



Goals and Objectives 2024-2027 Monroe County Office of Mental Health

April Aycock , DCS
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Goal 1

Goal 1: Title Maximize opportunities for safe and stable housing for individuals and their families.

Goal 1: Target Completion Date Jun 01, 2027

Goal 1: Description Insufficient inventory of affordable housing continues to be a significant challenge for individuals with mental health, IDD, and SUD needs in Monroe County. Escalations in evictions compound the scarcity of affordable housing and increase in rent. Housing has been one of the most significant challenges to serving individuals across systems of care within mental hygiene and finding housing for those transitioning from jail and hospitals. Insufficient availability of housing is impacting the communities most vulnerable people, including families, those who have been underserved (i.e., people in poverty, Black people, Hispanic/Latinx people, LGBTQ+ people, youth, etc.) as well as those with mental health disorders, substance use disorders, and intellectual and developmental disabilities.

Through surveys conducted by the Monroe County Office of Mental Health in 2023, housing was identified as the primary priority from the provider and family/consumer perspective.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2 Case Management/Care Coordination

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Increase the community's affordable and supportive housing inventory need for more affordable housing to receive individuals transitioning from a system of care.

Goal 1, Objective 1, Target Completion Date Jan 01, 2025

Goal 1, Objective 1, Description Identify Transitional Housing procurement opportunities, collaborate, and coordinate opportunities among community partners.

Goal 1, Objective 2: Title Collaborate with providers to explore the continued movement of individuals through levels of care and explore independent living transition options for people currently in housing services supported by the OMH, OPWDD, and OASAS systems.

Goal 1, Objective 2, Target Completion Date Dec 01, 2024

Goal 1, Objective 2, Description Using a collaborative approach, utilize standing community meetings such as SPOA and high-risk/utilization meetings to identify individuals' housing needs and available options.

Goal 1, Objective 3: Title Collaborate with OPWDD, OASAS, and OMH providers to identify procurement opportunities.

Goal 1, Objective 3, Target Completion Date Jul 01, 2024

Goal 1, Objective 3, Description Identify and share procurement availability across systems and assist with identifying potential housing opportunities.

Goal 1, Objective 4: Title Collaborate with housing and treatment providers to ensure individuals are linked with the available services such as health homes, peer support, critical time intervention, etc.

Goal 1, Objective 4, Target Completion Date Jun 01, 2025

Goal 1, Objective 4, Description Collaborate and assist providers and individuals in establishing resources designed to support those un-housed, at risk of being un-housed or those with unstable housing.

Goal 2

Goal 2: Title Ensure individuals are able to access services and supports.

Goal 2: Target Completion Date Dec 31, 2026

Goal 2: Description Transportation was cited as a barrier by individuals receiving services and by providers via surveys conducted by MCOMH in 2023. Historical reimbursement infrastructures only fund transportation services provided via ambulance to an emergency department. Transportation eligibility varies from person to person, making it inequitable across the spectrum (impacting the BIPOC and rural populations at disparate rates). RTS redesign is relatively new and confusing to the community, impacting those whose primary mode of transportation is the bus.

Additionally, focus groups have cited public transportation as one of the highest needs for our I/DD population. Weather in Rochester creates transportation challenges for those with typical means and disproportionately impacts those using the bus system.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Transportation

Goal 2: Need Addressed 2 Cross System Services

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Host listening sessions to identify common transportation barriers.

Goal 2, Objective 1, Target Completion Date Jan 01, 2025

Goal 2, Objective 1, Description Transportation Meeting Synergy (community partners and stakeholders) will meet at a minimum twice a year to address transportation challenges.

Goal 2, Objective 2: Title Increase the number of destinations ambulances, alternative transportation, and medical transportation to utilize.

Goal 2, Objective 2, Target Completion Date Dec 31, 2026

Goal 2, Objective 2, Description Utilize current standing cross-disciplinary meetings to assist with finding solutions that meet the needs of Individuals with limited access to transportation. There is a pilot where ambulances can transport clients to 1 urgent care site. The community is demanding an increase in initiatives such as this to meet the needs of individuals across the spectrum.

Some willing stakeholders are hopeful to see effective and innovative changes in this area, including hospital systems, directors of emergency services, providers, and community advocates.

Goal 3

Goal 3: Title Explore, develop solutions, and take action to mitigate workforce concerns within the provider community, focusing on diversity, equity, and inclusion.

Goal 3: Target Completion Date Jan 01, 2027

Goal 3: Description Roughly 57% of providers who completed surveys conducted by MCOMH in 2023 identified the workforce as an unmet need. Throughout meetings convened by MCOMH, there is one consistent concern amongst families, clients, and providers: workforce challenges have impacted the delivery and quality of services. The County continues to fill vacancies across the three disability areas.

In 2018 data indicates that Monroe County OASAS providers experience, on average, 12.5 weeks to fill vacancies. According to the National Council of Wellbeing research, 94% of workers reported experiencing at least slight burnout. Covid-19 and health inequities have exposed a greater need for more complex comprehensive care, negatively impacting the workforce. Vicarious trauma and increased workload have resulted in clinicians leaving for employment in other industries.

Over the last few years of the MCOMH Workforce Champions workgroup convening, workplace wellbeing remains an area of need and concern.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Workforce

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Meet with a cross-section of providers to develop successful onboarding and retention recommendations to disseminate to the provider community.

