



**Office of
Mental Health**

New PSYCKES Feature Highlights in 2025

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Office of Population Health & Evaluation

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Agenda

- PSYCKES overview
- Review of new PSYCKES features in 2025, including:
 - Complex Needs & Intensive Mobile Treatment (IMT) Filters
 - Update to Health Home Plus (HH+) Eligibility Criteria
 - New Columns Added to the Outpatient Provider Advanced View
 - New Service Settings (Youth – ACT, Crisis Stabilization, COP, EOB)
 - My QI Report: Separation of Indicator Set Tabs
 - Hospital Outcome and Episode-Based Readmission Measure Sets
- Training & Technical Support

What is PSYCKES?

- A secure web-based application that integrates multiple data sources to support population health, quality improvement, care coordination, clinical decision-making
- Data Sources: Integrates over 10 different health-related data sources including
 - Medicaid
 - EMR data from State Psychiatric Centers
 - NYC data: Rikers, Department of Homeless Services, DOHMH data, etc.
 - State OMH data: AOT (involuntary outpatient commitment), suicide incidents, CAIRS data on high intensity outpatient and residential mental health services, etc.
 - Provider and recipient entered: Advance Directives, Safety Plans, Rating scales (e.g. CSSRS, PHQ-9), etc.
- Over 12 million individuals viewable in PSYCKES - individuals with any history of:
 - Medicaid funded behavioral health diagnosis or treatment, or
 - State Psychiatric Center inpatient or outpatient services, or
 - Health Home outreach or enrollment

What type of Reports are Available?

- Individual Client Level Reports
 - Clinical Summary: Medicaid and state database treatment history, up to 5 years' worth of data
- Provider Level Reports
 - My QI Report: Displays current performance on all quality indicators, review the names of clients who are flagged, filter by MCO, service setting, population, etc.
 - Recipient Search: run ad hoc reports to identify cohorts of interest, Advanced Views
 - Usage Reports: monitor PHI access by staff
 - Utilization Reports: support provider VBP data needs
- Statewide Reports
 - Can select a quality indicator and review statewide proportions by population, provider location region/county, client residence region/county, plan, network, provider, etc.

Who uses PSYCKES?

- **Recipients and Families** – can access their own Clinical Summary, resources in a Recovery Library, and report and track patient reported outcomes
- **Clinicians, Provider Agencies and Networks** – can view their performance relative to regional & state averages, conduct searches of their patient population, and with consent can view their patient's integrated Clinical Summary
- **Managed Care Plans** – can view their members data
- **State/Local Government** – can view aggregate and identified data as needed

How can PSYCKES be Utilized?

- Clinical work – inpatient, emergency, outpatient
- Shared decision making and patient engagement
- Create and store patient Safety Plans or Psychiatric Advance Directives (PADs)
- Incident review
- Provider networks and care coordination
- Identify at risk populations for intervention
- Monitor new program implementation
- Budget initiatives
- Quality improvement initiatives
- Population health

Complex Needs

Complex Needs

- The “Complex Needs” flag was created to assist providers in identifying individuals who need a higher level of service prior to discharge due to complex needs.
- Complex Needs has been added to the following reports in PSYCKES:
 - Recipient Search
 - Run a cohort search for individuals with *any* of the Complex Needs criteria or select *specific* Complex Needs criteria
 - My QI Report & Statewide Reports
 - Select ‘Complex Needs’ as a Population filter
 - Clinical Summary
 - In the ‘Notifications’ section, view the specific Complex Needs criteria a client meets (*when applicable to the client*)

Complex Needs Criteria Can be Searched for Separately or “Any”

General Criteria (All Ages)

- ☐ AOT active or expired in the past year
- ☐ ACT enrolled or discharged in the past year
- ☐ Intensive Mobile Treatment in the past year (if MH diag.
- ☐ HH+ service in the past year (if MH diagnosis)
- ☐ 3+ MH Inpatient visits in past year
- ☐ 4+ MH ER/CPEP visits in past year
- ☐ 3+ Medical Inpatient in past yr (if schizophrenia /bipolar)
- ☐ 2+ MH Inpatient or 3+ MH ER with No Outpatient
- ☐ State PC Inpatient Discharge past year
- ☐ Forensic MH Inpatient Release past year
- ☐ Homeless in past 6 months + SMI
- ☐ Suicide attempt (any history) + MH Inpatient/ER past yr
- ☐ Homicidal ideation + MH Inpatient/ER in past year
- ☐ Opioid overdose in the past year

Additional Criteria C&A (0-20 Years)

- Currently or in the past year received one or more of these services
 - ☐ Psychiatric Inpatient
 - ☐ Residential Treatment Facility
 - ☐ Children's Community Residence
 - ☐ Residential SUD Treatment
 - ☐ Youth ACT
 - ☐ Day Treatment
 - ☐ Partial Hospitalization
 - ☐ Home Based Crisis Intervention
 - ☐ Mobile Integration Team (MIT)
- Currently or past year presents to ER for behavioral health concerns and has been in Foster Care, or eligible for K3 Serious Emotional Disturbance
- Currently or in the past year received two or more crisis services

Special Populations

Search for individuals with ANY Complex Need criteria, or specific criteria (e.g., AOT active/expired past year, HH+ service past year w/ MH dx, etc.)

Select up to 4 criteria per search.

MC Product Line

Medicaid Enrollment Status

Medicaid Restrictions

Quality Flag as of 08/01/2025

HARP Enrolled - Not Health Home Enroll
HARP-Enrolled - No Assessment for HCE
Eligible for Health Home Plus - Not Health Home
Eligible for Health Home Plus - No Health Home
Eligible for Health Home Plus - No Health Home
HH Enrolled, Eligible for Health Home Plus
High Mental Health Need
Mental Health Placement Consideration
Antipsychotic Polypharmacy (2+ >90day)
Antipsychotic Two Plus

Complex Needs

Any Complex Need

Any Complex Need

☒ Any Complex Need

General Eligibility Criteria (All Ages)

- ☐ Any General Eligibility Criteria
- ☐ AOT active or expired in past year
- ☐ ACT enrolled or discharged in past year
- ☐ Intensive Mobile Treatment (IMT) in past year with MH diagnosis
- ☐ HH+ service in the past year with MH diagnosis
- ☐ 3+ Inpt MH < 13 months
- ☐ 4+ ER MH < 13 months
- ☐ 3+ inpatient medical visits in past 13 months and have schizophrenia or bipolar
- ☐ Ineffectively Engaged: No Outpt MH < 12 months with 2+ Inpt MH or 3+ ER MH
- ☐ State PC Inpatient Discharge < 12 months
- ☐ CNYPC Release < 12 months
- ☐ Homeless in past 6 months + SMI
- ☐ Suicide attempt: Any history
- ☐ Homicidal ideation in past year and 1+ MH ED/CPEP/IP in past year
- ☐ Opioid overdose in past year

Additional Eligibility Criteria for Children & Adolescents (0-20 years)

- ☐ Any Eligibility Criteria for Child & Adol (0-20)
- ☐ K3 Serious Emotional Disturbance in past year
- ☐ Psychiatric Inpatient in past year
- ☐ Residential Treatment Facility in past year
- ☐ Children's Community Residence in past year
- ☐ Residential SUD Treatment in past year
- ☐ Youth ACT in past year
- ☐ Day Treatment in past year
- ☐ Partial Hospitalization in past year
- ☐ Home Based Crisis Intervention in past year
- ☐ Mobile Integration Team (MIT) in past year
- ☐ 2+ crisis services in past year

Social Determinants of Health (SDOH)

Past 1 Year

SDOH Conditions (reported in billing)

SDOH Conditions: Selected

related to upbringing
related to social environment
related to physical environment
related to other psychosocial ci
related to medical facilities and
related to life management diffi

Children's Waiver Status

HARP Status

HCBS Assessment Status

HCBS Assessment Results

Specific Provider as of 08/01/2025

Past 1 Year

Provider MAIN STREET AGENCY

Region

County

ent Access

Utilization

Number of Visits

g: ☐ Telehealth coded

Service Detail: Selected

MAIN STREET AGENCY ?

