

The GNYHA-PSYCKES Quality Collaborative Outcomes Conference ~ January 26, 2012

Clinical Information in PSYCKES

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Use Cases for PSYCKES Clinical Data

- Intake / assessment
 - Behavioral Health and Medical diagnoses and treatment history
 - Medication reconciliation
 - Engagement
- Managing treatment process and follow-up
 - Verifying medication adherence
 - Confirming appointment follow-up
- Coordination & Integration of care across providers
 - Identify other providers across treatment settings
 - Monitor across settings
 - Common platform

Use Cases for PSYCKES Clinical Data, cont'd

- Utilization Review
 - PSYCKES gives providers same data as Behavioral Health Organizations (BHOs)
 - Conduct concurrent reviews
- Discharge
 - Discharge planning – identify outpatient providers
 - Summarize treatment history
 - Monitor engagement/ follow-up post discharge

Using PSYCKES in Different Treatment Settings

- Outpatient Behavioral Health Programs (n= 369)
 - Expand beyond Quality Improvement (QI)
 - Consider implementing Consent Module
- Assertive Community Treatment (ACT) Team (n=27)
- Emergency Room (n=4 to date)
- Inpatient: Clinical Units, Social Work /Discharge Planning, Quality Improvement, Utilization Review (n= 64 to date)
- Detox / Rehab
- Health Homes / Case Management
- Mobile Crisis

Introduction to the PSYCKES Consent Module



Who is in the PSYCKES Database?

- Medicaid enrollees
 - Fee-for-service
 - Managed care
 - Dual-eligible (Medicare/Medicaid)
- Behavioral health population
 - Mental health
 - Substance abuse (need consent to see information with special protections)
- Currently 3.7 million individuals

Client Information in PSYCKES: Comparison

Access Type	Includes Data with Special Protections? (Substance Use, HIV, Family Planning, Genetic)	Duration
Provided service in past 9 months	No, get client name only	Up to 9 months since last service
Quality Flag	No, but get all other data	As long as flag is active; up to 9 months after last service
Clinical Emergency	Yes, all data	72 hours
Consent	Yes, all data	3 years after last service

PSYCKES Consent Process Overview

- Designated staff are granted “PSYCKES-Registrar” access in SMS - i.e., Consent Module user.
- Client asked to sign PSYCKES Consent Form
- Registrar uses Consent Module to attest
 - Signed consent, or
 - Clinical emergency
- Any PSYCKES user (Registrar or not) within the institution can then access client data.

Steps for Consent:

Step 1 - Search for Client

Search by Medicaid ID or Social Security Number. When fields populate, verify client information.

PSYCHOKES MEDICAID

Medicaid Consent Menu MyPsychokes Consent Menu Recipient Census Consent Forms Administration [Return to Home](#)

Medicaid Consent - Step 1

Search on Medicaid ID of person to be consented to assure appropriate person is selected

Medicaid ID:

Search Results: 38

Medicaid ID:

Name

Address

City State Zip

DOB (MM/DD/YYYY) Age Sex

Is this the correct person for which you want to consent:

Steps for Consent:

Step 2 - Attest to Right to Access Data

Check box

- Clinical emergency, OR
- Client signed consent

[Return to Home](#)

Medicaid Consent - Step 2

Attestation for right to access client's Medicaid data:

ER setting or clinical emergency

--OR--

Consumer signed the consent Form

Steps for Consent:

Step 3 – Verify Client Identity

Document verification of client's identity.

Medicaid Consent - Step 3

Client has been identified via the following actions:

Service Provider attests to client identity

--OR--

Client presented the following 2 forms of documentation to identify themselves:

Identification 1 :
Select from drop-down list

Identification 2 :
Select from drop-down list

Submit and go to client Clinical Report Submit and Quit Quit and do not submit

Recipient Search

Once a client is consented, anyone with PSYCKES access can view the client's clinical information.