Goal 3, Objective 1, Target Completion Date Dec 31, 2024

Goal 3, Objective 1, Description

MCOMH will continue to convene the established Workforce Champions workgroup at least ten times yearly, a workgroup of committed behavioral health providers interested in exploring opportunities to improve recruitment and retention.

Goal 3, Objective 2: Title Host two MCOMH-led Behavioral Health Career Fairs yearly.

Goal 3, Objective 2, Target Completion Date Dec 31, 2024

Goal 3, Objective 2, Description MCOMH will host sessions where providers can meet potential candidates to diversify their workforce. Candidates will learn about our behavioral health public system. MCOMH's outreach team and social media will be used as a community health and promotion strategy to help address our providers' workforce needs.

Goal 3, Objective 3: Title Gather data about workforce diversity and organizational leadership in the provider community, provide reporting and support to agencies to increase diversity (which also includes language access).

Goal 3, Objective 3, Target Completion Date Dec 31, 2025

Goal 3, Objective 3, Description Utilize reporting structures like Clearpoint, etc. to gather baseline information regarding leadership, staff, and Board diversity. MCOMH will host one inclusion training on increasing diversity in the organization.

Goal 4

Goal 4: Title Opioids: Decrease the number of fatal and non-fatal overdoses in Monroe County.

Goal 4: Target Completion Date Dec 31, 2027

Goal 4: Description In 2021, Monroe County lost over 300 individuals to fatal overdoses, with over 95% of those related to Fentanyl. In 2021, 45% of overdose deaths were among Black or Hispanic individuals, exceeding their population percentage by 20%. Thus far, in 2023, Monroe County has experienced 1,645 overdoses, with 154 fatal (according to the Monroe County Overdose Dashboard).

Both Cocaine and street pill supply have a significant percentage containing Fentanyl. Opioid Settlement Funds have been released to States and Counties, and discussion on how to spend funding will continue during this plan. There continues to be a need for an improved overdose response within our emergency medical systems.

Narcan distribution continues to be vital to our community plan; however, harm-reduction best practices remain challenging. We have seen an increase of significant number of petty thefts and sales to pawn shops by individuals suffering from opioid use disorder.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Other

Goal 4: Need Addressed 2 Prevention

Goal 4: Need Addressed 3 Cross System Services

Goal 4, Objective 1: Title Work with the Monroe County Sheriff's Office to implement a direct-to-treatment program before arrest.

Goal 4, Objective 1, Target Completion Date Dec 31, 2024

Goal 4, Objective 1, Description MCOMH will support the Sheriff's office in developing this program and convene appropriate partners. A bulk of this work will flow through the Monroe County Opioid Command Center

Goal 4, Objective 2: Title Partner with emergency services, including ambulances, ED, law enforcement, Monroe County Impact team, etc., to ensure rapid access to Narcan and Medication for Opioid Use Disorder.

Goal 4, Objective 2, Target Completion Date Jan 01, 2026

Goal 4, Objective 2, Description Collaborate with stakeholders to include harm-reduction experts, peers, law enforcement, emergency services, etc., to better plan for post-overdose response and access in our County.

Goal 4, Objective 3: Title Provide materials related to prevention treatment, harm reduction, and recovery services.

Goal 4, Objective 3, Target Completion Date Jun 30, 2025

Goal 4, Objective 3, Description

MCOMH Outreach Team will deliver at least 10k Crisis Cards annually. In addition to Narcan Training, Fentanyl Test Strip distribution, and safer use materials. The Outreach team will work through trusted network of community members. Collaboration with the Monroe County Department of Public Health Impact team will be vital in this initiative.

Goal 4, Objective 4: Title Increase the number of individuals accessing harm reduction services and treatment.

Goal 4, Objective 4, Target Completion Date Jun 30, 2025

Goal 4, Objective 4, Description

MCOMH will obtain a baseline in harm reduction services and engage in SUD treatment annually. MCOMH Outreach Team, Social Media efforts, etc., will increase community awareness of harm reduction and treatment services.

Goal 5

Goal 5: Title Collaborate with local providers, community members, and stakeholders to coordinate and improve how crisis services meet the needs of Monroe County residents.

Goal 5: Target Completion Date Dec 31, 2027

Goal 5: Description Roughly 55% of community members who completed surveys conducted by MCOMH in 2023 identified Crisis Services as an unmet need. Monroe County has established multiple crisis services, such as the PICC team, the FIT team, the CCBHC, and open access for SUD evaluations. Despite these, it continues to be an unmet need. Through the MCOMH Outreach Team's work, they report that many community members are still unaware of the previously mentioned services (especially those disenfranchised individuals).

There continues to be a lack of urgent behavioral health care models serving youth. Much of the community crisis response is geared toward adults.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Crisis Services

Goal 5: Need Addressed 2 Cross System Services

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Establish youth-serving crisis opportunities in Monroe County.

Goal 5, Objective 1, Target Completion Date Dec 31, 2024

Goal 5, Objective 1, Description MCOMH will work with BHACC to transition to a community crisis stabilization center and URMU urgent child and youth crisis program. This program will be required to serve youth and operate 24/7.

Goal 5, Objective 2: Title At least quarterly, outreach to people who are trusted in the community to build awareness of local options for individuals in crisis beyond the emergency room.

Goal 5, Objective 2, Target Completion Date Dec 31, 2024

Goal 5, Objective 2, Description The outreach team will table and distribute materials in all parts of Monroe County, focusing on underserved communities, including the distribution of MCOMH Crisis Cards, Wellness Services, and the newly formed 988 materials.

