

PSYCKES-Medicaid Release Notes – Release 8.2.0

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1. Complex Needs Filter Added to Recipient Search

A new “Complex Needs” filter dropdown has been added to the Recipient Search ‘Special Populations’ section. This filter dropdown will not only allow users to run a cohort search for individuals with *any* of the Complex Needs criteria, but users will also be able to filter by any of the *specific* Complex Needs criteria.

The Complex Needs filter options include:

- **Any Complex Need**
- **General Eligibility Criteria (All Ages):**
 - Any General Eligibility Criteria
 - AOT active or expired in the past year
 - ACT enrolled or discharged in the past year
 - Intensive Mobile Treatment in the past year with MH diagnosis
 - HH+ service in the past year with MH diagnosis
 - 3+ Inpt MH < 13 months
 - 4+ ER MH < 13 months
 - 3+ inpatient medical visits in past 13 months and have schizophrenia or bipolar past year
 - Ineffectively Engaged: No Outpt MH < 12 months with 2+ Inpt MH or 3+ ER MH
 - State PC Inpatient Discharge < 12 months
 - CNYPC Release < 12 months
 - Homeless in past 6 months + SMI
 - Suicide attempt: Any history
 - Homicidal ideation in past year and 1+ MH ED/CPEP/IP in past year
 - Opioid overdose in the past year
- **Additional Eligibility Criteria for Children & Adolescents (0-20 years):**
 - Any Eligibility Criteria for Child & Adol (0-20)
 - A K3 Serious Emotional Disturbance in past year
 - Psychiatric Inpatient in past year
 - Residential Treatment Facility in past year
 - Children’s Community Residence in past year
 - Residential SUD Treatment in past year
 - Youth ACT in past year
 - Day Treatment in past year
 - Partial Hospitalization in past year
 - Home Based Crisis Intervention in past year
 - Mobile Integration Team (MIT) in past year
 - 2+ crisis services in past year
 - Currently or in past year attributed to Foster Care

If an individual meets any of the Complex Needs criteria, that information will display in the 'Notifications' section of their Clinical Summary.

2. Filter QI Reports and Statewide Reports for “Complex Needs” Population

A new “population” filter option has been added to the My QI Report and Statewide Reports which allows users to stratify their reports by the “Complex Needs” population. If this filter is applied, the provider agency’s information, as well as regional and state level comparison rates will change to reflect individuals flagged who meet the Complex Needs criteria.

3. New “Intensive Mobile Treatment (IMT) Past Year” Filter

A new “Intensive Mobile Treatment (IMT) Past Year” filter has been added to the Recipient Search ‘High Need Population’ filter dropdown. This flag allows users to perform group cohort searches to see which of their clients have received IMT services with any provider in the past year. IMT services can also be found in an individual’s Clinical Summary within the ‘Behavioral Health Services’ section, when applicable to the client.

4. Health Home Plus (HH+) Tableau Now Available in PSYCKES

The “Health Home Plus (HH+)” tableau has been added to the PSYCKES application, under a new ‘Dashboards’ menu option located within the purple navigation bar. The HH+ tableau allows providers to view their ongoing performance with the total HH+ population, those who are HH+ eligible and HH enrolled, and those who are enrolled in a Specialty Mental Health Care Management Agency (SMH CMA).

5. iOS Mobile App Release 8.2 Enhancements

To maintain parity between the iOS and web platforms, the following updates have been implemented in the PSYCKES-Medicaid iOS app:

- Race & Ethnicity added to Recipient Search results
- Complex Needs flag added to Clinical Summary

Important Technical Requirement Update for iOS Mobile App

The PSYCKES iOS mobile app will require the following updates in order to login:

- 1) **iOS version 17.0 or higher** - If you are unsure what version iOS your device currently is, please navigate to Settings > General > About and look for “Software Version”
If your version is not 17.0 or higher, navigate to Settings > General > Software Update and select “Install Now” for latest update
- 2) **PSYCKES App update** – To update to the most recent version of the PSYCKES mobile app, please navigate to the App Store > Search for “PSYCKES” > Select “Update” button

NOTE: Apple’s iOS 16 operating system no longer supports certain older iPhone & iPad devices. To view which devices are compatible, please visit: <https://support.apple.com/en-us/103267>