Agency Reports Mapping Regional Reports **Recipient Search** MyPSYCKES Trending Reports Registrar Menu De-Identify Data

Recipient Search Export PDF Excel

Search for Consented Recipients: 

Recipient Last Name: Age Range: Region:

Medicaid Id: Indicator: County:

Prescriber Last Name: Antipsychotic Three Plus
Antipsychotic Two Plus
Antidepressant Three Plus
Antidepressant Two Plus - SC
Psychotropics Four Plus
Psychotropics Three Plus
Cardiomatabolic Risk Summary

Drug Name: Provider:

Active Drug: OMH Lic. Programs:

Service:

Service Details:

Managed Care Program:

Psychotropic Drug Class:
Antipsychotic
Anxiolytic
Mood Stabilizer
Side-Effect Management
Stimulant
Withdrawal Management

Non-Psychotropic Drug Class:
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic
Antihyperlipidemic
Antihypertensive
Antineoplastic Agents
Biologicals

Mental Health Diagnosis:
Anxiety Disorder
Attention Deficit Disorder
Autism & Pervasive Developmental Disorder
Bipolar Disorder
Conduct Disorder
Delusional Disorder
Dissociative Disorder

Medical Diagnosis:
Alcohol Related Organic Mental Disorder
Certain Conditions Originating in the Perinatal Period
Complications of Pregnancy, Childbirth, and the Puerper
Congenital Anomalies
Diabetes
Diseases of Skin and Subcutaneous Tissue
Diseases of the Blood and Blood-Forming Organs

Maximum No. of Rows to be displayed:

PSYCKES
Clinical Summary
Screen Shots

Clinical Summary

Defaults to 3 months' data; select desired time period

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Agency Reports Mapping Regional Reports Recipient Search Common Ground Trending Reports Registrar Menu MyPSYCKES Info De-Identify Data

Summary

Common Ground [Return to Search Results](#) Export to PDF Excel

Please choose summary period [Last 3 months](#) [Last 6 months](#) [Last Year](#) [Last 2 Years](#) [All Available \(up to 5 years\)](#)

Latest date for clinical data: 2/11/2011

Patient Name: Iaaecie Fffbijd Medicaid ID: BHFBHDF DFEADAI DOB: 11/29/1954 Age: 57 Years

Quality Flag	Quality Flag Evidence
Cardiometabolic	Drug (Olanzapine) and Cardiometabolic Condition (Hyperlipidemia, Hypertension, Obesity)
Polypharmacy	Antipsychotic Two Plus, Psychotropics Four Plus (Clonazepam + Divalproex Sodium + Haloperidol + Olanzapine)

Mental Health Diagnoses (Most Recent Shows First)

 No Medicaid claims for this data type in the past 3 months

Medical Diagnoses (Most Recent Shows First)

Endocrine, Nutritional, And Metabolic Diseases And Immunity Disorders	Fluid and electrolyte disorders Other nutritional; endocrine; and metabolic disorders
Infectious And Parasitic Diseases	Mycoses Other infections; including parasitic

Clinical Summary: Diagnoses

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Summary

Common Ground | Return to Search Results | Export to PDF Excel

Please choose summary period | Last 3 months | Last 6 months | **Last Year** | Last 2 Years | All Available (up to 5 years)

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Mental Health Diagnoses (Most Recent Shows First)

Diagnosis
Schizoaffective Disorder

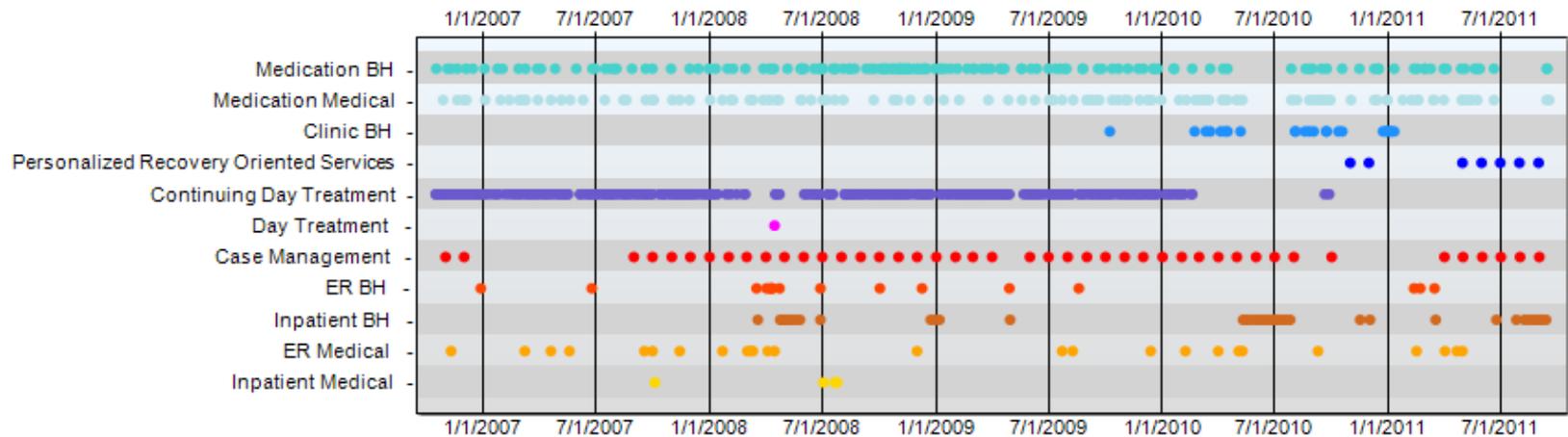
Medical Diagnoses (Most Recent Shows First)

