

 Office of Mental Health	Date issued 08/25/23	Supersedes 04/01/07	Page 1 of 2	Section # A-3039
	Section: Administration			
	Directive: Family Care Inspections			
	Policy Owner: Director, Administrative Support Services Group			
Official Policy Manual				

Hostage Situations:

We recognize that a possibility exists for a hostage situation to take place within OMH facilities or on facility grounds. This policy is written for when a hostage situation arises, clinical efforts have been engaged, and Local Law Enforcement (LE) is engaged due to the level of violence and/or weapon involvement.

When LE responds to the scene, immediately communicate the status of the situation and ensure they are connected with the facility team leading the incident response. When clinical attempts have not been successful or are not practical and it is deemed that the LE negotiators are needed, LE will become the lead for the response and may continue to utilize OMH Clinical staff to assist in communications.

Safety Department Roles and Responsibilities:

<p>Safety Department Supervisor</p>	<ul style="list-style-type: none"> • Receives notification of a hostage situation or potential hostage situation. • Determines circumstances of situation by communicating with any staff from the area of incident and try to determine if there is a facility lead or crisis response team notified to assist with a coordinated response. • Provides notifications per established Facility Comprehensive Emergency Management Plan: <ul style="list-style-type: none"> ○ Local Law Enforcement ○ Safety Department Supervisor ○ Facility Administrator on Call or Executive Director • Dispatches available Officers to the scene. • Receives Local Law Enforcement upon their arrival and connects them with facility team leading the incident response, provide briefing of situation, coordinate establishment of Incident Command Post.
-------------------------------------	---

	<ul style="list-style-type: none"> • Assist LE with obtaining building specific information such as floor plans, or other requested information. • Prepare to provide first aid as necessary. • At conclusion of incident, debrief with LE. • Debrief with Facility Executive Staff and Central Office. • Complete Safety Department reports as required, including 250ADM.
Officers at Scene	<ul style="list-style-type: none"> • Ensures scene safety and secure the scene. • Protect others not involved by ensuring safe removal from the area. • Assist any clinical interventions and/or local LE efforts by supporting their requests and maintaining scene safety. • Safety concerns that arise should be communicated immediately to those in the lead of the situation. • Assist with first aid if injuries are present or if needed. • Constant Communication with Safety Department Supervisor. • Assist with completion of required paperwork.