View: Standard ▾



Quality Improvement

No filters selected

Indicator Set

Quality Improvement Indicators as of 12/01/2024

Indicator Set

BH QARR - Improvement Measure

Gen

Hea

High Utilization - Inpt/ER

Polypharmacy

Preventable Hospitalization

QI Filters

Site	ALL	
Program Type	ALL	
Managed Care	ALL	
MC Product Line	ALL	
Age Group	ALL	
Population	☐ ALL ☒ Complex Needs	
Client Residence	Client Region	Client County
	ALL	ALL
Provider Location	Provider Region	Provider County
	ALL	ALL

Apply

Cancel

Filter by the Complex Needs population in both My QI Report and Statewide Reports

As of 12/01/2024

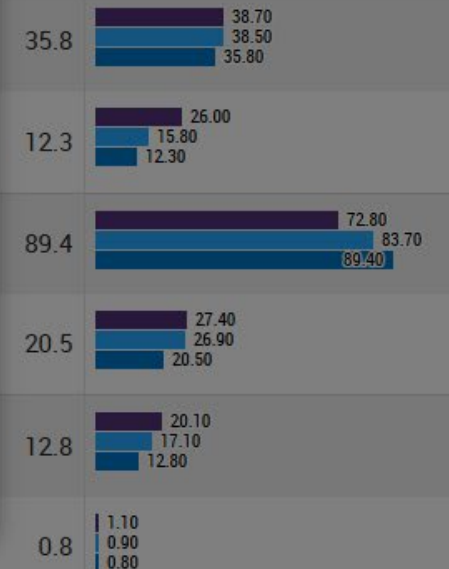
Filters

Reset

cerns.

wide %

25% 50% 75% 100%



QVJDRSm QURBTQ QQ

As of 8/26/2025 ⓘ Data sources



PDF

Brief Overview

Full Summary

This report does not contain clinical data with special protection - consent required.

DOB: XX/XX/XXXX (XX Yrs)

Medicaid ID: Wa2pM96oNUe

Medicare: No

HARP Status: HARP Enrolled (H1)

Address: NDYo UqVWRUvUSA QVZFTbVF MrJE RanPTri, TaVX
WUzSSm, Tba, MTAmMT6

Managed Care Plan: HIP (EmblemHealth) (HARP)

MC Plan Assigned PCP : N/A

HARP HCBS Assessment Status: Tier 2 HCBS Eligibility
(Reassess overdue)

Medicaid Eligibility Expires on: 12/31/2025

Current Care Coordination

AOT

C. (Enrolled Date: 20-DEC-23, Expiration Date: 20-DEC-24, Rationale for Non-Renewal: Voluntarily agreeing to treatment)
neau: (718) 313 - 1292

Housing/Residential

Community Services, ComuniLife Supported Housing/Adult Homes SH Queens-Comm Svcs. ComuniLife, Inc. (Admission Date: 05-
ation : Beverly Raudales: (917)-500-2906

When applicable to the client, view what specific Complex Needs criteria they meet in the Notifications section of the Clinical Summary

Notifications

Complex Needs due to 3+ Inpt MH < 13 months , 4+ ER MH < 13 months, AOT active or expired in past year, HH+ service in the past year with MH diagnosis, Homicidal ideation in past year and 1+ MH ED/CPEP/IP in past year**Prescription Prior Authorization**This client has been taking a prescription medication in the past 3 months that may require NYRx prior authorization: Aripiprazole, Olanzapine
To obtain a prior authorization call (877) 309- 9493 or fax the appropriate Prior Authorization Form to (800) 268-2990.
Standard PA Form : https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PA_Fax_Standardized.pdf
Other Specialized PA Forms: https://newyork.fhsc.com/providers/pa_forms.asp**CORE Eligibility**This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit:<https://omh.ny.gov/omhweb/bho/core>

Intensive Mobile Treatment (IMT) Filter

Intensive Mobile Treatment (IMT)

- A new “Intensive Mobile Treatment (IMT) Past Year” filter has been added to the Recipient Search ‘High Need Population’ filter dropdown
- This flag allows users to perform group cohort searches to see which of their clients have received IMT services with *any* provider in the past year
- Updated on a weekly basis
- IMT services can also be found in an individual’s Clinical Summary within the ‘Current Care Coordination’ and ‘Behavioral Health Services’ sections, when applicable to the client

Recipient Search

Special Populations



High Need Population

Intensive Mobile Treatment (IMT) Past Year

AOT Status

Alerts

Homelessness Alerts

Complex Needs

Managed Care Plan & Medicaid

Managed Care

MC Product Line

Medicaid Enrollment Status

Medicaid Restrictions

Quality Flag as of 08/01/2025

HARP Enrolled - Not Health Home Enrolled
HARP-Enrolled - No Assessment for HCB
Eligible for Health Home Plus - Not Health Home Enrolled

CORE Eligible (Community Oriented Recovery and Empowerment)
Homeless in past 6 months with DOH SMI in past year
High Medicaid Inpatient/ER Cost (Non-Duals) - Top 1%
High Medicaid Inpatient/ER Cost (Non-Duals) - Top 5%
OnTrackNY Early Psychosis Program : Enrolled
OnTrackNY Early Psychosis Program : Discharged < 3 years
OnTrackNY Early Psychosis Program : Enrolled or Discharged < 3 years
OPWDD NYSTART - Eligible
Intensive Mobile Treatment (IMT) Past Year
High Fidelity Wraparound (HFW) - Likely Eligible
Health Home Plus (HH+) - Eligible
AOT - Active Court Order
AOT - Expired < 6 months
AOT - Expired < 12 months
ACT - Enrolled
ACT - Discharged < 12 months
3+ Inpt MH < 13 months
4+ ER MH < 13 months
Transition Age Youth - Behavioral Health (TAY-BH)

Social Det

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Clinical Summary

Current Care Coordination

NYC Dept of Homeless Services Outreach: BOWERY RESIDENTS COMMITTEE, INC. (Single Adult, Outreach) • MANHATTAN
Case Load Start Date: 08-JAN-25.
Main Contact : Jose Del Toro Alonso: 9174120384, jtoro@brc.org

Health Home (Outreach) NEW YORK CITY HLTH & HOSP CORP (Begin Date: 01-JUN-25, End Date: 30-JUN-25)
Main Contact Referral : Nafisatu Issaka-Jafaro: 212-676-1921, Nafisatu.Issaka@nyc.gov
LeadHealthHome@nychhc.org
Member Referral Number: 1-833-692-HH4U (4448); HHReferrals@nychhc.org
Care Management (Outreach): CONEY ISLAND HOSPITAL SCM

When applicable to the client, view their IMT service information in both the Current Care Coordination and Behavioral Health Services sections

6-458-6423,

Intensive Mobile Treatment (IMT) Center for Urban Community Services (CUCS) Manhattan IMT I (Admission Date: 31-MAR-25) • Main Contact: Natalie Nokes, (877) 498-2791, natalie.nokes@cucs.org