Endocrine, Nutritional, And Metabolic Diseases And Immunity Disorders	Fluid and electrolyte disorders Other nutritional; endocrine; and metabolic disorders
Infectious And Parasitic	

Clinical Summary: Integrated View as Graph

Integrated View of Services Over Time

View: Graph Data

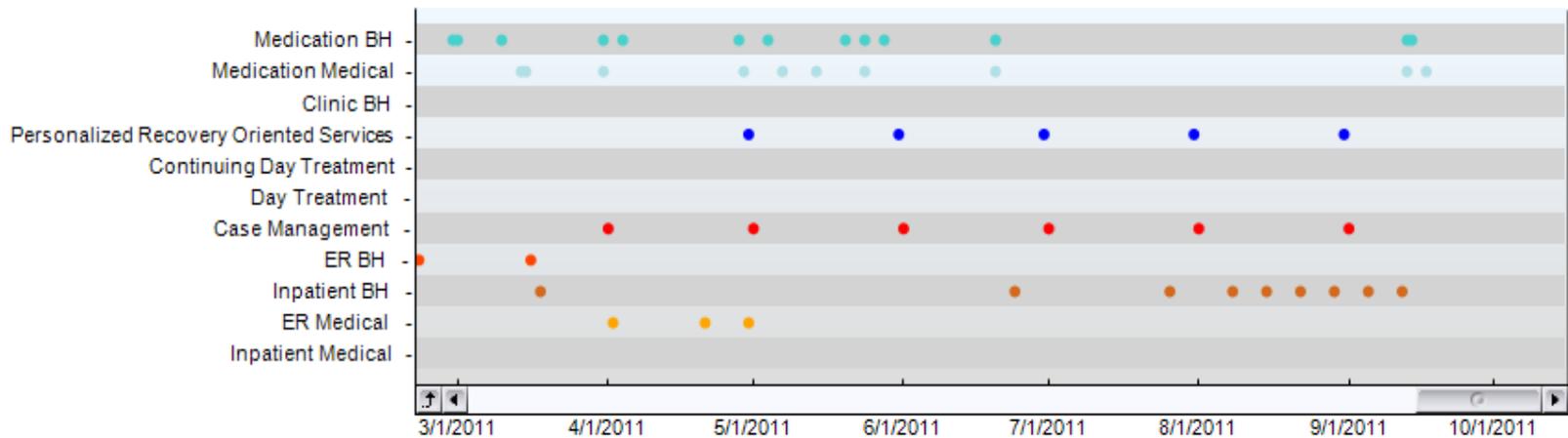


All services are displayed in graphic form to allow ready identification of utilization patterns, including medication adherence and outpatient, inpatient and Emergency Room services.

Clinical Summary: Zoom in on Period of Interest

Integrated View of Services Over Time

View: Graph Data



Clicking an individual record will show date and place of service.

Clinical Summary: Pharmacy Data

Psychotropic Medication

[See All Data](#)

Brand Name	Generic Name	Last Dose	Estimated Duration	First Day Picked Up	Last day Picked Up	Active in Past Month	See Detail
Haloperidol	Haloperidol	8 MG	1 Yr	2/25/2010	1/24/2011	Yes	
Clonazepam	Clonazepam	1 MG	1 Yr	2/25/2010	1/19/2011	Yes	
Divalproex Sodium	Divalproex Sodium	1500 MG	1 Yr	2/25/2010	1/19/2011	Yes	
Trihexyphenidyl Hcl	Trihexyphenidyl Hcl	20 MG	1 Yr	2/25/2010	1/13/2011	Yes	
Zyprexa	Olanzapine	10 MG	1 Yr	2/25/2010	12/29/2010	Yes	
Diphenhydramine Hcl	Diphenhydramine Hcl	50 MG	3 Month(s)	2/25/2010	4/21/2010	No	

