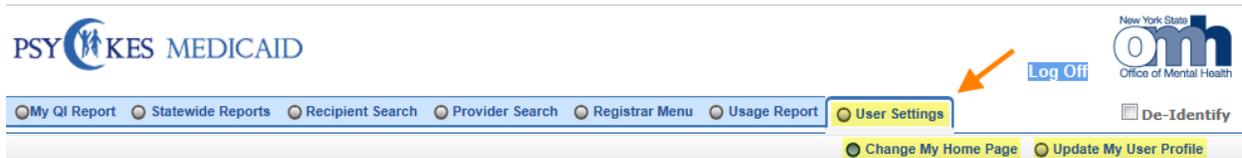


Confidentiality Standards

The following disclaimer has been added to the page on which users agree to confidentiality standards: "Please follow your agency's protocols for handling and transmitting PHI and other information protected by the Health Insurance Portability and Accountability Act (HIPAA)."

Screen Header Tabs

In the Screen Header Tab row, a "User Settings" tab has been added. Under this tab two options are available: "Change My Home Page" and "Update My User Profile".



- Under "Change My Home Page," users can change their default home page by selecting the desired page from among the pages displayed (e.g., "My QI Report", "Statewide Reports", "Recipient Search", and "Provider Search"). The pages displayed will depend on the user's level of access. The selected/saved page will be reflected at the next login.
- Under "Update My User Profile," users can update their user profile data - work setting, role details, and license details. (Existing profile data would have been saved via the user role survey required for first time users or, after this application release, through subsequent profile changes). The saved updates will be reflected at the next login.

Recipient Search

“Recipient Search” has been consolidated to include both individual and group search criteria. Users can search for an individual recipient in the “Recipient Identifiers” section by entering information in one or more of the following fields: “Medicaid ID”, “SSN”, “First Name”, “Last Name”, and “DOB”.

Recipient Search Screen



[Log Off](#)

[My QI Report](#) [Statewide Reports](#) **[Recipient Search](#)** [Provider Search](#) [MyPSYCHES](#) [Registrar Menu](#) [Usage Report](#) [User Settings](#) [De-Identify](#)

Recipient Identifiers

Medicaid ID: or SSN: or First Name: Last Name: DOB: MM/DD/YYYY

Recipient Characteristics - as of: 08/21/2014

Quality Flag*: 07/01/2014 [Definitions](#)

Age Group: Select Age Range
Gender: Any
Managed Care: Select MCO
Population: All

Polypharmacy Summary
Antipsychotic Three Plus
Antipsychotic Two Plus
Antidepressant Three Plus
Antidepressant Two Plus - SC
Psychotropics Four Plus
Psychotropics Three Plus

Medication & Diagnosis: 07/01/2014

Past 1 Year

Prescriber Last Name:
Drug Name:
Active Drug:

Psychotropic Drug Class*:
Antidepressant
Antipsychotic
Anxiolytic
Mood Stabilizer
Side-Effect Management
Stimulant

Non-Psychotropic Drug Class*:
Analgesics and Anesthetics
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic
Antihyperlipidemic
Antihypertensive

Diagnosis:
Diagnosis given: 1+ times Primary Only: Primary/Secondary:

BH Diagnosis*:
Adjustment Disorder
Anxiety Disorder
Attention Deficit Disorder
Autism & Pervasive Developmental Dis
Bipolar Disorder
Conduct Disorder

Medical Diagnosis*:
Certain Conditions Originating in the Pe
Complications of Pregnancy, Childbirth,
Congenital Anomalies
Diabetes
Diseases of Skin and Subcutaneous Tiss
Diseases of the Blood and Blood-Formi

Services by a Specific Provider: 07/01/2014

Past 1 Year

Provider:
Region: Select Region County: Select County
Consent Status: All (Consented, Non-Consented, Emergency, Manually-linked)

Service Utilization: Select Setting Type Number of Visits: -

Service Setting*:
Care Coordination
Foster Care
Inpatient - ER
Living Support/Residential

Service Detail: Selected

Services by Any Provider: 07/01/2014

Past 1 Year

Provider(Optional):
Region: Select Region County: Select County

Service Utilization: Select Setting Type Number of Visits: -

Service Setting*:
Care Coordination
Foster Care
Inpatient - ER
Living Support/Residential

Service Detail: Selected

- Recipient Related data is refreshed weekly and all other sections are refreshed monthly.
- Search uses "OR" criteria within a list and "AND" criteria between lists.
- *To select multiple options within a list, hold down "CTRL" while making additional selections.