Goal 5, Objective 3: Title Convene at least one listening session regarding centralizing crisis response services.

Goal 5, Objective 3, Target Completion Date Dec 31, 2024

Goal 5, Objective 3, Description MCOMH will collaborate with providers, consumers, and other stakeholders to discuss the challenges of the multiple entry points in our current crisis service. Many crisis providers and community feedback indicate a preference for seeing these centralized.

Goal 5, Objective 4: Title Support the community in developing resources for providers, community members, educators, etc., to clearly understand our local crisis services.

Goal 5, Objective 4, Target Completion Date Dec 31, 2024

Goal 5, Objective 4, Description MCOMH will utilize community provider meetings to inform our local system of accurate crisis services and what each one does; this will include the crisis providers attending meetings convened by MCOMH to share directly about their services.



Update to 2024-2027 Goals and Objectives Monroe County Office of Mental Health

April Aycock , DCS
aprilaycock@monroecounty.gov

Goal 1	
Title	Maximize opportunities for safe and stable housing for individuals and their families.
Update	MCOMH has advocated for more affordable housing to the Office of Mental Health Western New York Field Office and state OMH. MCOMH has provided support for the East House Canal Commons NYS Empire State Supportive Housing Initiative (ESSHI) beds as well as 20 additional Treatment Apartment Program beds. Several organizations in our region have received conditional awards, including Eagle Star Housing, Inc. (2 project awards), Volunteers of America of Western New York, Inc. (3 project awards), YWCA Rochester and Monroe County (3 project awards), Urban League of Rochester, Willow Domestic Violence Center of Greater Rochester Inc. (2 project awards). East House Canal Commons, East House Supported Housing, ESSHI beds, TAP increased by 20. Continue tracking ESSHI awards and collaborate with agencies receiving the awards to prioritize referrals. SPOA will request all ESSHI SMI beds pass through SPOA.
OBJECTIVES	
Increase the community's affordable and supportive housing inventory need for more affordable housing to receive individuals transitioning from a system of care.	Ongoing
Collaborate with providers to explore the continued movement of individuals through levels of care and explore independent living transition options for people currently in housing services supported by the OMH, OPWDD, and OASAS systems.	Ongoing
Collaborate with OPWDD, OASAS, and OMH providers to identify procurement opportunities.	Ongoing
Collaborate with housing and treatment providers to ensure individuals are linked with the available services such as health homes, peer support, critical time intervention, etc.	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Ensure individuals are able to access services and supports.
Update	MCOMH hosted one listening session in 2023, which resulted in a smaller group continuing to meet to address gaps and barriers. Will continue to look for opportunities to address barriers. Current BHACC pilot in which law enforcement transports people to BHACC as people are often unaware of crisis programs and/or do not have transportation resulting in them calling the ambulance to get their need met. Exploring if this pilot program can obtain funding or discontinue when the crisis stabilization program is open.
OBJECTIVES	
Host listening sessions to identify common transportation barriers.	Complete
Increase the number of destinations ambulances, alternative transportation, and medical transportation to utilize.	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Explore, develop solutions, and take action to mitigate workforce concerns within the provider community, focusing on diversity, equity, and inclusion.
Update	MCOMH facilitates "workforce champions" meetings designed to convene behavioral health providers to address workforce shortages and identify what is working in terms of recruitment and retention. Currently developing a survey to disseminate to providers to gain more data related to staff vacancies. MCOMH hosted one Behavioral Health Career Fair in 2024. While providers were interested, engaged and attended, there was not a significant

	amount of attendance from job seekers. We will re-evaluate if career fairs are the most effective means of attracting job seekers.
	MCOMH collects Cultural Competency reports annually from contracted agencies. Additionally, MCOMH collects Race/Ethnicity of the Board Members, staff and clients served in the recent completed year.
OBJECTIVES	
Meet with a cross-section of providers to develop successful onboarding and retention recommendations to disseminate to the provider community.	Ongoing
Host two MCOMH-led Behavioral Health Career Fairs yearly.	Ongoing
Gather data about workforce diversity and organizational leadership in the provider community, provide reporting and support to agencies to increase diversity (which also includes language access).	Complete
OBJECTIVE UPDATES	

Goal 4	
Title	Opioids: Decrease the number of fatal and non-fatal overdoses in Monroe County.
Update	<p>MCOMH has collaborated with Monroe County Sheriff's Department and there currently is a process underway in which individuals are transported to treatment. Additionally, the Monroe County IMPACT team follows up and linked people to treatment and Narcan who have experienced overdoses. Monroe County IMPACT team has conducted street outreach to clubs, bars, and community locations where a high number of people congregate, and they have distributed Narcan and Narcan boxes to individuals and business.</p> <p>MCOMH Outreach Team continues to collaborate with community stakeholders (emergency services, including ambulances, ED, law enforcement, Monroe County Impact team, etc.) and provides materials (Narcan, Fentanyl Test Strips, treatment resources) in the community consistently through individual's location/agency meetings and large community events.</p> <p>The provision of Narcan and Fentanyl Test Strips assists with addressing the goal of increasing the access to harm reduction services.</p>
OBJECTIVES	
Work with the Monroe County Sheriff's Office to implement a direct-to-treatment program before arrest.	Ongoing
Partner with emergency services, including ambulances, ED, law enforcement, Monroe County Impact team, etc., to ensure rapid access to Narcan and Medication for Opioid Use Disorder.	Ongoing
Provide materials related to prevention treatment, harm reduction, and recovery services.	Ongoing
Increase the number of individuals accessing harm reduction services and treatment.	Ongoing
OBJECTIVE UPDATES	