Non-Psychotropic Medication

[See All Data](#)

Brand Name	Generic Name	Last Dose	Estimated Duration	First Day Picked Up	Last day Picked Up	Active in Past Month	See Detail
Singulair	Montelukast Sodium	10 MG	5 Month(s)	10/5/2010	1/26/2011	Yes	
Ventolin Hfa	Albuterol Sulfate	MCG/ACT	4 Month(s)	11/3/2010	1/24/2011	Yes	
Multilex	Multiple Vitamins-Minerals	-	11 Month(s)	4/7/2010	1/19/2011	Yes	
Enalapril Maleate	Enalapril Maleate	10 MG	1 Yr	2/25/2010	1/13/2011	Yes	
Oyster Shell Calcium/D	-	MG-UNIT	9 Month(s)	5/20/2010	1/13/2011	Yes	

Clinical Summary: Pharmacy Detail

Psychotropic Medication [See All Data](#)

Brand Name	Generic Name	Last Dose	Estimated Duration	First Day Picked Up	Last day Picked Up	Active in Past Month	See Detail
Haloperidol	Haloperidol	8 MG	1 Yr	2/25/2010	1/24/2011	Yes	

CRX detail for Haloperidol Medication

View: Trials Orders Both

Export to PDF Excel

Trials :

Brand Name	Generic Name	Drug Class	First Day Picked Up	Last Day Picked Up	Estimated Duration
Haloperidol	Haloperidol	Antipsychotic	2/25/2010	1/24/2011	1 Yr
Haloperidol	Haloperidol	Antipsychotic	5/21/2008	6/12/2008	2 Month(s)
Haloperidol	Haloperidol	Antipsychotic	7/18/2006	8/4/2006	1 Month(s)
Haloperidol	Haloperidol	Antipsychotic	5/19/2006	5/31/2006	1 Month(s)

Orders :

Pick-Up Date	Brand Name	Generic Name	Drug Class	Strength	Total Quantity	Days Supply	Prescriber	Route	Tabs / Day
1/24/2011	Haloperidol	Haloperidol	Antipsychotic	2 MG	120	30	<u>THEVENTHIRAN RAJAM</u>	OR	4
12/29/2010	Haloperidol	Haloperidol	Antipsychotic	2 MG	120	30	<u>THEVENTHIRAN RAJAM</u>	OR	4
12/6/2010	Haloperidol	Haloperidol	Antipsychotic	2 MG	120	30	<u>THEVENTHIRAN RAJAM</u>	OR	4

Oyster Shell	-	MG-UNIT	9 Month(s)	5/20/2010	1/13/2011	Yes	
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Clinical Summary: Labs and Other Data

Dental and Vision

[See All Data](#)

Program/Type	Provider Name	First Date of Service (last 5 years)	Last Date Billed	Number of Visits	See Provider Detail
DENTAL	MADISON CHRISTOPHER R DDS	10/22/2010	10/22/2010	1	
DENTAL	MANLEY JOEL L DDS	6/2/2010	6/2/2010	1	
DENTAL	AUGELLO VINCENT MICHAEL DDS	3/22/2010	3/22/2010	1	
VISION	HELFAND RAYMOND H	3/18/2010	3/18/2010	1	

Living Support

[See All Data](#)

 No Medicaid claims for this data type in the past 1 year

Lab & X-Ray

[See All Data](#)

Program/Type	Test Name	First Date of Service (last 5 years)	Last Date Billed	Number of Visits	See Provider Detail
X-RAY	INTRAORAL-PERIAPICAL-FIRST FILM	10/22/2010	10/22/2010	1	
X-RAY	INTRAORAL-COMPLETE SERIES (INCLUDING BITEWINGS)	6/2/2010	6/2/2010	1	

Transportation

[See All Data](#)

Type	Provider Name	First Date of Service (last 5 years)	Last Date Billed	Number of Visits	See Provider Detail
					

Clinical Summary: Export Data to PDF or Excel

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Mental Health Diagnoses (Most Recent Shows First)

Diagnosis
Schizoaffective Disorder

Medical Diagnoses (Most Recent Shows First)

Export Options

Sections

All

Selected

Quality Flag
Mental Health Diagnoses (Most Recent Shows First)
Medical Diagnoses (Most Recent Shows First)
Psychotropic Medication
Non-Psychotropic Medication

Export **Cancel**