

PSYCKES Release Notes – Release 7.1.0

County of Fiscal Responsibility Filter in Recipient Search

A new report filter called “County of Fiscal Responsibility” was added to Recipient Search in the “Characteristics” section. Upon selecting a county from the filter options, clients who are currently assigned to that county for fiscal responsibility will be returned in the search results. Clients captured in this filter also need to be active on Medicaid either currently or at any time in the past year. The five boroughs in New York City are combined as one county, according to the data source for this filter.

Two New Population Filters in Recipient Search

Two new report filter options were added to Recipient Search in the “Population” filter:

1. **Behavioral Health High Need – Dual (Medicaid + Medicare):** Identifies clients ages 21 and over who meet behavioral health high need criteria and are enrolled in both Medicaid and Medicare. For the purpose of this filter, behavioral health high need is defined using the same criteria used for the HARP algorithm.
2. **Highest Need/Risk - MH:** Identifies clients of all ages who have had any one of the following in the **past 12 months**: Active AOT or AOT order expired, ACT discharge, 3+ inpatient MH, 4+ ER MH, 3+ inpatient medical & schizophrenia or bipolar diagnosis, ineffectively engaged (no outpatient MH & 2+ inpatient MH/3+ ER MH), State Psychiatric Center discharge, or HH+ eligible CNYPC discharge.

This new filter uses the same algorithm as is used for the existing “Health Home Plus – Eligible (HH+)” filter, however the “Highest Need/Risk – MH” filter does not exclude clients under 18 nor does it exclude clients who reside on a state-operated Psychiatric Center campus (each of these factors are exclusions for Health Home Plus).

BH QARR DOH Performance Tracking Measures in Recipient Search

The “Quality Flag” filter box in Recipient Search now includes each of the BH QARR DOH Performance Tracking Measures as individual report filter options. These flags will have “(DOH Performance Tracking)” at the end of the label to tell them apart from the other PSYCKES flags.

As a reminder, the measures in the DOH Performance Tracking set are unique because they are calculated by the NYS Department of Health (DOH) on “mature” Medicaid data. DOH calculates these measures after a 6-month billing data maturation period to allow for services to be invoiced.

New Data Source from DOHMH: AOT Under Investigation & IMT

Two new types of information are now included in the Clinical Summary in the “Current Care” section and the data source is the New York City Department of Health and Mental Hygiene (NYC DOHMH):

1. **Intensive Mobile Treatment (IMT):** For clients currently or previously enrolled in IMT, enrollment date, discharge date, team name, and team contact information will be displayed.
2. **Assisted Outpatient Treatment (AOT) Referral Under Investigation:** For clients with an AOT referral currently under investigation, the start date of the investigation, the AOT office reviewing the referral, and the AOT office contact information will be displayed.

Psychiatric Advance Directive Template in Clinical Summary

The “Plans and Documents” section of the Clinical Summary now links to a Psychiatric Advance Directive (PAD) fillable PDF template. To access this template, click “Create New,” then select “Psychiatric Advance Directive,” click “Download Psychiatric Advance Directive form (fillable PDF)”

and save the form to your computer. The form can be completed by the client or together with their provider and then it needs to be signed by the client and two witnesses. Copies should be made for the client and provider(s).

The completed PAD can be uploaded and attached to the PSYCKES Clinical Summary to be accessible by other providers, such as an Emergency Room user with client consent or in a clinical emergency. To upload a PAD to a client's Clinical Summary, click "Upload" from the "Plans and Documents" section and follow the instructions.

The PAD template in PSYCKES is based on the version created by NYAPRS.

PSYCKES iOS Mobile App Release 4.2

Along with PSYCKES Release 7.1.0, the PSYCKES iOS Mobile App for iPhones and iPads will launch release 4.2 and include the following enhancements. Mobile app users will be required to upgrade their PSYCKES iOS Mobile App to version 4.2 from the app store after the release.

- **Clinical Summary for a Non-Medicaid Client:** With PSYCKES release 7.0.0 in September, 2020, a new type of Clinical Summary was added for clients who are not in the Medicaid population (Non-Medicaid client), who either have been served by a state-operated Psychiatric Center or have been served by a provider agency utilizing the PSYCKES MyCHOIS application. Now with the current release, this type of Clinical Summary will also be available in the iOS mobile app. For more information on this type of Clinical Summary, see the [Release Notes from Release 7.0.0](#).
- **Intensive Mobile Treatment (IMT):** IMT program information will be displayed in the mobile app if applicable to the client, as described above.
- **Assisted Outpatient Treatment (AOT) Referral Under Investigation:** AOT referral under investigation will be displayed in the mobile app if applicable to the client, as described above.

MyCHOIS Consumer Application Enhancements

MyCHOIS is a PSYCKES application that consumers can use to access their own health records and utilize recovery-oriented tools. Two new enhancements were made to MyCHOIS with this release:

1. **My Treatment Data available for clients not on Medicaid:** Similar to how a Clinical Summary was developed for clients not on Medicaid for PSYCKES, My Treatment Data is now available for non-Medicaid clients in MyCHOIS. This report will include data the consumer entered in MyCHOIS, such as screenings or assessments. For consumers with services from a state-operated Psychiatric Center, information on those services and medications will also be included. Information from other state administrative health databases will continue to be added into this report.
2. **Plans and Documents:** Consumer users can now upload plans and documents into MyCHOIS such as a safety plan or Psychiatric Advance Directive (PAD), just like providers can. Consumers will also be able to link to a PAD fillable PDF template, as described above.