

Goals and Objectives 2024-2027 Wayne County Behavioral Health

James Haitz, Director of Community Services
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Goal 1

Goal 1: Title Expand Crisis Services

Goal 1: Target Completion Date Dec 31, 2025

Goal 1: Description Continue to expand and further develop crisis response services and to provide for the availability for immediate access to services and mobile response 24/7.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Crisis Services

Goal 1: Need Addressed 2 Cross System Services

Goal 1: Need Addressed 3 Inpatient Treatment

Goal 1, Objective 1: Title Enhance Crisis Service System

Goal 1, Objective 1, Target Completion Date Jun 30, 2024

Goal 1, Objective 1, Description Over the next 12 months we will engage in a variety of initiatives enhance and expand our crisis service system. This will include efforts to continue recruitment and hiring to fill vacant staff positions in the County Open Access Center and on the County Mobile Crisis Team. This will allow for the expanded availability of staff to be able to respond to requests for services and to provide consistent in-person 24/7 staff coverage. The County teams will also work to improve collaboration and coordination with our local CPEP & MIT teams to better address triage, response, mutual aid, and follow-up. The County will provide additional ongoing Mental Health First Aid Training regionally including Wayne County and Ontario, Seneca and Yates. The LGU will also continue to work closely with OMH and Newark Wayne Community Hospital to restore the hospitals in-patient psychiatric unit to bring this service back online operationally given the County and region has a significant need for additional in-patient psychiatric services.

Goal 2

Goal 2: Title Combating the Opioid Crisis

Goal 2: Target Completion Date Dec 31, 2024

Goal 2: Description Decrease the number of opioid related overdoses and deaths.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Outpatient treatment

Goal 2: Need Addressed 2 Crisis Services

Goal 2: Need Addressed 3 Prevention

Goal 2, Objective 1: Title Provide opioid related supports and services.

Goal 2, Objective 1, Target Completion Date Dec 31, 2024

Goal 2, Objective 1, Description Continue and further expand the membership and activities of the County Opioid Task Force (OTF). Continue Narcan training classes throughout the County, and expand access to Narcan Kits. Utilizing Opioid settlement funds, the OTF will increase access to Narcan by installing "Red Boxes", which contain free Narcan available to the public, in high traffic areas throughout the County. The County and OTF will develop a webpage on the County website providing online training, information and how to obtain a free Narcan kit, which can be provided to members of the public. The County Open Access Center will also work to expand immediate access to all levels of care & services including peer services and by working closely with our local community provider agencies to have that immediate access available at levels of care. The County also plans to seek proposals from community providers on strategies to address this problem and support the goal and the County will utilize settlement funds to help support these new initiatives.

Goal 3

Goal 3: Title Improve Workforce Recruitment and Retention

Goal 3: Target Completion Date Dec 31, 2024

Goal 3: Description The County and local providers continue to struggle to recruit and retain employees, hence a serious situation has arisen due to the lack of personnel to fill many professional and paraprofessional positions. Many providers have high numbers of vacancies for clinical positions. Programs unfortunately are understaffed as a result. This has widely negatively impacted the overall behavioral health delivery system on all levels of care and within all 3 disabilities arenas (among the health care arena in general and other arenas).

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes
Goal 3: Need Addressed 1 Workforce
Goal 3: Need Addressed 2
Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Strategies to Address the Workforce Shortage Problem

Goal 3, Objective 1, Target Completion Date Dec 31, 2024

Goal 3, Objective 1, Description The LGU will work closely with our local providers, colleges/universities and the County Govt. to develop workforce incentives to improve recruitment and retention among the behavioral health workforce. Work has already begun to revise and update job descriptions along with enhancing salary structures to more competitive with other related fields. We will also create contract position opportunities for those that may be seeking part-time interim work opportunities. Providers are providing financial recruitment and retention incentives. The County will continue to work closely with local colleges/universities to provide educational internship opportunities to college students who would like to enter the field. Other types of incentives such flexible scheduling, providing CEU assistance, other work for added pay, etc., all can be made available to the workforce. We will continue to work closely with our state partners on strategies to improve the workforce shortage problem and we will continue to utilize and maximize incentive programs made available to us.