Goal #5	
Title	Collaborate with local providers, community members, and stakeholders to coordinate and improve how crisis services meet the needs of Monroe County residents.
Update	<p>MCOMH collaborates with Hillside Youth ACT, school satellite clinics and University of Rochester Brighter Days Ahead Youth behavioral health crisis clinic pending opening July 2024.</p> <p>MCOMH has attended one listening session at RRH regarding their crisis response programming in the process of implementing. MCOMH has not yet hosted a listening session will evaluate with providers and stakeholders.</p> <p>MCOMH recently launched a Mental Health app that will significantly impact community awareness of services. In addition, MCOMH provides numerous presentations and trainings (see list below), engages in community events and outreach.</p> <p>Trainings & Presentations:</p> <ul style="list-style-type: none"> • Adult Mental Health First Aid • Critical Incident Stress Management (CISM) • Fundamentals of Disaster Mental Health • MCOMH Financial Overview • MCOMH LGU Overview • Panel for Monroe County Employment • ROCTAC Risk Assessment and Case Management • Safety and Violence Education Training (SAVE) training • Single Point Of Access Presentations (Children and Youth and adult) • Spreading Wellness Around Town (SWAT) Information • Tableau Data • Trauma Illness Grief • Youth Mental Health First Aid • Discuss Mental Health Disabilities- Neighborhood Leaders in the Southwest Quadrants, 923

	<p>Genesee Street</p> <ul style="list-style-type: none"> • 11th Annual State of Our Children Event ROC the Future Alliance - Children's Institute • Dual Diagnosis- Brockport Department of Counselor Education • 6th Annual Innovations in Global Public Health- Rochester Institute of Technology • Renewing of the Mind- Children's Institute • Mental Health in the Workplace Webinar - Rochester Business Journal • Juneteenth Underground Railroad Bike Ride - Genesee Valley Park- Pathways • Person Centered Housing Options Inc. Garden Party- Memorial Art Gallery
OBJECTIVES	
Establish youth-serving crisis opportunities in Monroe County.	Ongoing
At least quarterly, outreach to people who are trusted in the community to build awareness of local options for individuals in crisis beyond the emergency room.	Ongoing
Convene at least one listening session regarding centralizing crisis response services.	Ongoing
Support the community in developing resources for providers, community members, educators, etc., to clearly understand our local crisis services.	Ongoing
OBJECTIVE UPDATES	



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Monroe County Office of Mental Health

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Opioid Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jorge Arroyo

Submitted for: Monroe County Office of Mental Health



**2025 Needs Assessment Form
Monroe County Office of Mental Health**

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Adverse Childhood Experiences impact our community, especially youth. This need requires further assessment.

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Access to jobs and assistance with maintaining employment are important factors in social determinants of health and are crucial to recovery. This need requires further assessment.

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Incarceration has a significant impact on individuals and families. Our community identifies needs related to linkage and support in following up with services after release, as well as assistance with housing, employment, healthcare, health coverage and other aspects of

daily living. Support in transition from jail will assist with decreasing recidivism and increase a person's resources and support upon release. This need requires further assessment.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Community based non-clinical supports are a need to increase access to food, daily living necessities, access to social support and peer support. This need requires further assessment.

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Our community continues to work toward improving access to outpatient treatment and supporting ongoing collaborative efforts to address the needs of individuals who experience co-occurring diagnosis and complex care. Individuals who may have a combination of substance use, mental health, intellectual and developmental disabilities and traumatic brain injuries often struggle to gain access to outpatient care because of multiple contradictory factors. This need requires further assessment.

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Problem Gambling Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Gaming and internet usage, along with the increase in access to sports betting/gambling, have exacerbated the need for problem gambling services. This need requires further assessment.

Refugees and Immigrants Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Several refugees and immigrants recently arrived in our community. This need requires further assessment.

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Providers have indicated a need for an increase in access to respite services, however, workforce shortages appear to be a predominant factor in the scarcity of this service. This need requires further assessment.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transition Age Service continues to be a need for a range of ages transitioning- youth transitioning to adult system and adults transitioning to senior care systems. This need requires further assessment.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: April Aycock**Submitted for:** Monroe County Office of Mental Health

Agency Name	Program Name	Program Type Name
Baden Street Settlement, Inc.	Baden Street BHS Care Management	Specialty Mental Health Care Management
Behavioral Health Network, Inc.	Crisis Intervention	Crisis Intervention
Behavioral Health Network, Inc.	Peer Advocacy Team for Rehab - Path	Advocacy/Support Services
Behavioral Health Network, Inc.	RGHS BHN - HH CM Rochester MHC	Health Home Care Management
Behavioral Health Network, Inc.	RGHS BHN - HH NonMed CM Rochester MHC	Health Home Non-Medicaid Care Management
Behavioral Health Network, Inc.	RRH Behavioral Health Network Inc SMH CMA AOT	Specialty Mental Health Care Management
Behavioral Health Network, Inc.	Rochester Mental Health Center Adult General Program	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Behavioral Health Network, Inc.	Rochester Regional Health BHN Inc SMH CMA (AOT)	Specialty Mental Health Care Management
Camp Get-A-Way Western Region New York State,	Camp Get-A-Way	Family Peer Support Services - Children & Family
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Education Support Services	Adult BH HCBS Education Support Services (ESS)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Habilitaion	Adult BH HCBS Habilitation
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Intensive Supported Employment (ISE)	Adult BH HCBS Intensive Supported Employment (ISE)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Ongoing Supported Employment (OSE)	Adult BH HCBS Ongoing Supported Employment (OSE)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	CFC Mental Health Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	CORE Empowerment Services - Peer Supports	CORE Empowerment Services - Peer Supports
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	CORE Family Support and Training (FST)	CORE Family Support and Training (FST)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Core Psychosocial Rehabilitaion (PSR)	CORE Psychosocial Rehabilitation (PSR)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	MH Services for Older Adults	Advocacy/Support Services
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Specialty Mental Health Care Management	Specialty Mental Health Care Management
Children's Institute, Inc.	Primary Project	Advocacy/Support Services
Companion Care of Rochester, Inc.	Blossom Modern Home care Solutions of Western NY SMH CMA	Specialty Mental Health Care Management

