Indicate client’s quality flag (s)

|  |  |  |  |
| --- | --- | --- | --- |
|  | High Utilization of BH Inpatient (3+) |  | Antidepressant Trial of Less than 12 Weeks for Individuals with Depression |
|  | High Utilization of BH ER (3+) |  | Adherence to Antipsychotic Medications for Individuals with Schizophrenia |
|  | High Utilization of BH Inpatient/ ER 4+Inpatient/ER) |  | Adherence to Mood Stabilizer Medications for Individuals with Bipolar Disorder |
|  | BH Rehospitalization within 45 Days |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Interventions: for low medication adherence or discontinuation**  | Date  | Date | Date | Date |
| Assess or review medication adherence during session |  |  |  |  |
| Evaluation of risk factors for low medication adherence or discontinuation |  |  |  |  |
| Educate client on the importance of medication adherence and/or review adherence strategies |  |  |  |  |
| Use of long-acting injectables |  |  |  |  |
| Clozapine |  |  |  |  |
| Cognitive Behavioral Therapy to address low medication adherence or discontinuation |  |  |  |  |
| Motivational Interviewing to address low medication adherence or discontinuation |  |  |  |  |
| Behavioral tailoring (e.g. dose cues) to address low medication adherence or discontinuation |  |  |  |  |
| Pill boxes |  |  |  |  |
| Medication reminders |  |  |  |  |
| Family involvement |  |  |  |  |
| Appointment reminders |  |  |  |  |
| Coordination with other treating providers |  |  |  |  |
| Contact with pharmacy  |  |  |  |  |
| **Interventions: high utilization of inpatient and/or behavioral health services** |  |  |  |  |
| Evaluation of risk factors for high utilization of inpatient and/or behavioral health services |  |  |  |  |
|  Identify, monitor and educate about early warning signs of relapse  |  |  |  |  |
| Develop/implement early intervention/relapse prevention plan |  |  |  |  |
| Use "teach back" method to reduce high utilization of inpatient and/or behavioral health services |  |  |  |  |
| Motivational interviewing to reduce high utilization of inpatient and/or behavioral health services |  |  |  |  |
| Cognitive Behavioral Therapy to reduce high utilization of inpatient and/or behavioral health services |  |  |  |  |
| Peer support |  |  |  |  |
| Family involvement |  |  |  |  |
| Appointment reminders |  |  |  |  |
| Refer to: Self-management programs |  |  |  |  |
| Refer to: Case management |  |  |  |  |
| Refer to: Health home |  |  |  |  |
| Refer to: AOT |  |  |  |  |
| Refer to: Other community resource(s) |  |  |  |  |
| Link to housing services |  |  |  |  |
| **Interventions: clients' substance use** |  |  |  |  |
| Standardized substance abuse screening tool |  |  |  |  |
| Individual treatment focusing on both substance and mental health issues |  |  |  |  |
| Group treatment focusing on both substance and mental health issues |  |  |  |  |
| Motivational interviewing to address clients' substance use |  |  |  |  |
| Medication-assisted alcohol treatment |  |  |  |  |
| Harm reduction approach |  |  |  |  |
| Substance use disorder groups at clinic |  |  |  |  |
| Refer to or coordinate with OASAS provider |  |  |  |  |
| Refer to: AA/NA |  |  |  |  |