PSYCKES-Medicaid Release Notes – Release 8.3.0

1. SUD Outpatient provider data added to 'Outpatient Provider' Advanced View

When group searches of populations of interest are conducted in Recipient Search, the results page provides an unduplicated list of the recipients who match the selected search criteria. The population management advanced "Views" are in a dropdown located at the upper right-hand corner of the Recipient Search results page and will allow you to add new columns of information to the results table. We've updated the "Outpatient Providers" advanced view to include the following columns for **Substance Use Outpatient Provider** details in the past year:

- Most Recent Provider Facility Name
- Most Recent Service
- # Services this Provider

Note: The data within these columns are considered enhanced PHI and will only be displayed with consent or emergency attestation.

2. New Extended Observation Bed (EOB) Service Setting in Recipient Search

Users can now identify which recipients have received extended observation bed CPEP services using Recipient Search. This service setting can be found by expanding the "Inpatient – ER" service setting and selecting "ER – MH CPEP EOB."

3. Health Home Plus (HH+) Tableau updates in PSYCKES

The "Health Home Plus (HH+)" tableau has been updated to enhance visualization and usability. To access, navigate to the 'Dashboards' menu option located within the purple navigation bar. The HH+ tableau allows providers to view their ongoing performance with the total HH+ population, those who are HH+ eligible and HH enrolled, and those who are enrolled in a Specialty Mental Health Care Management Agency (SMH CMA).

4. MyCHOIS Consumer Application Enhancements

MyCHOIS is a PSYCKES application that consumers can use to access their own health records and utilize recovery-oriented tools. The Current Care Coordination and Notification messages within the My Treatment Data module have been enhanced to include person-centered language and the MyCHOIS mobile app has added a Spanish modal translation.

5. iOS Mobile App Release 8.2 Enhancements

To maintain parity between the iOS and web platforms, the PSYCKES Medicaid mobile app will require new users whose first PSYCKES login is utilizing the mobile app to complete the "User Role Survey". The information collected in the survey tells the PSYCKES team some details about our users, such role within your organization, setting or program type in which you regularly work, professional discipline/training, etc. Users are asked once per year to review the information in the user profile to see if any updates need to be made. Updates can be made in either PSYCKES web or mobile applications.

Important Technical Requirement Update for iOS Mobile App

The PSYCKES iOS mobile app will require the following updates in order to login:

1) **iOS version 17.0 or higher** - If you are unsure what version iOS your device currently is,

please navigate to Settings > General > About and look for "Software Version"

If your version is not 17.0 or higher, navigate to Settings > General > Software Update and select "Install Now" for latest update

2) **PSYCKES App update** – To update to the most recent version of the PSYCKES mobile app, please navigate to the App Store > Search for "PSYCKES" > Select "Update" button

NOTE: Apple's iOS 16 operating system no longer supports certain older iPhone & iPad devices. To view which devices are compatible, please visit: https://support.apple.com/en-us/103267