PSYCKES-Medicaid Release Notes – Release 6.9.0

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1. Adult Housing/Residential Program Information

New housing and residential program information was added to the client-level Clinical Summary and Recipient Search group search. The data source for this information is the OMH Child and Adult Integrated Reporting System (CAIRS) database, which contains information about clients in adult housing programs for which OMH provides licensing or oversight. Incorporating this data source allows housing information to be available even when the housing program does not bill Medicaid.

Clinical Summary: The "Current Care Coordination" section and the "Living Support/Residential" section of the Clinical Summary will display the housing program name, provider agency name, admission date, discharge date, program contact information, reason for discharge, and discharged to location.

Recipient Search: Eight new report filters were added in the "Service Setting" section of Recipient Search under the "Living Support/Residential" service setting filter category:

- Apartment Support
- Apartment Treatment Model
- Congregate Support
- Congregate Treatment Model
- Family Care
- SRO Community Residence
- Supported Housing Community Services
- Supported Single Room occupancy

2. ACT Reason for Discharge

For clients discharged from Assertive Community Treatment (ACT) in the past year, the reason for discharge is now incorporated in the ACT information in the Clinical Summary "Current Care Coordination" section. The data source for this information is the OMH CAIRS database. For example, a reason for discharge displayed might be "Completed ACT Treatment" or "Lost to contact" depending on the selected reason entered in CAIRS by the discharging ACT provider.

3. AOT Rationale for Non-Renewal

For clients with an expired Assisted Outpatient Treatment (AOT) order in the past year, the rationale for

non-renewal is now incorporated as part of the AOT information in the Clinical Summary "Current Care Coordination section. The data source for this information is the OMH Tracking for AOT Cases and Treatment (TACT) database. For example, a rationale for non-renewal displayed might be "No longer meets criteria" or "Voluntarily agreeing to treatment" depending on the selected rationale entered in TACT by the AOT provider.

4. High Need/High Risk Bulk Population Management View

When group searches of populations of interest are conducted in Recipient Search, the results page provides an unduplicated list of the recipients who match the selected search criteria. The bulk population management "Views" are in a dropdown located at the upper right-hand corner of the Recipient Search results page and will allow you to add new columns of information to the results table. Upon selecting the desired view, a series of columns will be added to your results page.

"High Need/High Risk" is the new advanced view available in this release. The following columns of information will be added to your results page when this view is selected:

- OMH Unsuccessful Discharge
- Transition Age Youth (TAY-BH)
- OPWDD NYSTART-Eligible
- Health Home Plus-Eligible
- AOT Status
- AOT Expiration Date
- Suicide Attempt (Medicaid/NIMRS) past 1 year
- Suicidal Ideations (Medicaid
- Self-Inflicted Harm/Injury (Medicaid)
- Self-Inflicted Poisoning (Medicaid)
- Overdose - Opioid past 1 year
- Overdose Risk - Concurrent Opioid & Benzodiazepine past 1 year
- PSYCKES Registries: High Risk List Registry
- PSYCKES Registries: Suicide Care Pathway

For provider agency users, the applicable information in the selected view columns will be displayed for recipients with a quality flag or consent. The Recipient Search results page with population management views can be exported to Excel.

5. HCBS Assessment Date Added to Care Coordination Bulk Population Management View

A new "HARP HCBS Assessment Date" column was added to the "Care Coordination" advanced view, available in the Recipient Search results page. This column will display the most recent date of HARP HCBS assessment conducted for each client in the report, if applicable.

6. HCBS Provider Information Added to Outpatient Providers Bulk Population Management View

Four new "Home and Community Based Services (HCBS) Provider" columns were added to the "Outpatient Providers" advanced view, accessible in the Recipient Search results page. These four "HCBS Provider" columns include:

- Most Recent Provider Facility Name
- Most Recent Service Type past 1 yr
- Most Recent Service Date past 1 yr
- # Services this Provider past 1 yr

7. Medicaid Enrollment Status Filter

A new filter called "Medicaid Enrollment Status" was added to Recipient Search with 10 filter options. Three of the options are new with this release, and the other 7 options were relocated from another filter in Recipient Search called "Population." The "Medicaid Enrollment Status" report filter options include:

- Active Medicaid *(New with Release 6.9.0)*
- Inactive Medicaid *(New with Release 6.9.0)*
- Medicaid Managed Care – Any
- Medicaid Managed Care + SSI
- Medicaid No Managed Care (FFS Only)
- Dual Eligible (Medicaid + Medicare)
- Medicaid (No Medicare)
- Medicaid Recertification Due < 3 mo. *(New with Release 6.9.0)*
- Transition from WMS to NYSoH: Medicaid recert due < 3 mo.
- Transition from WMS to NYSoH: Medicaid Eligibility Expired

8. PSYCKES Registry Status: Suicide Care Pathway, High Risk List, COVID-19

The PSYCKES MyCHOIS application allows creation of a client registry to monitor specific clients at risk. The three registries currently in MyCHOIS are the Suicide Care Pathway, the High Risk List, and the COVID-19 registry. For clients placed on a PSYCKES registry by an agency utilizing this feature in MyCHOIS, their registry status will now be available in the client-level Clinical Summary and Recipient Search group search. Client consent is required for an outside agency to review PSYCKES registry information input by a different agency.

Clinical Summary: A new "PSYCKES Registries" section is available in the Clinical Summary if applicable for that client. Information contained in this section includes the type of registry, provider name who placed the client on this registry, date added to registry, date removed from registry (or "active" if still on the registry), and most recent registry designation.

Recipient Search: Three new PSYCKES "Registry" filter options were added to the "Alerts & Incidents" report filter of Recipient Search. These report filters identify clients in the results that are actively on a PSYCKES registry at any agency; options include:

- Registry – Suicide Care Pathway - active at any agency
- Registry – High Risk List - active at any agency
- Registry – COVID-19 – active at any agency

9. Suicide Attempt in Past Year Report Filter in Recipient Search

A new "Suicide Attempt (Medicaid/NIMRS) past year" report filter option is available in the "Alerts & Incidents" filter of Recipient Search. This report filter will identify clients in the results who have had a suicide attempt in the past year according to either Medicaid billing or the New York State Incident Management and Reporting System (NIMRS) database.

10. Concurrent Benzodiazepine & Opioid Alert Link to Resources

An enhancement was made to the alert called "Overdose Risk-Concurrent Opioid & Benzodiazepine" to provide links to additional online resources. For clients who have this alert in their Clinical Summary, a footnote was added that links to references: "Note: Concurrent use of Opioids & Benzodiazepine may be appropriate in some cases. Abrupt discontinuation can also be dangerous." The link to resources include:

- HHS Guide for Clinicians on the Appropriate Dosage Reduction or Discontinuation of Long-Term Opioid Analgesics
- FDA Drug Safety Communication: FDA urges caution about withholding opioid addiction medications from patients taking benzodiazepines or CNS depressants

11. User Role Profile Review/Update Required Annually

The "User Role" survey or profile is completed the first time users login to PSYCKES. The information collected tells the PSYCKES team some details about our users, such role within your organization, setting or program type in which you regularly works, professional discipline/training, etc.. With Release 6.9.0 users will be asked once per year to review the information in the user profile to see if any updates need to be made. When prompted, review your information, make any updates if needed, and select "Continue to PSYCKES." Updates to the User Role Profile can be made at any time via "Settings" located at the top right corner of the PSYCKES application.

12. POP Data Entry Within 90 Day Calendar Rule

Within the Managed Care Performance Opportunity Project (POP) data entry portal, located in the Clinical Summary for clients eligible for POP intensive care transition services, the service date calendar will now look back 90 days from today's date. Users will only be able to enter care transition services in the POP data entry portal that have occurred in the past 90 days. For example, if an intensive care transition service is delivered today, June 8th, 2020, it must be reported in the data entry portal by September 5th.

13. MyCHOIS Dashboard "Current PHI Access" Column

A new "Current PHI Access" column was added to the "All Clients" dashboard of MyCHOIS, located in the PSYCKES-Medicaid application for specific provider users. Similar to the Recipient Search results page, this column will display the current level of access to a client's information in MyCHOIS and the Clinical Summary. The possible levels of access include: MyCHOIS Only, Quality Flag, All Data Except Enhanced PHI, All Data Emergency Access, PSYCKES Consent, BHCC Consent, or Health Home Consent (DOH 5055).