Update to 2024-2027 Goals and Objectives Wayne County Behavioral Health

Edward Hunt, Deputy Director
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Goal 1	
Title	Expand Crisis Services
Update	We have made improvements in filling vacant employment positions in the County's Regional Open Access Center. Further improvement needs to continue. We have made improvements with our collaboration with CPEP and the MIT teams; further work is necessary for collaboration. We have not made any headway toward restoring Newark-Wayne Community Hospital Inpatient Psychiatric beds, however, we are working closely with OMH to rectify this deficiency.
OBJECTIVES	
Enhance Crisis Service System	[""]
OBJECTIVE UPDATES	

Goal 2	
Title	Combating the Opioid Crisis
Update	We continue to further expand the membership and activities of the County's Opioid Task Force (OTF). We continue to facilitate quarterly meetings with the partners involved in the OTF. We continue to facilitate Narcan training classes throughout the County, and expand access to Narcan Kits. Utilizing Opioid settlement funds, the OTF has increased access to Narcan by installing "Red Boxes", which contain free Narcan available to the public, in high traffic areas throughout the County. The County and OTF has developed a webpage on the County website providing online training, information and how to obtain a free Narcan kit, which can be provided to members of the public. The County Open Access Center has worked to expand immediate access to all levels of care & services including peer services and by working closely with our local community provider agencies to have that immediate access available at levels of care. The County continues to seek proposals from community providers on strategies to address this problem and support the goal and the County will utilize settlement funds to help support these new initiatives.
OBJECTIVES	
Provide opioid related supports and services.	[""]
OBJECTIVE UPDATES	

Goal 3	
Title	Improve Workforce Recruitment and Retention
Update	The LGU continues to work closely with our local providers, colleges/universities and the County Govt. to develop workforce incentives to improve recruitment and retention among the behavioral health workforce. We have updated and revised job descriptions along with enhancing salary structures to be more competitive with other related fields. Also, we have created opportunities for advanced licenses in order to retain experienced staff members. We have created contract position opportunities for those that may be seeking part-time interim work opportunities. Providers are providing financial recruitment and retention incentives. The County continues to work closely with local colleges/universities to provide educational internship opportunities to college students who would like to enter the field. Other types of incentives such flexible scheduling, providing CEU assistance, other work for added pay, etc., all can be made available to the workforce. We continue to work closely with our state partners on strategies to improve the workforce shortage problem and we will continue to utilize, and maximize incentive programs made available to us and our workforce.
OBJECTIVES	
Strategies to Address the Workforce Shortage Problem	[""]
OBJECTIVE UPDATES	



Office of Mental Health
Office of Addiction Services and Supports
Office for People with Developmental Disabilities

2024 Needs Assessment Form Wayne County Behavioral Health

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: James Haitz

Submitted for: Wayne County Behavioral Health

2025 Needs Assessment Form Wayne County Behavioral Health

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The LGU and Community Service Board have not designated this area as a priority. Other objectives in our plan continue to speak of our coordination with hospitals and law enforcement. This may continue to be an area to monitor more closely and to consider in future planning.

Problem Gambling Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Refugees and Immigrants Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The LGU and Community Service Board have not designated this area as a priority. This population is more transient in our community and County, thus they do not reach out for services as often as other populations. However, the LGU and CSB have made available

access to an interpreter service, so refugees/immigrants can have use of a translator in order to receive services.

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The LGU and Community Services Board has not designated this area as a priority area. However, we do continue to make mention of the need for the Residential Redesign Initiative to address the rules regarding insurance & payment time frames. Also, the system will require additional beds in the areas noted in order for those in need of residential services to be able to access them timely when needed. This is particularly important in order for Open Access Centers and Outreach & Engagement initiatives to be successful and able to link people into appropriate level-of-care. All levels of care must have an adequate number of beds available in order to place in need with the appropriate services.

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The LGU and Community Service Board have not designated this area as a priority area. However, we do work closely with our area hospitals and community agencies through Wayne County SPOA in order to identify agencies, such as Elmira Psychiatric Center (EPC); who have made respite beds available to our population in Wayne County. This area may need to be examined more closely if the need for this service increases.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The LGU and Community Service Board have not designated this area as a priority area. Our community agencies work closely with Medicaid Medical transportation services in order to ensure transportation to treatment appointments. If the person does not have Medicaid, Wayne County has other transportation services, such as the Regional Transport Service (RTS); who make individual trip scheduling easily accessible to community members and has bus routes along all major roads in Wayne County.

LGU Representative: Christopher Bruzee

Submitted for: Wayne County Behavioral Health

Aging and Youth

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