Maximum No. of Rows to be displayed: 50

Release: 4.9.3

Clinical Summary

Quality Flags - Flag History

On the “Quality Flags” table header, users can now click a “Flag History” button for a “Graph” or “Table” display of all the indicators for which the recipient had been flagged within the past 5 years. (Note: some flags will not extend back 5 years because they were incorporated into PSYCKES more recently (e.g., Adherence – Antipsychotic (Schz) indicator was incorporated in 2012).

- The timeline “Graph” displays a row for each quality flag; dots indicate the months the flag was active. Data for five years will be displayed, if available.
- The “Table” displays data in columns for "Indicator Set", "Quality Flag", "First Flag", "Most Recent Flag", "# Of Months Flagged", "Active" (Yes/No). Data for the summary period selected will be displayed.

When the flag history is displayed, users can click the “Current Flag” button to return to the “Quality Flags” table which lists current flags.

Graph Screen

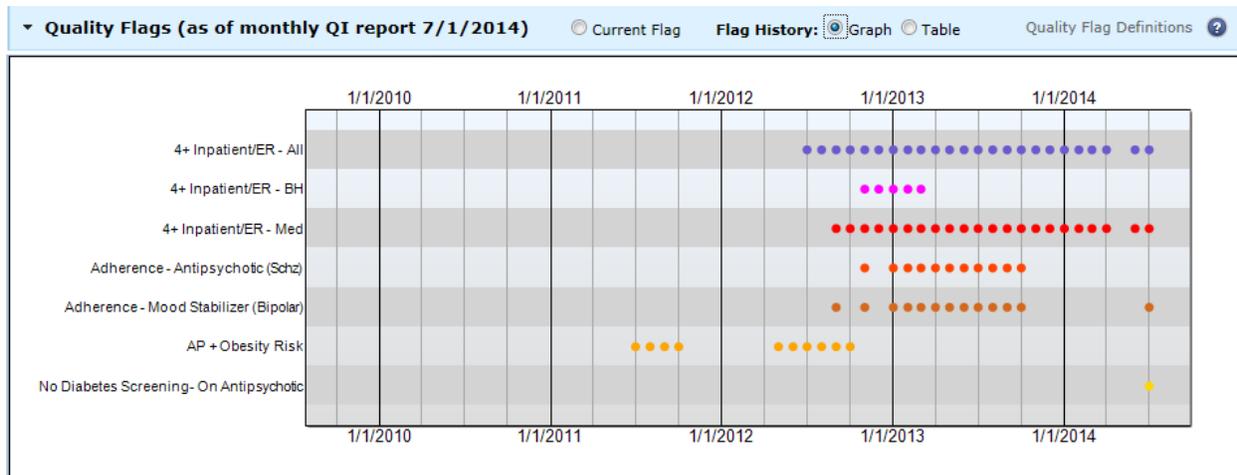


Table Screen

Quality Flags (as of monthly QI report 7/1/2014)						
		Current Flag	Flag History: <input type="radio"/> Graph <input checked="" type="radio"/> Table		Quality Flag Definitions ?	
Indicator Set	Quality Flag	First Flag	Most Recent Flag	# Of Months Flagged	Active	
High Utilization - Inpt/ER	4+ Inpatient/ER - All	7/1/2012	7/1/2014	24	Yes	
High Utilization - Inpt/ER	4+ Inpatient/ER - Med	9/1/2012	7/1/2014	22	Yes	
BH Care Coordination	Adherence - Mood Stabilizer (Bipolar)	9/1/2012	7/1/2014	13	Yes	
Health Promotion and Coordination	No Diabetes Screening- On Antipsychotic	7/1/2014	7/1/2014	1	Yes	
Cardiometabolic	AP + Obesity Risk	7/1/2011	10/1/2012	10	No	
High Utilization - Inpt/ER	4+ Inpatient/ER - BH	11/1/2012	3/1/2013	5	No	
BH Care Coordination	Adherence - Antipsychotic (Schz)	11/1/2012	10/1/2013	11	No	

Indicators

When a recipient has been flagged for multiple indicators in which a condition overlaps, the indicator of the higher level concern will be displayed in the Clinical Summary. For example, if a recipient was flagged for “Antipsychotic Three Plus” (3AP) and “Antipsychotic Two Plus” (2AP), the 2AP flag will not be displayed. However, this logic does not apply in the Flag History chart or table (see above) since each indicator has distinct history and might not overlap overtime.