Behavioral Health Services

Table 

Service Type	Provider	First Date Billed	Last Date Billed	Number of Visits	Most Recent Primary Diagnosis	Most Recent Procedures (Last 3 Months)	
Clinic - Medical Specialty	ST LUKES ROOSEVELT HSP CTR	3/20/2025	4/12/2025	2	Other stimulant use, unspecified, uncomplicated	- Drug Test Def 1-7 Classes - Drug Test Def 1-7 Classes, Microscopic Exam Of Urine	
Intensive Mobile Treatment (IMT) (Source: DOHMH)	CENTER FOR URBAN COMMUNITY SERVICES (CUCS) MANHATTAN IMT I	3/31/2025	3/31/2025	1		-	
Physicians Group - Psychiatry	JANIAN MEDICAL CARE PC	9/18/2024	10/15/2024	2	Other psychoactive substance dependence, uncomplicated	- Inj, Invega Sustenna, 1 Mgj, Office O/P Est Mod 30 Min, Ther/Proph/Diag Inj Sc/Im - Psych Diag Eval W/Med Srvcs	

Update to Health Home Plus (HH+) Eligibility Criteria

Update to HH+ Eligibility Criteria

- To better align with the current HH+ definition, a new HH+ eligibility criteria has been added to PSYCKES:
 - **Homelessness in the past 6 months and a DOH SMI diagnosis in the past year**
- This new criteria has been applied to the following areas of the application:
 - Recipient Search:
 - High Need Population: 'Health Home Plus (HH+) – Eligible' filter
 - My QI Report & Statewide Reports:
 - Health Home Care Management – Adult: HH+ eligible indicators
 - Vital Signs Dashboard – Adult: 'Eligible for Health Home Plus – No Health Home Plus Service Past 12 Months' indicator
 - Clinical Summary:
 - Notifications section: Health Home Plus (HH+) Eligible (*when applicable to the client*)

Recipient Search

Special Populations

Social Determinants of Health

Population

High Need Population

AOT Status

Alerts

Bussness Alerts

Complex Needs

Medicaid

Managed Care

MC Product Line

Medicaid Enrollment Status

Medicaid Restrictions

Quality Flag as of 08/01/2025

HARP Enrolled - Not Health Home Enrolled
HARP-Enrolled - No Assessment for HCB
Eligible for Health Home Plus - Not Health Home Plus
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months

SDOH Conditions

--Problems

Problems

Problems

Problems

Problems

HARP

ARP

: Sp

CORE Eligible (Community Oriented Recovery and Empowerment)
Homeless in past 6 months with DOH SMI in past year
High Medicaid Inpatient/ER Cost (Non-Duals) - Top 1%
High Medicaid Inpatient/ER Cost (Non-Duals) - Top 5%
OnTrackNY Early Psychosis Program : Enrolled
OnTrackNY Early Psychosis Program : Discharged < 3 years
OnTrackNY Early Psychosis Program : Enrolled or Discharged < 3 years
OPWDD NYSTART - Eligible
Intensive Mobile Treatment (IMT) Past Year
High Fidelity Wraparound (HFW) - Likely Eligible
Health Home Plus (HH+) - Eligible
AOT - Active Court Order
AOT - Expired < 6 months
AOT - Expired < 12 months
ACT - Enrolled
ACT - Discharged < 12 months
3+ Inpt MH < 13 months
4+ ER MH < 13 months
Transition Age Youth - Behavioral Health (TAY-BH)



My QI Report

Statewide Reports

Recipient Search

Provider Search

Registrar

Usage

Utilization Reports

MyCHOIS

Dashboards

MAIN STREET AGENCY

View: Standard



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set: Health Home Care Management - Adult

Indicator Set

Indicator

Indicator	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	
HARP Enrolled - Not Health Home Enrolled	Adult 21+	3,517	1,496	42.5	63.2	75.9	42.50 63.20 75.90
HARP-Enrolled - No Assessment for HCBS	Adult 21+	3,517	2,484	70.6	78	80.5	70.60 78.00 80.50
Eligible for Health Home Plus - Not Health Home Enrolled	Adult 18+	1,089	206	18.9	34.4	56.4	18.90 34.40 56.40
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months	Adult 18+	1,089	349	32	46.4	73.3	32.00 46.40 73.30
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months	Adult 18+	1,089	471	43.3	56.1	79.1	43.30 56.10 79.10
HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months	Adult 18+	797	123	15.4	15.5	31	15.40 15.50 31.00
Health Home Care Management - Adult Summary	Adult 18+	4,129	3,006	72.8	83.7	89.4	72.80 83.70 89.40



My QI Report ▾

Statewide Reports

Recipient Search

Provider Search

Registrar ▾

Usage ▾

Utilization Reports

MyCHOIS

Dashboards ▾

QURBTVMi QUVORQ

As of 9/1/2025 ⓘ Data sources



◀ Recipient Search

Brief Overview

Full Summary

Data with Special Protection ☒ Show ☐ Hide
This report contains all available clinical data.

DOB: XX/XX/XXXX (XX Yrs)

Address: M9E RrJBTaRWSUVX QVZF, UrVGRaVST6, Tba,
MTAvMDE

Medicaid ID: Qb6tMTUsMEU

Medicare: No

Managed Care Plan: MVP (HARP)

MC Plan Assigned PCP : N/A

HARP Status: HARP Enrolled (H1)

HARP HCBS Assessment Status: Never Assessed

Medicaid Eligibility Expires on: 12/31/2025

Notifications

Complex Needs due to

HH+ Eligibility , Homeless in past 6 months + SMI , Ineffectively Engaged: No Outpt MH < 12 months with 2+ Inpt MH or 3+ ER MH , Suicide attempt: Any history

Prescription Prior
Authorization

This client has been taking a prescription medication in the past 3 months that may require NYRx prior authorization: Gabapentin, Quetiapine Fumarate. To obtain a prior authorization call (877) 309- 9493 or fax the appropriate Prior Authorization Form to (800) 268-2990.

Standard PA Form : https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PA_Fax_Standardized.pdf

Other Specialized PA Forms: https://newyork.fhsc.com/providers/pa_forms.asp

Health Home Plus Eligibility

This client is eligible for Health Home Plus due to **Homeless in past 6 months with DOH SMI in past year**, Ineffectively Engaged - No Outpt MH < 12 months & 2+ Inpt MH/3+ ER MHHigh Mental Health Need due
to

3+ Inpt MH < 13 months ; HH+ Eligibility ; Ineffectively Engaged - No Outpt MH < 12 months & 2+ Inpt MH/3+ ER MH

Mental Health Placement
Consideration due to

1 or more ER visits or inpatient stays in the past year with a suicide attempt/ suicide ideation/ self-harm code; 1 or more inpatient MH stays in past 5 years

CORE Eligibility

This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit:<https://omh.ny.gov/omhweb/bho/core>

New Columns Added to Outpatient Provider Advanced View

Outpatient Provider Advanced View

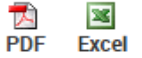
- The population management advanced “Views” allow users to add new columns of information to their Recipient Search results table
- The advanced view options are located in the upper right-hand corner of the Recipient Search results screen within the “View” dropdown
- In 2025, new columns have been added to the existing “Outpatient Provider” advanced view displaying Substance Use (SUD) Outpatient Provider details in the past year:
 - Most Recent Provider Facility Name
 - Most Recent Service
 - # Services this Provider
- ***NOTE:*** The data within these columns are considered enhanced PHI and will only be displayed with signed consent or emergency attestation.

