

PSYCKES-Medicaid Release Notes – Release 7.3.1

High Mental Health Need Flag in Recipient Search & Clinical Summary

A new flag called “High Mental Health Need” or “High MH Need” has been added to Recipient Search in the “Quality Flag” filter box and in the quality flag column of the report results page. Clients who meet criteria for this flag will have it listed in the “Quality Flag” section of their Clinical Summary and the “Current Care Coordination” section of their Clinical Summary will describe the specific reason(s) why the individual meets criteria.

The definition of this flag is anyone in PSYCKES who meets one or more of the following criteria:

- AOT active or expired in the past 5 years
- ACT enrolled or discharged in the past 5 years
- Intensive Mobile Treatment (IMT) in past 5 years
- One or more inpatient MH past 1 year
- One or more ER or inpatient visit in the past year for which a suicide attempt, suicidal ideation, or self-harm code was listed on the claim
- Three or more inpatient medical visits in past year and has schizophrenia or bipolar in past year

New Crisis Services in Recipient Search, QI Reports and Clinical Summary

The following crisis services have been added as new service settings in PSYCKES:

- Crisis Residential Service - Intensive Crisis Residence (age 21+)
- Crisis Residential Service - Residential Crisis Support (age 21+)
- Crisis Residential Service - Intensive Crisis Residence (age 18-20)
- Crisis Residential Service - Residential Crisis Support (age 18-20)
- Crisis Residential Service - Children’s Crisis Residence (age 5-20)

These services can be found in the “Service Settings” filter boxes in Recipient Search, the “Program Type” filter box in My QI Report and Statewide Reports, and in the “Hospital/ER/Crisis Services” section of the client-level Clinical Summary in the 1 Year and 5 Year views.

Additional Managed Long Term Care Plans added to PSYCKES

The following Managed Long Term Care Plan (MLTC) product lines are available in Recipient Search, the QI reports, Utilization Reports, and the client-level Clinical Summary:

- Fully Integrated Dual Advantage for individuals with DD (FIDA-IDD)
- Medicaid Advantage
- Medicaid Advantage Plus (MAP)
- Partial MLTC Plan
- Program for All-Inclusive Care for the Elderly (PACE)

All Medicaid Managed Care Plans in New York that have these product lines are now included in PSYCKES, where previously many of the plans who only offered these lines had been missing from the application.

New Report Look-Back Period Added to Recipient Search

The report look-back period of “January 2020-December 2020” has been added as an option in Recipient Search for identifying clients with specific service settings, medications, and diagnoses. The default look-back period is Past 1 Year and that can be changed using the drop-down in the applicable filter section.