Compeer of Rochester, Inc.	4920-CFTSS Youth Peer Support and Training	CFTSS: Youth Peer Support (YPS)
Compeer of Rochester, Inc.	4930-CFTSS PsychoSocial Rehabilitation	CFTSS: Psychosocial Rehabilitation (PSR)
Compeer of Rochester, Inc.	Adult BH HCBS Empowerment Services Peer Supports	CORE Empowerment Services - Peer Supports
Compeer of Rochester, Inc.	Adult BH HCBS Family Support and Training	CORE Family Support and Training (FST)
Compeer of Rochester, Inc.	Adult BH HCBS Habilitation	Adult BH HCBS Habilitation
Compeer of Rochester, Inc.	Adult BH HCBS Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Compeer of Rochester, Inc.	CFTSS Family Peer Support Services	CFTSS: Family Peer Support Services (FPSS)
Compeer of Rochester, Inc.	Family Peer Support	Family Peer Support Services - Children & Family
Compeer of Rochester, Inc.	Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
Compeer of Rochester, Inc.	Skillbuilding	Advocacy/Support Services
Compeer of Rochester, Inc.	Youth Mentoring Program	Advocacy/Support Services
Coordinated Care Services, Inc.	AOT	Advocacy/Support Services
Coordinated Care Services, Inc.	CIT - Covid Emergency Funding	Crisis Intervention
Coordinated Care Services, Inc.	Dual Recovery Coordination- Family Treatments and Drug Court	Advocacy/Support Services
Coordinated Care Services, Inc.	Erie Childrens SPOA Support	Advocacy/Support Services
Coordinated Care Services, Inc.	Forensic Intervention Team	Outreach
Coordinated Care Services, Inc.	Monroe County Adult SPOA	Single Point of Access (SPOA)
Coordinated Care Services, Inc.	Monroe County Children's SPOA	Single Point of Access (SPOA)
Coordinated Care Services, Inc.	Monroe County Monitoring and Evaluation	Monitoring and Evaluation, CSS
Coordinated Care Services, Inc.	NYS OMH Crisis TAC	Advocacy/Support Services
Coordinated Care Services, Inc.	SSI	Advocacy/Support Services
Coordinated Care Services, Inc.	TIC Network	Advocacy/Support Services
Coordinated Care Services, Inc.	Transitional Management	Transition Management Services
Coordinated Care Services, Inc.	Youth Emergency Services	Advocacy/Support Services
Coordinated Care Services, Inc.	Youth Probation Engagement Specialist	Outreach
Delphi Drug and Alcohol Council, Inc.	Delphi Rise SMH CMA	Specialty Mental Health Care Management
DePaul Community Services, Inc.	DePaul Community Services - HH CM - Cornerstone	Health Home Care Management
DePaul Community Services, Inc.	DePaul Community Services, Inc. SMH CMA	Specialty Mental Health Care Management
DePaul Community Services, Inc.	DePaul SH/Monroe County PC Long Stay - Comm Svcs	Supportive Housing

DePaul Community Services, Inc.	DePaul Supp Housing/RCE SH Monroe Cty - Comm Svcs	Supportive Housing
DePaul Community Services, Inc.	DePaul Supported Housing CCSI - Comm.Svcs	Supportive Housing
DePaul Community Services, Inc.	DePaul Upper Falls Square SP/SRO	Supportive Single Room Occupancy (SP-SRO)
DePaul Community Services, Inc.	DePaul/MRT Supported Housing Monroe Cty - Comm Svcs	Supportive Housing
DePaul Community Services, Inc.	Edgerton Square	SRO Community Residence
DePaul Community Services, Inc.	Elmgrove Community Residence	Congregate/Treatment
DePaul Community Services, Inc.	Halstead Square SRO	SRO Community Residence
DePaul Community Services, Inc.	Lyell Road Community Residence	Congregate/Treatment
DePaul Community Services, Inc.	Main Street Apartment Treatment Program	Apartment/Treatment
DePaul Community Services, Inc.	Neighborhood of the Arts Treatment Apartment Prog	Apartment/Treatment
DePaul Community Services, Inc.	OISE Extended WorkGuide Program	Ongoing Integrated Supported Employment Services
DePaul Community Services, Inc.	Parkside Single Room Occupancy (SRO)	SRO Community Residence
DePaul Community Services, Inc.	Regional RTF Case Manager/Specialist	Residential Treatment Facility Transition Coordinator - Community
DePaul Community Services, Inc.	Ridgeview Commons Apartment Program	Apartment/Treatment
DePaul Community Services, Inc.	Rochester View Treatment Apartment Program	Apartment/Treatment
DePaul Community Services, Inc.	The Carriage Factory SRO Community Residence	SRO Community Residence
DePaul Community Services, Inc.	The Carriage Factory Treatment Apartment Program	Apartment/Treatment
DePaul Community Services, Inc.	Transitional Living Services	Crisis/Respite Beds
East House Corporation	Affinity Place	Residential Crisis Support
East House Corporation	Affinity Place	Advocacy/Support Services
East House Corporation	Alexander Commons SP/SRO	Supportive Single Room Occupancy (SP-SRO)
East House Corporation	Community Support Team	Outreach
East House Corporation	East House - Alexander Street Commons Treatment Apartments	Apartment/Treatment