RX Details Table in Medication Table (accessed via “See All Prescription Details” and “See Details”)

In the “RX Detail” table, most entries in the “Route” column have been changed from abbreviations to descriptions, for example:

OR to Oral
IN to Inhaler
EX to External
OP to Ophthalmic
NA to Nasal
XX to None
SC to Sub-Cutaneous
TD to Trans-dermal
SL to Sub-lingual
IJ to Injection
RE to Rectal
IM to Intramuscular
OT to Otic
IV to Intravenous
IR to Irrigation
IT to Intrathecal (spinal fluid)
TL to Translingual
BU to Buccal
IU to Intra-uterine
IO to Intra-ocular

Note: The "Tabs per day" and "Total Daily Dose" fields will be blank for all routes except "Oral".

Registrar Menu: PHI Access

The module previously known as the Consent Module has been revamped and renamed the “PSYCKES Medicaid Protected Health Information (PHI) Access Menu.” Minor language and format changes were made throughout. The significant changes include:

- “PHI Access” (under the “Registrar Menu”) replaces the “Medicaid Consent” submenu.
- Clicking “PHI Access” displays the “PSYCKES Medicaid Protected Health Information (PHI) Access Menu” page. This page replaces the “PSYCKES Medicaid Consent Module.” PSYCKES Registrars can click the applicable link to proceed with these functions:
 - Enable access to client’s Clinical Summary.
 - Register client’s withdrawal of consent to disable access to client data.
 - Deactivate an attestation of service that created a manual link between a client and your provider agency.

PHI Access Menu Screen

PSYCKES MEDICAID

New York State
om
Office of Mental Health

Log Off

Statewide Reports Recipient Search Provider Search Registrar Menu Usage Report User Settings

PHI Access Recipient Census Consent Forms Administration

PSYCKES Medicaid Protected Health Information (PHI) Access Menu

Enable access to client’s Clinical Summary by attesting to one or more of the following:

- Client signed a consent form
- Client data is needed due to clinical emergency
- Client is served at/is being transferred to your provider agency

Register client’s withdrawal of consent to disable access to client data.
Note: under certain circumstances (e.g., client quality flag), your provider agency may still have access to limited client data.

Deactivate an attestation of service that created a manual link between a client and your provider agency.
Note: Clients may still be linked to your provider agency based on Medicaid data.

Release: 4.9.3

- On the “Step 1” page, after a client search yields a result, a message specifying the client’s access status and access expiration date will appear when the client has been entered in PSYCKES due to attestation of consent, clinical emergency, and/or manual link. The Registrar will have the opportunity to proceed directly to the Clinical Summary, or in some cases, modify access status. For example:
 - If a client’s written consent attestation had been entered in PSYCKES, a message will be displayed to instruct the user to proceed directly to a client’s Clinical Summary. A consent expiration date will also be shown.
 - If a client’s clinical emergency attestation had been entered in PSYCKES, a message will be displayed to instruct the user to proceed directly to a client’s Clinical Summary or to modify access (e.g., client signed a consent form). An expiration date will also be shown.
- On the “Step 2” page, for OMH state-operated facility users, the option to attest to a client’s “Clinical Emergency” has been reinstated.

Statewide Reports

When "Readmission" is selected under "Indicator Set", and any of the "Readmission – Hosp BH d/c" indicators are selected under "Indicator Type", the "Program Type" filter will be limited to these selections: "Inpatient - BH", "Inpatient - MH", and "Inpatient - SU". If a user wants to identify recipients with one or more BH readmissions served in any program type, select any "Readmission - All BH" indicator under "Indicator Type" and a program type of interest under "Program Type". A message to this effect will be displayed under "Indicator Type":

"Hospital specific "Readmission - Hosp BH d/c" indicators only apply to BH Inpatient program types. To identify recipients with one or more BH readmissions served in any program type, select "Readmission All BH" Indicator and program type of interest."

Indicator Set* <small>* Mandatory Field</small> Readmission	Region ALL	Program Type Inpatient - BH Inpatient - BH Inpatient - MH Inpatient - SU
Indicator Type Readmission - Hosp BH d/c 30 day (Readmit-Hosp BH 30)	County ALL	Managed Care Program: ALL
<small>Hospital specific "Readmission - Hosp BH d/c" indicators only apply to BH Inpatient program types. To identify recipients with one or more BH readmissions served in any program type, select "Readmission All BH" Indicator and program type of interest.</small>		Population: ALL
		<input type="button" value="Submit"/> <input type="button" value="Reset"/>