[← Modify Search](#)

774 Recipients Found



View: Standard



[Provider Specific] Provider

MAIN STREET AGENCY

AND

[Any Provider] Service Setting:

Outpatient SU - ALL

15 Recipients included in search results (Note: This search includes data with special protection; i.e. HIV, Substance use or Family Planning)

759 Recipients excluded from search results (consent required)

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID ◆	DOB ◆	Gender ◆	Race & Ethnicity ◆	Medicaid Quality Flags ◆	Medicaid Managed Care Plan ◆	Current PHI Access ◆	
QUJBRCm TUVISqFJ Sm	UqUsOTItNE Q	MTAIMTUIM 9AmMm	TQ LQ M9E	Asian	MH Plcmt Consid	HealthPlus	PSYCKES Consent	
QUJCTrRULA SaVTUqbDQQ RQ	WbatMTUv NFM	MTIIMT6IM TatN6	R6 LQ ND6	Hispanic or Latinx	2+ ER-Medical, Cervical Cancer Screen Overdue (DOH), Colorectal Screen Overdue (DOH), HARP No Assessment for HCBS, HARP No Health Home, MH Plcmt Consid, No SUD Tx Engage (DOH), No SUD Tx Initiation (DOH)	Molina Healthcare of New York	PSYCKES Consent	
QUNPUrBLA QqzORaVTTrl	Wb6oM9Mt MUE	MTIIMSynO TYu	TQ LQ NTY	Hispanic or Latinx	2+ Inpt-BH, Adher-AD <12wks, HARP No Assessment for HCBS, HARP No Health Home, HHPlus No HHPlus Service > 12 mos, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, High MH Need, MH Plcmt Consid, No Utilization of Pharmacotherapy (DOH)	Healthfirst PHSP, Inc.	PSYCKES Consent	
QUNPUrBLA TrNWQUnETm	WbetOTYpN Va	MSynOSynO T6m	TQ LQ NDU	Hispanic or Latinx	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, Adher-MS, Adher-MS (DOH), HARP No Assessment for HCBS, MH Plcmt Consid, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, No MAT Utilization - OUD (DOH), No Utilization of Pharmacotherapy (DOH), Readmit 30d - BH to All Cause, Readmit 30d - BH to BH, Readmit 30d - MH to All Cause	Healthfirst PHSP, Inc.	PSYCKES Consent	

My QI ReportStatewide ReportsRecipient SearchProvider SearchRegistrarUsageUtilization ReportsAdult HomeDashboards

774 Recipients Found

View: StandardPDFExcel

[Provider Specific] ProviderMAIN STREET AGENCY

AND [Any Provider] Service Setting:Outpatient SU - ALL

15 Recipients included in search

759 Recipients excluded from search

NameMedicaid ID

QUJBRCmTUVISqFJ SmUqUsOTItNQ

QUJCTrRULASaVTUqbDQQ RQWbatMTUVNFM

QUNPUrRBLAQqzORaVTTrlWb6oM9MUE

QUNPUrRBLATrNWQUnETmWbetOTYpNVa

Current PHI Access

PSYCKES Consent

PSYCKES Consent

PSYCKES Consent

PSYCKES Consent

Maximum Number of Rows Displayed: 50

All Cause

About Search Results Views

All views display: Name, Medicaid ID, Date of Birth, Gender, Race & Ethnicity, Managed Care Plan, Current PHI Access

Results View	Columns Displayed
Standard	Quality Flags
Care Coordination	HARP Status (H Code), HARP HCBS Assessment Date (most recent), Children's Waiver Status (k Code), Health Home Name (Enrolled), Care Management Name (Enrolled), ACT Provider (Active), OnTrackNY Early Psychosis Program (Enrolled), AOT Status, AOT Provider (Active), MC Product Line, CORE Eligible.
High Need/High Risk	OMH Unsuccessful Discharge, Transition Age Youth (TAY-BH) OPWDD NYSTART-Eligible, High Fidelity Wraparound (Likely Eligible), Health Home Plus-Eligible, Homelessness, AOT Status, AOT Expiration Date, Suicide Risk, Overdose Risk and PSYCKES Registries
Hospital Utilization	Number of hospitalizations in past year broken out by ER and Inpatient and Behavioral Health and Medical
Outpatient Providers	Primary Care Physician Assignment (Assigned by MC Plan), Mental Health Outpatient Provider, Medical Outpatient Provider, Substance Use Outpatient Provider, and CORE or Adult HCBS Service Provider columns each include provider name, most recent service past year, and # visits/services past 1 year.

Close



[Provider Specific] Provider

MAIN STREET AGENCY

AND

[Any Provider] Service Setting:

Outpatient SU - ALL

15 Recipients included in search results (Note: This search includes data with special protection; i.e. HIV, Substance use or Family Planning)

759 Recipients excluded from search results (consent required)

Maximum Number of Rows Displayed: 50

Applicable data is displayed only for recipients with consent or ER access.

Name	Medicaid ID	DOB	Gender	Race & Ethnicity	Medicaid Managed Care Plan	Current PHI Access	Primary Care Physician Assignment(Assigned by MC Plan) Past Yr			Most R Provider Nar
							Name	Most Recent Service	# Visits with Assigned PCP	
QUJBRCm TUVISqFJ Sm	UqUsOTItNE Q	MTAIMTUIM 9AmMm	TQ LQ M9E	Asian	HealthPlus	PSYCKES Consent				
QUJCTrULA SaVTUqbDQQ RQ	WbatMTUv NFM	MTIIMT6IM TatN6	R6 LQ ND6	Hispanic or Latinx	Molina Healthcare of New York	PSYCKES Consent	SMITH, JOHN	6/8/2025	26	
QUNPUrBLA QqzORaVTTri	Wb6oM9Mt MUE	MTIIMSynO TYu	TQ LQ NTY	Hispanic or Latinx	Healthfirst PHSP, Inc.	PSYCKES Consent				
QUNPUrBLA TrNWQUnETm	WbetOTYpN Va	MSynOSynO T6m	TQ LQ NDU	Hispanic or Latinx	Healthfirst PHSP, Inc.	PSYCKES Consent				
QUUnJQqVBLA UazCRVJUTm	WU6oMDAr Mqe	OCyoMoynO TYm	TQ LQ N9Q	Hispanic or Latinx	Fidelis Care New York	PSYCKES Consent	DOE, JANE	7/1/2025	3	ST. BARI HOSPITA
QUrJTEmi RURXQVJE	WVerNTaqM qF	MTAIM96IM OQ	TQ LQ NTU	Hispanic or Latinx	Healthfirst PHSP, Inc.	PSYCKES Consent				BAILEY I INC.
QVBPTbRFLA TUFSSUE	V May	oMCynO	R6 LQ NT6	Hispanic or Latinx	Amida Care	PSYCKES Consent	BROWN, BOB			

Click to scroll...

[Provider Specific] Provider

MAIN STREET AGENCY

AND

[Any Provider] Service Setting:

Outpatient SU - ALL

15 Recipients included in search results (Note: This search includes data with special protection; i.e. HIV, Substance use or Family Planning)

759 Recipients excluded from search results (consent required)

Maximum Number of Rows Displayed: 50

Applicable data is displayed only for recipients with consent or ER access.

