PSYCKES-Medicaid Release Notes – Release 7.5.0

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1. Homelessness Information from NYC DHS & Medicaid Data

New information has been added to PSYCKES for people experiencing homelessness currently, recently or in the past. This information comes from two data sources:

- **New York City Department of Homeless Services (NYC DHS):** Shelter name, program type, placement date, exit date, exit reason, and shelter director contact information.
- **Medicaid billing data:** Information from procedure codes (z codes) on a billing claim/encounter, entered by any provider statewide with awareness of their client's homelessness; specifies sheltered homelessness, unsheltered homelessness, or unspecified, along with provider name, program name, and date(s) of service.

This homelessness information will be available in two PSYCKES reports:

- **Clinical Summary:** When applicable, the client-level Clinical Summary will show homelessness information in the following sections:
  - **Current Care Coordination** – If the client is currently in a shelter, or was anytime in the past 6 months, this section will display the shelter name, program type, placement date, exit date, exit reason, and shelter director contact information.
  - **Alerts** – Uses information from either NYC DHS or Medicaid billing to construct homelessness "alerts" including the type of alert, data source, first date of the alert type, most recent date of the alert type, shelter name or provider name, and program type.
  - **Living Support/Residential** – This section looks back over the past 5 years and will display the shelter name, program type, placement date, and exit date. Drill-in to "Details" to see exit reason.
- **Recipient Search:** In the "Characteristics" section, a new population filter box called "Homelessness Alerts" was added with the following filter options:
  Homelessness: All Sources
  - Any (DHS/Medicaid)
  - Any past 1 year (DHS/Medicaid)

  Homelessness: NYC DHS
  - Any (DHS)
  - Any past 1 year (DHS)
  - Shelter (DHS)
  - Shelter past 1 year (DHS)
  - Behavioral Health Shelter past 1 year (DHS)
  - Safe Haven or Stabilization Shelter past 1 year (DHS)

  Homelessness: Medicaid
  - Any (Medicaid)
  - Any past 1 year (Medicaid)
  - Unsheltered past 1 year (Medicaid)
  - Sheltered past 1 year (Medicaid)

2. Crisis Services in Brief Overview and iOS Mobile App

The versions of the client-level Clinical Summary available in the "Brief Overview" and the iOS Mobile App now display community-based crisis services; before now these services were only displayed in the 1 Year and 5 Year views of the Clinical Summary. The community-based crisis services included, if applicable to the client are:

- **CPEP Mobile Crisis**
- **Crisis Telephonic** – This Crisis Intervention Service category includes both Response and Follow-Up
- **Mobile Crisis** – This Crisis Intervention Service category includes both Response and Follow-Up
- **Crisis Residential** – This category includes Children's Crisis Residence, Intensive Crisis Residence, and Residential Crisis Support
- **Crisis Stabilization Center**

More specific details of these crisis services are available in the 1 Year and 5 Year views of the client's clinical summary.

3. CPEP Mobile Crisis Viewable as Service Type

Mobile Crisis services billed through a Comprehensive Psychiatric Emergency Program (CPEP) are now viewable as a separate service type. Until now CPEP Mobile Crisis was rolled up under ER – MH CPEP and was not distinguishable from other CPEP services. This information is available in the following reports:

- **Clinical Summary:** When applicable, the client-level clinical summary will show "CPEP Mobile Crisis" in the "All Hospital and Crisis Utilization" section of the Brief Overview and in the "Hospital/ER/Crisis Services" section of the 1 Year and 5 Year views.
- **Recipient Search:** In the "Service Setting" filter box, within the "Crisis Service" category, "CPEP Mobile Crisis" will identify clients who received mobile crisis services from a CPEP. Use "Services: Specific Provider" setting box if your agency has a CPEP and you want to see what clients have been served by your CPEP's mobile crisis team. Use "Services by Any Provider" setting box to identify your clients served by any CPEP's mobile crisis team within the state.
- **My QI Report:** Within the "Filters" box in My QI Report and Statewide Reports, "CPEP Mobile Crisis" was added as its own "Program Type" filter option to help view indicator prevalence rates for clients served by CPEP Mobile Crisis.

4. General Medical QARR – DOH Measures for Stratification

A new quality indicator set has been added to My QI Report, Statewide Reports, Recipient Search, and the Clinical Summary, when applicable.

The measures in this new set are calculated monthly by the Department of Health (DOH) after allowing for a 6-month Medicaid billing maturation period. The measures are sent to OMH and are displayed in the PSYCKES application, through the lens of quality improvement opportunities; this means clients "flagged" in the numerator have *not* received the recommended services.

To start, there are two measures and a summary measure in this new set with the following descriptions:

- **Overdue for Colorectal Cancer Screening:** The percentage of individuals 50-75 years of age who did not have appropriate screening for colorectal cancer. Appropriate screenings include: Fecal occult blood test in the past year, Flexible sigmoidoscopy in the past 5 years, Colonoscopy in the past 10 years, CT colonography in the past 5 years, or FIT-DNA test in the past 3 years.
- **No Well-Care Visit > 1 Year – Child & Adolescent:** The percentage of individuals 3-21 years of age, who did not have at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.

These measures in particular were selected by DOH to be stratified by race and ethnicity, which can be done in PSYCKES using the Race & Ethnicity "View" in My QI Report.

5. CORE Services in Report Filters & Clinical Summary

Following the transition of some of the adult Home and Community Based Services (HCBS) to

Community Oriented Recovery and Empowerment (CORE) Services, the following service settings are included in the client-level Clinical Summary, Recipient Search, and My QI Report:

- CORE or HCBS All
- CORE or HCBS Community Psychiatric Support and Treatment
- CORE or HCBS Empowerment Services – Peer Support
- CORE or HCBS Family Support and Training
- CORE or HCBS Psychosocial Rehabilitation – Any
- CORE Psychosocial Rehabilitation – Education Focus
- CORE Psychosocial Rehabilitation – Employment Focus

In the Clinical Summary, these services will be displayed in the Behavioral Health Services section, if applicable to the client. In Recipient Search, these service filters are in the "Service Setting" filter box within the "Outpatient – MH" category. In My QI Report, they are in "Filters" under "Program Type."

6. OPWDD Habilitation Services in Report Filters & Clinical Summary

The following service settings for the Office for People with Developmental Disabilities (OPWDD) have been added to the client level Clinical Summary, Recipient Search Service Setting filters, and My QI Report Program Type filters:

- Habilitation - DD - Individualized Residential Alternative (IRA)
- Habilitation - DD - Family Care

7. iOS Mobile App Release 5.2 Enhancements

The above changes made to the PSYCKES client-level Clinical Summary in release 7.5.0 have been included in the iOS mobile app, including:

- Homelessness information from NYC Department of Homeless Services and from Medicaid Data
- Community-based Crisis Services; until now these services were not displayed in the mobile app
- CPEP Mobile Crisis, viewable as a service type separate from ER – MH CPEP
- New medical quality flags, as described above, if applicable to the client
- Community Oriented Recovery and Empowerment (CORE) services, in the Behavioral Health Services section, if applicable
- OPWDD Habilitation Services, in the Living Support/Residential section, if applicable