East House Corporation	East House - Boehm Lodge Quarterway House	Congregate/Treatment
East House Corporation	East House - Mental Health Apartment Program	Apartment/Treatment
East House Corporation	East House - Pembroke House	Congregate/Treatment
East House Corporation	East House - Scattered Supported Housing-Comm.Svcs.	Supportive Housing
East House Corporation	East House Corp - Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
East House Corporation	East House SH/Transformation RTF Monroe Cty - Comm Svcs	Supportive Housing
East House Corporation	East House SMH CMA	Specialty Mental Health Care Management
East House Corporation	East House Supp Housing/RCE SH Monroe Cty - Comm Svcs	Supportive Housing
East House Corporation	East House/MRT Supp Housing Monroe Cty - Comm Svcs	Supportive Housing
East House Corporation	HCBS Education Support Services	Adult BH HCBS Education Support Services (ESS)
East House Corporation	HCBS Empowerment Service Peer Support	CORE Empowerment Services - Peer Supports
East House Corporation	HCBS Family Support and Training	CORE Family Support and Training (FST)
East House Corporation	HCBS Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
East House Corporation	HCBS Short Term Crisis Respite	Adult BH HCBS Short-term Crisis Respite
East House Corporation	Paul Wolk Commons on State Street	Apartment/Treatment
Exercise Express, LLC	CORE Empowerment Services - Peer Supports	CORE Empowerment Services - Peer Supports
Exercise Express, LLC	Family Support and Training	CORE Family Support and Training (FST)
Exercise Express, LLC	Habilitation	Adult BH HCBS Habilitation
Exercise Express, LLC	Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Finger Lakes Area Counseling and Recovery Agy	FLACRA Mental Health Services	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Finger Lakes Area Counseling and Recovery Agy	FLACRA SMH CMA	Specialty Mental Health Care Management
Gavia LifeCare Center, LLC	Gavia Lifecare Center	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Goodwill of the Finger Lakes, Inc.	211 Lifeline	Advocacy/Support Services

Goodwill of the Finger Lakes, Inc.	988	988 Crisis Hotline Center
Greater Rochester Health Home Network HCR Care Management, LLC	GRHHN Direct Care Management Program HCR Care Management SMH CMA	Specialty Mental Health Care Management Specialty Mental Health Care Management
Hillside Children's Center	Advocacy - Youth Mentor Program	Advocacy/Support Services
Hillside Children's Center	CFTSS - Community Psychiatric Support and Treatment (CPST)	CFTSS: Community Psychiatric Support and Treatment (CPST)
Hillside Children's Center	CFTSS - Family Peer Support (FPSS)	CFTSS: Family Peer Support Services (FPSS)
Hillside Children's Center	CFTSS - Other Licensed Practitioner (OLP)	CFTSS: Other Licensed Practitioner (OLP)
Hillside Children's Center	CFTSS - Psychosocial Rehabilitation (PSR)	CFTSS: Psychosocial Rehabilitation (PSR)
Hillside Children's Center	CFTSS - Youth Peer Support & Training (YPST)	CFTSS: Youth Peer Support (YPS)
Hillside Children's Center	CFTSS: CPST and OLP	CFTSS: Children's Mental Health Rehabilitation Services
Hillside Children's Center	Crestwood Campus Day Treatment	Day Treatment
Hillside Children's Center	Crestwood Campus RTF	Residential Treatment Facility - Children & Youth
Hillside Children's Center	Family Based Crisis Support Services	Crisis Intervention
Hillside Children's Center	GLOW Family Support - RPSP	Family Peer Support Services - Children & Family
Hillside Children's Center	Halpern Education Center Day Treatment Program	Day Treatment
Hillside Children's Center	Hillside Children's Center RTF	Residential Treatment Facility - Children & Youth
Hillside Children's Center	Hillside Monroe County Youth ACT	Children and Youth Assertive Community Treatment
Hillside Children's Center	Hillside SMH CMA - Monroe Monroe	Specialty Mental Health Care Management
Hillside Children's Center	RTF JJ	Residential Treatment Facility - Children & Youth
Hillside Children's Center	RTF Transition Coordination	Residential Treatment Facility Transition Coordinator - Community
Hillside Children's Center	RTF Transition Coordination - JJS	Residential Treatment Facility Transition Coordinator - Community
Hillside Children's Center	RTF Transition Coordination - Rochester	Residential Treatment Facility Transition Coordinator - Community