Name	Mental Health Outpatient Provider Past Yr			Medical Outpatient Provider Past Yr			Substance Use Outpatient Provider Past Yr		
	Most Recent Provider Facility Name	Most Recent Service	# Services this Provider	Most Recent Provider Facility Name	Most Recent Service	# Services this Provider	Most Recent Provider Facility Name	Most Recent Service	# Services this Provider
QUJBRCm TUVISqFJ Sm				MONTEFIORE MEDICAL CENTER	6/16/2025	1	STATEN ISLAND UNIVERSITY HOSPITAL	5/28/2025	1
QUJCTrRULA SaVTUqbDQQ RQ				STATEN ISLAND UNIV HOSP	2/26/2025	3	JERICO ROAD MINISTRIES INC	5/10/2025	121
QUNPUrBLA QqzORaVTTrI				ST BARNABAS HOSPITAL	4/10/2025	3	SUN RIVER HEALTH, INC.	5/6/2025	51
QUNPUrBLA TrNWQUnETm				COMMUNITY HEALTH PROJECT INC	5/28/2025	1	HORIZON HEALTH SERVICES, INC.	5/28/2025	1
QUnJQqVBLA UazCRVJUTm	BARNABAS SPITAL	2/27/2025	7	ST BARNABAS HOSPITAL	12/19/2024	6	MONTEFIORE MEDICAL CENTER	5/6/2025	48
QUrJTEmi RURXQVJE	ILEY HOUSE, 2.	3/24/2025	7	HOUSING WORKS HE SE	6/24/2025	13	HORIZON HEALTH SERVICES, INC.	5/6/2025	45
QVBPTbRFLA TUFSSUE				M ML CENTER	6/6/2025	2	JERICO ROAD MINISTRIES INC	5/9/2025	159

Click to scroll...

[Provider Specific] Provider MAIN STREET AGENCY

AND [Any Provider] Service Setting: Outpatient SU - ALL

15 Recipients included in search results (Note: This search includes data with special protection; i.e. HIV, Substance use or Family Planning)

759 Recipients excluded from search results (consent required)

Maximum Number of Rows Displayed: 50

Applicable data is displayed only for recipients with consent or ER access.

Name	Patient Provider Past Yr		Substance Use Outpatient Provider Past Yr			CORE or Adult HCBS Service Provider Past Yr			
	Most Recent Service	# Services this Provider	Most Recent Provider Facility Name	Most Recent Service	# Services this Provider	Most Recent Provider Facility Name	Most Recent Service Type	Most Recent Service	# Services this Provider
QUJBRCm TUVISqFJ Sm	2025	1	STATEN ISLAND UNIVERSITY HOSPITAL	5/28/2025	1				
QUJCTrRULA SaVTUqbDQQ RQ	2025	3	JERICO ROAD MINISTRIES INC	5/10/2025	121				
QUNPUrRBLA QqzORaVTTrI	2025	3	SUN RIVER HEALTH, INC.	5/6/2025	51	PATHWAYS, INC.	CORE or HCBS Empowerment Services - Peer Support	7/5/2025	2
QUNPUrRBLA TrNWQUeTm	2025	1	HORIZON HEALTH SERVICES, INC.	5/28/2025	1				
QUUnJQqVBLA UazCRVJUTm	5/2024	6	MONTEFIORE MEDICAL CENTER	5/6/2025	48	HUTHER-DOYLE MEMORIAL INSTITUTE, INC.	HCBS Habilitation	4/17/2025	6
QUrJTEmi RURXQVJE	2025	13	HORIZON HEALTH SERVICES, INC.	5/6/2025	45	ODYSSEY HOUSE, INC.	CORE or HCBS Psychosocial Rehabilitation - Any	5/24/2025	13
QVBPTbRFLA TUFSSUE	2025	2	JERICO ROAD MINISTRIES INC	5/9/2025	159				

New Service Settings

New Service Settings

- New service settings have been added to Recipient Search, My QI Report, Statewide Reports, and the client-level Clinical Summary:
 - ACT – Adult/Youth
 - ACT – Adult
 - ACT – Youth
 - Crisis Stabilization Center – Intensive
 - Crisis Stabilization Center – Supportive
 - Clinic – SU – Comprehensive Outpatient Treatment
 - ER – MH CPEP EOB
- **NOTE:** *The ‘Clinic – SU – Comprehensive Outpatient Treatment’ setting is considered enhanced PHI and will only display with signed consent or emergency attestation.*

Recipient Search

Services by Any Provider as of 08/01/2025

Past 1 Year ▼

Provider

Region County

Service Utilization Number of Visits

Service Setting: ☐ Telehealth coded

Service Detail: Selected

—Care Coordination

- ACT - Adult
- ACT - Adult/Youth
- ACT - Youth

- Care Coordination Organization (DD Basic Plan/HH opt out)
- Care Coordination Organization (DD Health Home)
- Care Management - Enrolled (Source: DOH MAPP)
- Care Management - Enrolled/Outreach (Source: DOH MAPP)
- Care Management - Outreach (Source: DOH MAPP)
- Case Management - ALL
- Case Management - DD
- Case Management - DOH
- Case Management - OMH
- Child Waiver Services - OMH

Services by Any Provider as of 08/01/2025

Past 1 Year ▼

Provider

Region County

Service Utilization Number of Visits

Service Setting: ☐ Telehealth coded

Service Detail: Selected

—Crisis Service

- CSIDD - Crisis Service - DD
- Childrens Crisis Residence (age 5-20)
- Crisis Service - Any
- Crisis Stabilization Center - Intensive
- Crisis Stabilization Center - Supportive
- Intensive Crisis Residence (age 18-20)
- Intensive Crisis Residence (age 21+)
- Mobile Crisis - Follow-up
- Mobile Crisis - Response
- Mobile Crisis - Telephonic Follow-up
- Mobile Crisis - Telephonic Response
- Residential Crisis Support (age 18-20)
- Residential Crisis Support (age 21+)

Recipient Search

Services by Any Provider as of 08/01/2025

Past 1 Year ▼

Provider

Region

County

Service Utilization

Number of Visits

Service Setting: ☐ Telehealth coded

Service Detail: Selected

- Outpatient - MH
- Outpatient - Medical
- Outpatient - Medical Specialty
- Outpatient - SU
 - Clinic - Medical Specialty - SU Dx/Svc
 - Clinic - SU - Comprehensive Outpatient Treatment
 - Clinic - SU - Opioid Treatment Program
 - Clinic - SU Specialty
 - Clinic - Unspecified Specialty - SU Dx/Svc
 - Outpatient SU - ALL
 - Urgent Care - SU Dx
- Outpatient - Unspecified
- Practitioner - BH
- State Psych Center Services (Source: State PC data)

Services by Any Provider as of 08/01/2025

Past 1 Year ▼

Provider

Region

County

Service Utilization

Number of Visits

Service Setting: ☐ Telehealth coded

Service Detail: Selected

- Inpatient - ER
 - ER - ALL
 - ER - BH Dx/Svc/CPEP
 - ER - MH CPEP
 - ER - MH CPEP EOB
 - ER - MH Dx/Svc/CPEP
 - ER - Medical Dx/Svc
 - ER - SU Dx/Svc
- Inpatient - ALL
- Inpatient - BH
- Inpatient - MH
- Inpatient - MH-I/DD Unit
- Inpatient - Medical
- Inpatient - SU

MAIN STREET AGENCY

View: Standard ▾



PDF



Excel

As of 12/01/2024

Quality Improvement

No filters selected

Indicator Set

Quality Improvement Indicators as of 12/01/2024

Indicator Set

BH QARR - Improvement Measure All

General Medical Health All

Health Home Care Management - Adult Adult

High Utilization - Inpt/ER All

Polypharmacy All

Preventable Hospitalization Adult

QI Filters



Program Type

Managed Care

MC Product Line

Age Group

Population

Client Residence

Provider Location

ALL ▾

ALL

ACT - Adult

ACT - Adult/Youth

ACT - Youth

CCBHC

CDT - MH Specialty

CFTSS - All

CFTSS - CPST

Clinic - MH Specialty

Clinic - MH Specialty - School based Outpatient Program (SBMH)

Clinic - MH Specialty - Intensive Outpatient Program (IOP)

