep 30, 2025

Goal 2, Objective 3, Description The Madison County Mental Health Department plans to partner with Emergency Management to identify Daytime mobile crisis opportunities with County crisis workers.

Goal 3

Goal 3: Title Accessing Behavioral Health Services

Goal 3: Target Completion Date Sep 30, 2027

Goal 3: Description Madison County residents will be able to access behavioral healthcare in a timely manner close to home, with easy to use transportation if needed.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Outpatient treatment

Goal 3: Need Addressed 2 Transportation

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title School-Based Satellite Clinics

Goal 3, Objective 1, Target Completion Date Sep 30, 2028

Goal 3, Objective 1, Description Madison County will continue to develop school based OMH satellites in partnership with school districts in order to increase accessibility for students and families.

Goal 3, Objective 2: Title Program Development

Goal 3, Objective 2, Target Completion Date Sep 30, 2028

Goal 3, Objective 2, Description Madison County will support development of behavioral health programs in order to increase access to services (Mobile Medication Unit, Oneida Healthcare OMH Clinic, Crouse services in jail, etc)

Goal 4

Goal 4: Title Behavioral healthcare agencies will have a stable, highly trained workforce

Goal 4: Target Completion Date Sep 30, 2028

Goal 4: Description Behavioral healthcare agencies will have a stable, highly trained workforce.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Workforce

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Workforce Development Opportunities

Goal 4, Objective 1, Target Completion Date Sep 30, 2026

Goal 4, Objective 1, Description The CNY Directors Planning Group, comprised of 6 counties (Madison, Oswego, Cortland, Cayuga, Onondaga and Oneida) is kicking off a Workforce recruitment and retention project in September 2023 and the objective is to identify agencies who would like to participate in project to hopefully improve overall retention and recruitment for behavioral health agencies.

Goal 4, Objective 2: Title Conduct Needs Assessment related to Workforce

Goal 4, Objective 2, Target Completion Date Sep 30, 2025

Goal 4, Objective 2, Description Madison County will conduct a Community Needs Assessment related to Workforce Needs in order to understand the issues agencies are facing for recruitment and retention.

Goal 5

Goal 5: Title Community Education and Reducing Stigma

Goal 5: Target Completion Date Sep 30, 2026

Goal 5: Description Madison County residents will have a good understanding of behavioral health services and supports and feel comfortable seeking services they need for themselves or their family.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Other

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Community Wide Education Projects

Goal 5, Objective 1, Target Completion Date Sep 30, 2026

Goal 5, Objective 1, Description To provide education and outreach in a broad way to promote community understanding of behavioral health services and supports; this could be continuing with projects such as Mental Health First Aid, PCP Outreach and Education, and additional projects to be identified.



Update to 2024-2027 Goals and Objectives Madison County Mental Health Department

Teisha Cook, Director of Community Mental Health Services
teisha.cook@madisoncounty.ny.gov

Goal 1	
Title	Madison county will have affordable and safe housing opportunities for vulnerable populations.
Update	The RFP awards related to the Opioid Funding have been awarded to 3 agencies who plan projects related to housing in Madison County. At this point they are all at various points of implementation, and we will continue to monitor the progress over the next year. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.
OBJECTIVES	
Partnering with outside Agencies for Housing	Ongoing
Using Opioid Funding to increase Housing	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Improving Community understanding of crisis services
Update	The goals and objectives in this area continue to be a work in progress. Over the last year, Madison County has established their own ambulance program, and therefore, partnering with EMS around behavioral health has been delayed. The plan is to circle back to it over the coming year. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.
OBJECTIVES	
Crisis System Mapping	Ongoing
911 Diversion	Ongoing
Partnering with Emergency Management around behavioral health crisis	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Accessing Behavioral Health Services
Update	Since the last plan, 1 additional school district has implemented a school satellite clinic with the LGU; one more district is planned for the upcoming school year, making 5 districts in total. The school districts that had clinics established in the 2022-2023 school year have added additional county staff to assist with referrals. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.
OBJECTIVES	
School-Based Satellite Clinics	Ongoing
Program Development	Ongoing
OBJECTIVE UPDATES	

Goal 4	
Title	Behavioral healthcare agencies will have a stable, highly trained workforce
Update	Plan remains to complete a needs assessment related to work force. The CNY Director's Planning Group (comprised of the DCS's from Madison, Cortland, Oswego, Cayuga, Onondaga and Oneida) completed a short assessment of agency needs, and implemented a project related to recruitment and retention. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.
OBJECTIVES	
Workforce Development Opportunities	Ongoing
Conduct Needs Assessment related to Workforce	Ongoing
OBJECTIVE UPDATES	

Goal #5	
Title	Community Education and Reducing Stigma
Update	Ongoing, projects to be identified. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.
OBJECTIVES	
Community Wide Education Projects	Ongoing
OBJECTIVE UPDATES	



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Madison County Mental Health Department

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Community Education/Reducing Stigma Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Teisha Cook

Submitted for: Madison County Mental Health Department



2025 Needs Assessment Form Madison County Mental Health Department

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Community Education/Reducing Stigma Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Teisha Cook

Submitted for: Madison County Mental Health Department

Agency Name	Program Name	Program Type Name
AIDS Community Resources, Inc.	ACR Health SMH CMA	Specialty Mental Health Care Management
Consumer Services of Madison County	Consumer Services PROS	Comprehensive PROS with Clinical Treatment
Consumer Services of Madison County	Consumer Services of Madison County PROS Employment Initiati	PROS Employment Initiative
DERUYTER SCHOOL DISTRICT HCR Care Management, LLC	Deruyter School District SBMH HCR Care Management SMH CMA Helio Health Intensive Crisis Stabilization Center	School Mental Health Program Specialty Mental Health Care Management
Helio Health, Inc. Hillside Children's Center Integrated Community Alternatives Network, In	Helio Health SMH CMA Hillside SMH CMA - Central Madison ICAN SMH CMA	Specialty Mental Health Care Management Specialty Mental Health Care Management Specialty Mental Health Care Management
Liberty Resources, Inc. Liberty Resources, Inc. Liberty Resources, Inc.	Liberty Resources Oneida MH Clinic Satelitte Liberty Resources MRT Crisis Support Beds Liberty Resources OMH Apartments Liberty Resources SH/Transformation SH Madison - Comm Svcs	Residential Crisis Support Apartment/Treatment Supportive Housing
Liberty Resources, Inc. Liberty Resources, Inc.	Liberty Resources SMH CMA Liberty Resources Supported Housing/Madison - Comm. Svcs	Specialty Mental Health Care Management Supportive Housing
Liberty Resources, Inc. Liberty Resources, Inc. Liberty Resources, Inc. Liberty Resources, Inc. MADISON CENTRAL SCHOOL Madison County Community Services Board	Liberty Resources, Inc. - HH CM Liberty Resources, Inc. - HH Non- Med CM Venture House Venture House Madison Central School Pathways Wellness Center	Health Home Care Management Health Home Non-Medicaid Care Management Congregate/Treatment Respite Services School Mental Health Program Recovery Center
NYS ARC Madison-Cortland County Chapter	ARC Ongoing Integrated Supported Employment	Ongoing Integrated Supported Employment Services
Oneida School District St. Joseph's Hospital Health Center	Oneida School District SBMH St. Joseph's Care Coordination Network SMH CMA Family and Children's Counseling Services	School Mental Health Program Specialty Mental Health Care Management Outpatient Clinic Services