Housing Options Made Easy, Inc. dba ROME	HOME Supp Housing/RCE SH Monroe Cty - Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	HOME Supp Housing/Transformation SH Monroe Cty - Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	HOME Supported Housing/Monroe County - Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	HOME Supported Housing/Monroe County PC Long Stay-Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	HOME/MRT Supported Housing Monroe Cty - Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	Peer Bridger Advocacy Services	Advocacy/Support Services
Housing Options Made Easy, Inc. dba ROME	Youth Skill Building Services	Advocacy/Support Services
Huther-Doyle Memorial Institute, Inc.	Huther Doyle Memorial Institute SMH CMA	Specialty Mental Health Care Management
Ibero American Action League	Ibero Supp Housing/RCE SH Monroe Cty - Comm Svcs	Supportive Housing
Ibero American Action League	Ibero Supported Housing - Comm. Svcs	Supportive Housing
Ibero American Action League	[Ibero American Action League] SMH CMA	Specialty Mental Health Care Management
Liberty Resources, Inc.	Liberty Resources SMH CM	Specialty Mental Health Care Management
Liberty Resources, Inc.	Safe Options Support (SOS) Team	Safe Options Support Team
MC Collaborative, LLC	MC Collaborative	Specialty Mental Health Care Management
Me Time Massage & Wellness LLC	HCBS Peer Supports	CORE Empowerment Services - Peer Supports
Mental Health Association of Monroe County In	Children and Family Treatment and Support Services	CFTSS: Family Peer Support Services (FPSS)
Mental Health Association of Monroe County In	Consumer Self-Help	Advocacy/Support Services
Mental Health Association of Monroe County In	Creative Wellness Opportunities	Advocacy/Support Services
Mental Health Association of Monroe County In	Family Support Services	Family Peer Support Services - Children & Family
Mental Health Association of Monroe County In	HARP	CORE Empowerment Services - Peer Supports
Mental Health Association of Monroe County In	HARP	Adult BH HCBS Habilitation
Mental Health Association of Monroe County In	HARP	Adult BH HCBS Intensive Supported Employment (ISE)

Mental Health Association of Monroe County In	HARP	Adult BH HCBS Ongoing Supported Employment (OSE)
Mental Health Association of Monroe County In	HARP	Adult BH HCBS Pre-Vocational Services
Mental Health Association of Monroe County In	HARP	CORE Family Support and Training (FST)
Mental Health Association of Monroe County In	HARP	CORE Psychosocial Rehabilitation (PSR)
Mental Health Association of Monroe County In	Life Skills Services	Recovery Center
Mental Health Association of Monroe County In	Self Help Drop-In Center	Drop In Centers
Mental Health Association of Monroe County In	Transitional Coaching	Advocacy/Support Services
Mental Health Association of Monroe County In	Youth Peer Support Program	CFTSS: Youth Peer Support (YPS)
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Monroe County Forensic Housing	Advocacy/Support Services
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum SH Forensic to Comm-Comm.Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum SHP Forensic SP-PC-Community-Comm.Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Supportive Housing - ESSHI Monroe-Comm.Svcs	Supportive Housing
Mid-Erie Mental Health Services, Inc. dba EHS	Endeavor Behavioral Health Services	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Monroe County Center for Socio-Legal Services	MC Center - AOT	Advocacy/Support Services
Monroe County Center for Socio-Legal Services	MC Center Administration	Advocacy/Support Services
Monroe County Department Of Social Services	Outreach	Outreach
Monroe Plan for Medical Care, Inc.	Monroe Plan for Medical Care SMH CMA	Specialty Mental Health Care Management
Monroe Plan for Medical Care, Inc.	Monroe Plan for Medical Care SafeOpt CNY	Safe Options Support Team
Monroe Plan for Medical Care, Inc.	Monroe Plan for Medical Care SafeOpt ST	Safe Options Support Team
N Y S Conference of Local Mental Health Direc	Regional Planning Consortium	Advocacy/Support Services
NAMI Rochester New York	Advocacy Services	Advocacy/Support Services
NYS ARC Monroe County Chapter	The Arc of Monroe SMH CMA	Specialty Mental Health Care Management
Pathways Mental Health Counseling P.C.	Adult HCBS Habilitation	Adult BH HCBS Habilitation

Pathways Mental Health Counseling P.C.	Community Psychiatric Support and Training	CORE Community Psychiatric Support and Treatment (CPST)
Pathways Mental Health Counseling P.C.	EDUCATIONAL SUPPORT	Adult BH HCBS Education Support Services (ESS)
Pathways Mental Health Counseling P.C.	Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Pathways, Inc.	Monroe County Skill Building	Advocacy/Support Services
Person Centered Housing Options, Inc.	Health Home Plus Care Management	Specialty Mental Health Care Management
Person Centered Housing Options, Inc.	Homeless Outreach	Outreach
Rochester General Hospital	Emergency Room	Crisis Intervention
Rochester General Hospital	Genesee Mental Health Center Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Rochester General Hospital	RGH PROS at Genesee Mental Health Center	Comprehensive PROS with Clinical Treatment
Rochester General Hospital	RGH PROS at Genesee Mental Health Center	PROS Employment Initiative
Rochester General Hospital	RGH Psychiatric Inpatient Unit	Inpatient Psychiatric Unit of a General Hospital
Rochester Psychiatric Center	Rochester Psychiatric Center	State Psychiatric Center Inpatient
Rochester Rehabilitation Center, Inc.	PROS Employment Initiative	PROS Employment Initiative
Rochester Rehabilitation Center, Inc.	Rochester Rehabilitation Center Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Rochester Rehabilitation Center, Inc.	Rochester Rehabilitation Center SMH CMA	Specialty Mental Health Care Management
Rochester Rehabilitation Center, Inc.	Ventures PROS	Comprehensive PROS without Clinical Treatment
ROCHESTER SCHOOL DISTRICT	Rochester City School District SBMH	School Mental Health Program
The Healing Connection, Inc.	Outpatient Treatment Center	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
The Healing Connection, Inc.	The Healing Connection	Partial Hospitalization
The Unity Hospital of Rochester	Community Family Treatment & Support Services	CFTSS: Community Psychiatric Support and Treatment (CPST)
The Unity Hospital of Rochester	Community Family Treatment & Support Services	CFTSS: Other Licensed Practitioner (OLP)
The Unity Hospital of Rochester	Healthy Steps	Advocacy/Support Services
The Unity Hospital of Rochester	Home Based Crisis Intervention	Home Based Crisis Intervention
The Unity Hospital of Rochester	Psychiatric Emergency	Crisis Intervention