Clinic - Medical Specialty

Clinic - SU - Comprehensive Outpatient Program

Clinic - SU - Opioid Treatment Program

Clinic - SU Specialty

Clinic MH - ALL

Crisis Service - Any

Crisis Stabilization Center - Intensive

Crisis Stabilization Center - Supportive

ER - MH CPEP EOB

Filters

Reset

75% 100

89.3

Statewide Report

As of 08/01/2025



Select an Indicator Set and any other filters:

Indicator Set

High Utilization - Inpt/ER ▾

Indicator Type

2+ Inpatient / 2+ ER - Summary ▾

Program Type

ALL ▾

Managed Care

ALL

MC Product Line

ACT - Adult

ACT - Adult/Youth

ACT - Youth

Age Group

CCBHC

CDT - MH Specialty

Population

CFTSS - All

CFTSS - CPST

Client Residence

Clinic - MH Specialty

Clinic - MH Specialty - School based Outpatient Program (SBMH)

Clinic - MH Specialty - Intensive Outpatient Program (IOP)

Clinic - Medical Specialty

Provider Location

Clinic - SU - Comprehensive Outpatient Program

Clinic - SU - Opioid Treatment Program

Clinic - SU Specialty

Clinic MH - ALL

Crisis Service - Any

Crisis Stabilization Center - Intensive

Crisis Stabilization Center - Supportive

ER - MH CPEP EOB

[Indicator Definitions](#)

QqzOQqVQQqbPT8m TUbHVUVM QQ

[← Recipient Search](#)

As of 9/1/2025
 [Data sources](#)



[Brief Overview](#)
[Full Summary](#)

Data with Special Protection ☒ Show ☐ Hide
 This report contains all available clinical data.

DOB: XX/XX/XXXX (XX Yrs)
 Address: MpYm TUFNQVJPTaVDSm QVZF, Vq7JVEU UEnBSUVt, Tba, MTAsMDU
 Phone (Source: NYC DHS): KDUrNSa NTUrLTUrNTU

Medicaid ID: Rr2pNTavMEE
 Managed Care Plan: Fidelis Care New York (HARP)
 MC Plan Assigned PCP : N/A

Medicare: No
 HARP Status: HARP Enrolled (H1)
 HARP HCBS Assessment Status: Never Assessed
 Medicaid Eligibility Expires on: 1/31/2026

Current Care Coordination

ACT

 NYC Dept of Homeless Services Shelter:

BESTSELF BEHAVIORAL HEALTH, INC. (Admission Date: 27-FEB-25)
 Main Contact : Valerie Testa: --

 CARE FOUND HERE LIBERTY AVE MEN'S SHELTER (Single Adult, Mental Health) • BROOKLYN
 Most Recent Placement Date: 28-APR-25
 Shelter Director Contact : Darren Ferguson
 AY-25 Exit Reason: Exit On Own)
 dferguson@cfhnyc.org

Scroll
down...

Outpatient Providers Past Year

Last Service Date & Type

BESTSELF BEHAVIORAL HEALTH, INC.	2/27/2025	ACT - Adult
MT VERNON NEIGH HLTH CTR INC	2/11/2025	Clinic - Medical Specialty
ST JOHNS RIVERSIDE HOSPITAL DOBBS F	2/5/2025	Clinic - SU - Comprehensive Outpatient Treatment
MORRIS HEIGHTS HEALTH CENTER	2/2/2025	Clinic - Medical Specialty
SUN RIVER HEALTH INC	11/20/2024	Clinic - Medical Specialty

All Hospital and Crisis Utilization

5 Years

ER Visits	# Providers	Last ER Visit
7 Medical	4	6/21/2025 at CROUSE HOSPITAL
3 Mental Health	2	6/18/2025 at ST JOSEPHS HOSPITAL HEALTH CE
4 Substance Use	3	6/10/2025 at CROUSE HOSPITAL
Inpatient Admissions	# Providers	Last Inpatient Admission
2 Substance Use	1	6/19/2025 at HELIO HEALTH INC
2 Mental Health	1	6/22/2024 at UNIVERSITY HSP SUNY HLTH SC
Crisis Services	# Providers	Last Crisis Service
1 Crisis Stabilization Center - Intensive	1	6/9/2025 at HELIO HEALTH INC

Brief Overview as of 9/1/2025

[View Full Summary](#)
[Export Overview](#)

Care Coordination

[Details](#)
[Table](#)
[Graph](#)

Service Type	Provider	First Date Billed	Last Date Billed	Number of bills	
ACT - Adult	BESTSELF BEHAVIORAL HEALTH, INC.	2/27/2025	5/30/2025	4	
AOT (TACT Data)	MOHAWK OPPORTUNITIES, INC.	2/29/2024	2/1/2025	2	
Health Home - Enrolled (DOH MAPP)	NEW YORK CITY HLTH & HOSP CORP (HH), CONEY ISLAND HOSPITAL SCM (CM)	2/1/2024	12/31/2024	1	

Behavioral Health Services

[Details](#)
[Table](#)
[Graph](#)

Service Type	Provider	First Date Billed	Last Date Billed	Number of Visits	Most Recent Primary Diagnosis	Most Recent Procedures (Last 3 Months)	
ACT - Adult	BESTSELF BEHAVIORAL HEALTH, INC.	2/27/2025	5/30/2025	4	Bipolar disorder, current episode manic severe with psychotic features	- Assert Comm Tx Pgm Per Diem	
Clinic - Medical Specialty	NEIGHBORHOOD HEALTH CENTER OF WNY	5/2/2024	5/28/2025	3	Bipolar disorder, current episode manic without psychotic features, moderate	- Office O/P Est Mod 30 Min	
Clinic - SU Specialty	SEAFIELD SERVICES INC	4/18/2025	5/25/2025	24	Opioid dependence, uncomplicated	- Group Psychotherapy - Psytch W Pt 30 Minutes, Self-Help/Peer Svc Per 15min - Alcohol And/Or Drug Services - Psytch W Pt 30 Minutes - Alcohol And/Or Drug Services, Self-Help/Peer Svc Per 15min - ...	
Clinic - SU - Comprehensive Outpatient Treatment	CS MEDICAL ASSOCIATES PC	1/27/2025	5/22/2025	77	Opioid dependence, uncomplicated	- Office O/P Est Mod 30 Min - Alcohol And/Or Drug Services, Office O/P Est Hi 40 Min - Alcohol And/Or Drug Services - Alcohol And/Or Drug Services, Office O/P Est Low 20 Min - Alcohol And/Or Drug Services, Office O/P Est Mod 30 Min - ...	

