PSYCKES-Medicaid Release Notes – Release 6.6.0

Brief Clinical Summary

Upon opening a client's Clinical Summary, the new "Brief Overview" is the default view and the 1 Year Summary, and 5 Year Summary views are also available. The Brief Overview provides a shorter, more concise view of the most critical information in a client's Clinical Summary. The information is organized in the following sections:

- Current Care Coordination
- Alerts & Incidents – alert count, alert type, most recent date and reporting provider
- Active Quality Flags
- Diagnoses – 5 most recent and 5 most frequent d in the past year
- Medications – medication name, class, last pick-up date, and dose in last year
- Outpatient Providers Past Year – provider, last service date, and service type
- Hospital Utilization 5 Years – count, # of facilities, most recent facility, and most recent date
- Safety Plans – number of plans, date of most recent, and provider who entered most recent

Of the Brief Overview sections listed above, the Current Care Coordination, Alerts and Incidents, Active Quality Flags, and Safety Plans sections will only appear if the client has applicable data in the section.

The Brief Clinical Summary can be exported to PDF for printing by selecting the PDF icon located at the top right of the page or the "Export Overview" link located at the bottom of the page.

Opioid Overdose Alerts

New opioid overdose alerts have been added to the "Alerts & Incidents" section of Recipient Search and the Clinical Summary. The data source for this information is diagnosis according to Medicaid billing, categorized as being an opioid overdose (for example, "Poisoning by heroin, accidental (unintentional), initial encounter").

In Recipient Search, the "Alerts & Incidents" filter allows you to identify who from your organization meets the alert filter criteria in the given time frame. For the opioid overdose alerts, the filter options include:

- Overdose – Opioid past 1 year
- Overdose – Opioid past (Intentional) 1 year
- Overdose – Opioid past (Unintentional) 1 year
- Overdose – Opioid past 3 years
- Overdose – Opioid past (Intentional) 3 years
- Overdose – Opioid past (Unintentional) 3 years

In the client-level Clinical Summary, the opioid overdose alerts are included in the "Alerts & Incidents" section providing information about the first date and most recent date of diagnosis, provider and program name where most recent diagnosis was given, and specific diagnosis.

Identifying clients who meet criteria for the opioid overdose alerts has special protections. Therefore, provider agency users will only be able to see the overdose alerts on clients for whom **PSYCKES consent** was obtained. Without client consent, only aggregate count information about these alerts will be available in PSYCKES via Recipient Search.

OPWDD Population Filter

A new population filter option is available in Recipient Search under the "Population" filter, called "OPWDD Services Eligible (RE95)." Clients served by your organization that can be identified using

this filter are those who have a Restriction Exception code 95 in the Medicaid system, an indicator of an individual's eligibly for OPWDD services.

PSYCKES iOS Mobile App Version 3.2

An upgrade to the PSYCKES iOS Mobile Application for iPhones and iPads will go live in the Apple Store in conjunction with this PSYCKES application release. The following new features will be available with PSYCKES iOS version 3.2:

- Opioid Overdose Alerts at the client-level (described above)

- Hospital & ER past 5 years: The Hospital & ER services section of the mobile app now looks back on the past 5 years for showing hospitalization information. This was expanded beyond the original 1-year view of hospitalization information in the mobile app to provide more details. Other service information, such as outpatient behavioral health, will continue to look back on the past 1 year for showing service information.

- View All Data: A new option to "View All" information has been added to the "Alerts & Incidents" and "Services" sections of the mobile app to allow for the preference to see all alerts or services that occurred in chronological order by most recent date. The option to view information individually by alert type and by service type will remain available as well.