The Unity Hospital of Rochester	The Unity Hosp of Roch - MH Clinic- Evelyn Brandon Health Cen	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
The Unity Hospital of Rochester	The Unity Hospital of Rochester - HH CM	Health Home Care Management
The Unity Hospital of Rochester	The Unity Hospital of Rochester - HH NonMed CM	Health Home Non-Medicaid Care Management
The Unity Hospital of Rochester	The Unity Hospital of Rochester MH Center - Greece Site	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
The Unity Hospital of Rochester	Unity ACT	Assertive Community Treatment (ACT)
The Unity Hospital of Rochester	Unity Hospital of Rochester SMH CMA (AOT)	Specialty Mental Health Care Management
The Unity Hospital of Rochester	Unity PROS	Comprehensive PROS with Clinical Treatment
The Unity Hospital of Rochester	Unity Pros	PROS Employment Initiative
The Unity Hospital of Rochester	Unity Specialty Hospital Psychiatric Inpatient Unit	Inpatient Psychiatric Unit of a General Hospital
Univ of Roch Med Ctr/Strong Memorial Hospital	Adolescent Partial Hospitalization	Partial Hospitalization
Univ of Roch Med Ctr/Strong Memorial Hospital	CPEP Mobile Crisis	CPEP Crisis Outreach
Univ of Roch Med Ctr/Strong Memorial Hospital	Courts Clinic	Advocacy/Support Services
Univ of Roch Med Ctr/Strong Memorial Hospital	Crisis Housing	Crisis/Respite Beds
Univ of Roch Med Ctr/Strong Memorial Hospital	OMH Project ECHO-GEMH	Advocacy/Support Services
Univ of Roch Med Ctr/Strong Memorial Hospital	Pediatric Behavioral Health and Wellness	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Univ of Roch Med Ctr/Strong Memorial Hospital	Project ACT	Assertive Community Treatment (ACT)
Univ of Roch Med Ctr/Strong Memorial Hospital	Specialty Mental Health Care Management	Specialty Mental Health Care Management
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hosp - Emergency Observation Beds	CPEP Extended Observation Beds
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hospital Adult Ambulatory Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hospital CPEP	CPEP Crisis Intervention
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hospital Department of Psychiatry	Inpatient Psychiatric Unit of a General Hospital
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Ties ACT Program	Assertive Community Treatment (ACT)

Univ of Roch Med Ctr/Strong Memorial Hospital	Suicide Prevention & Crisis Services - Advocacy/Support Services C21766GG	
Univ of Roch Med Ctr/Strong Memorial Hospital	URMC - Adult Partial Hospitalization Services	Partial Hospitalization
Univ of Roch Med Ctr/Strong Memorial Hospital	URMC/Strong Memorial Hospital- HH NonMed CM	Health Home Non-Medicaid Care Management
Univ of Roch Med Ctr/Strong Memorial Hospital	URMc/Strong Memorial Hospital - HH Care Management	Health Home Care Management
Villa of Hope	Adult HCBS - Education Support Services	Adult BH HCBS Education Support Services (ESS)
Villa of Hope	Adult HCBS - Ongoing Supported Employment	Adult BH HCBS Ongoing Supported Employment (OSE)
Villa of Hope	Adult HCBS - Peer Supports	CORE Empowerment Services - Peer Supports
Villa of Hope	Adult HCBS - Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
Villa of Hope	Adult HCBS - Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Villa of Hope	CFTSS: Children's Mental Health Rehabilitation Services	CFTSS: Children's Mental Health Rehabilitation Services
Villa of Hope	Care Coordination	Non-Medicaid Care Coordination
Villa of Hope	Health Home Care Management	Health Home Care Management
Villa of Hope	Health Home Non-Medicaid Care Management	Health Home Non-Medicaid Care Management
Villa of Hope	Villa of Hope - CFTSS Family Peer Support Services	CFTSS: Family Peer Support Services (FPSS)
Villa of Hope	Villa of Hope Behavioral Health Services	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Villa of Hope	Villa of Hope SMH CMA	Specialty Mental Health Care Management
Villa of Hope	Villa of Hope- CFTSS Psychosocial Rehabilitation	CFTSS: Psychosocial Rehabilitation (PSR)
Villa of Hope	Villa of Hope- CFTSS Youth Peer Support and Training	CFTSS: Youth Peer Support (YPS)
Villa of Hope	Villa of Hope- FTSS Community Psychiatric Support & Treatment	CFTSS: Community Psychiatric Support and Treatment (CPST)
Villa of Hope	Villa of Hope-CFTSS Other Licensed Practitioner	CFTSS: Other Licensed Practitioner (OLP)
Villa of Hope	Youth Mentor Program	Advocacy/Support Services
YWCA of Rochester and Monroe County, Inc.	YWCA of Rochester & Monroe County SMH CMA	Specialty Mental Health Care Management