Crisis Services

[Details](#)
[Table](#)
[Graph](#)

Service Type	Provider	Admission/ First Billed	Discharge Date/ Last Date Billed	#Visits/ Length of Stay	Most Recent Primary Diagnosis	Most Recent Procedures (Last 3 Months)	
Crisis Stabilization Center - Intensive	HELIO HEALTH INC	6/9/2025	6/9/2025	1	Alcohol dependence, uncomplicated	- Crisis Intervention Per Hour	
Mobile Crisis - Response	ERIE COUNTY MEDICAL CTR	1/12/2024	6/9/2025	6	Delusional disorders	- Crisis Intervention Mental H - Crisis Interven Svc, 15 Min	
Crisis Stabilization Center - Supportive	PEOPLE PROJECTS TO EMPOWER & ORGANI	12/2/2024	12/2/2024	1	Illness, unspecified	- Crisis Intervention Mental H	

Hospital/ER Services

[Details](#)
[Table](#)
[Graph](#)

Service Type	Provider	Admission	Discharge Date/Last Date Billed	Length of Stay	Most Recent Primary Diagnosis	Procedure(s) (Per Visit)	
Inpatient - MH	UNIVERSITY HSP SUNY HLTH SC	2/20/2025	5/5/2025	74	Schizoaffective disorder, bipolar type	- Medication Management	
ER - MH CPEP EOB	ST JOSEPHS HOSPITAL HEALTH CE	4/28/2025	4/28/2025	1	Schizoaffective disorder, bipolar type	- Hospital Observation Per Hr	
ER - SU	METROPOLITAN HOSPITAL CENTER	2/22/2025	2/22/2025	1	Other psychoactive substance abuse, uncomplicated	- Emergency Dept Visit Mod Mdm	

My QI Report: Separation of Indicator Set Tabs

My QI Report

- The Quality Improvement and Performance Tracking indicator sets will now be separated into two tabs to help users more easily identify the different indicator set's 'as of' dates
- The Quality Improvement measures are run on a monthly basis
- The Performance Tracking measures are run with an intentional lag of 6 or more months to allow for complete data to display
- **Note:** *The DOH Performance Tracking measures are currently as of 12/1/24 due to a delay in these measures being updated by DOH. Client attribution, based on a 9-month lookback period, will continue to be updated monthly.*

MAIN STREET HOSPITAL i

View: Standard v



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set

Quality Improvement Indicators as of 08/01/2025 Run monthly on all available data to help rapidly address quality improvement concerns.

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - Improvement Measure	All	1,620	573	35.4	36.3	35.8	35.40 36.30 35.80
General Medical Health	All	23,335	3,307	14.2	14.7	12.3	14.20 14.70 12.30
Health Home Care Management - Adult	Adult 18+	1,737	1,565	90.1	79.5	89.4	90.10 79.50 89.40
High Utilization - Inpt/ER	All	23,400	9,207	39.3	25.8	20.5	39.30 25.80 20.50
Polypharmacy	All	3,909	614	15.7	19.9	12.8	15.70 19.90 12.80
Preventable Hospitalization	Adult	16,519	262	1.6	1.1	0.8	1.60 1.10 0.80
Readmission Post-Discharge from any Hospital(Episode Based)	All	14,566	2,781	19.1	21.8	14.3	19.10 21.80 14.30
Readmission Post-Discharge from this Hospital(Episode Based)	All	8,884	1,352	15.2	21.7	14.3	15.20 21.70 14.30
Treatment Engagement	Adult 18-64	770	299	38.8	32.5	33.5	38.80 32.50 33.50

The Quality Improvement measures are considered more 'real time' and are run on a monthly basis.

MAIN STREET HOSPITAL ⓘ

View: Standard ▾



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set

Performance Tracking Indicators as of 12/01/2024 Run with an intentional lag of 6+months to allow for complete data.

The Performance Tracking measures are run with an intentional lag of 6+ months

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	
General Medical Performance Tracking Measure	All	5,389	2,522	46.8	40.7	38.5	
Hospital Outcome Measure Set	All	186	120	64.5	67.8	65.7	
MH Performance Tracking Measure	All	1,813	1,135	62.6	57	57.8	
SUD Performance Tracking Measure	Adol & Adult (13+)	1,999	1,681	84.1	76.6	79.7	
Vital Signs Dashboard - Adult	Adult	3,966	2,111	53.2	51.6	50.2	
Vital Signs Dashboard - Child	Child & Adol	5,058	1,619	32	32.2	28.7	

Hospital Outcome & Readmission Measure Sets

Hospital Outcome Measure Set

- A new “Hospital Outcome Measure Set” was added to My QI Report and Statewide Reports
- This measure set includes 7 episode-based measures that are specifically attributed to the discharging hospital, and each separate discharge episode is captured to calculate the measure’s numerator and denominator:
 - No Follow Up after MH Inpatient discharge from this Hospital - 7 Days
 - No Follow Up After MH ED discharge from this Hospital - 7 Days
 - No Follow Up after MH Inpatient discharge from this Hospital - 30 Days
 - No Follow Up After MH ED discharge from this Hospital - 30 Days
 - No Engagement after MH Inpatient discharge from this Hospital
 - No Intensive Care Management after MH ED discharge from this Hospital
 - No Intensive Care Management after MH Inpatient discharge from this Hospital

MAIN STREET HOSPITAL ⓘ

View: Standard ▾ PDF Excel

Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set

Performance Tracking Indicators as of 12/01/2024 Run with an intentional lag of 6+months to allow for complete data.

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
General Medical Performance Tracking Measure	All	5,389	2,522	46.8	40.7	38.5	46.80 40.70 38.50
Hospital Outcome Measure Set	All	186	120	64.5	67.8	65.7	64.50 67.80 65.70
MH Performance Tracking Measure	All	1,813	1,135	62.6	57	57.8	62.60 57.00 57.80
SUD Performance Tracking Measure	Adol & Adult (13+)	1,999	1,681	84.1	76.6	79.7	84.10 76.60 79.70
Vital Signs Dashboard - Adult	Adult	3,966	2,111	53.2	51.6	50.2	53.20 51.60 50.20
Vital Signs Dashboard - Child	Child & Adol	5,058	1,619	32	32.2	28.7	32.00 32.20 28.70

MAIN STREET HOSPITAL ⓘ

View: Standard ▾



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set: Hospital Outcome Measure Set

Indicator Set

Indicator

Indicator	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
No Follow Up after MH Inpatient discharge from this Hospital - 7 Days	6+	46	24	52.2	46.3	49.2	52.20 46.30 49.20
No Follow Up After MH ED discharge from this Hospital - 7 Days	6+	133	75	56.4	43.3	48.1	56.40 43.30 48.10
No Follow Up after MH Inpatient discharge from this Hospital - 30 Days	6+	46	20	43.5	28.4	30.3	43.50 28.40 30.30
No Follow Up After MH ED discharge from this Hospital - 30 Days	6+	133	54	40.6	26	29.6	40.60 26.00 29.60
No Engagement after MH Inpatient discharge from this Hospital	6-64	55	21	38.2	55.8	49	38.20 55.80 49.00
No Intensive Care Management after MH ED discharge from this Hospital	Adult (21-64)	588	203	34.5	37	23.6	34.50 37.00 23.60
No Intensive Care Management after MH Inpatient discharge from this Hospital	Adult (21-64)	231	70	30.3	31.1	27.3	30.30 31.10 27.30
Hospital Outcome Measure Set Summary	All	186	120	64.5	67.8	65.7	64.50 67.80 65.70

MAIN STREET HOSPITAL ⓘ

View: Standard ▾



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set: Hospital Outcome Measure Set **Indicator:** No Follow Up After MH ED discharge from this Hospital - 30 Days

Indicator Set	Indicator	Site	MCO	Attending	Recipients	New QI Flag	Dropped QI Flag
Recipient	Medicaid ID	DOB	Race & Ethnicity	Quality Flags	Current PHI Access		
TUFSWA SaFZTFbOT6	RbQsMpMsMFU	MDUIMTYIM9AnN6	White	2+ ER-BH, 2+ ER-MH, 3PP(Y), High MH Need, MH Plcmt Consid, No Engage after MH IP, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c & LDL-C - AP (DOH), No LDL-C - AP, No LDL-C - AP (DOH), No MH ED F/U 30d (DOH), No MH ED F/U 30d (DOH) - Child & Adol, No MH ED F/U 7d (DOH), No MH ED F/U 7d (DOH) - Child & Adol, No MH Inpt F/U 30d (DOH), No MH Inpt F/U 30d (DOH) - Child & Adol, No MH Inpt F/U 7d (DOH), No MH Inpt F/U 7d (DOH) - Child & Adol	PSYCKES Consent		
QaVOT6 Sbl SaFTTqu Um	Qr2rODAtMbQ	MDEIM9EIMTavOA	White	2+ ER-BH, 2+ ER-MH, HARP No Assessment for HCBS, HARP No Health Home, MH Plcmt Consid, No MH ED F/U 30d (DOH), No MH ED F/U 30d (DOH) - Adult, No MH ED F/U 7d (DOH), No MH ED F/U 7d (DOH) - Adult	No Access	Enable Access	
				2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-MH, Adher-AP, Adher-AP (DOH), 4+ Inpt/ER-MH (DOH), 4+ Inpt/ER-MH (DOH) - Child & Adol, 4+ Inpt/ER-MH (DOH) - Child & Adol			

Episode-Based Hospital Readmission Measures

- The Readmission Post-Discharge measures have been converted from individual-based counts to episode-based counts in My QI Report and Statewide Reports
- These measures will now capture each separate episode (e.g., inpatient discharges) to calculate the measure's numerator and denominator
- Readmission Post-Discharge from **any** Hospital:
 - Readmission (30d) from any Hosp: MH to MH
 - Readmission (30d) from any Hosp: MH to All Cause
 - Readmission (30d) from any Hosp: Medical to Medical
 - Readmission (30d) from any Hosp: Medical to All Cause
 - Readmission (30d) from any Hosp: BH to BH
 - Readmission (30d) from any Hosp: BH to All Cause
 - Readmission (30d) from any Hosp: All Cause to All Cause

Episode-Based Hospital Readmission Measures

- Readmission Post-Discharge from **this** Hospital:
 - Readmission (30d) from this Hosp: MH to MH
 - Readmission (30d) from this Hosp: MH to All Cause
 - Readmission (30d) from this Hosp: Medical to Medical
 - Readmission (30d) from this Hosp: Medical to All Cause
 - Readmission (30d) from this Hosp: BH to BH
 - Readmission (30d) from this Hosp: BH to All Cause
 - Readmission (30d) from this Hosp: All Cause to All Cause

MAIN STREET HOSPITAL i

View: Standard



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set

Quality Improvement Indicators as of 08/01/2025 Run monthly on all available data to help rapidly address quality improvement concerns.

Indicator Set	Population	Eligible Population/Episode	# with QI Flag	%	Regional %	Statewide %	
BH QARR - Improvement Measure	All	1,620	573	35.4	36.3	35.8	35.40 36.30 35.80
General Medical Health	All	23,335	3,307	14.2	14.7	12.3	14.20 14.70 12.30
Health Home Care Management - Adult	Adult 18+	1,737	1,565	90.1	79.5	89.4	90.10 79.50 89.40
The percentage of inpatient discharges for any cause that are readmitted within 30 days of discharge to any hospital's inpatient service for any cause in the past 13 months.	All	23,400	9,207	39.3	25.8	20.5	39.30 25.80 20.50
	All	3,909	614	15.7	19.9	12.8	15.70 19.90 12.80
	Adult	16,519	262	1.6	1.1	0.8	1.60 1.10 0.80
Readmission Post-Discharge from any Hospital(Episode Based)	All	14,566	2,781	19.1	21.8	14.3	19.10 21.80 14.30
Readmission Post-Discharge from this Hospital(Episode Based)	All	8,884	1,352	15.2	21.7	14.3	15.20 21.70 14.30
Treatment Engagement	Adult 18-64	770	299	38.8	32.5	33.5	38.80 32.50 33.50

MAIN STREET HOSPITAL ⓘ

View: Standard ▾



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

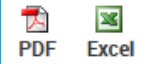
Reset

Indicator Set: Readmission Post-Discharge from any Hospital(Episode Based)

Indicator Set	Indicator						
Indicator	Population	Eligible Population/Episode	# with QI Flag	%	Regional %	Statewide %	
Readmission (30d) from any Hosp: MH to MH	All	1,392	215	15.4	16.1	11.9	15.40 16.10 11.90
Readmission (30d) from any Hosp: MH to All Cause	All	1,392	299	21.5	22.1	16	21.50 22.10 16.00
Readmission (30d) from any Hosp: Medical to Medical	All	12,139	2,038	16.8	15.5	12.3	16.80 15.50 12.30
Readmission (30d) from any Hosp: Medical to All Cause	All	12,139	2,154	17.7	17.8	13	17.70 17.80 13.00
Readmission (30d) from any Hosp: BH to BH	All	2,539	550	21.7	25.8	17.8	21.70 25.80 17.80
Readmission (30d) from any Hosp: BH to All Cause	All	2,539	656	25.8	28.5	20.8	25.80 28.50 20.80
Readmission (30d) from any Hosp: All Cause to All Cause	All	14,566	2,781	19.1	21.8	14.3	19.10 21.80 14.30

MAIN STREET HOSPITAL ⓘ

View: Standard ▾



Quality Improvement As of 08/01/2025

Performance Tracking As of 12/01/2024

No filters selected

Filters

Reset

Indicator Set: Readmission Post-Discharge from any Hospital(Episode Based) **Indicator:** Readmission (30d) from any Hosp: MH to MH

Indicator Set	Indicator	Site	MCO	Attending	Recipients	New QI Flag	Dropped QI Flag
Recipient	Medicaid ID	DOB	Race & Ethnicity	Quality Flags	Current PHI Access		
SEFOSqbOUm VEFOSVNIQQ WQ	QUYpMTUrMal	MD2IMDIIMTatOQ	Black	10+ ER, 2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 2+ Inpt-Medical, 4+ Inpt/ER-MH, Cervical Cancer Screen Overdue (DOH), Cloz Candidate, HARP No Assessment for HCBS, HARP No Health Home, HHPlus No HHPlus Service > 12 mos, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, High MH Need, MH Plcmt Consid, No DM Monitoring - DM & Schiz (DOH), No MAT Utilization - OUD (DOH), No OUD MAT Initiation - 30d (DOH), No OUD Tx Engage (DOH), No OUD Tx Initiation (DOH), No SUD Tx Engage (DOH), No SUD Tx Initiation (DOH), PrevHosp-DM, Readmit 30d - BH to All Cause, Readmit 30d - BH to BH, Readmit 30d - MH to All Cause, Readmit 30d - MH to MH, Readmit 30d - MH to MH - Adult	PSYCKES Consent		
				2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-MH, Adher-AP, Adher-MS (DOH), Cloz Candidate, Colorectal Screen Overdue (DOH),			

Training & Technical Support

Training

- For more PSYCKES resources, please go to our website at: www.psyckes.org
 - **Webinars:** You can find recording links and slides for our in-depth [PSYCKES Training Webinars](#) which are divided into role-based, feature, access, and release overview sections.
 - **PSYCKES User's Guides:** [Download our user's guides](#) which provide instructions on how to use each section of the PSYCKES application.
 - **Short How-to Videos:** You can find [short trainings](#) for using the Self-Service Console to manage your token or how to review a client's clinical summary.

Technical Support

- If you have any questions regarding the PSYCKES application, please reach out to our helpdesk:
 - 9:00AM – 5:00PM, Monday – Friday
 - PSYCKES-help@omh.ny.gov
- If you're having issues with your token or logging in, contact the ITS or OMH helpdesk:
 - ITS (OMH/State PC Employee) Helpdesk:
 - Please contact the NYS Helpdesk at <https://chat.its.ny.gov> or call 844-891-1786
 - OMH (Non-OMH/Non-State PC Employee) Helpdesk:
 - 518-474-5554, option 2; healthhelp@its.ny.gov